STRAYER EDUCATION INC Form 10-K February 21, 2012 Table of Contents

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549 FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF

THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2011

Commission file number: 0-21039

# STRAYER EDUCATION, INC.

(Exact name of registrant as specified in its charter)

MARYLAND

(State or other jurisdiction of

52-1975978

(I.R.S. Employer Identification Number)

incorporation or organization)

2303 Dulles Station Boulevard, Herndon, VA 20171

(Address of principal executive offices)

REGISTRANT S TELEPHONE NUMBER INCLUDING AREA CODE: (703) 247-2500

SECURITIES REGISTERED PURSUANT TO SECTION 12(b) OF THE ACT:

COMMON STOCK, \$.01 PAR VALUE
(Title of class)

NASDAQ GLOBAL SELECT MARKET

(Name of each exchange on

which registered)

SECURITIES REGISTERED PURSUANT TO SECTION 12(g) OF THE ACT:

NONE

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act: þ Yes "No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act: "Yes b No

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the last 90 days. b Yes "No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 229.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). b Yes "No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (Section 229.405 of this chapter) is not contained herein, and will not be contained, to the best of Registrant s knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. b

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

b Large accelerated filer "Accelerated filer "Non-accelerated filer "Smaller reporting company" (Do not check if a smaller reporting company)

Indicate by check mark whether the Registrant is a shell company (as defined in Rule 12b-2 of the Securities Exchange Act). "Yes b No

The aggregate market value of the voting and non-voting common stock held by non-affiliates (computed by reference to the price at which the common stock was last sold) as of June 30, 2011, the last business day of the Registrant s most recently completed second fiscal quarter, was approximately \$1.5 billion.

The total number of shares of common stock outstanding as of February 1, 2012 was 11,792,456.

# DOCUMENTS INCORPORATED BY REFERENCE

Certain portions of the Registrant s Definitive Proxy Statement for its 2012 Annual Meeting of Stockholders (which is expected to be filed with the Commission within 120 days after the end of the Registrant s 2011 fiscal year) are incorporated by reference into Part III of this Report.

# STRAYER EDUCATION, INC.

# FORM 10-K

# **INDEX**

		Page
PART I		
Item 1	<u>Business</u>	4
Item 1A	Risk Factors	33
Item 1B	<u>Unresolved Staff Comments</u>	43
Item 2	<u>Properties</u>	43
Item 3	<u>Legal Proceedings</u>	43
Item 4	[Removed and Reserved]	43
PART II		
Item 5	Market for Registrant s Common Equity, Related Stockholder Matters and Issuer Purchases of Equity	
	<u>Securities</u>	44
Item 6	Selected Financial Data	47
Item 7	Management s Discussion and Analysis of Financial Condition and Results of Operations	48
Item 7A	Quantitative and Qualitative Disclosures about Market Risk	56
Item 8	Financial Statements and Supplementary Data	57
Item 9	Changes in and Disagreements With Accountants on Accounting and Financial Disclosure	80
Item 9A	Controls and Procedures	80
Item 9B	Other Information	81
PART III		
Item 10	Directors, Executive Officers and Corporate Governance	82
Item 11	Executive Compensation	86
Item 12	Security Ownership of Certain Beneficial Owners and Management	86
Item 13	Certain Relationships and Related Transactions	86
Item 14	Principal Accounting Fees and Services	86
PART IV		
Item 15	Exhibits and Financial Statement Schedules	87
SIGNATURES		88

2

### PART I

# CAUTIONARY NOTICE REGARDING FORWARD-LOOKING STATEMENTS:

This document and the documents incorporated by reference herein include forward-looking statements, within the meaning of Section 27A of the Securities Act of 1933, as amended (the Securities Act ), and Section 21E of the Securities Exchange Act of 1934, as amended (the Exchange Act ), including, in particular, the statements about our plans, strategies and prospects under the headings Management s Discussion and Analysis of Financial Condition and Results of Operations and Business. We have typically used the words may, will, expect, believe, estimate, intend and similar expressions in this document and the documents incorporated by reference herein to identify forward-looking statements. We have based these forward-looking statements on our current views with respect to future events and financial performance. Actual results could differ materially from those projected in the forward-looking statements. These forward-looking statements are subject to many risks, uncertainties and assumptions, including, among other things:

student enrollment;
our continued compliance with Title IV of the Higher Education Act of 1965, as amended (the Higher Education Act ), and the regulations thereunder, as well as state regulatory requirements and accrediting agency requirements;
risks related to the timing of regulatory approvals;
competitive factors;
our ability to continue to implement our online growth strategy;
risks associated with the opening of new campuses;
risks associated with the offering of new educational programs and adapting to other program changes;
risks associated with the acquisition of educational institutions;
risks associated with the ability of our students to finance their education in a timely manner; and
general economic and market conditions.  You should not put undue reliance on any forward-looking statements. You should understand that many important factors, including those

cause our results to differ materially from those expressed or suggested in any forward-looking statements. Further information about these and other relevant risks and uncertainties may be found in Item 1A ( Risk Factors ) below and elsewhere in this Annual Report on Form 10-K and in our other filings with the Securities and Exchange Commission. We undertake no obligation to update or revise forward-looking statements, except as required by law.

discussed under the headings Management s Discussion and Analysis of Financial Condition and Results of Operations and Business, could

1 1 2

References to we, our and the Company refer to Strayer Education, Inc., together in each case with our consolidated subsidiaries unless the context suggests otherwise.

# **Table of Contents**

# Item 1. Business Overview

Our company provides post-secondary education services. Our mission is to make higher education achievable for working adults in today s economy. We work to fulfill this mission by offering a variety of academic programs through our wholly-owned subsidiary Strayer University (the University), both in traditional classroom courses and online. Strayer University prides itself on making post-secondary education accessible to working adults who were previously unable to take advantage of higher education opportunities.

Founded in 1892, Strayer University is an institution of higher learning that offers undergraduate and graduate degree programs in business administration, accounting, information technology, education, health services administration, public administration, and criminal justice at 92 physical campuses in Alabama, Arkansas, Delaware, Florida, Georgia, Illinois, Indiana, Kentucky, Louisiana, Maryland, Mississippi, New Jersey, North Carolina, Ohio, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Virginia, West Virginia, Wisconsin, and Washington, D.C., and online. For the 2011 fall term, we had more than 54,000 students enrolled in our programs. Strayer University is accredited by the Middle States Commission on Higher Education (Middle States or Middle States Commission), one of the six regional collegiate accrediting agencies recognized by the U.S. Department of Education (Department of Education). As part of its program offering, the University also offers classes online, providing its working adult students more flexibility and convenience. Strayer University, with its online offerings, attracts students from around the country and throughout the world.

Over the last several years, we have grown primarily by expanding geographically with new campuses. Since our initial public offering in 1996, we have grown from eight campuses in one state and Washington, D.C., to 92 campuses in 22 states and Washington, D.C. We open new campuses in the promising areas of those states in which we currently operate physical campuses, as well as by expanding into contiguous states that exhibit strong demand for adult education in business and information technology programs. We have opened 78 of our campuses since the beginning of 2001. We have also developed a robust online education program. Since receiving regulatory approval to offer our degree programs online in 1997, our online programs have experienced significant growth. During the 2011 fall term, over 32,000 students or nearly 60% of the student body opted to take 100% of their classes online that quarter. To better serve students who do not reside or work near one of our physical campus locations, we opened a second Global Online Operations Center located in Salt Lake City, Utah in 2009.

Since 2001, when a new management team was hired and a new growth strategy adopted, we have made significant investments in new campuses where there is a strong demand for adult education and in information technology infrastructure to support growth in our online programs. As a result of these efforts, between 2000 and 2011 our revenues grew 21% on a compounded annual basis, from \$78 million in 2000 to \$627 million in 2011. During the same period, diluted earnings per share grew at a compounded annual rate of 18% including the impact of stock-based compensation which we began recording in 2006. Throughout this time, we continued to invest heavily in our various initiatives to serve working adult students. For more information relating to our revenues, profits and financial condition, please refer to Management s Discussion and Analysis of Financial Condition and Results of Operations and our consolidated financial statements included in this Annual Report on Form 10-K.

# **Industry Background and Outlook**

The market for post-secondary education is large and highly fragmented, and has experienced significant growth. The U.S. Bureau of Labor Statistics has reported that approximately 62 million working adults in the United States do not have more than a high school education and approximately 34 million people have some college experience but no college degree. We believe that the demand for post-secondary education will increase as a result of demographic, economic and social trends, including:

increasing demand by employers for professional and skilled workers;

4

# **Table of Contents**

approximately 18% annual growth in the number of high school graduates from 2.8 million in 2000 to 3.3 million in 2010;

the significant and measurable income premium and enhanced employment prospects attributable to post-secondary education; and

budgetary constraints at traditional colleges and universities.

The adult education market is a significant component of the post-secondary education market. We believe that the market for post-secondary adult education should increase as working adults seek additional education to update and improve their skills. In addition, we believe that many working adults will seek degree programs from regionally accredited institutions that provide flexibility to accommodate the fixed schedules and time commitments associated with their professional, family and personal obligations.

According to the National Center for Education Statistics, in 2010 there were 2,774 four-year degree-granting institutions in the United States, including 672 public colleges and universities, 1,539 not-for-profit colleges and universities, and 563 for-profit institutions.

Growth in the market for post-secondary education has recently been negatively affected by the downturn in the economy as well as by the uncertainty associated with legislative and regulatory proposals. The industry is heavily dependent on continued availability of funding for programs under Title IV of the Higher Education Act ( Title IV programs ) and concerns about potential reductions in such funding also can reduce the level of growth.

# **Company Strengths**

We have a 120-year operating history and a track record of providing practical and convenient education programs for working adults. We believe the following strengths position us to capitalize on the demand for post-secondary education among working adults:

*Consistent operating history.* We have been in continuous operation since 1892 and have demonstrated an ability to operate consistently and grow profitably.

**Practical and diversified curricula.** We offer core curricula in stable, practical areas of adult education. In order to keep pace with a changing knowledge-based economy, we constantly strive to meet the evolving needs of our working adult students and their employers by regularly refining and updating our existing educational programs. In December 2011, we acquired the Jack Welch Management Institute, an online leadership education program that enables us to offer a differentiated executive MBA degree and executive certificates to students and corporations. In addition, we are able to offer programs that are successful in a given region at other locations in our campus network. Strayer University currently offers more than 100 different degree, diploma and certificate programs, including emphases and concentrations, to its students.

Focus on working adults pursuing degree programs. We focus on serving working adults who are pursuing undergraduate and graduate degrees in order to advance their careers and employment opportunities. We believe this is an attractive market within the post-secondary education sector due to the number of adult students enrolling in post-secondary education programs and the highly motivated nature of adult students. We consider adult students to be our primary customers, with the various business and government organizations that provide tuition assistance to their employees as our secondary customers. In addition, we believe that the structure of our curriculum, featuring associate, bachelor s and graduate-level degree programs, encourages students to continue their education and results in extended periods of student enrollment which positively impacts the visibility and predictability of our future revenues. Approximately 98% of our students were enrolled in degree programs for the 2011 fall term.

# **Table of Contents**

Flexible program offerings. We maintain flexible quarterly programs that allow working adult students to attend classes and complete coursework on a convenient evening and weekend schedule throughout the calendar year. Our online programs enable students to pursue a degree partially or entirely via the Internet, thereby increasing the convenience, accessibility and flexibility of our educational programs. Approximately 60% of our students enrolled for the 2011 fall term were taking all of their courses online. We believe that these flexible offerings distinguish us from many traditional universities that currently do not effectively address the unique requirements of working adults.

Attractive and convenient campus locations. Our campuses are located in growing metropolitan areas, mostly in the Mid-Atlantic and Southern regions where there are large populations of working adults with demographic characteristics similar to those of our typical students. Strayer University s campuses are attractive and modern, offering conducive learning environments in convenient locations.

**Established brand name and alumni support.** With a 120-year operating history, Strayer University is an established brand name in post-secondary adult education, and our students and graduates work throughout corporate America. Our alumni network fosters additional referral opportunities for students.

Strong owner-oriented management team. In connection with our recapitalization in 2001, we developed a new growth strategy and hired a new senior management team to implement this strategy. As described below, under the leadership of Robert S. Silberman, our Chairman and Chief Executive Officer, we embarked on various initiatives to serve the working adult market by expanding our campuses and developing an online learning platform. Our senior officers have made investments in Strayer through outright share purchases, in addition to any compensatory stock awards.

### **Company Strategy**

Our goal is to be a leading, nationwide provider of post-secondary education programs that prepare working adults for advancement in their careers and professional lives primarily in the areas of business, accounting and information technology. We have identified the following factors as key to executing our growth strategy:

*Maintain stable enrollment in our mature markets.* We have a total of 92 campuses in various stages of growth. Our experience has been that we enroll an incremental 100-150 students at a campus each year until it reaches an enrollment level of approximately 1,000 students. We had 19 campuses with approximately 1,000 or more students for the 2011 fall term. Once a campus has reached this state of maturity, we hope to maintain stable campus enrollment while increasing revenues with market-based tuition increases.

*Open new campuses.* Our goal is to open new campuses every year by meeting unmet demand in states in which we currently operate physical campuses, and by expanding into contiguous states that exhibit strong demand for adult education in business and information technology programs. Since our initial public offering in 1996, we have grown from eight campuses in one state and Washington, D.C. to 92 campuses in 22 states and Washington, D.C. We have opened 78 new campuses since the beginning of 2001. These campuses are set forth in the table below:

**New Campuses Opened** 

(since the beginning of 2001)

2001 Baltimore, MD (Owings Mills Campus) Norfolk, VA (Chesapeake Campus) Norfolk, VA (Newport News Campus)

Table of Contents 8

6

2002 Charlotte, NC (North Charlotte Campus) Charlotte, NC (South Charlotte Campus)

Raleigh-Durham, NC (Research Triangle Park Campus)

2003 Memphis, TN (Thousand Oaks Campus)

Nashville, TN

Raleigh-Durham, NC (North Raleigh Campus)

Philadelphia, PA (Lower Bucks Campus)

Philadelphia, PA (Delaware County Campus)

2004 Greenville, SC

Memphis, TN (Shelby Oaks Campus)

Atlanta, GA (Cobb County Campus)

Atlanta, GA (Chamblee Campus)

Philadelphia, PA (King of Prussia Campus)

2005 Tampa, FL (Tampa East Campus)

Tampa, FL (Tampa Westshore Campus)

Greensboro, NC

Columbia, SC

Atlanta, GA (Morrow Campus)

2006 Wilmington, DE

Philadelphia, PA (Center City Campus)

Pittsburgh, PA (Penn Center West Campus)

Pittsburgh, PA (Cranberry Woods Campus)

Norfolk, VA (Virginia Beach Campus)

Atlanta, GA (Roswell Campus)

Charleston, SC

Birmingham, AL

2007 Louisville, KY

Lexington, KY

Orlando, FL (Maitland Campus)

Orlando, FL (Orlando East Campus)

Atlanta, GA (Douglasville Campus)

Cherry Hill, NJ

Willingboro, NJ

Knoxville, TN

2008 Charlotte, NC (Huntersville Campus)

Raleigh, NC (South Raleigh Campus)

Atlanta, GA (Lithonia Campus)

Orlando, FL (Sandlake Campus)

Jacksonville, FL

Palm Beach, FL

Ft. Lauderdale, FL

Ft. Lauderdale, FL (Coral Springs Campus)

Savannah, GA

7

2009 Augusta, GA

Huntsville, AL

Allentown, PA

Charleston, WV

Salt Lake City, UT

Cincinnati, OH (Mason Campus)

Columbus, OH

Cleveland, OH (Fairview Park Campus)

Akron, OH

Florence, KY

Miami, FL (Miramar Campus)

2010 Lawrenceville, NJ

Piscataway, NJ

Little Rock, AR

Miami, FL (Doral Campus)

Miami, FL (Brickell Campus)

Austin, TX

New Orleans, LA

Dallas, TX (Plano Campus)

Dallas, TX (Irving Campus)

Jackson, MS

Columbus, GA

Houston, TX (Katy Campus)

Houston, TX (Northwest Campus)

2011 Cincinnati, OH

Dayton, OH

Milwaukee, WI

Dallas, TX (Cedar Hill Campus)

Indianapolis, IN

Dallas, TX (North Dallas Campus)

Chicago, IL (Downers Grove Campus)

Chicago, IL (Schaumberg Campus)

In 2012, we plan to open a total of eight new campuses subject to regulatory approvals. We continue to apply to operate in other states generally adjacent to our current footprint and expect to pursue approvals and open campuses in new states as part of our multi-year expansion plan, with the ultimate goal of becoming a nationwide university.

**Expand Online.** Our online classes are available to students throughout the U.S. and on a global basis. We believe that the added flexibility of both traditional and online courses allows us to better serve our working adult students. Due to the convenience and flexibility of online courses, particularly in the asynchronous format, this medium has rapidly grown in acceptance and is expected to continue to grow. There were over 32,000 students taking 100% of their courses online for the 2011 fall term. Our commitment to our online students is furthered by a second Global Online Operations Center that we opened in 2009 in Salt Lake City, Utah.

**Develop corporate/institutional alliances.** We continue to pursue opportunities in the large corporate/institutional market. Our convenient evening, weekend and online courses provide an attractive solution for the education and training needs of employers and their employees. We currently have employer agreements or billing arrangements of various types with many corporations and government organizations, including Booz Allen Hamilton, Capital One, Comcast, Department of

Table of Contents 10

8

# **Table of Contents**

Health and Human Services, Federal Bureau of Investigation, FedEx, Lowe s, McDonald s, Northrop Grumman, SAIC, Starbucks, The Kroger Co., Verizon and Verizon Wireless. We are actively working with other corporations and institutions to increase the number of such arrangements and to further develop existing relationships. These relationships, once established, provide an ongoing source of new and continuing students.

Partner with community colleges. Strayer currently has approximately 170 community college articulation agreements, including nine statewide compacts, covering over 980 colleges and campuses nationally. These agreements allow for credits and degrees earned at partner institutions to be transferable toward a related Strayer University degree. In addition, we have entered into innovative space sharing arrangements with some community college partners to permit their use of our facilities, free of charge, during daytime hours when their demand is high and our need is low. We encourage first-time students to explore options at community colleges before considering returning to Strayer for their university degrees. Approximately 25% of our total enrollment each term comes from two-year college alliances. These partnerships allow us to leverage our available resources to best serve the needs of our students and our communities.

*Optimize the use of stockholders capital.* We compare all uses of our capital (including but not limited to organic growth investments, dividends, share repurchases and acquisitions) in terms of return on our owners capital and enhancing shareholder value. In 2011, we repurchased approximately 1,581,000 shares of our common stock and, effective December 2010, increased our annual dividend from \$3.00 to \$4.00 per share. We periodically evaluate opportunities to acquire other providers of post-secondary education. Currently, we have no commitments with regard to potential acquisitions.

9

# **Strayer University**

### Curriculum

Strayer University offers business, information technology and professional curricula to equip students with specialized and practical knowledge and skills for careers in business, industry and government. Our Academic School Deans and Program Curriculum Committees regularly review and revise the University s course offerings to improve the educational programs and respond to competitive changes in job markets. We regularly evaluate new programs and degrees to ensure that we stay current with the needs of our students and their employers.

Strayer University offers programs in the following areas:

(	Gra	dus	ate	Pro	org	me

Master of Business Administration (M.B.A.) Degree

Jack Welch Executive Master of Business Administration (M.B.A.) Degree  $^{(1)}$ 

Master of Education (M.Ed.) Degree

Master of Health Services Administration (M.H.S.A.) Degree

Master of Public Administration (M.P.A.) Degree

Master of Science (M.S.) Degree

Information Systems

Accounting

Human Resource Management

Management

Executive Graduate Certificate Programs

Business Administration

Information Systems

Accounting

**Undergraduate Programs** 

Bachelor of Science (B.S.) Degree

Accounting

Information Systems

**Economics** 

Criminal Justice

Bachelor of Business Administration (B.B.A.) Degree

Associate in Arts (A.A.) Degree

Accounting

Acquisition and Contract Management

**Business Administration** 

Information Systems

**Economics** 

Marketing

Criminal Justice

Diploma Programs

Accounting

Acquisition and Contract Management

Information Systems

Undergraduate Certificate Programs

Accounting

**Business Administration** 

Information Systems

(1) In December 2011, Strayer University acquired the Jack Welch Management Institute, an online leadership education program that offers a differentiated executive MBA degree and executive certificates.

Each undergraduate degree program includes courses in oral and written communication skills as well as mathematics and various disciplines in the humanities and social sciences. In addition to our degree, diploma and certificate programs, we offer classes to non-degree and non-program students wishing to take courses for personal or professional enrichment.

Although all of our programs are generally offered at each campus, the University adapts its course offerings to the demands of the student population at each location. Strayer University students may enroll in courses at more than one campus and take courses online.

10

Strayer University structures its curricula to allow students to advance sequentially from one learning level to another by applying credits earned in one program toward attainment of a more advanced degree. For example, a student originally pursuing a diploma in information systems can extend his or her original educational objective by taking additional courses leading to an associate degree in information systems, a bachelor s degree in information systems, and ultimately a master s degree in information systems. This curriculum design provides students a level of competency and a measure of attainment in the event they interrupt their education or choose to work in their field of concentration prior to obtaining their final degree.

# Online

In August 1997, we began offering classes online. Students can take classes online using either a synchronous (real time) or asynchronous (on demand) format. The asynchronous format was first introduced by the University in the summer 2001 quarter and has grown significantly due to increasing demand. Currently, most students taking classes online choose the asynchronous format. Students may take all of their courses online or may take online courses as a supplement to traditional, classroom-based courses. A student taking classes online has the same admission and financial aid requirements, is subject to the same policies and procedures and receives the same student services and support as campus-based Strayer University students. Tuition for online courses is the same as for campus courses. During the fall 2011 quarter, Strayer University had over 32,000 students who took classes solely online.

### **Faculty**

The University appoints faculty who hold appropriate academic credentials, are dedicated, active professionals in their field and are enthusiastic and committed to teaching working adults. In accordance with our educational mission, the University faculty focuses its efforts on teaching. The normal course load for a full-time faculty member is four courses per quarter for each of three quarters, or 12 courses per academic year. In addition, the University requires full-time faculty members to provide eight hours per week of student academic counseling and other student support services. Further, many full-time faculty members participate actively in the life of the University through service on curricular and assessment committees.

We provide financial support for faculty members seeking to enhance their skills and knowledge. The University maintains a tuition plan that typically reimburses full-time faculty and deans pursuing doctorate degrees for part of their program s tuition at other institutions. Full-time faculty (and all other employees) receive a 90% discount for all Strayer University courses. The University also conducts annual in-house faculty workshops in each discipline. We believe that our dedicated and capable faculty is one of the keys to our success.

# **Organization of Strayer University**

The University s annual financial budget and overall academic and business decisions are directed by its Board of Trustees. The Board of Trustees consists of Dr. Charlotte F. Beason, Chairwoman of the Board of Trustees, and currently six other members. The University By-Laws prescribe that a majority of members be independent from the University and Strayer Education, Inc. to assure independent oversight of all academic programs and services. The current Board of Trustees members are listed below:

### **Board of Trustees**

Dr. Charlotte F. Beason

Dr. Beason is the Chairwoman of the Board of Trustees. She has served as a member of the Board of Trustees since 1996. She has extensive experience in education, distance learning, and the accreditation of education programs. (See Item 10 below for additional biographical information.)

11

Mr. Roland Carey\*

Mr. Carey has served as a member of the Board of Trustees since 1990. He served for 23 years as a U.S. Army Officer in the specialties of Air Defense Missile Evaluation and Military Education. He retired in 1986 as a Lieutenant Colonel. Mr. Carey served 12 years as a mathematics instructor and as an Intervention Program Coordinator with Fairfax County Public Schools. Additionally, he has served on two other organizational management and supervisory boards. Mr. Carey holds a bachelor s degree in mathematics from Florida A&M University and a master s degree in educational leadership from George Mason University.

Mr. Karl McDonnell

Mr. McDonnell was elected to the Board of Trustees in 2007. Mr. McDonnell joined Strayer Education, Inc. in July 2006 as President and Chief Operating Officer. (See Item 10 below for additional biographical information.)

Mr. Todd A. Milano

Mr. Milano has served as a member of the Board of Trustees since 1992 and has more than 30 years of experience in post-secondary education. Since 1989, he has served as President of Central Pennsylvania College near Harrisburg, Pennsylvania. (See Item 10 below for additional biographical information.)

Dr. William C. Reha, MD\*

Dr. Reha was elected to the Board of Trustees in 2007. He is a Board Certified Urologic Surgeon in Woodbridge, Virginia. He also serves as Speaker of the House for the Medical Society of Virginia and is President-Elect of the Virginia Urologic Society. Dr. Reha is active in Strayer University alumni affairs and is the 2005 Outstanding Alumni Award winner. Dr. Reha has served as President of the Prince William County Medical Society and the Potomac Hospital Medical Staff and is a Fellow of the Claude Moore Physician Leadership Institute. He holds a bachelor s degree in biochemistry from Binghamton University, an M.D. from New York Medical College, and a master s in business administration from Strayer University.

Dr. Peter D. Salins\*

Dr. Salins has served as a member of the Board of Trustees since 2002. Having served as Provost and Vice Chancellor for Academic Affairs of the State University of New York (SUNY) system from 1997 to 2006, he is currently University Professor of Political Science at SUNY s Stony Brook University and Director of its graduate program in public policy. Dr. Salins is a member of the Advisory Board of the Syracuse University School of Architecture and the Editorial Board of the Journal of the American Planning Association, and is a Director of the Citizens Housing and Planning Council of New York. Dr. Salins holds a bachelor s degree in architecture, a master s degree in regional planning and a doctorate in metropolitan studies and regional planning, all from Syracuse University.

Dr. J. Chris Toe\*

Dr. Toe has served as a member of the Board of Trustees since 2003. He served as President of Strayer University from 2003 to April 2006 and as Minister of Agriculture of the Republic of Liberia from 2006 to 2009. Dr. Toe now serves as Chairman of the APEX Group, a consulting, trading and investment company based in Liberia. Dr. Toe holds a bachelor s degree in economics from the University of Liberia, and a master s degree in agricultural economics and a doctorate in economics, both from Texas Tech University.

12

<sup>\*</sup> Independent member. (Dr. Toe is also a non-voting member.)

### **Table of Contents**

Within the academic, strategic and financial parameters set by the Board of Trustees, the University is managed on a daily basis by the University President. The President is charged with the responsibility of overseeing the implementation of the policies established by the Board of Trustees and is supported in this function by senior administrative officers, including the Provost. The majority of the University s operations are centralized within the President s Office or the University s senior administrative staff offices, such as faculty development, curriculum development, institutional research and assessment, library administration, student records, student affairs, accounting and auditing, human resources, operations, marketing, public relations, facilities, information technology, and regulatory compliance, including oversight of the University s participation in federal student financial aid programs.

Within this centralized structure is a division of responsibilities into two broad categories: academics and administrative operations. For the academic functions, the President is supported by the Provost, the Senior Vice Provost of Faculty Affairs, and five Senior Vice Provosts for Academics, who are responsible for academic operations on a regional and local level. Also reporting to the President are the Executive Director of Academic Communications and the Director of College Relations. The Provost is supported by the Senior Vice Provost of Academic Programs, the Senior Vice Provost of Student Affairs, the Deans of each School as well as by the University Registrar and the Dean of Institutional Research, Assessment and Evaluation.

For administrative operations, the President and Provost work closely with the Senior Vice Presidents for Operations, who are responsible for ensuring that regional, campus and online operations meet the annual University budget established by the Board of Trustees; as well as with the Senior Vice Provosts for Academics. Other senior administrative officers also support the President in areas such as legal compliance, accounting and auditing, computer technology, insurance and human resources.

# **University Senior Management**

Dr. Michael A. Plater is the Interim University President. His biographical information is set forth in Item 10 below. At the campus level, day-to-day business operations are managed by a Campus Director and the academic functions are overseen by a Campus Dean. Each campus is staffed with personnel performing instructional, admissions, academic advising, financial aid, student services and career development functions. A Learning Resource Center at each campus supports the University s instructional programs. Each Learning Resource Center contains a library and computer laboratories and is operated by a full-time manager and support staff who assist students in the use of research resources.

# Strayer Education, Inc. Executive Officers

For a description of Strayer Education, Inc. s senior management, see the biographical information set forth in Item 10 below.

### Outreach

To identify potential students, we engage in a broad range of activities to inform working adults and their employers about the programs offered at Strayer University. These activities include direct mail, online marketing, marketing to our existing students and graduates, print and broadcast advertising, student referrals, and corporate and government outreach activities. Direct response methods (direct mail and online advertising) are used to generate inquiries from potential students. Strayer University maintains booths and information tables at appropriate conferences and expos, as well as at transfer days at community colleges. We also depend on the recommendation of our alumni network to protect Strayer University s reputation and promote its quality education. Our business-to-business outreach efforts include personal telephone calls, distribution of information through corporate intranets and human resource departments, and on-site information meetings. We record inquiries in our database and track them through to application and registration. Additionally, we provide information about new programs and new locations to students and alumni to encourage them to return for further education.

13

# **Student Profile**

The majority of Strayer University students are working adults completing their first college degree to improve their job skills and advance their careers. Of the students enrolled in Strayer University s programs at the beginning of the 2011 fall quarter, approximately 65% were age 31 or older and approximately 84% were engaged in part-time study (fewer than three courses each quarter). In the 2011 fall quarter, our students registered for an average of 8.1 course credits (about two classes per student).

Strayer University has a very diverse student population. At the beginning of the 2011 fall quarter, approximately 75% of students were minorities and approximately 66% of students were women. Approximately 1% of the University s students were international, and approximately 2% were active duty military personnel. Strayer University prides itself on making post-secondary education accessible to working adults who were previously unable to take advantage of educational opportunities.

The following is a breakdown of our students by program level as of the 2011 fall term:

Program	Number of students	Percentage of total students
Bachelor s	30,165	56%
Master s	16,333	30%
Associate	6,707	12%