BANCOLOMBIA SA
Form 6-K
February 17, 2015

## UNITED STATES

## SECURITIES AND EXCHANGE COMMISSION

Washington D.C. 20549

## FORM 6-K

## REPORT OF FOREIGN PRIVATE ISSUER <br> PURSUANT TO RULE 13a-16 OR 15d-16 OF <br> THE SECURITIES EXCHANGE ACT OF 1934

For the month of February, 2015

Comission File Number 001-32535

## Bancolombia S.A.

(Translation of registrant's name into English)

Cra. 48 \# 26-85
Medellín, Colombia
(Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.

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Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1): $\qquad$

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(2):

Indicate by check mark whether the registrant by furnishing the information contained in this form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934. Yes ${ }^{\text {. }} \quad$ No $x$

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82- $\qquad$ _.

## BANCOLOMBIA S.A. (NYSE: CIB; BVC: BCOLOMBIA, PFBCOLOM) REPORTS CONSOLIDATED NET INCOME OF COP 1,879 BILLION FOR 2014, AN INCREASE OF 24\% COMPARED TO 2013.

Operating income increased $\mathbf{2 3 . 8 \%}$ during 2014 and $\mathbf{1 5 . 7 \%}$ during the quarter driven by the higher net interest -income, which increased $21.9 \%$ during the year, and the higher fees. The factors that contributed to this performance were the increase in the loan portfolio, the expansion of the net interest margin and the higher volume of transactions.

Fees increased $16.7 \%$ during 2014 and $\mathbf{4 . 1 \%}$ during 4Q14. Net income from fees grew mainly driven by a greater - number of credit and debit cards, banking services and by the distribution of insurance products through the bank's network.

Cost of credit (provision charges as a percentage of average gross loans) decreased to $1.47 \%$ in 2014 from $\cdot \mathbf{1 . 5 9 \%}$ in 2013. Past due loans as a percentage of total gross loans were $2.9 \%$ on a 30 -day basis and $1.6 \%$ on a 90-day basis. Net provision charges for past due loans and foreclosed assets totaled COP 378 billion.

The bank showed a sustained growth in the loan portfolio during 4Q14. Bancolombia's loan portfolio grew $\cdot 11.1 \%$ during the quarter and $20.4 \%$ during the last twelve months. $8.5 \%$ of the annual growth was explained by the depreciation of the COP against the USD.

The balance sheet remains strong. Loan loss reserves represented $4.4 \%$ of total gross loans and $154.5 \%$ of 30 -day past due loans at the end of 4 Q14 or $274.5 \%$ of 90 -day past due loans. The capital adequacy ratio ended the quarter at $13.3 \%$ with a Tier 1 of $7.7 \%$. These ratios indicate that Bancolombia has enough reserves and capital to maintain its operation and develop its business plan.

The bank maintained its liquidity position and the funding cost remained at low levels. The annualized average weighted cost of deposits was $2.2 \%$ in 4Q14, decreasing compared with the $2.3 \%$ of 3 Q 14 and the $2.6 \%$ for 4 Q 13 . - Deposits increased $10.6 \%$ during the quarter and $10.1 \%$ compared to 4 Q13, and the ratio of net loans to deposits ended at $103.2 \%$. This annual growth in deposits was explained, $7.1 \%$ by the depreciation of the COP against the USD.

February 17, 2015. Medellín, Colombia - Today, BANCOLOMBIA S.A. ("Bancolombia" or "the Bank") announced its earnings results for the fourth quarter of $2014^{1}$.

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For the quarter ended on December 31, 2014 ("4Q14"), Bancolombia reported consolidated net income of COP 488 billion, or COP 507 per share - USD 0.85 per ADR. Net income represents an increase of $17 \%$ as compared to the results for the quarter ended on September 30, 2014 ("3Q14") and remains stable compared to the results for the quarter ended on December 31, 2013 ("4Q13").

Bancolombia ended 4Q14 with COP 148,725 billion in assets, $9.8 \%$ greater than those at the end of 3Q14 and $13.7 \%$ greater than those at the end of 4Q13. At the same time, liabilities totaled COP 131,908 billion, increasing $10.3 \%$ as compared to the figure presented in 3Q14 and $11.5 \%$ as compared to 4 Q 13 .
${ }^{1}$ This report corresponds to the consolidated financial statements of BANCOLOMBIA S.A. and its affiliates ("BANCOLOMBIA" or "The Bank") of which it owns, directly or indirectly more than $50 \%$ of the voting capital stock. These financial statements have been prepared in accordance with generally accepted accounting principles in Colombia and the regulations of Superintendencia Financiera de Colombia, collectively COL GAAP. BANCOLOMBIA maintains accounting records in Colombian pesos, referred to herein as "Ps." or "COP". Certain monetary amounts, percentages and other figures included in this report have been subject to rounding adjustments. There have been no changes to the Bank's principal accounting policies in the quarter ended December 31, 2014. The statements of income for the quarter ended December 31, 2014 are not necessarily indicative of the results for any other future interim period. For more information, please refer to the Bank's filings with the Securities and Exchange Commission, which are available on the Commission's website at www.sec.gov.

CAUTIONARY NOTE REGARDING FORWARD LOOKING STATEMENTS: This release contains statements that may be considered forward-looking statements within the meaning of Section 27A of the U.S. Securities Act of 1933 and Section 21E of the U.S. Securities Exchange Act of 1934. All forward-looking statements, whether made in this release or in future filings or press releases or orally, address matters that involve risks and uncertainties; consequently, there are or will be factors, including, among others, changes in general economic and business conditions, changes in currency exchange rates and interest rates, introduction of competing products by other companies, lack of acceptances of new products or services by our targeted customers, changes in business strategy and various others factors, that could cause actual results to differ materially from those indicated in such statements. We do not intend, and do not assume any obligation, to update these forward-looking statements. Certain monetary amounts, percentages and other figures included in this report have been subject to rounding adjustments. Any reference to BANCOLOMBIA means the Bank together with its affiliates, unless otherwise specified.

Representative Market Rate January 1, 2015 \$2,392.46 = US\$ 1

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## 4Q14

## BANCOLOMBIA: Summary of consolidated financial quarterly results ${ }^{2}$

## CONSOLIDATED BALANCE SHEET

AND INCOME STATEMENT
(COP millions)
ASSETS
Loans and financial leases, net
Investment securities, net
Other assets
Total assets

| Quarter <br> 4Q13 | 3 QQ14 | 4Q14 | Growth |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :---: |
|  |  |  | 4Q14/3Q14Q14/4Q13 |  |  |  |  |

LIABILITIES AND SHAREHOLDERS'
EQUITY
Deposits
Non-interest bearing
Interest bearing
Other liabilities
Total liabilities
Shareholders' equity
Total liabilities and shareholders' equity
Interest income
Interest expense
Net interest income
Net provisions
Fees and income from service, net
Other operating income
Total operating expense
Goodwill amortization
Non-operating income, net
Income tax expense
Net income

| $86,556,579$ | $86,218,658$ | $95,337,222$ | 10.58 | $\%$ | 10.14 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $14,680,487$ | $13,089,813$ | $15,984,894$ | 22.12 | $\%$ | 8.89 | $\%$ |
| $71,876,092$ | $73,128,845$ | $79,352,328$ | 8.51 | $\%$ | 10.40 | $\%$ |
| $31,766,816$ | $33,323,166$ | $36,570,285$ | 9.74 | $\%$ | 15.12 | $\%$ |
| $118,323,395$ | $119,541,824$ | $131,907,507$ | 10.34 | $\%$ | 11.48 | $\%$ |
| $12,492,846$ | $15,966,246$ | $16,817,354$ | 5.33 | $\%$ | 34.62 | $\%$ |
| $130,816,241$ | $135,508,070$ | $148,724,861$ | 9.75 | $\%$ | 13.69 | $\%$ |
| $2,151,683$ | $2,298,607$ | $2,564,155$ | 11.55 | $\%$ | 19.17 | $\%$ |
| 803,137 | 814,948 | 877,588 | 7.69 | $\%$ | 9.27 | $\%$ |
| $1,348,546$ | $1,483,659$ | $1,686,567$ | 13.68 | $\%$ | 25.07 | $\%$ |
| $(272,919$ | $)$ | $(384,219$ | $(378,102$ | -1.59 | $\%$ | 38.54 |
| 525,018 | 564,911 | 587,983 | 4.08 | $\%$ | 11.99 | $\%$ |
| 257,790 | 279,302 | 352,437 | 26.18 | $\%$ | 36.71 | $\%$ |
| $(1,207,369$ | $)$ | $(1,240,468$ | $)$ | $(1,501,420$ | 21.04 | $\%$ |
| 24.35 | $\%$ |  |  |  |  |  |
| $(38,335$ | $)$ | $(51,519$ | $)$ | $(242,073$ | $369.87 \%$ | 531.47 |
| 20,061 | $(75,439$ | $)$ | 24,420 | $132.37 \%$ | 21.73 | $\%$ |
| $(144,052$ | $)$ | $(160,711$ | $)$ | $(42,242$ | -73.72 | $\%$ |
| -70.68 | $\%$ |  |  |  |  |  |
| 488,740 | 415,516 | 487,570 | 17.34 | $\%$ | -0.24 | $\%$ |


|  | Quarter |  |  |  |  |  |  | As of |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| PRINCIPAL RATIOS | 4 Q 13 |  |  |  |  |  |  |  |

CAPITAL ADEQUACY

| Shareholders' equity to total assets | 9.55 | $\%$ | 11.78 | $\%$ | 11.31 | $\%$ | 9.55 | $\%$ | $11.31 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Technical capital to risk weighted assets | 10.61 | $\%$ | 13.94 | $\%$ | 13.29 | $\%$ | $10.61 \%$ | 13.29 | $\%$ |
| KEY FINANCIAL HIGHLIGHTS |  |  |  |  |  |  |  |  |  |
| Net income per ADS (USD) | 1.19 | 0.85 | 0.85 |  |  |  |  |  |  |
| Net income per share \$COP | 573.75 | 432.01 | 506.92 |  |  |  |  |  |  |
| P/BV ADS ${ }^{(4)}$ | 1.61 | 1.73 | 1.64 |  |  |  |  |  |  |
| P/BV Local (5) (6) | 1.62 | 1.67 | 1.58 |  |  |  |  |  |  |
| P/E (7) | 10.34 | 16.29 | 13.86 |  |  |  |  |  |  |
| ADR price ${ }^{(8)}$ | 49.02 | 56.72 | 47.88 |  |  |  |  |  |  |
| Common share price (8) $_{\text {Shares outstanding (9) }}$ | 23,820 | 27,680 | 27,640 |  |  |  |  |  |  |
| USD exchange rate (quarter end) | $851,827,000$ | $961,827,000$ | $961,827,000$ |  |  |  |  |  |  |
|  | $1,926.83$ | $2,022.00$ | $2,392.46$ |  |  |  |  |  |  |

(1) Defined as net interest income divided by monthly average interest-earning assets. (2) Net income divided by monthly average assets. (3) Net income divided by monthly average shareholders' equity. (4) Defined as ADS price divided by ADS book value. (5) Defined as share price divided by share book value. (6) Share prices on the Colombian Stock Exchange; (7) Defined as market capitalization divided by annualized quarter results. (8) Prices at the end of the respective quarter. (9) Common and preferred.

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## 4Q14

1. 

BALANCE SHEET


As of December 31, 2014, Bancolombia's assets totaled COP 148,725 billion, which represents an increase of $9.8 \%$ compared to 3 Q 14 and of $13.7 \%$ compared to 4 Q 13 . The annual growth was explained, $9 \%$ by the depreciation of the peso against the dollar.

The increase in assets in the quarter and in the year was explained by a depreciation of the COP versus the USD ( $18.3 \%$ during the quarter and $24 \%$ during the year) and by the organic growth of the loan portfolio.

## 1.2. <br> Loan Portfolio

The following table shows the composition of Bancolombia's investments and loans by type and currency:

| (COP Million) | Amounts in COP |  |  | Amounts in USD converted to COP |  |  | Amounts in USD (thousands) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (1 USD = 2392.46 COP) | 4Q14/3@1¢14/4Q13 |  |  |  | 4Q14/3Q $4 \mathrm{~L} 14 / 4 \mathrm{Q} 13$ |  |  |  |  |
| Net investment securities | 9,778,101 | 2.22\% | -2.81\% | 3,899,700 | 7.73 \% | 4.12 \% | 1,629,996 | -8.95\% | -16. |
| Gross Loans | 69,609,767 | 5.37\% | 13.14\% | 37,943,780 | 22.75\% | 35.85\% | 15,859,734 | 3.74 \% | 9.41 |
| Commercial loan | 38,851,753 | 5.93\% | 14.98\% | 25,627,449 | 25.03\% | 37.97\% | 10,711,757 | 5.67 \% | 1.12 |
| Consumer loans | 12,844,406 | 4.56\% | 6.37 \% | 5,810,395 | 19.08\% | 28.35\% | 2,428,628 | 0.64 \% | 3.37 |
| Small business loans | 495,664 | 6.51\% | 26.67\% | 152,864 | 17.87\% | 21.84\% | 63,894 | -0.38\% | -1.87 |
| Mortgage loans | 7,518,291 | 3.96\% | 13.63\% | 5,000,693 | 19.34\% | 35.90\% | 2,090,189 | 0.86 \% | 9.45 |
| Finance lease | 9,899,653 | 5.28\% | 14.36\% | 1,352,379 | 11.38\% | 31.95\% | 565,267 | -5.87\% | 6.27 |
| Allowance for loan loss | $(3,951,519)$ | 6.01\% | 16.48 | (798,654 | 8.25 \% | 18.68\% | (333,821 | -8.51\% | -4.42 |
| Net total loans and fin. leases | 65,658,248 | 5.33\% | 12.94\% | 37,145,12 | 23.11\% | 36.27\% | 15,525,913 | 4.04 \% | 9.75 |
| Operating leases, net | 3,398,840 | 2.85\% | 20.30\% | 112,464 | 13.13\% | 19.72\% | 47,008 | -4.38\% | -3.58 |
| Total assets | 88,285,392 | 3.92\% | -0.65 \% | 60,439,469 | 19.56\% | 44.06\% | 25,262,478 | 1.05 \% | 16.02 |
| Total deposits | 63,713,150 | 8.01\% | 0.97 \% | 31,624,072 | 16.13\% | 34.83\% | 13,218,224 | -1.85\% |  |
| Total liabilities | 73,470,455 | 4.27\% | -5.26\% | 58,437,052 | 19.07\% | 43.35\% | 24,425,508 | 0.63 \% | 15.45 |

The most relevant aspects regarding the evolution of the loan portfolio during 4 Q 14 were:

The growth of commercial, mortgage loans and financial leases in Colombia during 4Q14 indicate a sustained credit demand.

Net loans in USD correspond to loans originated in Colombia (USD 4,410 million, 28\%), El Salvador (USD 2,730 million, 18\%), Panama (USD 7,998 million, 52\%), and other countries (USD 388 million, 3\%). USD denominated loans represented $35 \%$ of total loans as of 4Q14.

COP depreciated $18.3 \%$ versus USD during 4Q14 and $24.2 \%$ in the last 12 months.

Mortgage loans denominated in COP presented a dynamic performance, growing 13.6\% year on year. The dynamism of mortgage lending in Colombia is explained by the lower long-term interest rates, as well as by the Colombian government's interest rate subsidy programs. On the other hand, the mortgage balance denominated in USD from our operation in El Salvador and Panama represented $40 \%$ of the mortgage loans at the end of 4 Q14.

Financial leases, of which $88 \%$ are denominated in COP, increased $6 \%$ during the quarter and $16.2 \%$ as compared to 4Q13. Operating leases, net of depreciation, increased $3.1 \%$ during 4 Q 14 and $20.3 \%$ in the last 12 months. These two products are mainly used by enterprises in order to finance equipment, commercial real estate and commercial vehicles.

When analyzing the loan portfolio according to the customer categories established by Bancolombia in order to manage its commercial strategy (see table below), it becomes clear that commercial loans led the growth during 4Q14, as they increased $14.4 \%$ with respect to 3 Q 14 . The growth is explained by the credit demand for business investment and the conversion of dollar denominated loans to Colombian pesos. This is the segment that contributes the most to the nominal growth of the total loan book. Consumer and SMEs loans increased by $7.9 \%$ when compared with 3Q14, which indicates a sustained credit demand compared with the growth in previous quarters.

Total reserves (allowances in the balance sheet) for loan losses increased by $6.4 \%$ during 4Q14 and totaled COP 4,750 billion, or $4.4 \%$ of gross loans at the end of the quarter. For further explanation regarding coverage of the loan portfolio and credit quality trends, see section " 2.4 . Asset Quality, Provision Charges and Balance Sheet Strength".

The following table summarizes Bancolombia's total loan portfolio:

| LOAN PORTFOLIO |  | As of |  | Growth |  |  | \% of <br> Total <br> loans | \% of |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (COP million) | Dec-13 | Sep-14 | Dec-14 | 4Q14/3Q1 | 14Q14/4 |  |  |  | Category |  |
| CORPORATE |  |  |  |  |  |  |  |  |  |  |
| Working capital loans | 33,992,771 | 36,701,603 | 41,773,117 | 13.82 \% | \% 22.89 | \% | 38.84 | \% | 80.98 | \% |
| Funded by domestic development banks | 489,798 | 669,552 | 703,736 | 5.11 \% | 43.68 | \% | 0.65 | \% | 1.36 | \% |
| Trade Financing | 6,706,315 | 7,510,348 | 8,987,540 | 19.67 \% | 34.02 | \% | 8.36 | \% | 17.42 | \% |
| Overdrafts | 80,023 | 158,869 | 73,820 | -53.53\% | -7.75 | \% | 0.07 | \% | 0.14 | \% |
| Credit Cards | 42,406 | 50,156 | 47,321 | -5.65 \% | \% 11.59 | \% | 0.04 | \% | 0.09 | \% |
| TOTAL CORPORATE | 41,311,313 | 45,090,528 | 51,585,534 | 14.40 \% | \% 24.87 | \% | 47.96 | \% | 100.00 | \% |
| RETAIL AND SMEs |  |  |  |  |  |  |  |  |  |  |
| Working capital loans | 9,666,234 | 11,095,140 | 11,718,999 | 5.62 \% | \% 21.24 | \% | 10.90 | \% | 36.40 | \% |
| Personal loans | 9,573,141 | 9,818,860 | 10,916,457 | 11.18 \% | \% 14.03 | \% | 10.15 | \% | 33.91 | \% |
| Loans funded |  |  |  |  |  |  |  |  |  |  |
| by domestic development banks | 1,319,245 | 839,804 | 811,952 | -3.32 \% | \% -38.45 | \% | 0.75 | \% | 2.52 | \% |
| Credit Cards | 4,548,670 | 4,849,751 | 5,194,375 | 7.11 \% | 14.20 | \% | 4.83 | \% | 16.13 | \% |
| Overdrafts | 251,724 | 330,077 | 259,259 | -21.45\% | \% 2.99 | \% | 0.24 | \% | 0.81 | \% |
| Automobile loans | 2,577,704 | 2,653,184 | 2,747,486 | 3.55 \% | \% 6.59 | \% | 2.55 | \% | 8.53 | \% |
| Trade Financing | 234,145 | 255,488 | 548,469 | 114.68\% | \% 134.24 | \% | 0.51 | \% | 1.70 | \% |
| TOTAL RETAIL AND SMEs | 28,170,863 | 29,842,304 | 32,196,997 | 7.89 \% | 14.29 | \% | 29.94 | \% | 100.00 |  |
| MORTGAGE | 10,295,930 | 11,422,568 | 12,518,984 | 9.60 \% | \% 21.59 | \% | 11.64 | \% | 100.00 |  |

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$\begin{array}{lllllllllll}\text { FINANCIAL LEASES } & 9,681,436 & 10,617,078 & 11,252,032 & 5.98 & \% & 16.22 & \% & 10.46 & \% & 100.00\end{array}$
Total loans and financial leases
Allowance for loan losses
Total loans and financial leases, net

| $9,681,436$ | $10,617,078$ | $11,252,032$ | 5.98 | $\%$ | 16.22 | $\%$ | 10.46 | $\%$ | 100.00 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |$\%$

1.3.

Investment Portfolio

As of December 31, 2014, Bancolombia's net investment portfolio totaled COP 13,678 billion, 3.7\% higher than that reported in 3Q14 and $0.9 \%$ lower when compared to that reported in 4Q13. This annual decrease is the result of the bank's strategy to reduce its securities portfolio, which consisted primarily of debt securities, which represented $85.4 \%$ of Bancolombia's total investments and $7.9 \%$ of assets at the end of 4Q14. Investments denominated in USD totaled USD 1,630 million and represented $29 \%$ of the investment portfolio.

Additionally, the Bank had COP 653 billion in net mortgage backed securities, which represented $4.8 \%$ of the investment portfolio and give a tax benefit to the bank.

At the end of 4 Q 14 , the investments in debt securities had a duration of 19.5 months and a yield to maturity of $4.33 \%$.

4Q14

## 1.4.

Goodwill

As of 4Q14, Bancolombia's goodwill totaled COP 3,971 billion, increasing $10.2 \%$ compared to the amount reported in 3Q14 and $10.6 \%$ compared to 4Q13. This annual variation is explained by the depreciation of the COP against the USD.

In 4Q14, Bancolombia reduced its goodwill amortization period from 20 to 10 years to converge in the financial and fiscal treatment of it. This caused a faster amortization in 4Q14.
1.5.

Funding

As of December 31, 2014, Bancolombia's liabilities totaled COP 131,908 billion, increasing $10.3 \%$ compared to 3Q14 and $11.5 \%$ compared to 4 Q 13 . The annual growth was explained, $9.6 \%$ by the depreciation of the COP against the USD.

Deposits totaled COP 95,337 billion (or $72.3 \%$ of liabilities) at the end of 4Q14, increasing $10.6 \%$ during the quarter and $10.1 \%$ over the last 12 months. The net loans to deposits ratio (including borrowings from domestic development banks) was $103 \%$ at the end of 4Q14, increasing compared to the $102 \%$ reported in 3Q14, and the $94 \%$ reported in 4Q13.

Bancolombia's funding strategy during the quarter was to reduce the most expensive deposits and liabilities while maintaining the liquidity position. This strategy allowed the bank to keep at low levels the cost on deposits during the quarter. The ultimate goal is to defend the net interest margin.

| Funding mix | 4 Q 13 |  | 3Q14 |  |  | 4 Q 14 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| COP Million |  |  |  |  |  |  |

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| Loans with banks | $13,632,894$ | $12 \%$ | $14,527,812$ | 13 | $\%$ | $15,961,647$ | 13 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Total Funds | $112,517,748$ | $100 \%$ | $113,301,597$ | $100 \%$ | $124,981,724$ | $100 \%$ |  |

At the end of 4Q14, Bancolombia had outstanding bonds for USD 3,465 million in international markets and for COP 5,394 billion in local markets. The maturities of these bonds range from 2 to 20 years.

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4Q14
1.6.

Shareholders' Equity and Regulatory Capital

Shareholders' equity at the end of 4Q14 was COP 16,817 billion, increasing $34.6 \%$ or COP 4,325 billion, with respect to the COP 12,493 billion reported at the end of 4 Q 13 as a result of the proceeds of the issuance of 110 million shares in March 2014, which totaled COP 2,656 billion, and the appropriation of 2013 earnings.

Bancolombia's capital adequacy ratio was $13.29 \%$, 65 basis points below the $13.94 \%$ for 3Q14 and 268 basis points above the $10.61 \%$ at the end of 4Q13. The annual increase in this ratio was due to the earnings appropriation of 2013 in the General Shareholders' Meeting held the 1 h $^{\text {h }}$ of March of 2014 and the issuance of 110 million shares in March, 2014.

Bancolombia's capital adequacy ratio was 429 basis points above the minimum $9 \%$ required by Colombia's regulator, while the basic capital ratio (Tier 1) to risk weighted assets was $7.71 \%, 321$ basis points above the regulatory minimum of $4.5 \%$. The tangible capital ratio, defined as shareholders' equity minus goodwill and intangible assets divided by tangible assets, was $8.5 \%$ at the end of 4Q14.

## TECHNICAL CAPITAL RISK WEIGHTED ASSETS

| Consolidated (COP millions) | 4 Q 13 | $\%$ | 3 Q 14 | $\%$ | 4 Q 14 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Basic capital (Tier I) | $6,207,050$ | $5.81 \%$ | $9,689,180$ | $8.47 \%$ | $9,720,425$ | $7.71 \%$ |
| Additional capital (Tier II) | $5,124,564$ | $4.80 \%$ | $6,253,430$ | $5.47 \%$ | $7,023,258$ | $5.58 \%$ |
| Technical capital (1) | $11,331,614$ |  | $15,942,611$ |  | $16,743,683$ |  |
| Risk weighted assets included market risk | $106,826,579$ |  | $114,368,669$ |  | $126,020,585$ |  |
| CAPITAL ADEQUACY (2) | 10.61 | $\%$ | 13.94 | $\%$ | 13.29 | $\%$ |

(1) Technical capital is the sum of basic and additional capital.
(2) Capital adequacy is technical capital divided by risk weighted assets.

INCOME STATEMENT

Net income totaled COP 488 billion in 4Q14, or COP 506.92 per share - USD 0.85 per ADR. This net income represents an increase of $17.3 \%$ compared to 3 Q 14 and a decrease of $0.2 \%$ compared to 4 Q 13 . Bancolombia's annualized ROE for 2014 was $12.5 \%$ and $11.9 \%$ for 4 Q14.
2.1.

Net Interest Income

Net interest income totaled COP 1,687 billion in 4Q14, $13.7 \%$ higher than that reported in 3Q14, and $25.1 \%$ higher than the figure for 4 Q 13 . The performance of this line was driven by higher loan volumes and the depreciation of the COP versus the USD.

During 4Q14, the investment portfolio generated COP 184 billion, product of the good performance of the Colombian government debt securities.

## Net Interest Margin

The annualized net interest margin expanded in 4Q14 to $5.9 \%$.

The annualized net interest margin for investments was $3.2 \%$, higher than the $0 \%$ of 3Q14 and the annualized net interest margin of the loan portfolio, financial leases, overnight funds and interbank loans was $6.2 \%$, remaining stable compared to the $6.2 \%$ of 3 Q 14 .

Annualized Interest
$\begin{array}{llllllllll}\text { Margin } & 4 \mathrm{Q} 12 & \text { 1Q13 } & 2 \mathrm{Q} 13 & \text { 3Q13 } & 4 \mathrm{Q} 13 & \text { 1Q14 } & \text { 2Q14 } & \text { 3Q14 } & 4 \mathrm{Q} 14\end{array}$

$\begin{array}{llllllllllllll}\text { Debt investments' margin } & 2.9 & \% & 8.0 & \% & -5.1 & \% & -0.4 & \% & 0.1 & \% & 1.8 & \% & 0.2\end{array} \%$
$\begin{array}{llllllllllllllll}\text { Net interest margin } & 6.3 & \% & 6.8 & \% & 4.7 & \% & 5.3 & \% & 5.3 & \% & 5.5 & \% & 5.6 & \% & 5.6\end{array} \%$

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The funding cost decreased during 4 Q 14 and remains low due to the liquidity and the management of the liabilities structure, which reduced the most expensive funding sources. Savings and checking accounts slightly increased their share during the quarter, and the annualized average weighted cost of deposits was $2.2 \%$ in 4Q14, decreasing compared to the $2.3 \%$ for 3 Q14 and the $2.6 \%$ for 4 Q 13 .

| Average weighted |  |  |  |
| :--- | :--- | :--- | :--- |
| funding cost | 4 Q 13 | 3Q14 | 4 Q 14 |
| Checking accounts | $0.19 \%$ | $0.18 \%$ | $0.17 \%$ |
| Time deposits | $4.44 \%$ | $4.22 \%$ | $4.17 \%$ |
| Saving accounts | $1.77 \%$ | $1.45 \%$ | $1.34 \%$ |
| Total deposits | $2.55 \%$ | $2.32 \%$ | $2.23 \%$ |
| Long term debt | $6.09 \%$ | $6.35 \%$ | $6.57 \%$ |
| Loans with banks | $3.34 \%$ | $3.91 \%$ | $4.09 \%$ |
| Total funding cost | $3.07 \%$ | $2.96 \%$ | $2.95 \%$ |

2.2.

Fees and Income from Services

During 4Q14, net fees and income from services totaled COP 588 billion, increasing $4.1 \%$ with respect to 3 Q14 and $12.0 \%$ with respect to 4 Q 13 . Fees from credit and debit cards increased $11.9 \%$ compared to 3 Q 14 due to an increase in the volume of transactions. Fees from banking services increased $5.7 \%$ compared to 3Q14 and $12.6 \%$ compared to 4Q13; this line includes fees from insurance distribution throughout the distribution networks in Colombia and in El Salvador. Fees from asset management and trust services increased $2.4 \%$ in 4Q14 compared with the previous quarter.

4Q14

The following table summarizes Bancolombia's participation in the credit card business in Colombia:

| ACCUMULATED CREDIT CARD BILLING |  |  | $\%$ |  |  | 2014 |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (COP millions) | Nov-13 | Nov-14 | Growth |  | Market Share |  |  |
| Bancolombia VISA | $2,556,818$ | $2,823,434$ | 10.43 | $\%$ | 7.49 | $\%$ |  |
| Bancolombia Mastercard | $3,144,376$ | $3,466,752$ | 10.25 | $\%$ | 9.19 | $\%$ |  |
| Bancolombia American Express | $3,611,014$ | $3,762,098$ | 4.18 | $\%$ | 9.98 | $\%$ |  |
| Total Bancolombia | $9,312,208$ | $10,052,283$ | 7.95 | $\%$ | 26.66 | $\%$ |  |
| Colombian Credit Card Market | $34,141,364$ | $37,710,853$ | 10.46 | $\%$ |  |  |  |


| CREDIT CARD MARKET SHARE |  |  | $\%$ |  |  | 2014 |  |
| :--- | :---: | :--- | :--- | :--- | :--- | :--- | :---: |
| (Outstanding credit cards) | Nov-13 | Nov-14 | Growth |  | Market Share |  |  |
| Bancolombia VISA | 450,755 | 492,222 | 9.20 | $\%$ | 4.88 | $\%$ |  |
| Bancolombia Mastercard | 589,214 | 640,487 | 8.70 | $\%$ | 6.35 | $\%$ |  |
| Bancolombia American Express | 682,098 | 706,792 | 3.62 | $\%$ | 7.01 | $\%$ |  |
| Total Bancolombia | $1,722,067$ | $1,839,501$ | 6.82 | $\%$ | 18.25 | $\%$ |  |
| Colombian Credit Card Market | $9,103,125$ | $10,079,577$ | 10.73 | $\%$ |  |  |  |

Source: Superintendencia Financiera de Colombia
2.3.

Other Operating Income

Total other operating income was COP 352 billion in 4Q14, $26.2 \%$ higher than that of 3Q14, and $36.7 \%$ higher than in 4 Q 13 . Income from foreign exchange gains and derivatives denominated in foreign currencies increased in the quarter due to the net effect of the active and passive positions the bank had in foreign currency.

During 4Q14 the bank received COP 8.9 billion in dividends from companies in which Bancolombia and its subsidiaries have interests, especially from Telered (COP 1.8 billion).

Revenues aggregated in the communication, rent and others line totaled COP 153 billion in 4 Q 14 , which is $2.2 \%$ higher as compared to 3Q14 and $26.1 \%$ higher as compared to those in 4Q13. This line includes revenues from commercial discounts and operating leases payments, which have increased as this product grows.

Past due loans (those that are overdue for more than 30 days) totaled COP 3.075 billion at the end of 4Q14 and represented $2.9 \%$ of total gross loans for 4 Q 14 , decreasing compared to the $3.1 \%$ reported in 3 Q 14 and remaining stable compared to the $2.9 \%$ reported in 4Q13. Charge-offs totaled COP 285 billion in 4Q14.

The coverage, measured by the ratio of allowances for loans losses (principal) to PDLs (overdue 30 days), was $154 \%$ at the end of 4Q14, increasing with respect to the $148 \%$ of 3 Q14 and decreasing with respect to the $157 \%$ of 4 Q13. Likewise, the coverage measured by the ratio of allowances for loans losses to loans classified as C, D and E, was $111 \%$ at the end of 4 Q 14 , decreasing with respect to the $114 \%$ reported in 3 Q 14 and remaining stable compared to the $111 \%$ reported in 4Q13.

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## 4Q14

The deterioration of the loan portfolio (new past due loans including charge-offs) was COP 342 billion in 4Q14, which represented $0.4 \%$ of the loan portfolio at the beginning of the quarter, decreasing with respect to the COP 404 billion in 3Q14.

Provision charges (net of recoveries) totaled COP 378 billion in 4Q14. Provisions as a percentage of the average gross loans were $1.48 \%$ for 4Q14.

Bancolombia maintains a strong balance sheet supported on an adequate level of loan loss reserves. Allowances for loan losses totaled COP 4,750 billion, or $4.42 \%$ of total loans at the end of 4 Q 14 . This proportion decreased with respect to the $4.60 \%$ presented at the end of 3 Q 14 , and decreased with respect to the $4.54 \%$ for 4 Q13.

The following tables present key metrics related to asset quality:

| ASSET QUALITY | As of |  |  |  | Dec-14 |  | Growth |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ( COP millions) | Dec-13 |  | Sep-14 |  |  |  | 4Q14/3Q4@14/4Q13 |  |  |
| Total performing past due loans ${ }^{(1)}$ | 967,194 |  | 1,091,9 |  | 1,072,3 |  | -1.79\% | 10.88 | \% |
| Total non-performing past due loans | 1,630,02 |  | 1,925,7 |  | 2,002,3 |  | 3.98 \% | 22.84 | \% |
| Total past due loans | 2,597,22 |  | 3,017,6 |  | 3,074,7 |  | 1.89 \% | 18.39 | \% |
| Allowance for loans interest losses | 4,065,530 |  | 4,465,3 |  | 4,750,1 |  | 6.38 \% | 16.84 | \% |
| Past due loans to total loans | 2.90 | \% | 3.11 | \% | 2.86 | \% |  |  |  |
| Non-performing loans as a percentage of total loans | 1.82 | \% | 1.99 | \% | 1.86 | \% |  |  |  |
| "C", "D" and "E" loans as a percentage of total loans | s 4.11 | \% | 4.03 | \% | 3.97 | \% |  |  |  |
| Allowances to past due loans ${ }^{(2)}$ | 156.53 | \% | 147.97 | \% | 154.49 | \% |  |  |  |
| Allowance for loan losses as a percentage of "C", "D and "E" loarf (2) | $\mathrm{D}_{110.54}$ | \% | 114.22 | \% | 111.17 | \% |  |  |  |
| Allowance for loan losses as a percentage of non-performing loans ${ }^{(2)}$ | 249.41 | \% | 231.87 | \% | 237.23 | \% |  |  |  |
| Allowance for loan losses as a percentage of total loans | 4.54 | \% | 4.60 | \% | 4.42 | \% |  |  |  |
| Percentage of performing loans to total loans | 98.18 | \% | 98.01 | \% | 98.14 | \% |  |  |  |

(1) "Performing" past due loans are loans upon which Bancolombia continues to recognize income although interest in respect of such loans has not been received. Mortgage loans cease to accumulate interest on the statement of operations when they are more than 60 days past due. For all other loans and financial leasing operations of any type, interest is no longer accumulated after they are more than 30 days past due.
(2) Under Colombian Bank regulations, a loan is past due when it is at least 31 days past the actual due date.

PDL Per Category (30 days)

|  | \% Of loan Portfolio | 4Q13 |  |  | 3Q14 |
| :--- | :--- | :--- | :--- | :--- | :--- | 4Q14

PDL Per Category (90 days)

|  | \% Of loan Portfolio | 4Q13 |  | 3 Q 14 | 4 Q 14 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Commercial loans | 59.95 | $\%$ | $1.13 \%$ | $1.37 \%$ | $1.27 \%$ |
| Consumer loans | 17.34 | $\%$ | $2.30 \%$ | $2.44 \%$ | $2.35 \%$ |
| Microcredit | 0.60 | $\%$ | $6.52 \%$ | $5.82 \%$ | $5.46 \%$ |
| Mortgage loans | 11.64 | $\%$ | $2.39 \%$ | $2.39 \%$ | $2.36 \%$ |
| Finance lease | 10.46 | $\%$ | $1.28 \%$ | $1.43 \%$ | $1.28 \%$ |
| TOTAL LOAN PORTFOLIO | 100.00 | $\%$ | $1.54 \%$ | $1.72 \%$ | $1.61 \%$ |


| ANS AND FINANCIAL LEASES CLASSIFICATION OP millions) | 4Q13 | 3Q14 |  | 4Q14 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - Normal | 82,576,481 | 92.31 \% | 89,670,299 | 92.47 \% | 98,588,245 | 91.66 |
| Subnormal | 3,205,115 | 3.58 \% | 3,392,671 | 3.50 \% | 4,692,274 | 4.36 |
| Deficient | 1,590,505 | 1.77 \% | 1,551,640 | 1.59 \% | 1,821,084 | 1.69 |
| - Doubtful recovery | 1,213,257 | 1.36 \% | 1,392,325 | 1.44 \% | 1,354,293 | 1.26 |
| Unrecoverable | 874,184 | 0.98 \% | 965,543 | 1.00 \% | 1,097,651 | 1.02 |
| tal | 89,459,542 | 100.00\% | 96,972,478 | 100.00\% | 107,553,547 | 100.00 |
|  | 62249473 | 1 | 72188142 | 1 | 75933288 | 100.01 |
| ans and financial leases classified as $\mathrm{C}, \mathrm{D}$ and E as a centage of total loans and financial leases | 4.11 |  | 4.03 |  | 3.97 |  |

## 4Q14

## 2.5. <br> Operating Expenses

During 4Q14, operating expenses totaled COP 1,501 billion, increasing $21.0 \%$ with respect to 3 Q14 and $24.4 \%$ with respect to 4Q13.

Personnel expenses (salaries, bonus plan payments and compensation) totaled COP 557 billion in 4Q14, increasing $23.3 \%$ as compared to 3 Q 14 and $41.8 \%$ as compared to 4 Q 13 . The quarterly increase in the expenses is explained by seasonal factors, given that in the last quarter of the year payments to suppliers are higher. The annual increase is partially explained by the 12 months of Banistmo's expenses in 2014 compared with only 2 months in 2013. The conversion to COP of the expenses in USD also contributed to the increase in this line.

During 4Q14, administrative expenses totaled COP 746 billion, increasing 20.7\% as compared to 3Q14 and $13.1 \%$ as compared to 4Q13.

Depreciation expenses totaled COP 138 billion in 4Q14, decreasing $0.3 \%$ as compared to 3 Q14 and increasing $16.3 \%$ as compared to 4 Q 13 . The increase in this type of expense is explained by the growth of operating leases from Leasing Bancolombia whose assets given on lease are depreciated.

In 4Q14, Bancolombia reduced its goodwill amortization period from 20 to 10 years to converge in the financial and fiscal treatment of it. This caused a faster amortization in 4 Q 14.

At the end of 4Q14, Bancolombia had 30,158 employees, 1,070 branches and 4,524 ATMs.

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## BANCOLOMBIA Company Description (NYSE: CIB)

GRUPO BANCOLOMBIA is a full service financial conglomerate incorporated in Colombia that offers a wide range of banking products and services to a diversified individual and corporate customer base of more than 9 million customers. GRUPO BANCOLOMBIA delivers its products and services via its regional network comprised of: Colombia's largest non-government owned banking network, El Salvador's leading financial conglomerate (Banagricola S.A.), off-shore and local (Banistmo S.A.) banking subsidiaries in Panama, Cayman and Puerto Rico. Together, BANCOLOMBIA and its subsidiaries provide stock brokerage, investment banking, leasing, factoring, consumer finance, fiduciary and trust services, asset management, among others.

## Contact Information

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## 4Q14

## BALANCE SHEET

| (COP million) | Dec-13 | Sep-14 | Dec-14 | Last Quarter | Annual | \% of Assets |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ASSETS |  |  |  |  |  |  |  |
| Cash and due from banks | 11,427,441 | 10,000,245 | 11,192,825 | 11.93 \% | -2.05 \% | 7.53 | \% |
| Overnight funds and interbank loans | 3,981,205 | 2,776,563 | 2,249,304 | -18.99 \% | -43.50 \% | 1.51 | \% |
| Total cash and equivalents | 15,408,646 | 12,776,808 | 13,442,129 | 5.21 \% | -12.76\% | 9.04 | \% |
| Debt securities | 12,136,179 | 11,362,062 | 11,690,982 | 2.89 \% | -3.67 \% | 7.86 | \% |
| Trading | 6,537,697 | 6,753,862 | 7,009,161 | 3.78 \% | 7.21 \% | 4.71 | \% |
| Available for Sale | 1,803,144 | 1,742,253 | 1,817,534 | 4.32 \% | 0.80 \% | 1.22 | \% |
| Held to Maturity | 3,795,338 | 2,865,947 | 2,864,287 | -0.06 \% | -24.53\% | 1.93 | \% |
| Equity securities | 1,680,237 | 1,832,948 | 1,995,252 | 8.85 \% | 18.75 \% | 1.34 | \% |
| Trading | 411,987 | 412,407 | 423,842 | 2.77 \% | 2.88 \% | 0.28 | \% |
| Available for Sale | 1,268,250 | 1,420,541 | 1,571,410 | 10.62 \% | 23.90 \% | 1.06 | \% |
| Allowance for impairment | -10,626 | -9,568 | -8,433 | -11.86\% | -20.64\% | -0.01 | \% |
| Net investment securities | 13,805,790 | 13,185,442 | 13,677,801 | 3.73 \% | -0.93 \% | 9.20 | \% |
| Commercial loans | 52,363,519 | 57,174,205 | 64,479,202 | 12.78 \% | 23.14 \% | 43.35 | \% |
| Consumer loans | 16,601,890 | 17,163,585 | 18,654,801 | 8.69 \% | 12.37 \% | 12.54 | \% |
| Small business loans | 516,767 | 595,043 | 648,528 | 8.99 \% | 25.50 \% | 0.44 | \% |
| Mortgage loans | 10,295,930 | 11,422,568 | 12,518,984 | 9.60 \% | 21.59 \% | 8.42 | \% |
| Financial leases | 9,681,436 | 10,617,077 | 11,252,032 | 5.98 \% | 16.22 \% | 7.57 | \% |
| Allowance for loan and financial lease losses | -4,065,530 | -4,465,306 | -4,750,173 | 6.38 \% | 16.84 \% | -3.19 | \% |
| Net total loans and financial leases | 85,394,012 | 92,507,172 | 102,803,374 | 11.13 \% | 20.39 \% | 69.12 | \% |
| Accrued interest receivable on loans and financial leases | 624,317 | 703,538 | 733,319 | 4.23 \% | 17.46 \% | 0.49 | \% |
| Allowance for accrued interest losses | -63,745 | -67,674 | -66,929 | -1.10 \% | 4.99 \% | -0.05 | \% |
| Net total interest accrued | 560,572 | 635,864 | 666,390 | 4.80 \% | 18.88 \% | 0.45 | \% |
| Customers' acceptances and derivatives | 602,409 | 686,176 | 1,562,928 | 127.77\% | 159.45\% | 1.05 | \% |
| Accounts receivable, net | 1,537,218 | 1,635,779 | 1,705,770 | 4.28 \% | 10.96 \% | 1.15 | \% |
| Premises and equipment, net | 2,191,677 | 2,199,503 | 2,438,790 | 10.88 \% | 11.28 \% | 1.64 | \% |
| Foreclosed assets, net | 103,565 | 88,232 | 89,491 | 1.43 \% | -13.59\% | 0.06 | \% |
| Prepaid expenses and deferred charges, net | 690,932 | 557,255 | 546,596 | -1.91 \% | -20.89 \% | 0.37 | \% |
| Goodwill | 3,589,203 | 3,603,940 | 3,970,690 | 10.18 \% | 10.63 \% | 2.67 | \% |
|  | 2,919,181 | 3,404,140 | 3,511,30 | 3.15 \% | 20.28 | 2.36 |  |

Premises and equipment under operating leases, net
Other assets
Reappraisal of assets
Total assets
LIABILITIES AND
SHAREHOLDERS'
EQUITY
LIABILITIES
DEPOSITS
Non-interest bearing
Checking accounts
Other
Interest bearing
Checking accounts
Time deposits
Savings deposits
Total deposits
Overnight funds and interbank borrowings
Bank acceptances
outstanding and
derivatives
Other interbank
borrowings
Borrowings from

| development and other | $4,631,300$ | $4,138,543$ | $4,261,621$ | 2.97 | $\%$ | -7.98 | $\%$ | 2.87 | $\%$ | 3.23 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| domestic banks |  |  |  |  |  |  |  |  |  |  |  |

SHAREHOLDERS'
EQUITY

| Subscribed and paid in | 425,914 | 480,869 | 480,914 | 0.01 | $\%$ | 12.91 | $\%$ | 0.32 | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| capital | $11,253,148$ | $14,554,267$ | $15,377,243$ | 5.65 | $\%$ | 36.65 | $\%$ | 10.34 | $\%$ |
| Retained earnings | $9,802,509$ | $13,163,116$ | $13,498,522$ | 2.55 | $\%$ | 37.70 | $\%$ | 9.08 | $\%$ |
| Appropiated | $1,450,639$ | $1,391,151$ | $1,878,721$ | 35.05 | $\%$ | 29.51 | $\%$ | 1.26 | $\%$ |
| Unappropiated | 853,454 | 935,174 | 984,746 | 5.30 | $\%$ | 15.38 | $\%$ | 0.66 | $\%$ |
| Reappraisal of assets | $-4,064$ | $-25,549$ | $528.67 \%$ | -35.60 | $\%$ | -0.02 | $\%$ |  |  |
| Gross unrealized net gain | $-39,670$ | $-4,96$ |  |  |  |  |  |  |  |
| on investments | $16,817,354$ | 5.33 | $\%$ | 34.62 | $\%$ | 11.31 | $\%$ |  |  |

## 4Q14

INCOME STATEMENT As of
(COP million) Dec-13
Interest income and expenses
Interest on loans
Interest on investment securities
Overnight funds and interbank loans
Financial leases
Total interest income
Interest expense
Checking accounts
Time deposits
Savings deposits
Total interest on deposits
Interbank borrowings
Borrowings from development and other domestic banks
Overnight funds
Long-term debt Total interest expense Net interest income Provisions for loans and accrued interest losses and other receivables , net

| Recovery of charged-off loans | 231,396 | 241,200 | 4.24 | \% | 69,412 | 55,142 | 82,749 | 50.07 | \% | 19.21 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Provision for foreclosed assets and other assets | (152,802 | (129,422 | -15.30 | \% | (37,347 | (29,616 ) | (30,001 | 1.30 | \% | -19.67 |
| Recovery of provisions for foreclosed assets and other assets | 84,881 | 98,104 | 15.58 | \% | 22,874 | 19,406 | 28,388 | 46.28 | \% | 24.11 |
| Total net provisions | (1,230,600) | $(1,405,054)$ | 14.18 | \% | (272,919 ) | (384,219 ) | (378,102 ) | -1.59 | \% | 38.54 |
| Net interest income after provision for loans and accrued interest losses | 3,777,958 | 4,699,767 | 24.40 | \% | 1,075,627 | 1,099,440 | 1,308,465 | 19.01 | \% | 21.65 |
| Commissions from banking services | 536,983 | 713,453 | 32.86 | \% | 172,050 | 183,259 | 193,683 | 5.69 | \% | 12.57 |
| Electronic services and ATM fees | 80,773 | 103,387 | 28.00 | \% | 22,828 | 26,192 | 29,038 | 10.87 | \% | 27.20 |
| Branch network services | 135,474 | 149,568 | 10.40 | \% | 38,628 | 38,506 | 40,528 | 5.25 | \% | 4.92 |

Provision for foreclosed assets and other assets Recovery of provisions for foreclosed assets and other assets
Total net provisions
Net interest income after provision for loans and accrued interest losses
Commissions from banking services
Electronic services and Branch network services

Growth
Dec-14 Dec-14/Dec4@13

3Q14 4Q14
Growth
4Q14/3Q144Q14/4Q

| 6,730,380 | 7,844,481 | 16.55 | \% | 1,821,119 | 1,972,374 | 2,105,281 | 6.74 | \% | 15.60 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 489,528 | 505,158 | 3.19 | \% | 99,396 | 78,760 | 184,336 | 134.05 | \% | 85.46 |
| 26,900 | 55,461 | 106.17 | \% | 8,970 | 12,565 | 24,247 | 92.97 | \% | 170.31 |
| 883,876 | 940,508 | 6.41 | \% | 222,198 | 234,908 | 250,291 | 6.55 | \% | 12.64 |
| 8,130,684 | 9,345,608 | 14.94 | \% | 2,151,683 | 2,298,607 | 2,564,155 | 11.55 | \% | 19.17 |
| 29,403 | 29,817 | 1.41 | \% | 7,119 | 7,256 | 7,735 | 6.60 | \% | 8.65 |
| 1,330,439 | 1,429,068 | 7.41 | \% | 357,034 | 363,413 | 375,331 | 3.28 | \% | 5.12 |
| 642,616 | 488,156 | -24.04 | \% | 142,083 | 123,147 | 123,360 | 0.17 | \% | -13.18 |
| 2,002,458 | 1,947,041 | -2.77 | \% | 506,236 | 493,816 | 506,426 | 2.55 | \% | 0.04 |
| 77,995 | 139,633 | 79.03 | \% | 31,494 | 28,835 | 44,607 | 54.70 | \% | 41.64 |
| 223,193 | 238,818 | 7.00 | \% | 58,437 | 57,582 | 56,759 | -1.43 | \% | -2.87 |
| 61,104 | 127,523 | 108.70 | \% | 19,113 | 41,211 | 54,416 | 32.04 | \% | 184.71 |
| 757,376 | 787,772 | 4.01 | \% | 187,857 | 193,504 | 215,380 | 11.31 | \% | 14.65 |
| 3,122,126 | 3,240,787 | 3.80 | \% | 803,137 | 814,948 | 877,588 | 7.69 | \% | 9.27 |
| 5,008,558 | 6,104,821 | 21.89 | \% | 1,348,546 | 1,483,659 | 1,686,567 | 13.68 | \% | 25.07 |

$(1,394,075)(1,614,936) 15.84 \%(327,858)(429,151)(459,238) 7.01 \% 40.07$

| Collections and payments fees | 283,760 | 341,509 | 20.35 | \% | 77,756 | 87,449 | 94,684 | 8.27 | \% | 21.77 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Credit card merchant fees | 8,295 | 15,128 | 82.37 | \% | 2,697 | 6,358 | 6,193 | -2.60 | \% | 129.63 |
| Credit and debit card fees | 690,065 | 800,066 | 15.94 | \% | 184,737 | 193,928 | 216,916 | 11.85 | \% | 17.42 |
| Checking fees | 70,261 | 66,890 | -4.80 | \% | 17,653 | 15,813 | 15,982 | 1.07 | \% | -9.47 |
| Trust activities | 207,994 | 208,156 | 0.08 | \% | 49,046 | 52,005 | 53,245 | 2.38 | \% | 8.56 |
| Brokerage fees | 62,615 | 57,158 | -8.72 | \% | 12,878 | 16,045 | 14,090 | -12.18 | \% | 9.41 |
| Check remittances | 25,082 | 44,898 | 79.00 | \% | 9,055 | 11,029 | 12,284 | 11.38 | \% | 35.66 |
| International wire transfers | 62,921 | 86,563 | 37.57 | \% | 17,253 | 21,253 | 24,905 | 17.18 | \% | 44.35 |
| Fees and other service income | 2,164,223 | 2,586,776 | 19.52 | \% | 604,581 | 651,837 | 701,548 | 7.63 | \% | 16.04 |
| Fees and other service expenses | (247,867 | (349,881 ) | 41.16 | \% | (79,563 ) | (86,926 | (113,565 ) | 30.65 | \% | 42.74 |
| Total fees and income from services, net | 1,916,356 | 2,236,895 | 16.73 | \% | 525,018 | 564,911 | 587,983 | 4.08 | \% | 11.99 |
| Other operating income Foreign exchange gain (loss), net | 94,595 | 393,070 | 315.53 | \% | 62,889 | 127,374 | 194,924 | 53.03 | \% | 209.95 |
| Gains on forward contracts in foreign currency | 27,320 | (103,183 ) | -477.68 | \% | 7,613 | (53,433 | (68,107 | 27.46 | \% | -994.6 |
| Gains on sales of investments in equity securities | 3,780 | 1,670 | -55.82 | \% | 4,916 | (475 | 2,904 | 711.37 | \% | -40.93 |
| Gains on sales of mortgage loans | 31,593 | 18,415 | -41.71 | \% | 5,758 | 4,800 | 3,968 | -17.33 | \% | -31.09 |
| Dividend income | 63,007 | 78,337 | 24.33 | \% | 8,402 | 5,149 | 8,880 | 72.46 | \% | 5.69 |
| Income from non-financial subsidiaries | 143,893 | 154,493 | 7.37 | \% | 36,605 | 38,745 | 40,902 | 5.57 | \% | 11.74 |
| Insurance income | 10,164 | 23,051 | 126.79 | \% | 10,164 | 7,255 | 15,783 | 117.55 | \% | 55.28 |
| Communication, postage, rent and others | 465,773 | 586,502 | 25.92 | \% | 121,443 | 149,887 | 153,183 | 2.20 | \% | 26.14 |
| Total other operating income | 840,125 | 1,152,355 | 37.16 | \% | 257,790 | 279,302 | 352,437 | 26.18 | \% | 36.71 |
| Total income | 6,534,439 | 8,089,017 | 23.79 | \% | 1,858,435 | 1,943,653 | 2,248,885 | 15.70 | \% | 21.01 |
| Operating expenses |  |  |  |  |  |  |  |  |  |  |
| Salaries and employee benefits | 1,467,780 | 1,646,478 | 12.17 | \% | 367,606 | 397,268 | 446,496 | 12.39 | \% | 21.46 |
| Bonus plan payments | 154,550 | 241,831 | 56.47 | \% | 16,730 | 41,194 | 98,409 | 138.89 | \% | 488.22 |
| Indemnities benefits | 33,965 | 49,466 | 45.64 | \% | 8,395 | 13,029 | 11,979 | -8.06 | \% | 42.69 |
| Administrative and other expenses | 2,327,908 | 2,514,411 | 8.01 | \% | 659,745 | 617,830 | 746,019 | 20.75 | \% | 13.08 |
| Insurance on deposits, net | 135,816 | 160,629 | 18.27 | \% | 34,462 | 24,149 | 56,415 | 133.61 | \% | 63.70 |
| Donation expenses | 11,525 | 14,711 | 27.64 | \% | 1,545 | 8,291 | 3,795 | -54.23 | \% | 145.63 |
| Depreciation | 428,856 | 537,129 | 25.25 | \% | 118,886 | 138,707 | 138,307 | -0.29 | \% | 16.34 |
| Total operating expenses | 4,560,400 | 5,164,655 | 13.25 | \% | 1,207,369 | 1,240,468 | 1,501,420 | 21.04 | \% | 24.35 |
| Net operating income | 1,974,039 | 2,924,362 | 48.14 | \% | 651,066 | 703,185 | 747,465 | 6.30 | \% | 14.81 |
| Goodwill amortization <br> (1) | 78,880 | 397,798 | 404.31 | \% | 38,335 | 51,519 | 242,073 | 369.87 | \% | 531.47 |

Non-operating income (expense)

| Other income | 233,721 | 220,188 | -5.79 | $\%$ | 99,878 | 43,445 | 90,468 |  | 108.24 | $\%$ | -9.42 | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Minority interest | $(17,364$ | $)$ | 128 | 100.74 | $\%$ | $(9,981$ | $)$ | 1,846 | $(1,214$ | $)$ | $-165.76 \%$ | -87.84 |

(*) Correction of non-material mistakes for the periods 2012 and 2013, for a total amount of COP 89.075 million, resulting from the double recording of certain securities provided as guarantee by the Bank's proprietary trading desk. This operational risk was caused by a design flaw in a software created for the purpose of managing the Bank's securities portfolio. The flaw was duly corrected by the Bank.

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

## BANCOLOMBIA S.A.

(Registrant)
Date: February 17,2015 By: $\frac{\text { /s/ JAIME ALBERTO VELÁSQUEZ }}{\text { B. }}$
Name: Jaime Alberto Velásquez B.
Title: Vice President of Strategy and Finance

