#### ISIS CAPITAL MANAGEMENT LLC Form SC 13D/A December 19, 2003

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

SCHEDULE 13D

(AMENDMENT NO. 1)

UNDER THE SECURITIES EXCHANGE ACT OF 1934

CONCERTO SOFTWARE, INC. \_\_\_\_\_\_ (Name of Issuer) COMMON STOCK, PAR VALUE \$0.10 PER SHARE (Title of Class of Securities) 20602t106 \_\_\_\_\_ (CUSIP Number) Ernest Mysogland with a copy to:

ISIS Capital Management, LLC 1465 Post Road East, 2d Floor Westport, Connecticut 06880 Tel. No.: (203) 259-7387

George Y. Liu Boies, Schiller & Flexner LLP 333 Main St. Armonk, New York 10504 Tel. No.: (914) 749-8200

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(Name, Address and Telephone Number of Person Authorized to Receive Notices and Communications)

DECEMBER 18, 2003

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(Date of Event which Requires Filing of this Statement)

If the filing person has previously filed a statement on Schedule 13G to report the acquisition which is the subject of this Schedule 13D, and is filing this statement because of Rule 13d-1(e), 13d-1(f) or 13d-1(g), check the following box: { }

The information required on the remainder of this cover page shall not be deemed to be "filed" for the purpose of Section 18 of the Securities Exchange Act of 1934 ("Act") or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the act (however, see the Notes).

SCHEDULE 13D

1	NAME OF REPORTING PERSON							
	ISIS Capital Mana	gement	t, LLC					
	I.R.S. IDENTIFICATION NO. OF ABOVE PERSON (ENTITIES ONLY)							
2	CHECK THE APPROPE	RIATE	BOX IF A MEMBER OF A GROUP		{X} { }			
3	SEC USE ONLY							
4	SOURCE OF FUNDS	WC						
5	CHECK BOX IF DISCLOSURE OF LEGAL PROCEEDINGS IS REQUIRED PURSUANT TO ITEMS 2(d) or 2(e) { }							
6	CITIZENSHIP OF	PLACI	E OF ORGANIZATION					
	Delaware							
	R OF SHARES	7	SOLE VOTING POWER 8,250					
OWNED REPOR	ICIALLY BY EACH TING PERSON	8	SHARED VOTING POWER					
WITH		9	SOLE DISPOSITIVE POWER 8,250					
		10	SHARED DISPOSITIVE POWER					
11	AGGREGATE AMOUNT PERSON 8,250	BENEF	ICIALLY OWNED BY EACH REPORTING					
12		AGGRE	GATE AMOUNT IN ROW (11) EXCLUDES		{x}			
13	PERCENT OF CLASS	REPRE:	SENTED BY AMOUNT IN ROW (11)					
14	TYPE OF REPORTING		ON					

SCHEDULE 13D

1	NAME OF REPORTING PERSON								
	Rodney Bienvenu								
	I.R.S. IDENTIFICA	ATION	NO. OF ABOVE PERSON (ENTITIES ONLY)						
2	CHECK THE APPROPI	 RIATE	BOX IF A MEMBER OF A GROUP	(a) (b)	{X} { }				
3	SEC USE ONLY								
4	SOURCE OF FUNDS		NA						
5	CHECK BOX IF DISC PURSUANT TO ITEMS	E OF LEGAL PROCEEDINGS IS REQUIRED or 2(e)		{ }					
6	CITIZENSHIP OR PLACE OF ORGANIZATION								
	UNITED STATES								
	R OF SHARES	7	SOLE VOTING POWER 0						
OWNED	ICIALLY BY EACH IING PERSON	8	SHARED VOTING POWER 8,250						
WIIN		9	SOLE DISPOSITIVE POWER 0						
		10	SHARED DISPOSITIVE POWER 8,250						
11	AGGREGATE AMOUNT PERSON 8,250	BENEF	ICIALLY OWNED BY EACH REPORTING						
12	CHECK BOX IF THE		GATE AMOUNT IN ROW (11) EXCLUDES		{x}				
13	PERCENT OF CLASS	REPRE	SENTED BY AMOUNT IN ROW (11)						
14	TYPE OF REPORTING	G PERS	ON						

SCHEDULE 13D

1	NAME OF REPORTING PERSON								
	Richard Rofe								
	I.R.S. IDENTIFICATION NO. OF ABOVE PERSON (ENTITIES ONLY)								
2	CHECK THE APPROPR	IATE E	SOX IF A MEMBER OF A GROUP	(a) (b)	{X} { }				
3	SEC USE ONLY								
4	SOURCE OF FUNDS			NA					
5	CHECK BOX IF DISCLOSURE OF LEGAL PROCEEDINGS IS REQUIRED PURSUANT TO ITEMS 2(d) or 2(e)				{ }				
6	CITIZENSHIP OR PL								
	UNITED STATES								
	R OF SHARES	7	SOLE VOTING POWER						
OWNED	ICIALLY BY EACH TING PERSON	8	SHARED VOTING POWER 8,250						
MIIII		9	SOLE DISPOSITIVE POWER 0						
		10	SHARED DISPOSITIVE POWER 8,250						
11	AGGREGATE AMOUNT PERSON 8,250	BENEFI	CIALLY OWNED BY EACH REPORTING						
12	CHECK BOX IF THE CERTAIN SHA		GATE AMOUNT IN ROW (11) EXCLUDES		{x}				
13	PERCENT OF CLASS	REPRES	SENTED BY AMOUNT IN ROW (11)						
14	TYPE OF REPORTING	PERSC	N(						

SCHEDULE 13D

1	NAME OF REPORTI	NG PERS	CON						
	Ernest Mysogland	Ernest Mysogland							
	I.R.S. IDENTIFI	CATION	NO. OF ABOVE PERSON (ENTITIES ONLY)						
2	CHECK THE APPRO	CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP							
3	SEC USE ONLY								
4	SOURCE OF FUNDS	NA							
5		CHECK BOX IF DISCLOSURE OF LEGAL PROCEEDINGS IS REQUIRED PURSUANT TO ITEMS 2(d) or 2(e)							
6	CITIZENSHIP OR PLACE OF ORGANIZATION								
	UNITED STATES	ITED STATES							
	SER OF SHARES	7	SOLE VOTING POWER 0						
OWNE REPO	FICIALLY D BY EACH ORTING PERSON	8	SHARED VOTING POWER 8,250						
WITH	l	9	SOLE DISPOSITIVE POWER 0						
		10	SHARED DISPOSITIVE POWER 8,250						
11	AGGREGATE AMOUN' PERSON 8,250	 Γ BENEF	CICIALLY OWNED BY EACH REPORTING						
12		E AGGRE	GATE AMOUNT IN ROW (11) EXCLUDES		{x}				
13	PERCENT OF CLAS:	S REPRE	SENTED BY AMOUNT IN ROW (11)						
14	TYPE OF REPORTII		ON						

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SCHEDULE 13D

			CUSIP No. 20602t106					
1	NAME OF REPORT	ING PERS	CON					
	Kevin Goodman	Kevin Goodman						
	I.R.S. IDENTIF	ICATION	NO. OF ABOVE PERSON (ENTITIES ONLY)					
2	CHECK THE APPRO	CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP						
3	SEC USE ONLY							
4	SOURCE OF FUNDS							
5	CHECK BOX IF DI		{ }					
6	CITIZENSHIP OR	PLACE C	F ORGANIZATION					
	UNITED STATES							
	ER OF SHARES	7	SOLE VOTING POWER					
OWNE REPO	FICIALLY D BY EACH ORTING PERSON	8	SHARED VOTING POWER 8,250					
WITH	l	9	SOLE DISPOSITIVE POWER 0					
		10	SHARED DISPOSITIVE POWER 8,250					
 11	AGGREGATE AMOUN 8,250	 NT BENEF	CICIALLY OWNED BY EACH REPORTING PERSON					
12	CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (11) EXCLUDES CERTAIN SHARES				{x}			
13	PERCENT OF CLAS	SS REPRE	SENTED BY AMOUNT IN ROW (11)					
14	TYPE OF REPORTI	ING PERS	CON					

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SCHEDULE 13D

			CUSIP No. 20602t106						
1	NAME OF REPORTING PERSON								
	Ramius Securities, LLC								
	I.R.S. IDENTIFIC	ATION	NO. OF ABOVE PERSON (ENTITIES ONLY)						
2	CHECK THE APPROP	 RIATE	BOX IF A MEMBER OF A GROUP	(a) (b)					
3	SEC USE ONLY								
4	SOURCE OF FUNDS								
5	CHECK BOX IF DISCLOSURE OF LEGAL PROCEEDINGS IS REQUIRED PURSUANT TO ITEMS 2(d) or 2(e)								
6	CITIZENSHIP OR PLACE OF ORGANIZATION								
	Delaware								
	ER OF SHARES	7	SOLE VOTING POWER 219,470						
OWNED	ICIALLY BY EACH TING PERSON	8	SHARED VOTING POWER 0						
W T T I I		9	SOLE DISPOSITIVE POWER 219,470						
		10	SHARED DISPOSITIVE POWER 0						
 11	AGGREGATE AMOUNT PERSON 219,470	BENEF	CICIALLY OWNED BY EACH REPORTING						
12	CHECK BOX CERTAIN SH		AGGREGATE AMOUNT IN ROW (11) EXCLUDES		{X}				
13	PERCENT OF CLASS	REPRE	SENTED BY AMOUNT IN ROW (11)						
	2%								

14 TYPE OF REPORTING PERSON BD, OO \_\_\_\_\_ SCHEDULE 13D CUSIP No. 20602t106 1 NAME OF REPORTING PERSON Ramius Capital Group, LLC I.R.S. IDENTIFICATION NO. OF ABOVE PERSON (ENTITIES ONLY) CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (a) {X} (b) { } SEC USE ONLY SOURCE OF FUNDS \_\_\_\_\_\_ CHECK BOX IF DISCLOSURE OF LEGAL PROCEEDINGS IS REQUIRED PURSUANT TO ITEMS 2(d) or 2(e) { } CITIZENSHIP OR PLACE OF ORGANIZATION Delaware 7 SOLE VOTING POWER 890,000 NUMBER OF SHARES BENEFICIALLY \_\_\_\_\_\_ 8 SHARED VOTING POWER OWNED BY EACH REPORTING PERSON WITH SOLE DISPOSITIVE POWER 890,000 10 SHARED DISPOSITIVE POWER 11 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON 890,000 \_\_\_\_\_\_ CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (11) EXCLUDES CERTAIN SHARES { x } PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (11) 14 TYPE OF REPORTING PERSON

IA, 00 SCHEDULE 13D CUSIP No. 20602t106 NAME OF REPORTING PERSON C4S & Co., LLC I.R.S. IDENTIFICATION NO. OF ABOVE PERSON (ENTITIES ONLY) CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (a) {X} (b) { } SEC USE ONLY SOURCE OF FUNDS \_\_\_\_\_\_ CHECK BOX IF DISCLOSURE OF LEGAL PROCEEDINGS IS REQUIRED PURSUANT TO ITEMS 2(d) or 2(e) { } CITIZENSHIP OR PLACE OF ORGANIZATION Delaware 7 SOLE VOTING POWER 890,000 NUMBER OF SHARES BENEFICIALLY \_\_\_\_\_\_ 8 SHARED VOTING POWER OWNED BY EACH REPORTING PERSON WITH SOLE DISPOSITIVE POWER 890,000 10 SHARED DISPOSITIVE POWER 11 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING 890,000 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (11) EXCLUDES CERTAIN SHARES { x } PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (11)

8%

14 TYPE OF REPORTING PERSON 00 SCHEDULE 13D CUSIP No. 20602t106 1 NAME OF REPORTING PERSON Ramius Advisors, LLC I.R.S. IDENTIFICATION NO. OF ABOVE PERSON (ENTITIES ONLY) (a) {X} CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (b) { } 3 SEC USE ONLY SOURCE OF FUNDS NA \_\_\_\_\_\_ CHECK BOX IF DISCLOSURE OF LEGAL PROCEEDINGS IS REQUIRED PURSUANT TO ITEMS 2(d) or 2(e) { } CITIZENSHIP OR PLACE OF ORGANIZATION Delaware \_\_\_\_\_\_ 7 SOLE VOTING POWER 228,623 NUMBER OF SHARES BENEFICIALLY OWNED BY EACH SHARED VOTING POWER 8 REPORTING PERSON WITH SOLE DISPOSITIVE POWER 228,623 10 SHARED DISPOSITIVE POWER 11 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON 228,623 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (11) EXCLUDES CERTAIN SHARES { x } PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (11) 2.1%

14 TYPE OF REPORTING PERSON IA, 00 \_\_\_\_\_ SCHEDULE 13D CUSIP No. 20602t106 NAME OF REPORTING PERSON 1 Peter A. Cohen I.R.S. IDENTIFICATION NO. OF ABOVE PERSON (ENTITIES ONLY) CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP (a) {X} (b) { } 3 SEC USE ONLY SOURCE OF FUNDS NA \_\_\_\_\_\_ CHECK BOX IF DISCLOSURE OF LEGAL PROCEEDINGS IS REQUIRED PURSUANT TO ITEMS 2(d) or 2(e) { } CITIZENSHIP OR PLACE OF ORGANIZATION UNITED STATES \_\_\_\_\_\_ 7 SOLE VOTING POWER NUMBER OF SHARES 0 BENEFICIALLY SHARED VOTING POWER 890,000 OWNED BY EACH 8 REPORTING PERSON WITH SOLE DISPOSITIVE POWER \_\_\_\_\_ 10 SHARED DISPOSITIVE POWER 890,000 AGGREGATE AMOUNT BENEFICIALLY OWNED BY EACH REPORTING PERSON 890,000 CHECK BOX IF THE AGGREGATE AMOUNT IN ROW (11) EXCLUDES CERTAIN SHARES { x } PERCENT OF CLASS REPRESENTED BY AMOUNT IN ROW (11) 88

14	TYPE OF REPORTING	G PERS	ON				
			SCHEDULE 13D				
			CUSIP No. 20602t106				
1	NAME OF REPORTING	 G PERS	CON				
	Morgan B. Stark						
	I.R.S. IDENTIFICA	ATION	NO. OF ABOVE PERSON (ENTITIES ONLY)				
2	CHECK THE APPROPI	 RIATE	BOX IF A MEMBER OF A GROUP		{ X } { }		
3	SEC USE ONLY						
4	SOURCE OF FUNDS	NA					
5	CHECK BOX IF DISC PURSUANT TO ITEMS		RE OF LEGAL PROCEEDINGS IS REQUIRED or 2(e)		{ }		
6	CITIZENSHIP OR PLACE OF ORGANIZATION						
	UNITED STATES						
	CR OF SHARES	7	SOLE VOTING POWER 0				
OWNED	CICIALLY O BY EACH RTING PERSON	8	SHARED VOTING POWER 890,000				
MIIU		9	SOLE DISPOSITIVE POWER 0				
		10	SHARED DISPOSITIVE POWER 890,000				
11	AGGREGATE AMOUNT	BENEF	CICIALLY OWNED BY EACH REPORTING PERSON				
12	CHECK BOX IF THE CERTAIN SH		GATE AMOUNT IN ROW (11) EXCLUDES		{ x }		
13	PERCENT OF CLASS	REPRE	SENTED BY AMOUNT IN ROW (11)				

14	TYPE OF REPORTIN	IG PERS	ON				
			COURDING 12D				
			SCHEDULE 13D				
			CUSIP No. 20602t106				
	NAME OF REPORTIN	 JG PERS					
_							
	Thomas W. Straus	SS					
	I.R.S. IDENTIFIC	CATION	NO. OF ABOVE PERSON (ENTITIES ONLY)				
2	CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP				{ X } { }		
3	SEC USE ONLY						
4	SOURCE OF FUNDS	SOURCE OF FUNDS					
5	CHECK BOX IF DIS		RE OF LEGAL PROCEEDINGS IS REQUIRED or 2(e)		{ }		
6	CITIZENSHIP OR PLACE OF ORGANIZATION						
	UNITED STATES						
	R OF SHARES	7	SOLE VOTING POWER				
OWNED REPOR	CICIALLY  BY EACH  TING PERSON	8	SHARED VOTING POWER 890,000				
WITH		9	SOLE DISPOSITIVE POWER 0				
		10	SHARED DISPOSITIVE POWER 890,000				
11	AGGREGATE AMOUNT	BENEF	'ICIALLY OWNED BY EACH REPORTING PERSON				
12	CHECK BOX IF THE		GATE AMOUNT IN ROW (11) EXCLUDES		{x}		
13	PERCENT OF CLASS	REPRE	SENTED BY AMOUNT IN ROW (11)				

14	TYPE OF REPORT	NG PERS	CON						
			SCHEDULE 13D						
			CUSIP No. 20602t106						
1	NAME OF REPORT	ING PERS	CON						
	Jeffrey Solomor	Jeffrey Solomon							
	I.R.S. IDENTIF	CATION	NO. OF ABOVE PERSON (ENTITIES ONLY)						
2	CHECK THE APPRO	PRIATE	BOX IF A MEMBER OF A GROUP	(a) {X} (b) { }					
3	SEC USE ONLY								
4	SOURCE OF FUNDS	3		NA					
5	CHECK BOX IF DI		RE OF LEGAL PROCEEDINGS IS REQUIRED or 2(e)	{ }					
6	CITIZENSHIP OR PLACE OF ORGANIZATION								
	UNITED STATES								
	R OF SHARES	7	SOLE VOTING POWER						
OWNED	ICIALLY BY EACH TING PERSON	8	SHARED VOTING POWER 890,000						
WIII		9	SOLE DISPOSITIVE POWER 0						
		10	SHARED DISPOSITIVE POWER 890,000						
11	AGGREGATE AMOUN PERSON 890,000	T BENEF	CICIALLY OWNED BY EACH REPORTING						
12	CHECK BOX IF TH		GATE AMOUNT IN ROW (11) EXCLUDES	{x}					
13	PERCENT OF CLAS	SS REPRE	SENTED BY AMOUNT IN ROW (11)						

14	TYPE OF REPORTING	G PERS	SON				
			SCHEDULE 13D				
			CUSIP No. 20602t106				
1	NAME OF REPORTIN	G PERS	SON				
	RCG Ambrose Mast	er Fur	nd, Ltd.				
	I.R.S. IDENTIFIC	ATION	NO. OF ABOVE PERSON (ENTITIES ONLY)				
2	CHECK THE APPROP	 RIATE	BOX IF A MEMBER OF A GROUP		{X} { }		
3	SEC USE ONLY						
4	SOURCE OF FUNDS	SOURCE OF FUNDS					
5	CHECK BOX IF DIS				{ }		
6	CITIZENSHIP OR PLACE OF ORGANIZATION						
	Cayman Islands						
	ER OF SHARES	7	SOLE VOTING POWER 275,095				
OWNED REPOR	FICIALLY DBY EACH RTING PERSON	8	SHARED VOTING POWER				
WITH		9	SOLE DISPOSITIVE POWER 275,095				
		10	SHARED DISPOSITIVE POWER 0				
11	AGGREGATE AMOUNT 275,095	BENEF	CICIALLY OWNED BY EACH REPORTING PERSON				
12	CERTAIN SH.	ARES	GATE AMOUNT IN ROW (11) EXCLUDES		{X}		
13			SSENTED BY AMOUNT IN ROW (11)				

14	TYPE OF REPORTING	G PERS	SON				
			SCHEDULE 13D				
			CUSIP No. 20602t106				
1	NAME OF REPORTIN	 G PERS	CON				
	RCG Carpathia Ma	ster F	und, Ltd.				
	I.R.S. IDENTIFIC	ATION	NO. OF ABOVE PERSON (ENTITIES ONLY)				
2	CHECK THE APPROP	 RIATE	BOX IF A MEMBER OF A GROUP		{X} { }		
3	SEC USE ONLY						
4	SOURCE OF FUNDS			WC			
5	CHECK BOX IF DIS		RE OF LEGAL PROCEEDINGS IS REQUIRED or 2(e)		{ }		
6	CITIZENSHIP OR PLACE OF ORGANIZATION						
	Cayman Islands						
	ER OF SHARES	7	SOLE VOTING POWER 166,812				
OWNED	FICIALLY DBY EACH RTING PERSON	8	SHARED VOTING POWER				
WIIH		9	SOLE DISPOSITIVE POWER 166,812				
		10	SHARED DISPOSITIVE POWER 0				
11	AGGREGATE AMOUNT 166,812	BENEF	CICIALLY OWNED BY EACH REPORTING PERSON				
12	CERTAIN SH.	ARES	GATE AMOUNT IN ROW (11) EXCLUDES		{x}		
13			SENTED BY AMOUNT IN ROW (11)				

14	TYPE OF REPORTIN	IG PERS	SON			
			SCHEDULE 13D			
			CUSIP No. 20602t106			
1	NAME OF REPORTIN	IG PERS	SON			
	Ramius Master Fu	ınd, Lt	d.			
	I.R.S. IDENTIFIC	CATION	NO. OF ABOVE PERSON (ENTITIES ONLY)			
2	CHECK THE APPROPRIATE BOX IF A MEMBER OF A GROUP				 ⟨} }	
3	SEC USE ONLY					
4	SOURCE OF FUNDS	SOURCE OF FUNDS				
5	CHECK BOX IF DIS		RE OF LEGAL PROCEEDINGS IS REQUIRED or 2(e)	{	}	
6	CITIZENSHIP OR F					
	Cayman Islands					
	ER OF SHARES	7	SOLE VOTING POWER 228,623			
OWNEI REPOR	FICIALLY D BY EACH RTING PERSON	8	SHARED VOTING POWER			
WITH		9	SOLE DISPOSITIVE POWER 228,623			
		10	SHARED DISPOSITIVE POWER 0			
11	AGGREGATE AMOUNT PERSON 228,623	F BENEFICIALLY OWNED BY EACH REPORTING				
12		AGGRE	GATE AMOUNT IN ROW (11) EXCLUDES	{ x	ς}	
13	PERCENT OF CLASS	REPRE	SENTED BY AMOUNT IN ROW (11)			

2%

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14 TYPE OF REPORTING PERSON

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#### AMENDMENT TO SCHEDULE 13D

The Schedule 13D relating to the Common Stock, par value \$0.10 per share (the "Common Stock"), of Concerto Software, Inc., a Delaware corporation (the "Issuer"), having its principal executive offices at 6 Technology Park Drive, Westford, Massachusetts 01886, which was filed with the U.S. Securities and Exchange Commission on December 15, 2003 (the "Prior Schedule") by the Reporting Persons (as defined below) is hereby amended to furnish additional information set forth herein. All capitalized terms not otherwise defined shall have the meanings ascribed to such terms in the Prior Schedule.

This amendment is filed by ISIS Capital Management, LLC ("ISIS"), Rodney Bienvenu, Richard Rofe, Ernest Mysogland, Kevin Goodman, Ramius Securities, LLC, Ramius Capital Group, LLC, C4S & Co. LLC, Ramius Advisors, LLC, Peter A. Cohen, Morgan B. Stark, Thomas W. Strauss, Jeffrey Solomon, RCG Ambrose Master Fund, Ltd., RCG Carpathia Master Fund, Ltd. and Ramius Master Fund, Ltd. (collectively, the "ISIS Group" or the "Reporting Persons").

ITEM 4. PURPOSE OF TRANSACTION

Item 4 is hereby amended to add the following statement:

ISIS sent a letter (the "Proposal Letter"), a copy of which is attached hereto as Exhibit A and incorporated herein by reference, to the Issuer on December 18, 2003.

In the Proposal Letter, the ISIS Group proposed to management of the Issuer that the Issuer request Melita to extend the term of the Merger Agreement for an appropriate period, for example 120 days and to waive the no-shop provision of the Merger Agreement, in order to permit the Issuer to conduct a proper sale process, and that in consideration for Melita's consent, the Issuer would agree to an appropriate increase, for example 50%, in the break-up fee payable to Melita. The ISIS Group requested that the Issuer respond to its proposal by Monday, December 22, 2003.

ITEM 7. MATERIAL TO BE FILED AS EXHIBITS

There is filed herewith as Exhibit A a copy of the Proposal Letter.

#### SIGNATURE

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

Dated: December 19, 2003

ISIS CAPITAL MANAGEMENT, LLC

By: /s/ Ernest Mysogland

Name: Ernest Mysogland Title: Managing Member

/s/ Ernest Mysogland

Ernest Mysogland, Individually and as attorney-in-fact for each of Rodney Bienvenu, Richard Rofe, and Kevin Goodman

RAMIUS SECURITIES, LLC

By: Ramius Capital Group, LLC

Its: Managing Member

By: C4S & Co., LLC Its: Managing Member

By: /s/ Morgan B. Stark

Name: Morgan B. Stark Title: Managing Member

RAMIUS CAPITAL GROUP, LLC

By: C4S & Co., LLC Its: Managing Member

By: /s/ Morgan B. Stark

Name: Morgan B. Stark Title: Managing Member

C4S & Co., LLC

By: /s/ Morgan B. Stark

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Name: Morgan B. Stark Title: Managing Member

RCG AMBROSE MASTER FUND, LTD.

By: /s/ Morgan B. Stark

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Name: Morgan B. Stark Title: Authorized Person

RCG CARPATHIA MASTER FUND, LTD.

By: /s/ Morgan B. Stark

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Name: Morgan B. Stark Title: Authorized Person

RAMIUS MASTER FUND, LTD.

By: /s/ Morgan B. Stark

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Name: Morgan B. Stark Title: Authorized Person

#### /s/ Morgan B. Stark

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Morgan B. Stark, Individually and as attorney-in-fact for each of Peter A. Cohen, Thomas W. Strauss and Jeffrey Solomon

#### RAMIUS ADVISORS, LLC

By: Ramius Capital Group, LLC

Its: Managing Member

By: C4S & Co., LLC Its: Managing Member

By: /s/ Morgan B. Stark
----Name: Morgan B. Stark
Title: Managing Member