INTER TEL INC Form 11-K July 08, 2003

Supplemental Schedule:

# FORM 11-K SECURITIES AND EXCHANGE COMMISSION WASHINGTON D.C. 20549

ANNUAL REPORT

	PURSUANT TO SECTION 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
(X)	Annual report pursuant to Section 15(d) of the Securities Exchange Act of 1934
	For the fiscal year ended December 31, 2002
	OR
( )	Transition report pursuant to Section 15(d) of the Securities Exchange Act of 1934
	For the transition period from to
	Commission file number 333-106868
Α.	FULL TITLE OF THE PLAN AND THE ADDRESS OF THE PLAN, IF DIFFERENT FROM THAT OF THE ISSUER NAMED BELOW:
	Inter-Tel, Incorporated Tax Deferred Savings Plan and Retirement Trust 1615 South 52nd Street Tempe, AZ 85281
В.	Name of issuer of the securities held pursuant to the plan and the address of its principal executive office:
	Inter-Tel, Incorporated 1615 South 52nd Street Tempe, AZ 85281
	R-TEL, INCORPORATED DEFERRED SAVINGS PLAN AND RETIREMENT TRUST
	NCIAL STATEMENTS AND SUPPLEMENTAL SCHEDULE MBER 31, 2002 AND 2001
TABL	E OF CONTENTS
	PAGE
Inde	pendent Auditors' Report
Fina	ncial Statements:
Stat	ements of Net Assets Available for Benefits

Schedule H, Line 4(i) - Schedule of Assets (Held at end of year)......11

2

#### INDEPENDENT AUDITORS' REPORT

To the Participants and the Plan Administrator of the Inter-Tel, Incorporated Tax Deferred Savings Plan and Retirement Trust:

We have audited the accompanying statements of net assets available for benefits of Inter-Tel, Incorporated Tax Deferred Savings Plan and Retirement Trust at December 31, 2002 and 2001, and the related statement of changes in net assets available for benefits for the year ended December 31, 2002. These financial statements are the responsibility of the Plan's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with U.S. generally accepted auditing standards. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatements. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the net assets available for benefits of Inter-Tel, Incorporated Tax Deferred Savings Plan and Retirement Trust at December 31, 2002 and 2001, and the changes in net assets available for benefits for the year ended December 31, 2002 in conformity with U.S. generally accepted accounting principles.

Our audits were conducted for the purpose of forming an opinion on the basic financial statements taken as a whole. The supplemental schedule of assets (held at end of year) is presented for purposes of additional analysis and is not a required part of the basic financial statements, but is supplementary information required by the Department of Labor's Rules and Regulations for Reporting and Disclosure under the Employee Retirement Income Security Act of 1974. This supplemental schedule is the responsibility of the Plan's management, and has been subjected to the auditing procedures applied in the audit of the basic financial statements and, in our opinion, is fairly stated in all material respects in relation to the basic financial statements taken as a whole.

/s/ MAYER HOFFMAN MCCANN P.C.

June 17, 2003 Phoenix, Arizona

3

INTER-TEL, INCORPORATED
TAX DEFERRED SAVINGS PLAN AND RETIREMENT TRUST

STATEMENTS OF NET ASSETS AVAILABLE FOR BENEFITS

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	DECEMBER	31,	
2002			2001

ASSETS:

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Cash and cash equivalents	\$ 47,933 	\$ 33,599 
Investments, at fair value	34,699,660	36,208,468
Receivables		
Employer contribution	1,502,302	1,414,318
Participant contributions	1,718	10,778
Interest and dividends	6,816 	42,103
Total receivables		1,467,199
Total Assets	36,258,429	37,709,266
LIABILITIES:		
Excess contribution refund payable		11,434
Net assets available for benefits	\$36,258,429	\$37,697,832
	=======	
See accompanying notes to financial statements	5 <b>.</b>	
4		
-		
INTER-TEL, INCORPORATED TAX DEFERRED SAVINGS PLAN AND RETIREMENT TRUST	[	
STATEMENT OF CHANGES IN NET ASSETS AVAILABLE F	FOR BENEFITS	
YEAR ENDED DECEMBER 31, 2002		
Additions to net assets attributed to:		
Interest and dividends		\$ 635,385
Contributions:		
Employer		1,502,302
Participant		4,775,629
Rollovers		718,380
Total additions		7,631,696
Deductions from net assets attributed to:		
Net depreciation in fair value of investment	ī.S	7,155,258
Benefits paid to participants		2,305,599
Administrative expenses		63,324
Other		54,651
m + 1 1 1 + 1 · · ·		
Total deductions		9,578,832
The seal of the se		F07 722
Asset Transfers to the Plan		507,733
Asset Transfers to the Plan  Net decrease in net assets		
	ing of year	

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Net assets available for benefits at end of year

\$ 36,258,429

See accompanying notes to financial statements.

5

INTER-TEL, INCORPORATED
TAX DEFERRED SAVINGS PLAN AND RETIREMENT TRUST

NOTES TO FINANCIAL STATEMENTS DECEMBER 31, 2002 AND 2001

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#### (1) DESCRIPTION OF THE PLAN

The following description of the Inter-Tel, Incorporated Tax Deferred Savings Plan and Retirement Trust (the "Plan") provides only general information. Participants should refer to the Plan document for a more complete description of the Plan's provisions.

GENERAL - The Plan is a defined contribution plan covering all employees of Inter-Tel, Incorporated and its subsidiaries (the "Company"). The Plan is administered by the Company. Effective January 1, 2001, an employee becomes eligible to participate in the Plan subsequent to the pay period in which the employee completes one hour of service. The Plan was established on December 1, 1984 and is subject to the provisions of the Employee Retirement Income Security Act of 1974, as amended ("ERISA").

CONTRIBUTIONS - Each year, participants may contribute a percentage or dollar amount of their annual compensation to the Plan up to the annual IRS maximum through regular payroll deductions. Participants have the opportunity to change the previously elected percentage or dollar contributions each business day, to be effective at the next bi-weekly payroll period. Eligible participants receive a discretionary matching Company contribution. For 2002, the Company matched 50 percent of the participant's basic contribution limited to six percent of the participant's 2002 compensation. At the Company's discretion, it may allocate profit sharing contributions at the end of each Plan year according to the terms of the Plan.

PARTICIPANT ACCOUNTS - Each participant's account is credited with the participant's contributions, the Company's contributions and an allocation of Plan earnings. Allocations are based on participant account balances. The benefit a participant is entitled to receive is the participant's vested account balance. Participants may elect to have their accounts invested in mutual funds or common stock of the Company as offered by the Plan, or they may elect to have their accounts invested through individual self-directed brokerage accounts.

VESTING - Participants immediately vest in their voluntary contributions plus actual earnings thereon and amounts rolled over from other plans into the Plan. Vesting in the Company's matching contribution is based on years of service. The employer contribution portion of each participant account vests starting the first year of service at a graduated amount each year until completing the sixth year of service. After six years, the participant is 100 percent vested in the employer contribution account.

INTER-TEL, INCORPORATED
TAX DEFERRED SAVINGS PLAN AND RETIREMENT TRUST

NOTES TO FINANCIAL STATEMENTS DECEMBER 31, 2002 AND 2001

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FORFEITURES - Forfeited balances of terminated participants' nonvested accounts are used to reduce future employer contributions. In 2002, forfeitures totaled \$64,938 and are reflected as a reduction of employer contributions receivable and employer contributions at December 31, 2002 in the accompanying financial statements.

PARTICIPANT LOANS - Participants can borrow from their accounts a minimum of \$1,000, up to a maximum equal to the lesser of \$50,000 or 50% of their vested account balance. Loan terms range up to a maximum of five years, with the exception of loans for the purchase of a primary residence, which carry a maximum of up to twenty years. Loans are secured by the balance in the participant's account and bear interest at a rate commensurate with prevailing rates at the time the loan is made as determined by the loan administrator. Principal and interest is generally paid ratably through payroll deductions.

PAYMENT OF BENEFITS - Upon termination of service, a participant may receive a lump-sum amount equal to the vested value of his or her account. Upon death, disability, or retirement, participants or their beneficiaries may elect to receive lump sums or annual installments over a 10 year period.

PLAN TERMINATION - Although the Company intends to continue the Plan indefinitely for the benefit of its participants, the Company has the right to discontinue its contributions at any time and to terminate or modify the Plan, subject to the provisions of ERISA. In the event of termination of the Plan, participants will become 100 percent vested in all of their accounts.

#### (2) SIGNIFICANT ACCOUNTING POLICIES

The significant accounting policies followed by the Plan are as follows:

INVESTMENT VALUATION AND INCOME RECOGNITION - The Plan's investments are stated at fair value. Securities and mutual funds traded on national securities exchanges are valued at the last quoted sales price on the principal exchange on which they are traded. Securities, limited partnerships and real estate promissory notes for which no price is readily available on the valuation date are valued at fair value as determined by the Plan Administrator. Participant loans are valued at their outstanding balances, which approximates fair value. Purchases and sales of securities are recorded on a trade date basis. Interest income is recorded on the accrual basis. Dividends are recorded on the ex-dividend date.

USE OF ESTIMATES — The preparation of financial statements in conformity with U.S. generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of net assets, and the reported amounts of changes in net assets during the year. Actual results could differ from those estimates.

NOTES TO FINANCIAL STATEMENTS DECEMBER 31, 2002 AND 2001

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CONCENTRATIONS OF CREDIT AND INVESTMENT RISK - The Plan provides for various investment fund options, which in turn invest in any combination of mutual and other investment funds. Investment securities are exposed to various risks, such as interest rate, credit and overall market volatility risks. Due to the level of risk associated with certain investment securities, it is reasonably possible that changes in risks in the near term could materially affect participants' account balances and the amounts reported in the statements of net assets available for benefits and the statement of changes in net assets available for benefits.

RECLASSIFICATIONS - Certain amounts in the 2001 statement of net assets available for benefits have been reclassified to conform to the current year presentation.

#### (3) INVESTMENTS

Investment information is summarized as follows:

	December 31,	
Investments at fair value:	2002	2001
Common stock	\$ 4,933,982	\$ 4,579,931
Preferred stock	1,131	829
Money market accounts	5,298,864	4,190,407
Mutual funds	22,944,772	25,694,096
Unit investment trusts	64,265	19,455
Participant loans	1,068,334	1,100,090
Limited partnerships	28,716	21,695
Real estate note	295,813	534,813
Promissory note	33,583	36 <b>,</b> 952
Limited liability company units	30,200	30,200
Total investments, at fair value	\$34,699,660	\$36,208,468
	=========	========

During 2002, the Plan's investments (including gains and losses on investments bought and sold, as well as held during the year) appreciated (depreciated) in fair value as follows:

Common stock	\$ (201,703)
Preferred stock	302
Mutual funds	(6,951,945)
Limited partnerships	5,399
Unit investment trusts	(7,311)
	\$(7,155,258)
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8

INTER-TEL, INCORPORATED
TAX DEFERRED SAVINGS PLAN AND RETIREMENT TRUST

NOTES TO FINANCIAL STATEMENTS DECEMBER 31, 2002 AND 2001

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Investments that represent five percent or more of the PLAN'S net assets at December 31 are as follows:

	2002
CR Suisse Fixed Income	\$1,824,778
Growth Fund of America	3,558,782
Inter-Tel, Incorporated Common Stock	2,453,531
Invesco Technology II Fund	2,339,006
Invesco Total Return Fund	2,029,662
Janus Worldwide Fund	2,405,702
Schwab Government Securities Fund	4,303,425
Schwab S&P 500 - Investor Shares	2,331,598
Vanguard Windsor II Fund	3,094,771
Weitz Value Portfolio	3,419,215
	2001
Dreyfus Disciplined Stock Fund	\$4,428,725
Inter-Tel, Incorporated Common Stock	2,363,642
Investco Technology II Fund	4,109,519
Investco Total Return Fund	2,158,077
Janus Worldwide Fund	2,874,776
Schwab Government Securities Fund	2,990,201
Schwab S & P 500 - Investor Shares	2,287,649
Vanguard Windsor II Fund	2,941,160
Weitz Value Portfolio	3,611,381

#### (4) ADMINISTRATIVE EXPENSES

Substantially all of the Plan's administrative expenses, except for record-keeper fees associated with several specific fund expenses and special transaction fees, are paid by the Company.

#### (5) PARTY-IN-INTEREST TRANSACTIONS

Certain plan investments are shares of common stock of the Company or are funds held and managed by Charles Schwab Trust Company, the asset custodian; accordingly, these transactions qualify as party-in-interest transactions. Such transactions, while considered party in interest transactions under ERISA regulations, are permitted under the provisions of the Plan and are specifically exempt from the prohibition of party in interest transaction under ERISA. Fees paid and accrued by the Plan to the record-keeper for administrative fees amounted to \$63,324 for the year ended December 31, 2002.

9

INTER-TEL, INCORPORATED
TAX DEFERRED SAVINGS PLAN AND RETIREMENT TRUST

NOTES TO FINANCIAL STATEMENTS DECEMBER 31, 2002 AND 2001

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#### (6) DIFFERENCES BETWEEN FINANCIAL STATEMENTS AND FORM 5500

The following is a reconciliation of net assets available for benefits as reported in the financial statements to the Form 5500:

	December 31,	
	2002	2001
Net assets available for benefits as reported in the financial statements Amounts allocated to withdrawn participants	\$ 36,258,429 	\$ 37,697,832 (3,564)
Net assets available for benefits as reported in the Form 5500	\$ 36,258,429 ========	\$ 37,694,268 ======

The following is a reconciliation of benefits paid to participants as reported in the financial statements to the Form 5500:

	Year Ended December 31, 2002
Benefits paid to participants as reported	
in the financial statements	\$ 2,305,599
Less: Amounts allocated on Form 5500 to	(2 564)
withdrawn participants at December 31, 2001 Less: Corrective distributions	(3,564) (11,569)
Benefits paid to participants as reported	
in the Form 5500	\$ 2,290,466
	========

Amounts allocated to withdrawn participants are recorded on the Form 5500 for benefit claims that have been processed and approved for payment prior to year-end but not yet paid.

#### (7) INCOME TAX STATUS

The Plan has received a favorable determination letter from the Internal Revenue Service dated January 8, 1992 stating that the Plan is qualified under Section 401(a) of the Internal Revenue Code (`'the Code") and, therefore, that the related trust is exempt from federal and state income or franchise taxation. Subsequent amendments have been structured to and are intended to maintain the Plan's tax status. Once qualified, the Plan is required to operate in conformity with the Code to maintain its qualification. The Plan administrator believes the Plan is being operated in compliance with the applicable requirements of the Code and ERISA, and, therefore, believes that the Plan is qualified and the related trust is exempt from federal and state income or franchise taxes..

10

SUPPLEMENTAL SCHEDULE

INTER-TEL, INCORPORATED EIN: 86-0220994 TAX DEFERRED SAVINGS PLAN AND RETIREMENT TRUST: PLAN #001

SCHEDULE H, LINE 4(i) SCHEDULE OF ASSETS (HELD AT END OF YEAR) DECEMBER 31, 2002

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(a) 	(B) IDENTITY OF ISSUE, BORROWER, LESSOR OR SIMILAR PARTY	(C) DESCRIPTION OF INVESTMENT INCLUDING MATURITY DATE, RATE INTEREST, COLLATERAL, PAR OR MATURITY VALUE	(D) COS
	Common Stock:		
	8x8, Inc.	2,500 shares	**
	3Com Corporation	100 shares	**
	Abaxis, Inc	2,000 shares	**
	ABM Industries, Inc	4 shares	**
	ACLN Ltd.	115 shares	* *
	ADAPTEC	200 shares	**
	Advanced Viral Research	13,000 shares	**
	Aerocentury Corp.	3,900 shares	**
	Agere Systems Inc	9 shares	**
	Allianz AG ADR	300 shares	**
	Amdocs Limited American Movil AOR Inc.	200 shares	**
	Amylin Pharmaceuticals, Inc	100 shares 2,000 shares	**
	Anheuser Busch Co. Inc.	102 shares	**
	Annaly Mortgage Management, Inc	300 shares	**
	AOL Time Warner Inc.	100 shares	**
	Applied Materials, Inc.	600 shares	**
	Aquila, Inc.	2,000 shares	**
	Asiainfo Holdings, Inc.	2,000 shares	**
	Avanex Corp.	20 shares	**
	Aware, Inc.	700 shares	* *
	Axtive Corporation	2,500 shares	**
	Bassett Furniture Industries	567 shares	**
	Biocryst Pharmaceuticals	1,500 shares	**
	Biogen	500 shares	**
	Biotransplant, Inc.	500 shares	**
	Boeing Company	2,400 shares	^ ^
	11		
	Brooktrout, Inc.	500 shares	**
	California Amplifier, Inc.	200 shares	**
	Calpine Corporation	1,000 shares	**
	Charter Communications	5,055 shares	**
	Chevron Texaco Corp.	1,000 shares	**
	Cisco System, Inc.	5,300 shares	**
	CKE Restaurants, Inc. Coca Cola Company	5,000 shares 240 shares	**
	Coded Communications Corp.	15,500 shares	**
	Cohu, Inc.	500 shares	**
	Comdisco Holding Co. Rts	10,000 shares	**
	Corvis Corp.	59 shares	**
	Costco Wholesale Corp.	300 shares	**
	Covad Communications Group, Inc.	5,750 shares	**
	Critical Path, Inc	25 shares	**
	Dell Computer Corp.	100 shares	**
	Deltagen, Inc.	2,500 shares	**
	Digital Lightwave, Inc.	210 shares	**

Disney Walt HLDG, Co.	193	shares
Divine Inc.	17	shares
DSL.Net Inc.	1,000	shares
Dynergy, Inc. Cl A	552	shares
Earthlink, Inc.	1,001	shares
Eastman Kodak Company	3,685	shares
Edulink, Inc.	20,000	shares
EFunds Corp.	1,300	shares
Emulex Corp.	600	shares
Enron Corp.	40	shares
Enterasys Networks, Inc.	350,000	shares
Exxon Mobile Corp.	140	shares
Foster Wheeler Ltd.	900	shares
Foundry Networks, Inc.	87	shares
Frontier Insurance Group, Inc.	183	shares
Frozen Food Express, Inc.	270	shares
General Electric Co.	1,101	shares
Genome Therapeutics Corp.	1,900	shares
Gillette Co.	200	shares
Global Crossing Ltd.	515	shares
Global Power Equipment Group	2,500	shares
Globalstar Telecom	500	shares
Goodrich Corporation	3,000	shares
Goodyear Tire & Rubber Company	371	shares
Gunslinger Records, Inc.	42,500	shares
Hewlett Packard Company	689	shares
Hollis-Eden Pharmaceuticals	61	shares

Home Depot, Inc.	1,159	shares
House 2 Home, Inc.	2,000	shares
Impath, Inc.	16	shares
Infosys Tech Spon Adr	300	shares
Intel Corp.	4,899	shares
International Business Machines	100	shares
Inter-Tel, Incorporated	117,338	shares
Iomega Corp.	1,050	shares
Iridium World Communications	60	shares
ISCO International, Inc.	5,440	shares
IVAX Corp.	62	shares
J M Smuckers Co.	5	shares
Juniper Networks, Inc.	200	shares
Kafus Industries, Ltd.	20,000	shares
Keithley Instruments, Inc.	34	shares
King Pharmaceuticals, Inc.	973	shares
K-Tel International, Inc.	362	shares
Level 3 Communications, Inc.	300	shares
Ligand Pharmaceuticals	300	shares
Limited, Inc.	1	l share
Lipid Sciences, Inc.	2,000	shares
Lowes Corp. Carolina Group	700	shares
Lowes Companies	1,208	shares
Lucent Technologies, Inc.	437	shares
Lumenon Innovation Lightwave	150	shares
Lynx Therapeutics	2,500	shares
Macrochem Corp. Del	3,000	shares
Mangosoft, Inc.	250	shares
Maxim Integrated Products, Inc.	65	shares

McHenry Metals Golf Corp.	5,000	shares
McLeod USA, Inc.	1,900	shares
McLeodusa Inc.	111	shares
Merck & Co., Inc.	2,500	shares
Metromedia Fiber Network	1,801	shares
Microsemi Corp.	31	shares
Microsoft Corp.	3,045	shares
Motorola, Inc.	940	shares
Moving Bytes, Inc.	20,000	shares
Multex Systems, Inc.	500	shares
Nabors Industries, Ltd.	55	shares
Napro Biotherapeutics	2,000	shares
Neomagic Corp.	500	shares
Network Commerce, Inc.	133	shares
NMS Communications	840	shares
Nokia Corp	494	shares

Nortel Networks Corp.	•	shares
Northpoint Communication Holdings	•	shares
Northwestern Corp.		shares
Novell, Inc.		shares
Oilex, inc		shares
Oracle Corp.	2,203	shares
Palm, Inc.	33	shares
Penn Traffic Co.	500	shares
Perot System Corp.		shares
Petsmart, Inc.	3,700	shares
Pfizer, Inc.	1,000	shares
Pinnacle Systems	4,300	shares
PNC Bk Corp.	1,700	shares
Polycom	286	shares
Practiceworks, Inc.	386	shares
Priceline.com, Inc.	200	shares
Qualcomm, Inc.	374	shares
Qwest Communications International	2,866	shares
Read-Rite Corp.	2,600	shares
RF Micro Devices Inc.	2,100	shares
Ribozyme Pharm, Inc.	7,500	shares
Ritchie Brothers Auctioneers	400	shares
Saba Software, Inc.	2,500	shares
Save the World Air, Inc.	5,900	shares
Scientific Atlanta, Inc.	4,000	shares
Sears Roebuck & Company	430	shares
Siebel Systems, Inc.	28	shares
Sonic Corp.	100	shares
Southtrust Corp.	2,000	shares
Southwest Airlines	135	shares
Spectralink Corp.	500	shares
Starbase Corp.	50	shares
Storagenetworks, Inc.	154	shares
Sun Microsystems, Inc.	3,455	shares
Sysco Corp.	1,000	shares
Target Corp.	200	shares
Targeted Genetics Corp.	2,000	shares
Teardrop Golf Company	2,000	shares
Techne Corp.	116	shares
Telaxis Communications Corp.	1,800	shares

100 shares

Telefonos de Mexico

referonos de Mexico		SHALES	
Telegen Corp.	3 <b>,</b> 790	shares	**
Terayon Communication Systems	205	shares	**
Texas Instruments, Inc.	3,500	shares	**
The Charles Schwab Corp.	•	shares	**
ine charles behwab corp.	1,000	SHALCS	
14			
Tyco Intl. Ltd.	500	shares	**
U. S. Physical Therapy, Inc.	1,200	shares	**
Vitalworks, Inc.		shares	**
Vitesse Semiconductor Corp.		shares	* *
			* *
Walgreen Company		shares	**
Wal-Mart Stores, Inc.		shares	
Wattage Monitor, Inc.		shares	* *
Worldcom, Inc.	70,661	shares	* *
Worldcom, Inc - MCI Group	27	shares	* *
Xcelera, Inc.	50	shares	**
Xerox Corp.	2	shares	**
3M Company	222	shares	* *
Preferred Stock:			
	277	-1	* *
Practiceworks 6% B	311	shares	^ ^
Mutual Funds:			
AIM Equity Fund Class A	1,948	shares	**
Artisan Midcap Fund	169	shares	* *
AXA Rosenbert US Small Cap Fund	118	shares	**
Baron Asset Fund	59	shares	**
Berger Mid Cap Value Fund	696	shares	**
Buffalo Small Cap Fund	823	shares	**
Calamos Growth FD CL A		shares	**
Calvert Income Fund		shares	* *
			**
CR Suisse Capital Appreciation Fund		shares	**
CR Suisse Fixed Income	188,510		
Dodge & Cox Income Fund	2,251	shares	* *
Dodge & Cox Stock Fund	33	shares	**
Dreyfus Appreciation Fund	1,628	shares	* *
Dreyfus Disciplined Stock Fund		l share	**
Dreyfus Premier Emerging Mkts CL A	241	shares	* *
Fidelity Magellan Fund	2.97	shares	**
Franklin Small Cap Growth Fund	2 437	shares	**
Fremont US Micro Cap Fund		shares	**
Gabelli Growth Fund	•	shares	* *
			**
Growth Fund of America CL F	192,680		
Harbor Bond Fund		shares	**
Harbor International Growth Fund	155	shares	* *
Hennessy Cornerstone Growth Fund	455	shares	* *
Invesco Leisure Fund	710	shares	* *
Invesco Technology Fund	60	shares	* *
Invesco Technology II Fund	136,068	shares	* *
Invesco Total Return Fund		shares	* *
THIVESON TOTAL INCUALIFICATION	J., 113	2114162	

Janus Balance Fund	2,148	shares
Janus Growth & Income Fund	325	shares
Janus Mercury Fund	1,027	shares
Janus Olympus Fund	150	shares
Janus Overseas Fund	134	shares
Janus Worldwide Fund	74,874	shares
Jensen Portfolio, Inc.	1,446	shares
Julius Baer Intl Equity Fund	1,724	shares
Loomis Sayles Bond Fund	5,524	shares
Managers Special Equity Fund	33	shares
Meridian Value Fund	378	shares
MFS Research Fund	82	shares
Navellier Mid Cap Growth	1,678	shares
NB Genesis Fund	123	shares
NB Ltd Maturity Bond Fund	431	shares
Oakmark Equity Income Fund	256	shares
Oakmark Fund	445	shares
Oakmark International Fund	277	shares
Oakmark Select Fund	1,633	shares
PBHG Clipper Focus PBHG	233	shares
Pimco Real Return Fund	5,368	shares
Pioneer Mid Cap Value Class A	3,059	shares
Prime Retail, Inc.	333	shares
Putnam Growth & Income Fund	3,009	shares
Putnam Intl Growth Fund CL A	109	shares
Royce Low Priced Stock Fund	534	shares
Royce Opportunity Fund	524	shares
Royce Special Equity Fund	361	shares
Royce Total Return Fund	1,571	shares
RS Diversified Growth Fund	274	shares
Safeco Growth Opportunities	51,986	shares
Schwab 1000 Fund	197	shares
Schwab S&P 500 - Investor shares	172,201	shares
Scudder Technology Fund	99	shares
Sound Shore Fund	117	shares
Strong Advantage Common Stock	580	shares
Strong Government Securities Fund	213	shares
Strong Mid Cap Disciplined Fund	243	shares
Strong Ultra Short Fund	1,508	shares
Templeton Developing Markets Trust	1,947	shares
Templeton Foreign Fund	8,809	shares
Thompson Plumb Growth Fund	83	shares
Torray Fund	105	shares
Turner Mid Cap Fund	192	shares
Van Kampen Emerging Growth Fund	114	shares

Van Kampen Real Estate Sec Fund	288 shares
Vanguard F-1 Secs GNMA Portfolio	258 shares
Vanguard Growth Index Fund	633 shares
Vanguard Healthcare Fund	522 shares
Vanguard Index Trust 500 Portfolio	151 shares
Vanguard International Growth Portfolio	742 shares
Vanguard Wellesley Income Fund	2,030 shares
Vanguard Windsor II Fund	148,787 shares
Weitz Value Portfolio	122,465 shares
White Oak Growth Stock	47 shares

	Unit Investment Trusts: Ishares S&P Smallcap 600 Nasdaq 100	800 shares 500 shares	**
* * *	Money Market Accounts: Charles Schwab Money Market Fund Schwab Government Securities Fund Schwab Stock Liquidity	995,064 shares 4,303,425 shares 375 shares	* * * * * *
	Limited Partnerships:  Beaconsfield LP Fund I  Beaconsfield LP Fund II  Kaneb Pipe Line Partners LP	1 unit 1 unit 78 units	** ** **
	Limited Liability Company Units Angstrom Preferred Holdings, LLC	20,000 units	**
	Promissory Note: Baptist Foundation Promissory Note	Interest rate: 11.75%; maturity date: November 7, 2012; unsecured	**
	Real estate note: Forest Lakes Real Estate	Interest rate: 14%; maturity date: August 1, 2004; secured by real estate	**
	17		

\* Participant loans Interest rates ranging from 6.75% to 7.5%

Total investments

- \* Denotes a party-in-interest
- \*\* Disclosure of historical cost information is not required for participant directed investments.

18

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Inter-Tel, Incorporated Tax Deferred Savings Plan and Retirement Trust has duly caused this report to be signed by the undersigned hereunto duly authorized.

Inter-Tel, Incorporated Tax Deferred Savings Plan and Retirement Trust

By /s/ Kurt R. Kneip

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Inter-Tel, Incorporated

Kurt R. Kneip

Sr. Vice President and Chief Financial Officer

Date: July 8, 2003

19

EXHIBIT INDEX

#### Exhibits:

Exhibit 23.1 - Consent of Independent Accountants Exhibit 99 - Section 906 Certification