

WEBSTER FINANCIAL CORP
Form 10-K
February 28, 2013
Table of Contents

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-K

Annual Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 for the Fiscal Year Ended December 31, 2012
Commission File Number: 001-31486

WEBSTER FINANCIAL CORPORATION
(Exact name of registrant as specified in its charter)

| | |
|--|--------------------------------------|
| Delaware | 06-1187536 |
| (State or other jurisdiction of incorporation or organization) | (I.R.S. Employer Identification No.) |

145 Bank Street (Webster Plaza), Waterbury, Connecticut 06702
(Address and zip code of principal executive offices)
Registrant's telephone number, including area code: (203) 578-2202

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Name of exchange on which registered |
|--|--------------------------------------|
| Common Stock, \$.01 par value | New York Stock Exchange |
| Depository Shares, Each Representing 1/1000th Interest in a Share of 6.40% Series E Non-Cumulative Perpetual Preferred Stock | New York Stock Exchange |
| Warrants (Expiring November 21, 2018) | New York Stock Exchange |

Securities registered pursuant to Section 12(g) of the Act: None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act of 1933. Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934. Yes No

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (Section 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting

company” in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Exchange Act Rule 12b-2). Yes No

The aggregate market value of common stock held by non-affiliates of Webster Financial Corporation was approximately \$1.8 billion, based on the closing sale price of the common stock on the New York Stock Exchange on June 29, 2012, the last trading day of the registrant's most recently completed second quarter.

The number of shares of common stock, par value \$.01 per share, outstanding as of January 31, 2013 was 85,340,995.

Documents Incorporated by Reference

Part III: Portions of the Definitive Proxy Statement for the Annual Meeting of Shareholders to be held on April 25, 2013.

INDEX

| | Page No. |
|--|------------|
| <u>PART I</u> | |
| Item 1. Business | <u>1</u> |
| Item 1A. Risk Factors | <u>14</u> |
| Item 1B. Unresolved Staff Comments | <u>19</u> |
| Item 2. Properties | <u>19</u> |
| Item 3. Legal Proceedings | <u>19</u> |
| Item 4. Mine Safety Disclosures | <u>19</u> |
| <u>PART II</u> | |
| Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities | <u>20</u> |
| Item 6. Selected Financial Data | <u>23</u> |
| Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations | <u>24</u> |
| Item 7A. Quantitative and Qualitative Disclosures About Market Risk | <u>68</u> |
| Item 8. Financial Statements and Supplementary Data | <u>69</u> |
| Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure | <u>144</u> |
| Item 9A. Controls and Procedures | <u>144</u> |
| Item 9B. Other Information | <u>147</u> |
| PART III | |
| Item 10. Directors, Executive Officers and Corporate Governance | <u>147</u> |
| Item 11. Executive Compensation | <u>149</u> |
| Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters | <u>149</u> |
| Item 13. Certain Relationships and Related Transactions, and Director Independence | <u>149</u> |
| Item 14. Principal Accountant Fees and Services | <u>149</u> |

PART IV

| | | |
|----------|--|------------|
| Item 15. | Exhibits and Financial Statement Schedules | <u>150</u> |
|----------|--|------------|

| | | |
|-------------------|--|------------|
| <u>SIGNATURES</u> | | <u>151</u> |
|-------------------|--|------------|

| | | |
|----------------------|--|------------|
| <u>EXHIBIT INDEX</u> | | <u>152</u> |
|----------------------|--|------------|

Table of Contents

PART I

ITEM 1. BUSINESS

Forward-Looking Statements

This Annual Report on Form 10-K contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. For a discussion of forward-looking statements, see the section captioned “Forward-Looking Statements” in Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations.”

Company Overview

Webster Financial Corporation (collectively, with its consolidated subsidiaries, “Webster”, the “Company”, our company, we or us), is a bank holding company and financial holding company under the Bank Holding Company Act of 1956, as amended, headquartered in Waterbury, Connecticut and incorporated under the laws of Delaware in 1986. At December 31, 2012 Webster Financial Corporation’s principal asset was all of the outstanding capital stock of Webster Bank, National Association (“Webster Bank”). Webster had assets of \$20.1 billion and shareholders' equity of \$2.1 billion at December 31, 2012. Webster’s common stock is traded on the New York Stock Exchange under the symbol “WBS”.

Webster, through Webster Bank and non-banking financial services subsidiaries, delivers financial services to individuals, families and businesses primarily from Westchester County, N.Y. to Boston, MA. Webster provides commercial, small business and consumer banking, mortgage lending, financial planning, trust and investment services through 167 banking offices, 293 owned ATMs, telephone banking, mobile banking and its Internet website (www.websterbank.com). Webster Bank provides health savings account trustee and administrative services on a nationwide basis through its HSA Bank division and its internet website (www.hsabank.com). Webster also offers equipment financing, commercial real estate lending, and asset-based lending.

The core of our company's value proposition is the service quality model that we refer to as the “Type W Personality”, which promises knowledgeable and reliable relationship-based bankers who know their markets and make decisions at the local level. The Company operates with a local market orientation as a community focused, values guided regional bank. Operating objectives include acquiring and developing customer relationships through marketing, onboarding and cross-sale efforts to fuel organic growth and expanding contiguously. The Company is in the process of strategically reconfiguring its approach to retail banking with the goal of focusing primarily on customer preferences rather than product sets. This process is expected to bring together our consumer banking services and products, including deposits, investment services, consumer finance and distribution planning under the umbrella of a Personal Bank.

In 2012, we focused on improving the customer experience by aligning Webster’s delivery channels and capital investment in line with our customers' shifting preference to utilize electronic and mobile channels to transact more of their banking business. This strategic decision to significantly increase investment in electronic infrastructure is in response to meeting customers' high expectations for access to convenience while lowering our service delivery costs. In 2012, the Company completed a year-long investment in technology to upgrade its ATMs by implementing customized settings, touchscreens, and speech capabilities, in order to provide a best-in-class experience for customers. All 293 Webster-owned ATMs across the four state footprint are now personalized, simpler, faster and more convenient. Also, for its 251 deposit-taking ATMs, the Company implemented envelope-free and image capture enhancements.

The Company also upgraded its mobile banking capabilities during 2012 with the introduction of an application for smart phones, which allows WebsterOnline customers to check balances, view transactions, pay bills and transfer money on their mobile devices. In addition, the Company launched “eChecking”, a low cost product for both customers and Webster, designed for those who prefer to conduct banking using electronic channels. We believe that the shift to electronic infrastructure provides customers with more convenience, while giving branch personnel greater opportunity to build broader, deeper relationships with customers across all lines of business.

In 2012, the continued move from transaction-based to relationship-based banking was clearly evident as growth was driven by an increased focus on the customer experience, product enhancements, and an expanded sales force. Branch

managers completed Webster's Business Banking certification program early in 2012. The success of the continued focus on relationship-based banking is evident in the 2012 Business and Professional Banking results. Business and Professional Banking recorded loan originations of \$312.0 million for the year ended December 31, 2012, a 15.8% increase from prior year. Business and Professional Banking loan originations were accompanied by \$194.8 million, or 12.4%, net deposit growth from December 31, 2011 to December 31, 2012 with the majority of this increase concentrated in Transaction/Demand Deposit account products. A pilot of Webster's Universal Banker program was launched late in 2012 with a full rollout of this new branch staffing model planned to occur throughout 2013. Under this program, branch bankers are trained to assist customers with a wider variety of banking matters and are more focused on financial advisory activities as transactions continue to migrate to Webster's electronic and mobile delivery

Table of Contents

channels. During 2012, Consumer Finance doubled the loan originator sales force, with an emphasis on jumbo mortgages as a key to relationship building. As a result, Consumer Finance loan originations were \$1.2 billion for the year ended December 31, 2012, an 11.8% increase from prior year. The Company implemented a strategy of selling a higher percentage of conforming fixed-rate loans, which contributed to a \$18.1 million increase in mortgage banking activity in 2012 as compared to 2011.

The Commercial Bank also benefited from the investment in relationship-based banking as Middle Market loan originations in 2012 were \$1.3 billion, a 60.5% increase from prior year. The Commercial Real Estate portfolio also saw significant growth, generating \$680.6 million in loan originations during the year ended December 31, 2012, a 67.1% increase from the prior year. During 2012, the Commercial Bank also formed a new Treasury and Payment Solutions group that brings together all of the Commercial Bank's cash management services and features automated capabilities that will enable the Company to best meet customers' cash management needs.

The Private Banking and HSA business segments also experienced significant growth during 2012. In the Private Bank, the Company added new relationship managers resulting in coverage in six of the Company's seven regional markets. In the first quarter of 2013, the Company opened a full service branch and Private Banking facility in Greenwich, CT. During 2012, the Private Bank had an 88.9% increase in deposits and a 16.1% increase in loans, as compared to prior year. The HSA segment experienced a 21.8% increase in deposit balances from prior year, driven by increased penetration into the midsize and larger group employer segment and differentiating value-added services. On December 4, 2012, the Company closed the public offering of 5,060,000 depository shares pursuant to an Underwriting Agreement, dated November 27, 2012, between the Company and Deutsche Bank Securities Inc., as representative for the underwriters listed therein. Each Depository Share represents a 1/1000th interest in a share of the Company's Series E Non-Cumulative Perpetual Preferred Stock, with a liquidation preference of \$25,000 per share (equivalent to \$25 per depository share). Dividends accrue and are payable on the liquidation amount of \$25,000 per share of Series E Preferred Stock in arrears at 6.40% per annum only when, as, and if declared by the Board of Directors of Webster and to the extent Webster has legally available funds to pay dividends.

On December 6, 2012, Webster announced that its Board of Directors authorized a \$100 million common stock repurchase program under which shares may be repurchased from time to time in open market or privately negotiated transactions, subject to market conditions and other factors.

On December 7, 2012, the Company, Warburg Pincus Private Equity X, L.P. and Warburg Pincus X Partners, L.P. and Barclays Capital Inc. entered into an underwriting agreement pursuant to which the Warburg entities as selling stockholders, agreed to sell 10,000,000 shares of Webster's common stock, \$0.01 par value per share, to the underwriter. The transaction closed on December 12, 2012. Webster purchased 2,518,891 shares of its common stock in the offering at a price per share equal to \$19.85, the price per share paid by the underwriter to the selling stockholders pursuant to the underwriting agreement.

Business Segments

Webster's operations are managed along four business segments consisting of Commercial Banking, Retail Banking, Consumer Finance and Other. Other includes the HSA Bank, or HSA, and Private Banking operating segments. These segments reflect how executive management responsibilities are assigned by the Chief Executive Officer for each of the core businesses, the products and services provided, or the type of customer served, and they reflect the way that financial information is currently evaluated by management. A description of each of the Company's business segments is included in Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations", and financial statement results for each of the Company's business segments are included in Note 21 - Business Segments in the Notes to Consolidated Financial Statements, which is located elsewhere in this report.

Competition

Webster is subject to strong competition from banks and other financial institutions, including savings and loan associations, finance companies, credit unions, consumer finance companies and insurance companies. Certain of these competitors are larger financial institutions with substantially greater resources, lending limits, larger branch systems and a wider array of commercial banking services than Webster. Competition could intensify in the future as a result of industry consolidation, the increasing availability of products and services from non-banks, greater technological developments in the industry, and banking regulatory reform.

Webster faces substantial competition for deposits and loans throughout its market areas. The primary factors in competing for deposits are interest rates, personalized services, the quality and range of financial services, convenience of office locations, automated services and office hours. Competition for deposits comes primarily from other commercial banks, savings institutions, credit unions, mutual funds and other investment alternatives. The primary factors in competing for commercial and business

2

Table of Contents

loans are interest rates, loan origination fees, the quality and range of lending services and personalized service. Competition for origination of mortgage loans comes primarily from savings institutions, mortgage banking firms, mortgage brokers, other commercial banks and insurance companies. Factors which affect competition include the general and local economic conditions, current interest rate levels and volatility in the mortgage markets.

Supervision and Regulation

Webster, Webster Bank and certain of its non-banking subsidiaries are subject to extensive regulation under federal and state laws. The regulatory framework applicable to bank holding companies and their subsidiary banks is intended to protect depositors, federal deposit insurance funds, consumers and the banking system as a whole, and not necessarily investors in bank holding companies such as Webster.

Set forth below is a description of the significant elements of the laws and regulations applicable to Webster and its subsidiaries. The description that follows is qualified in its entirety by reference to the full text of the statutes, regulations and policies that are described. Also, such statutes, regulations and policies are continually under review by Congress and state legislatures and federal and state regulatory agencies. A change in statutes, regulations or regulatory policies applicable to Webster and its subsidiaries could have a material effect on the results of the Company.

Regulatory Agencies

Webster is a legal entity separate and distinct from Webster Bank and its other subsidiaries. As a bank holding company and a financial holding company, Webster is regulated under the Bank Holding Company Act of 1956, as amended ("BHC Act"), and is subject to inspection, examination and supervision by the Federal Reserve Board ("FRB"). Webster is also under the jurisdiction of the United States Securities and Exchange Commission ("SEC") and is subject to the disclosure and regulatory requirements of the Securities Act of 1933, as amended, and the Securities Exchange Act of 1934, as amended, as administered by the SEC. Webster's common stock is listed on the New York Stock Exchange ("NYSE") under the trading symbol "WBS" and is subject to the rules of the NYSE for listed companies.

Webster Bank is organized as a national banking association under the National Bank Act. It is subject to broad regulation and examination by the Office of the Comptroller of the Currency ("OCC") as its primary supervisory agency, as well as by the Federal Reserve, and Federal Deposit Insurance Corporation ("FDIC"). As noted below, on July 21, 2011 supervision of Webster's and Webster Bank's compliance with federal consumer financial protection laws was transferred to the Bureau of Consumer Financial Protection, or CFPB. The Company may also be subject to increased scrutiny and enforcement efforts by state attorneys general in regard to consumer protection laws. Webster Bank's deposits are insured by the FDIC.

Many of the Company's non-bank subsidiaries also are subject to regulation by the FRB and other federal and state agencies. Other non-bank subsidiaries are subject to both federal and state laws and regulations.

Bank Holding Company Regulation

In general, the BHC Act limits the business of bank holding companies to banking, managing or controlling banks and other activities that the Federal Reserve Board has determined to be so closely related to banking as to be a proper incident thereto. Bank holding companies that are financial holding companies may engage in any activity, or acquire and retain the shares of a company engaged in any activity that is either (i) financial in nature or incidental to such financial activity (as determined by the FRB in consultation with the Secretary of the Treasury) or (ii) complementary to a financial activity, and that does not pose a substantial risk to the safety and soundness of depository institutions or the financial system generally (as solely determined by the Federal Reserve Board). Activities that are financial in nature include securities underwriting and dealing, insurance underwriting and making merchant banking investments. If a bank holding company seeks to engage in the broader range of activities that are permitted under the BHC Act for financial holding companies, (i) all of its depository institution subsidiaries, and the holding company must be "well capitalized" and "well managed," as defined in the FRB's Regulation Y, and (ii) it must file a declaration with the Federal Reserve Board that it elects to be a "financial holding company".

In order for a financial holding company to commence any activity that is financial in nature, incidental thereto, or complementary to a financial activity, or to acquire a company engaged in any such activity permitted by the BHC Act, each insured depository institution subsidiary of the financial holding company must have received a rating of at

least “satisfactory” in its most recent examination under the Community Reinvestment Act. See the section captioned “Community Reinvestment Act and Fair Lending Laws” included elsewhere in this item.

The BHC Act generally limits acquisitions by bank holding companies that are not qualified as financial holding companies to commercial banks and companies engaged in activities that the FRB has determined to be so closely related to banking as to be

3

Table of Contents

a proper incident thereto. Financial holding companies like Webster are also permitted to acquire control of non-depository institution companies engaged in activities that are financial in nature and in activities that are incidental and complementary to financial activities without prior FRB approval. However, the BHC Act, as amended by the Dodd-Frank Wall Street Reform and Consumer Protection Act (the “Dodd-Frank Act”), requires prior written approval from the Federal Reserve or prior written notice to the Federal Reserve before a financial holding company may acquire control of a company with consolidated assets of \$10 billion or more.

The BHC Act, the Federal Bank Merger Act and other federal and state statutes regulate acquisitions of commercial banks. The BHC Act requires the prior approval of the FRB for the direct or indirect acquisition of 5.0% or more of the voting shares of a commercial bank or its parent holding company. Under the Bank Merger Act, the prior approval of the OCC is required for a national bank to merge with another bank or purchase the assets or assume the deposits of another bank. In reviewing applications seeking approval of merger and acquisition transactions, the bank regulatory authorities will consider, among other things, the competitive effect and public benefits of the transactions, the capital position of the combined organization, the applicant's performance record under the Community Reinvestment Act (see the section captioned “Community Reinvestment Act and Fair Lending Laws” included elsewhere in this item) and the effectiveness of the subject organizations in combating money laundering activities.

Regulatory Reforms

The Dodd-Frank Act, enacted on July 21, 2010, significantly changed the bank regulatory landscape and has impacted and will continue to impact the lending, deposit, investment, trading and operating activities of financial institutions and their holding companies. The Dodd-Frank Act requires various federal agencies to adopt a broad range of new rules and regulations and to prepare various studies and reports for Congress. Certain provisions of the Dodd-Frank Act applicable to Webster are discussed herein.

International reforms, such as the Basel III capital requirements, have also been proposed to be implemented in the United States. In June 2012, the FRB, the OCC and the FDIC issued three proposals that would amend the existing capital adequacy requirements of banks and bank holding companies. The three proposals, discussed in more detail below, would, among other things, implement the Basel III capital standards, as well as the Basel II standardized approach for almost all banking organizations in the United States. The Basel III proposal would increase the minimum levels of required capital, narrow the definition of capital, and place greater emphasis on common equity. The Basel II standardized proposal would modify the risk weights for various asset classes for purposes of calculating capital ratios. The U.S. rules are still pending with regulators, and the Company is still in the process of assessing the impacts of these complex proposals. We believe, however, that we will continue to exceed all expected well capitalized regulatory requirements over the course of the proposed phase-in period, and on a fully phased-in basis.

On December 20, 2011, the FRB issued a notice of proposed rulemaking on enhanced prudential requirements required by the Dodd-Frank Act. Although most of the enhanced prudential requirements only apply to bank holding companies with more than \$50 billion in assets, the proposed rule, as directed by the Dodd-Frank Act, contains certain requirements that apply to bank holding companies with more than \$10 billion in assets, including an annual company-run stress test requirement and a requirement to use a risk committee of the Company's board of directors for enterprise-wide risk management practices. Webster meets these requirements.

On October 9, 2012, the FDIC, the OCC, and the Federal Reserve issued separate but similar Dodd-Frank Act-mandated final rules requiring covered banks and bank holding companies with more than \$10 billion in total consolidated assets to conduct annual company-run stress tests. The final rules required banks with more than \$50 billion in assets to begin conducting annual stress tests in 2012 and requires banks with between \$10 billion and \$50 billion in assets to begin conducting annual stress tests in October 2013.

In June 2011, the Federal Reserve approved a final debit card interchange rule pursuant to the Dodd-Frank Act that would cap an issuer's base fee at 21 cents per transaction and allow an additional amount equal to 5 basis-points of the transaction's value. The FRB separately issued an interim final rule that also allows a fraud-prevention adjustment of 1 cent per transaction conditioned upon an issuer developing, implementing and updating reasonably designed fraud prevention policies and procedures. The FRB also adopted requirements in the final rule that issuers include two unaffiliated networks for routing debit transactions.

The requirements of the Dodd-Frank Act and other regulatory reforms continue to be implemented. It is difficult to predict at this time what specific impact certain provisions and yet to be finalized implementing rules and regulations will have on the Company, including any regulations promulgated by the CFPB. Financial reform legislation and rules could have adverse implications on the financial industry, the competitive environment, and our ability to conduct business. Management will have to apply resources to ensure compliance with all applicable provisions of the regulatory reform, including the Dodd-Frank Act and any implementing rules, which may increase our costs of operations and adversely impact our earnings.

Table of Contents

Dividends

The principal source of Webster's liquidity is dividends from Webster Bank. The prior approval of the OCC is required if the total of all dividends declared by a national bank in any calendar year would exceed the sum of the bank's net profits for that year and its net retained profits for the preceding two calendar years, less any required transfers to surplus. Federal law also prohibits national banks from paying dividends that would be greater than the bank's undivided profits after deducting statutory bad debt in excess of the bank's allowance for loan and lease losses. At December 31, 2012, there were \$128.4 million of retained earnings available for the payment of dividends by Webster Bank to the Company. Webster Bank paid the Company \$140.0 million in dividends during the year ended December 31, 2012.

In addition, Webster and Webster Bank are subject to other regulatory policies and requirements relating to the payment of dividends, including requirements to maintain adequate capital above regulatory minimums. The appropriate federal regulatory authority is authorized to determine, under certain circumstances relating to the financial condition of a bank holding company or a bank, that the payment of dividends would be an unsafe or unsound practice and to prohibit payment thereof. The appropriate federal regulatory authorities have indicated that paying dividends that deplete a bank's capital base to an inadequate level would be an unsafe and unsound banking practice and that banking organizations should generally pay dividends only out of current operating earnings.

Federal Reserve System

FRB regulations require depository institutions to maintain non-interest-earning reserves against their transaction accounts (primarily interest-bearing and regular checking accounts). Webster Bank's required reserves can be in the form of vault cash and, if vault cash does not fully satisfy the required reserves, in the form of a balance maintained with the Federal Reserve Bank of Boston. The FRB regulations currently require that reserves be maintained against aggregate transaction accounts except for transaction accounts up to \$12.4 million, which are exempt. Transaction accounts greater than \$12.4 million up to \$79.5 million have a reserve requirement of 3%, and those greater than \$79.5 million have a reserve requirement of \$2.013 million plus 10% of the amount over \$79.5 million. The FRB generally makes annual adjustments to the tiered reserves. Webster Bank is in compliance with these requirements. As a member of the Federal Reserve System, the Bank is required to hold capital stock of the Federal Reserve Bank of Boston. The shares may be adjusted up or down based on changes to Webster Bank's common stock and paid-in surplus. Webster Bank is in compliance with the FRB's capital stock requirement.

Federal Home Loan Bank System

The Federal Home Loan Bank System consists of 12 regional Federal Home Loan Banks. The Federal Home Loan Bank System provides a central credit facility for member institutions. The Bank is a member of the Federal Home Loan Bank of Boston ("FHLB"). Webster Bank is required to purchase and hold shares of capital stock in the FHLB in an amount equal to 0.35% of the aggregate principal amount of its unpaid residential mortgage loans and similar obligations at the beginning of each year up to a maximum of \$25.0 million. Webster Bank is also required to hold shares of capital stock in the FHLB in amounts that vary from 3.0% to 4.5% of its advances (borrowings), depending on the maturities of the advances. Webster Bank was in compliance with this requirement with a total investment in FHLB stock of \$104.9 million at December 31, 2012. At December 31, 2012, Webster Bank had approximately \$1.8 billion in FHLB advances.

The FHLB restored its quarterly dividend in March 2011, and Webster Bank received \$0.5 million and \$0.3 million in 2012 and 2011, respectively.

Source of Strength Doctrine

FRB policy, now codified under the Dodd-Frank Act, requires bank holding companies to act as a source of financial and managerial strength to their subsidiary banks. As a result, Webster is expected to commit resources to support Webster Bank, including at times when Webster may not be in a financial position to provide such resources. Any capital loans by a bank holding company to any of its subsidiary banks are subordinate in right of payment to deposits and to certain other indebtedness of such subsidiary banks. The Federal bankruptcy code provides that, in the event of a bank holding company's bankruptcy, any commitment by the bank holding company to a federal bank regulatory agency to maintain the capital of a subsidiary bank will be assumed by the bankruptcy trustee and entitled to priority of payment.

In addition, under the National Bank Act, if the capital stock of Webster Bank is impaired by losses or otherwise, the OCC is authorized to require payment of the deficiency by assessment upon Webster. If the assessment is not paid within three months, the OCC could order a sale of the Webster Bank stock held by Webster to make good the deficiency.

Capital Adequacy and Prompt Corrective Action

Federal law requires, among other things, that federal bank regulatory authorities take “prompt corrective action” with respect

Table of Contents

to banks that do not meet minimum capital requirements. For these purposes, the law establishes five capital categories:

Well capitalized - at least 5% leverage capital, 6% Tier 1 risk-based capital and 10% total risk-based capital.

Adequately capitalized - at least 4% leverage capital, 4% Tier 1 risk-based capital and 8% total risk-based capital.

Undercapitalized - less than 4% leverage capital, 4% tier one risk-based capital and less than 8% total risk-based capital. "Undercapitalized" banks must adhere to growth, capital distribution (including dividend) and other limitations and are required to submit a capital restoration plan. A bank's compliance with such a plan is required to be guaranteed by any company that controls the undercapitalized institution in an amount equal to the lesser of 5% of the institution's total assets when deemed undercapitalized or the amount necessary to achieve the status of adequately capitalized.

Significantly undercapitalized - less than 3% leverage capital, 3% Tier 1 risk-based capital and less than 6% total risk-based capital. "Significantly undercapitalized" banks must comply with one or more of a number of additional restrictions, including, but not limited to, an order by the FDIC to sell sufficient voting stock to become adequately capitalized, requirements to reduce total assets, cease receipt of deposits from correspondent banks or dismiss directors or officers, and restrictions on interest rates paid on deposits, compensation of executive officers and capital distributions by the parent holding company.

Critically undercapitalized - less than 2% tangible capital. "Critically undercapitalized" institutions are subject to additional measures including, subject to a narrow exception, the appointment of a receiver or conservator within 270 days after it obtains such status.

As of December 31, 2012, Webster and Webster Bank exceeded the regulatory requirements for the classification as "well capitalized". On May 8, 2012, Webster Bank was notified by the OCC that the previously disclosed individual minimum capital ratios applicable to the Bank were terminated effective May 3, 2012. Webster Bank's Tier 1 leverage, total risk-based, and Tier 1 capital ratios were 8.1%, 12.9%, and 11.6% respectively, at December 31, 2012. See Note 14 - Regulatory Matters in the Notes to Consolidated Financial Statements for additional information regarding Webster and Webster Bank's regulatory capital levels.

At December 31, 2012, \$75.0 million in trust preferred securities have been included in the Tier 1 capital of Webster Financial Corporation for regulatory reporting purposes pursuant to the Federal Reserve's capital adequacy guidelines. Certain provisions of the Basel III proposal will require the Company to exclude all trust preferred securities from the Company's Tier 1 capital. Excluding trust preferred securities from the Tier 1 capital at December 31, 2012 would not affect the Company's ability to meet all capital adequacy requirements to which it is subject. Trust preferred securities will continue to be entitled to be treated as Tier 2 capital after they are phased out of Tier 1 capital.

On August 5, 2011, Standard & Poor's rating agency lowered the long-term rating of the U.S. government and federal agencies from AAA to AA+. In response, the federal banking agencies have indicated that for risk-based capital purposes, the risk weights for Treasury securities and other securities issued or guaranteed by the U.S. government, government agencies, and government sponsored entities are not affected.

Basel III Proposed Amendments to Capital Adequacy Requirements

The current U.S. federal bank regulatory agencies' risk-based capital guidelines are based upon the 1988 capital accord ("Basel I") of the Basel Committee on Banking Supervision ("Basel Committee"). The Basel Committee is a committee of central banks and bank supervisors/regulators from the major industrialized countries that meet under the auspices of the Bank for International Settlements in Basel, Switzerland to develop broad policy guidelines for use by each country's supervisors in determining the supervisory policies they apply.

In 2010, the Basel Committee released its final framework for strengthening international capital and liquidity regulation, now officially identified by the Basel Committee as "Basel III." Basel III, when implemented by the U.S. bank regulatory agencies and fully phased-in, will require bank holding companies and their bank subsidiaries to maintain substantially more capital, with a greater emphasis on common equity.

While the Basel Committee initially called for the implementation of the Basel III final framework to commence January 1, 2013, final rules have not yet been implemented in the United States.

“CET1” or “Common Equity Tier 1” is a new capital measure introduced by the Basel III capital framework. In June 2012, the Federal Banking Agencies issued a notice of proposed rulemaking (“NPR”) to implement Basel III in the United States. The Basel III NPR closely followed the Basel Committee's Basel III proposal in most respects. Although the NPR calls for

6

Table of Contents

implementation to begin in 2013, the Federal Banking Agencies have not yet finalized the proposal. The NPR would initially require banks and bank holding companies to meet the following minimum requirements:

- 3.5% CET1 to risk-weighted assets;
- 4.5% Tier 1 capital to risk-weighted assets; and
- 8.0% Total capital to risk-weighted assets.

Under the Basel III NPR, the minimum capital requirements would increase in 2019 to the following:

- 4.5% CET1 to risk-weighted assets;
- 6.0% Tier 1 capital to risk-weighted assets; and
- 8.0% Total capital to risk-weighted assets.

The Basel III final framework and the NPR provide for a number of new deductions from and adjustments to CET1. These include, for example, the requirement that mortgage servicing rights, deferred tax assets and significant investments in non-consolidated financial entities be deducted from CET1 to the extent that any one such category exceeds 10% of CET1 or all such categories in the aggregate exceed 15% of CET1.

In addition to the Basel III NPR, the federal banking regulators also released an NPR to implement the Basel II Standardized Approach in the United States and make it applicable to almost all banking organizations in the United States. It incorporates aspects of the Basel Committee's Basel II standardized framework and provides alternatives to credit ratings for the treatment of certain exposures, consistent with the Dodd-Frank Act. The Standardized Approach NPR would increase the risk sensitivity of the Federal Banking Agencies' general risk-based capital requirements for determining risk-weighted assets (i.e., the denominator of a banking organization's risk-based capital ratios) by proposing revised methodologies for determining risk-weighted assets for:

Residential mortgage exposures by applying a more risk-sensitive treatment that would risk-weight an exposure based on certain loan characteristics, underwriting standards, and its loan-to-value ratio in a range between 35% and 200%, compared to current classification at 50%;

Certain commercial real estate credit facilities that finance the acquisition, development, or construction of real property by assigning a higher 150% risk weight;

Exposures that are more than 90 days past due or on nonaccrual (excluding sovereign and residential mortgage exposures) by assigning a higher 150% risk weight;

Exposures to foreign sovereigns, foreign banks, and foreign public sector entities by basing the risk weight for each exposure type on the Organisation for Economic Co-operation and Development's ("OECD") country risk classification of the sovereign entity so as to follow the Dodd-Frank Act's requirement not to use credit ratings; and

More favorable capital treatment for derivatives and repo-style transactions cleared through central counterparties.

The Standardized Approach NPR would also generally replace the use of credit ratings for securitization exposures with a formula-based approach under the existing gross up approach, or a new simplified supervisory formula approach ("SSFA"). The Standardized Approach NPR notes that the SSFA would generally result in relatively higher capital requirements for the more risky junior tranches of securitizations and relatively lower capital requirements for the most senior tranches. The Standardized Approach NPR would also provide greater recognition of credit risk mitigants, such as collateral and guarantees. For assets with newly eligible guarantees and eligible collateral, this will result in lower capital requirements. The changes in the Standardized Approach NPR are proposed to take effect January 1, 2015; however, banking organizations may choose to comply with the proposed requirements prior to that date.

The Dodd-Frank Act requires the Federal Reserve to adopt regulations imposing a continuing "floor" of the Basel I-based capital requirements in cases where the Basel II-based capital requirements and any changes in capital regulations resulting from Basel III otherwise would permit lower requirements. In June 2011, the Federal Reserve finalized regulations implementing this requirement.

Given that the Basel III rules remain subject to implementation and change, and the scope and content of capital regulations that U.S. federal banking agencies may adopt under the Dodd-Frank Act is uncertain, we cannot be certain of the impact new capital regulations will have on our capital ratios; however, Webster believes it is already fully compliant with Basel III, including the conservation buffers.

Transactions with Affiliates & Insiders

Under federal law, transactions between depository institutions and their affiliates are governed by Sections 23A and 23B of the Federal Reserve Act (“FRA”). In a holding company context, at a minimum, the parent holding company of a bank, and any

7

Table of Contents

companies which are controlled by such parent holding company, are affiliates of the bank. Generally, sections 23A and 23B are intended to protect insured depository institutions from losses arising from transactions with non-insured affiliates, by limiting the extent to which a bank or its subsidiaries may engage in covered transactions with any one affiliate and with all affiliates of the bank in the aggregate, and by requiring that such transactions be on terms that are consistent with safe and sound banking practices.

Further, Section 22(h) of the FRA restricts loans to directors, executive officers, and principal stockholders (“insiders”). Under Section 22(h), loans to insiders and their related interests may not exceed, together with all other outstanding loans to such persons and affiliated entities, the institution's total capital and surplus. Loans to insiders above specified amounts must receive the prior approval of the board of directors. Further, under Section 22(h), loans to directors, executive officers and principal stockholders must be made on terms substantially the same as offered in comparable transactions to other persons, except that such insiders may receive preferential loans made under a benefit or compensation program that is widely available to the bank's employees and does not give preference to the insider over the employees. Section 22(g) of the FRA places additional limitations on loans to executive officers.

Consumer Protection and Financial Privacy Laws

The Company is subject to a number of federal and state laws designed to protect borrowers and promote lending to various sectors of the economy and population. These laws include the Equal Credit Opportunity Act, the Fair Credit Reporting Act, the Truth in Lending Act, the Home Mortgage Disclosure Act, the Real Estate Settlement Procedures Act, various state law counterparts, and the Consumer Financial Protection Act of 2010, which constitutes part of the Dodd-Frank Act and establishes the CFPB, as described above.

On January 10, 2013, the CFPB issued a final rule implementing the ability-to-repay and qualified mortgage (QM) provisions of the Truth in Lending Act, as amended by the Dodd-Frank Act (the “QM Rule”). The ability-to-repay provision requires creditors to make reasonable, good faith determinations that borrowers are able to repay their mortgages before extending the credit based on a number of factors and consideration of financial information about the borrower from reasonably reliable third-party documents. Under the Dodd-Frank Act and the QM Rule, loans meeting the definition of “qualified mortgage” are entitled to a presumption that the lender satisfied the ability-to-repay requirements. The presumption is a conclusive presumption/safe harbor for prime loans meeting the QM requirements, and a rebuttable presumption for higher-priced/subprime loans meeting the QM requirements. The definition of a “qualified mortgage” incorporates the statutory requirements, such as not allowing negative amortization or terms longer than 30 years. The QM Rule also adds an explicit maximum 43% debt-to-income ratio for borrowers if the loan is to meet the QM definition, though some mortgages that meet GSE, FHA and VA underwriting guidelines may, for a period not to exceed seven years, meet the QM definition without being subject to the 43% debt-to-income limits. The QM Rule will become effective January 10, 2014.

In addition, federal law and certain state laws currently contain client privacy protection provisions. These provisions limit the ability of banks and other financial institutions to disclose non-public information about consumers to affiliated companies and non-affiliated third parties. These rules require disclosure of privacy policies to clients and, in some circumstance, allow consumers to prevent disclosure of certain personal information to affiliates or non-affiliated third parties by means of "opt out" or "opt in" authorizations. Pursuant to the Gramm-Leach-Bliley Act ("GLBA") and certain state laws, companies are required to notify clients of security breaches resulting in unauthorized access to their personal information.

Depositor Preference

The Federal Deposit Insurance Act (FDIA) provides that, in the event of the “liquidation or other resolution” of an insured depository institution, the claims of depositors of the institution, including the claims of the FDIC as subrogee of insured depositors, and certain claims for administrative expenses of the FDIC as a receiver, will have priority over other general unsecured claims against the institution. If an insured depository institution fails, insured and uninsured depositors, along with the FDIC, will have priority in payment ahead of unsecured, non-deposit creditors, including the parent bank holding company, with respect to any extensions of credit they have made to such insured depository institution.

Deposit Insurance

Substantially all of the deposits of Webster Bank are insured up to applicable limits by the Deposit Insurance Fund (“DIF”) of the FDIC and are subject to deposit insurance assessments to maintain the DIF. The FDIC utilizes a risk-based assessment system that imposes insurance premiums based upon a risk matrix that takes into account a bank's capital level and supervisory rating (“CAMELS rating”). The risk matrix utilizes four risk categories which are distinguished by capital levels and supervisory ratings.

In February 2011, the FDIC issued rules to implement changes to the deposit insurance assessment base, and risk-based assessments mandated by the Dodd-Frank Act. The base for insurance assessments changed from domestic deposits to consolidated assets less tangible equity. Assessment rates are calculated using formulas that take into account the risk of the

Table of Contents

institution being assessed. The rule was effective April 1, 2011. On September 28, 2011, the FDIC issued notification to insured depository institutions that the transition guidance for reporting certain leveraged and subprime loans on the Call Report had been extended from October 1, 2011 to April 1, 2012. Under the Dodd-Frank Act, the FDIC may review the definitions of subprime and leveraged loans. On October 9, 2012, the FDIC finalized the definitions of "higher-risk" consumer and C&I loans and securities used under Large Bank Pricing ("LBP") of deposit insurance assessments adopted February 25, 2011 for banks with \$10 billion or more of assets. The final rule, among other things, renames leveraged loans "higher-risk C&I loans and securities"; renames subprime consumer loans "higher-risk consumer loans"; clarifies when an asset must be identified as higher risk; and clarifies the way securitizations are identified as higher risk. The Company is still in the process of assessing the impact of the final rule on the overall FDIC assessment rate. The new definitions will be incorporated in the LBP assessment effective April 1, 2013. The Bank's FDIC deposit insurance assessment expenses totaled \$22.7 million, \$20.9 million and \$24.5 million, for the years ended December 31, 2012, 2011, and 2010, respectively. FDIC insurance expense includes deposit insurance assessments and Financing Corporation ("FICO") assessments related to outstanding FICO bonds. The FICO is a mixed-ownership government corporation established by the Competitive Equality Banking Act of 1987 whose sole purpose was to function as a financing vehicle for the now defunct Federal Savings & Loan Insurance Corporation. Under the FDIA, the FDIC may terminate deposit insurance upon a finding that the institution has engaged in unsafe and unsound practices, is in an unsafe or unsound condition to continue operations, or has violated any applicable law, regulation, rule, order or condition imposed by the FDIC. Webster's management is not aware of any practice, condition or violation that might lead to the termination of deposit insurance.

Sarbanes-Oxley Act of 2002

The Sarbanes-Oxley Act of 2002 (Sarbanes-Oxley) implemented a broad range of corporate governance and accounting measures to increase corporate responsibility, to provide for enhanced penalties for accounting and auditing improprieties at publicly traded companies, and to protect investors by improving the accuracy and reliability of disclosures under federal securities laws. We are subject to Sarbanes-Oxley because we are required to file periodic reports with the SEC under the Securities and Exchange Act of 1934. Among other things, Sarbanes-Oxley and/or its implementing regulations have established new membership requirements and additional responsibilities for our audit committee, imposed restrictions on the relationship between us and our outside auditors (including restrictions on the types of non-audit services our auditors may provide to us), imposed additional responsibilities for our external financial statements on our Chief Executive Officer and Chief Financial Officer, expanded the disclosure requirements for our corporate insiders, required our management to evaluate our disclosure controls and procedures and our internal control over financial reporting, and required our auditors to issue a report on our internal control over financial reporting. The NYSE has imposed a number of additional corporate governance requirements as well.

Incentive Compensation

The Dodd-Frank Act requires publicly traded companies to give stockholders a non-binding vote on executive compensation at their first annual meeting taking place six months after the date of enactment and at least every three years thereafter and on so-called "golden parachute" payments in connection with approvals of mergers and acquisitions. The legislation also authorizes the SEC to promulgate rules that would allow stockholders to nominate their own candidates using a company's proxy materials. Additionally, the Dodd-Frank Act directs the federal banking regulators to promulgate rules requiring the reporting of incentive-based compensation and prohibiting excessive incentive-based compensation paid to executives of depository institutions and their holding companies with assets in excess of \$1.0 billion, regardless of whether the company is publicly traded or not. In April 2011, the FRB, along with other federal banking supervisors, issued a joint notice of proposed rulemaking implementing those requirements. The Dodd-Frank Act gives the SEC authority to prohibit broker discretionary voting on elections of directors, executive compensation matters and any other significant matter. At the 2011 Annual Meeting of Shareholders, Webster's shareholders voted on a non-binding, advisory basis to hold a non-binding, advisory vote on the compensation of named executive officers of Webster annually. In light of the results, the Board of Directors determined to hold the vote annually.

Community Reinvestment Act and Fair Lending Laws

Webster Bank has a responsibility under the Community Reinvestment Act of 1977 (“CRA”) to help meet the credit needs of its communities, including low and moderate-income neighborhoods. The CRA does not establish specific lending requirements or programs for financial institutions nor does it limit an institution's discretion to develop the types of products and services that it believes are best suited to its particular community, consistent with the CRA. In connection with its examination, the OCC assesses Webster Bank's record of compliance with the CRA. In addition, the Equal Credit Opportunity Act and the Fair Housing Act prohibit discrimination in lending practices on the basis of characteristics specified in those statutes. Webster Bank's failure to comply with the provisions of the CRA could, at a minimum, result in regulatory restrictions on its activities and the activities of Webster. Webster Bank's failure to comply with the Equal Credit Opportunity Act and the Fair Housing Act could result in enforcement actions against it by the OCC, as well as other federal regulatory agencies, including the CFPB and the

Table of Contents

Department of Justice. The Bank's latest OCC CRA rating was “satisfactory.”

USA PATRIOT Act

Under Title III of the USA PATRIOT Act, all financial institutions are required to take certain measures to identify their customers, prevent money laundering, monitor customer transactions and report suspicious activity to U.S. law enforcement agencies. Financial institutions also are required to respond to requests for information from federal banking regulatory authorities and law enforcement agencies. Information sharing among financial institutions for the above purposes is encouraged by an exemption granted to complying financial institutions from the privacy provisions of GLBA and other privacy laws. Financial institutions that hold correspondent accounts for foreign banks or provide private banking services to foreign individuals are required to take measures to avoid dealing with certain foreign individuals or entities, including foreign banks with profiles that raise money laundering concerns, and are prohibited from dealing with foreign “shell banks” and persons from jurisdictions of particular concern. The primary federal banking regulators and the Secretary of the Treasury have adopted regulations to implement several of these provisions. All financial institutions also are required to establish internal anti-money laundering programs. The effectiveness of a financial institution in combating money laundering activities is a factor to be considered in any application submitted by the financial institution under the Bank Merger Act. Webster has in place a Bank Secrecy Act and USA PATRIOT Act compliance program and engages in very few transactions of any kind with foreign financial institutions or foreign persons.

Office of Foreign Assets Control Regulation

The United States has imposed economic sanctions that affect transactions with designated foreign countries, nationals and others. These are typically known as the “OFAC” rules based on their administration by the U.S. Treasury Department Office of Foreign Assets Control (“OFAC”). The OFAC-administered sanctions targeting countries take many different forms. Generally, they contain one or more of the following elements: i) restrictions on trade with or investment in a sanctioned country, including prohibitions against direct or indirect imports from and exports to a sanctioned country and prohibitions on “U.S. persons” engaging in financial transactions relating to making investments in, or providing investment-related advice or assistance to, a sanctioned country; and ii) a blocking of assets in which the government or specially designated nationals of the sanctioned country have an interest, by prohibiting transfers of property subject to U.S. jurisdiction (including property in the possession or control of U.S. persons). Blocked assets (e.g., property and bank deposits) cannot be paid out, withdrawn, set off or transferred in any manner without a license from OFAC. Failure to comply with these sanctions could have serious legal and reputational consequences.

Other Legislative Initiatives

From time to time, various legislative and regulatory initiatives are introduced in Congress and state legislatures, as well as by regulatory agencies. Such initiatives may include proposals to expand or contract the powers of bank holding companies and/or depository institutions or proposals to substantially change the financial institution regulatory system. Such legislation could change banking statutes and the operating environment of the Company in substantial and unpredictable ways. If enacted, such legislation could increase or decrease the cost of doing business, limit or expand permissible activities or affect the competitive balance among banks, savings associations, credit unions, and other financial institutions. The Company cannot predict whether any such legislation will be enacted, and, if enacted, the effect that it or any implementing regulations would have on the financial condition or results of operations of the Company. A change in statutes, regulations or regulatory policies applicable to Webster or any of its subsidiaries could have a material effect on the business of the Company.

Risk Management Framework

Webster utilizes an enterprise-wide approach to identifying, assessing, monitoring and managing risk within the Board-approved risk appetite framework. The Audit and Risk Committees of the Board of Directors, comprised of independent directors, oversee all Webster's risk-related matters and provide input and guidance as appropriate. Webster's Enterprise Risk Management Committee (“ERMC”), which reports directly to the Risk Committee of the Board, is chaired by Webster's President and is comprised of members of Webster's Executive Management Committee and Senior Risk Officers who oversee risk management activities.

The Chief Risk Officer is responsible for oversight of the bank's credit risk, operational risk management, compliance programs, and loan workout and recovery activities. The Corporate Treasurer, who reports to the Chief Financial Officer, is responsible for overseeing market, liquidity and capital risk management activities.

Webster's risk appetite framework includes a risk appetite statement and supporting policy, along with board-level scorecards for monitoring Webster's risk positions relative to its established risk appetite.

Credit Risk

10

Table of Contents

Webster Bank manages and controls risk in its loan and investment portfolios through established underwriting practices, adherence to consistent standards and utilization of various portfolio and transaction monitoring activities. Written credit policies are in place that include underwriting standards and guidelines, provide limits on exposure and establish various other standards as deemed necessary and prudent. Additional approval requirements and reporting are implemented to ensure proper identification, rationale and disclosure of policy exceptions.

Credit Risk Management policies and transaction approvals are managed under the supervision of the Chief Credit Officer and are independent of the loan production and Treasury areas. The independent credit risk function oversees the underwriting, approval and portfolio management process, establishes and ensures adherence to credit policies and manages the collections and problem asset resolution activities in order to control and reduce classified and non-performing assets.

As part of the Credit Risk Management process, there is a Credit Risk Management Committee ("CRMC") that meets regularly to report and discuss key credit risk topics, issues and policy recommendations affecting Webster Bank. Included in the CRMC process is the periodic review of Webster's credit risk scorecard, which covers key risk indicators and limits established as part of the Company's risk appetite framework. The CRMC consists of a group of senior managers responsible for lending as well as senior managers from the Credit Risk Management function and is chaired by Webster's Chief Credit Officer. Important findings regarding credit quality and trends within the loan and investment portfolios are regularly reported by the Chief Credit Officer to the ERMC and the Risk Committee of the Board of Directors.

In addition to the Credit Risk Management team, there is an independent Credit Risk Review function that assesses risk ratings and credit underwriting process for all areas of the organization that incur credit risk. Credit Risk Review findings are reported to the CRMC, ERMC and the Risk Committee of the Board. Corrective measures are monitored and tested to ensure risk issues are mitigated or resolved. The head of Credit Risk Review reports directly to the Risk Committee of the Board and administratively to the Chief Risk Officer.

Market Risk

Market risk refers to the risk of loss arising from adverse changes in interest rates, foreign currency exchange rates, commodity prices and other relevant market rates and prices, such as equity prices. The risk of loss can be assessed from the perspective of adverse changes in fair values, cash flows and future earnings. Due to the nature of its operations, Webster is primarily exposed to interest rate risk. Accordingly, Webster's interest rate sensitivity is monitored on an ongoing basis by its Asset and Liability Committee ("ALCO"). ALCO's primary goals are to manage interest rate risk to maximize earnings and net economic value in changing interest rate and business environments within Board of Director approved risk appetite limits. ALCO is chaired by Webster's Corporate Treasurer who, as a Senior Risk Officer, regularly reports ALCO findings to the ERMC, the Risk Committee of the Board and the Board of Directors.

Liquidity Risk

Liquidity risk refers to the ability of Webster Bank to meet a demand for funds by converting assets into cash or cash equivalents and by increasing liabilities at acceptable costs. Liquidity management involves maintaining the ability to meet day-to-day and longer-term cash flow requirements of customers, whether they are depositors wishing to withdraw funds or borrowers requiring funds to meet their credit needs. Liquidity sources include the amount of unencumbered or "free" investment portfolio securities the Company owns.

The Company requires funds for dividends to shareholders, payment of debt obligations, repurchase of shares, potential acquisitions, and for general corporate purposes. Its sources of funds include dividends from Webster Bank, income from investment securities, the issuance of equity and debt from capital markets.

Both Webster Bank and the Company will maintain a level of liquidity necessary to achieve their business objectives under both normal and stressed conditions. Liquidity risk is monitored and managed by ALCO and reviewed regularly with ERMC, the Risk Committee of the Board and the Board of Directors.

Capital Risk

Webster needs to maintain adequate capital in both normal and stressed environments to support its business objectives and risk appetite. ALCO monitors regulatory and tangible capital levels according to regulatory requirements and management targets and recommends capital conservation, generation and/or deployment strategies

to the Risk Committee of the Board and the Board of Directors. ALCO also has responsibility for the annual capital plan, contingency planning and quarterly stress testing, which are all reviewed and approved by the Risk Committee of the Board and the Board of Directors at least annually.

Operational Risk

11

Table of Contents

As defined by the Basel Committee, operational risk is “the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events”. The definition includes the risks stemming from failure to comply with applicable laws and regulations, reputational damage due to lapse in compliance with industry ethical standards and governance norms, and the lack of required risk identification or mitigation pertaining to business processes and utilized systems of operation.

The Operational Risk function is responsible for establishing processes and tools to identify, manage and aggregate operational risk across the organization; providing guidance and advice on operational risk matters; and educating the organization on operational risks. Specific programs and functions have been established to manage the risks associated with numerous legal and regulatory requirements, suppliers and other third-parties, information security, business disruption, fraud, models, and new products and services.

Webster has established an Operational Risk Management Committee (ORMC), which consists of Senior Risk Officers and senior managers responsible for human resources, legal, information security and operations to periodically review the aforementioned programs, key operational risk trends, concerns and mitigation best practices. The ORMC is chaired by the Director of Operating Risk Management, who is responsible for overseeing Webster's enterprise risk management program and operational risk management framework.

Internal Audit

Internal Audit provides an independent assessment of the quality of internal controls for all major business units and operations throughout Webster. Results of Internal Audit reviews are reported to management and the Audit Committee of the Board. Corrective measures are monitored to ensure risk issues are mitigated or resolved. The General Auditor reports directly to the Audit Committee and administratively to the Chief Risk Officer.

Additional information on risks and uncertainties and additional factors that could affect the results anticipated in these forward-looking statements or from historical performance can be found in Item 1A and elsewhere within this Form 10-K for the year ended December 31, 2012 and in other reports filed by Webster with the SEC.

Regional Expansion and Related Activities

Webster Bank operates seven regional offices located in Boston, Providence, White Plains, Stamford, Waterbury, New Haven and Hartford.

The Company's growth and increased market share have been achieved through internal growth and also, in prior periods, through acquisitions. Acquisitions typically involve the payment of a premium over book and market values and commonly result in one-time charges against earnings for integration and similar costs. Cost-savings, especially incident to in-market acquisitions, are achieved and revenue growth opportunities may be enhanced through acquisitions. No acquisitions were undertaken during 2012 or 2011.

Subsidiaries of Webster Financial Corporation

Webster's direct subsidiaries as of December 31, 2012 included Webster Bank, Fleming, Perry & Cox, Inc., and Webster Licensing, LLC. Webster also owns all of the outstanding common stock of Webster Statutory Trust, an unconsolidated financial vehicle that has issued or may in the future issue trust preferred securities. The Company completed the redemption at par of all the outstanding principal amount of Webster Capital Trust IV fixed to floating-rate trust preferred securities on July 18, 2012 using cash on hand.

Webster Bank's direct subsidiaries include Webster Mortgage Investment Corporation, Webster Business Credit Corporation (“WBCC”) and Webster Capital Finance, Inc. (“WCF”). Webster Bank is the primary source of retail activity within the consolidated group. Webster Bank provides banking services through 167 banking offices, 293 owned ATMs, telephone banking, mobile banking and its Internet websites. Residential mortgage origination activity is conducted through Webster Bank. Webster Mortgage Investment Corporation is a passive investment subsidiary whose primary function is to provide servicing on passive investments, such as residential real estate and commercial mortgage real estate loans transferred from Webster Bank. Various commercial lending products are provided through Webster Bank and its subsidiaries to clients within the region from Westchester County, NY to Boston, MA. WBCC provides asset-based lending services. WCF provides equipment financing for end users of equipment. Additionally, Webster Bank has various other subsidiaries that are not significant to the consolidated group.

Table of Contents

Employees

At December 31, 2012, Webster had 2,826 employees, including 2,730 full-time and 96 part-time and other employees. None of the employees were represented by a collective bargaining group. Webster maintains a comprehensive employee benefit program providing, among other benefits, group medical and dental insurance, life insurance, disability insurance, and an employee 401(k) investment plan. Management considers relations with its employees to be good. See Note 19 - Pension and Other Postretirement Benefits in the Notes to Consolidated Financial Statements contained elsewhere within this report for additional information on certain benefit programs.

Available Information

Webster makes available free of charge on its websites (www.websterbank.com or www.wbst.com) its Annual Report on Form 10-K, its quarterly reports on Form 10-Q, current reports on Form 8-K, and amendments to those reports filed or furnished pursuant to Section 13(a) of the Securities Exchange Act of 1934 as soon as practicable after it electronically files such material with, or furnishes it to, the Securities and Exchange Commission. Information on Webster's website is not incorporated by reference into this report.

Table of Contents

ITEM 1A. RISK FACTORS

Our financial condition and results of operations are subject to various risks inherent in our business. The material risks and uncertainties that management believes affect us are described below. If any of the events or circumstances described in the following risks actually occurs, our business, financial condition or results of operations could suffer. You should consider all of the following risks together with all of the other information in this Annual Report on Form 10-K.

Changes in interest rates and spreads could have an impact on earnings and results of operations which could have a negative impact on the value of our stock.

Our consolidated earnings and financial condition are dependent to a large degree upon net interest income, which is the difference between interest earned from loans and investments and interest paid on deposits and borrowings. The narrowing of interest rate spreads could adversely affect our earnings and financial condition. We cannot predict with certainty or control changes in interest rates. Regional and local economic conditions and the policies of regulatory authorities, including monetary policies of the Federal Reserve Board, affect interest income and interest expense. While we have ongoing policies and procedures designed to manage the risks associated with changes in market interest rates, changes in interest rates still may have an adverse effect on our profitability. For example, high interest rates could affect the amount of loans that we can originate because higher rates could cause customers to apply for fewer mortgages, or cause depositors to shift funds from accounts that have a comparatively lower cost to accounts with a higher cost, or experience customer attrition due to competitor pricing. If the cost of interest-bearing deposits increases at a rate greater than the yields on interest-earning assets increase, net interest income will be negatively affected. Changes in the asset and liability mix may also affect net interest income. Similarly, lower interest rates cause higher yielding assets to prepay and floating or adjustable rate assets to reset to lower rates. If we are not able to reduce our funding costs sufficiently, due to either competitive factors or the maturity schedule of existing liabilities, then our net interest margin will decline.

The possibility of the economy's return to recessionary conditions and the possibility of further turmoil or volatility in the financial markets would likely have an adverse effect on our business, financial position and results of operations. The economy in the United States and globally began to recover from severe recessionary conditions in mid-2009 and is currently in the midst of a moderate economic recovery. The sustainability of the moderate recovery is dependent on a number of factors that are not within our control, such as a return to private sector job growth and investment, strengthening of housing sales and construction, continuation of the economic recovery globally, and the timing and impact of changing governmental policies. We continue to face risks resulting from the aftermath of the severe recession generally and the moderate pace of the current recovery. A slowing or failure of the economic recovery would likely aggravate the adverse effects of these difficult economic and market conditions on us and on others in the financial services industry.

In particular, we may face the following risks in connection with the current economic and market environment:

- investors may have less confidence in the equity markets in general and in financial services industry stocks in particular, which could place downward pressure on our stock price and resulting market valuation;
- economic and market developments may further affect consumer and business confidence levels and may cause declines in credit usage and adverse changes in payment patterns, causing increases in delinquencies and default rates;
- our ability to assess the creditworthiness of our customers may be impaired if the models and approaches we use to select, manage, and underwrite our customers become less predictive of future behaviors;
- we could suffer decreases in customer desire to do business with us, whether as a result of a decreased demand for loans or other financial products and services or decreased deposits or other investments in accounts with us;
- competition in our industry could intensify as a result of the increasing consolidation of financial services companies in connection with current market conditions, or otherwise;
- we may expect to face increased regulation of our industry, and compliance with such regulation may increase our costs and limit our ability to pursue business opportunities; and
- we may be required to pay significantly higher FDIC deposit insurance premiums.

Compliance with the Dodd-Frank Act and other regulatory reforms may increase our costs of operations and adversely impact our earnings and capital ratios.

On July 21, 2010, President Obama signed the Dodd-Frank Wall Street Reform and Consumer Protection Act (the “Dodd-Frank Act”) into law. The Dodd-Frank Act represents a significant overhaul of many aspects of the regulation of the financial services industry. Among other things, the Dodd-Frank Act creates a new federal financial consumer protection agency, increases capital standards, imposes clearing and margining requirements on many derivatives activities, and generally increases oversight and regulation of financial institutions and financial activities. It requires bank holding companies with assets greater than \$500 million to be subject to minimum leverage and risk-based capital requirements and phases out the ability of such bank holding companies to count certain securities, such as trust preferred securities, as Tier 1 capital. Other regulatory proposals, if adopted, would increase

Table of Contents

minimum levels of required capital, narrow the definition of capital, place greater emphasis on common equity, and modify risk weights for various asset classes for purposes of calculating capital ratios.

In addition to the self-implementing provisions of the statute, the Dodd-Frank Act calls for many administrative rulemakings by various federal agencies to implement various parts of the legislation. We cannot be certain when final rules affecting us will be issued through such rulemakings and what the specific content of such rules will be. The financial reform legislation and any implementing rules that are ultimately issued could have adverse implications on the financial industry, the competitive environment, and our ability to conduct business. We will have to apply resources to ensure that we are in compliance with all applicable provisions of the Dodd-Frank Act and any implementing rules, which may increase our costs of operations and adversely impact our earnings.

We are subject to extensive government regulation and supervision, which may interfere with our ability to conduct our business and may negatively impact our financial results.

We, primarily through Webster Bank and certain non-bank subsidiaries, are subject to extensive federal and state regulation and supervision. Banking regulations are primarily intended to protect depositors' funds, federal deposit insurance funds and the banking system as a whole, not shareholders. These regulations affect our lending practices, capital structure, investment practices, dividend policy and growth, among other things. Congress and federal regulatory agencies continually review banking laws, regulations and policies for possible changes. Changes to statutes, regulations or regulatory policies, including changes in interpretation or implementation of statutes, regulations or policies, could affect us in substantial and unpredictable ways. Such changes could subject us to additional costs, limit the types of financial services and products, and/or limit pricing able to be charged on certain banking services, among other things. Failure to comply with laws, regulations or policies could result in sanctions by regulatory agencies, civil money penalties and/or reputation damage, which could have a material adverse effect on our business, financial condition and results of operations. While we have policies and procedures designed to prevent any such violations, there can be no assurance that such violations will not occur. See the section captioned "Supervision and Regulation" in Item 1 of this report for further information.

We may be subject to more stringent capital requirements.

Webster and Webster Bank are each subject to capital adequacy guidelines and other regulatory requirements specifying minimum amounts and types of capital which each of Webster and Webster Bank must maintain. From time to time, the regulators implement changes to these regulatory capital adequacy guidelines. If we fail to meet these minimum capital guidelines and other regulatory requirements, our financial condition would be materially and adversely affected. In light of proposed changes to regulatory capital requirements contained in the Dodd-Frank Act and the regulatory accords on international banking institutions formulated by the Basel Committee and implemented by the Federal Reserve and OCC, we likely will be required to satisfy additional, more stringent, capital adequacy standards. The ultimate impact of the new capital and liquidity standards on us cannot be determined at this time and will depend on a number of factors, including the treatment and final implementation by the U.S. banking regulators. These requirements, however, and any other new regulations, could adversely affect our ability to pay dividends, or could require us to reduce business levels or to raise capital, including in ways that may adversely affect our financial condition or results of operations. For more information concerning our compliance with capital requirements, see the "Liquidity" section of Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations" of this Annual Report on Form 10-K.

If all or a significant portion of the unrealized losses in our portfolio of investment securities were determined to be other-than-temporarily impaired, we would recognize a material charge to our earnings and our capital ratios would be adversely impacted.

Market values for certain securities in our portfolio declined moderately during 2011 and 2012 as liquidity and pricing continue to be disrupted for certain securities. When the fair value of a security declines, management must assess whether that decline is other-than-temporary. When management reviews whether a decline in fair value is other-than-temporary, it considers numerous factors, many of which involve significant judgment. Generally, market conditions remain strained for certain classes of securities. Accordingly, no assurance can be provided that the amount of the unrealized losses will not increase.

To the extent that any portion of the unrealized losses in our portfolio of investment securities is determined to be other-than-temporarily impaired, we will recognize a charge to our earnings in the quarter during which such determination is made and our capital ratios will be adversely impacted. If any such charge is deemed significant, a rating agency might downgrade our credit rating or put us on a credit watch. A downgrade or a significant reduction in our capital ratios might adversely impact our ability to access the capital markets or might increase our cost of capital. Even if we do not determine that the unrealized losses associated with the investment portfolio require an impairment charge, increases in such unrealized losses adversely impact the tangible common equity ratio, which may adversely impact credit rating agency and investor sentiment. Such negative perception also may adversely impact our ability to access the capital markets or might increase our cost of capital. See Note 3 – Investment Securities in the Notes to Consolidated Financial Statements for additional information.

Table of Contents

Our allowance for loan and lease losses may be insufficient.

Our business is subject to periodic fluctuations based on national and local economic conditions. These fluctuations are not predictable, cannot be controlled and may have a material adverse impact on our operations and financial condition. For example, declines in housing activity including declines in building permits, housing starts and home prices may make it more difficult for our borrowers to sell their homes or refinance their debt. Sales may also slow, which could strain the resources of real estate developers and builders. The current economic uncertainty is affecting employment levels and impacting the ability of our borrowers to service their debt. Bank regulatory agencies also periodically review our allowance for loan and lease losses and may require an increase in the provision for loan and lease losses or the recognition of further loan charge-offs, based on judgments different than those of management. In addition, if charge-offs in future periods exceed the allowance for loan and lease losses, we may need, depending on an analysis of the adequacy of the allowance for loan and lease losses, additional provisions to increase the allowance for loan losses. Any increases in the allowance for loan and lease losses will result in a decrease in net income and, possibly, capital, and may have a material adverse effect on our financial condition and results of operations. We may suffer higher loan and lease losses as a result of these factors and the resulting impact on our borrowers.

Changes in local economic conditions could adversely affect our business.

A majority of our mortgage loans are secured by real estate in the State of Connecticut. Our success depends in part upon economic conditions in this and our other geographic markets. Adverse changes in such local markets could reduce our growth in loans and deposits, impair our ability to collect our loans, increase problem loans and charges-offs, and otherwise negatively affect our performance and financial condition.

Our stock price can be volatile.

Stock price volatility may negatively impact the price at which our common stock may be sold, and may also negatively impact the timing of any sale. Our stock price can fluctuate widely in response to a variety of factors including, among other things:

- actual or anticipated variations in quarterly operating results;
- recommendations by securities analysts;
- operating and stock price performance of other companies that investors deem comparable to us;
- news reports relating to trends, concerns and other issues in the financial services industry;
- new technology used, or services offered, by competitors;
- perceptions in the marketplace regarding us and/or our competitors;
- significant acquisitions or business combinations, strategic partnerships, joint ventures or capital commitments by or involving us or our competitors;
- failure to integrate acquisitions or realize anticipated benefits from acquisitions;
- additional investments from third parties;
- issuance of additional shares of stock;
- changes in government regulations; or
- geo-political conditions such as acts or threats of terrorism or military conflicts.

General market fluctuations, industry factors and general economic and political conditions and events, such as economic slowdowns or recessions, interest rate changes, credit loss trends or currency fluctuations, could also cause our stock price to decrease regardless of our operating results.

We operate in a highly competitive industry and market area. If we fail to compete effectively, our financial condition and results of operations may be materially adversely affected.

We face substantial competition in all areas of our operations from a variety of different competitors, many of which are larger and may have more financial resources. Such competitors primarily include national, regional, and community banks within the various markets in which we operate. We also face competition from many other types of financial institutions, including, without limitation, savings and loans, credit unions, finance companies, brokerage firms, insurance companies, factoring companies and other financial intermediaries. The financial services industry could become even more competitive as a result of legislative, regulatory and technological changes and continued consolidation. Banks, securities firms and insurance companies can merge under the umbrella of a financial holding company, which can offer virtually any type of financial service, including banking, securities, underwriting,

insurance (both agency and underwriting) and merchant banking. Recent regulatory proposals also impose restrictions on the basis of asset size providing a potential advantage to smaller banking entities. Technology has lowered barriers to entry and made it possible for non-banks to offer products and services traditionally provided by banks, such as automatic transfer and automatic payment systems. Additionally, due to their size, many competitors may be able to achieve economies of scale and, as a result, may offer a broader range of products and services than we, as well as better pricing for those products and services.

Table of Contents

Our ability to compete successfully depends on a number of factors, including, among other things:

- the ability to develop, maintain and build upon long-term customer relationships based on top quality service, high ethical standards and safe, sound assets;
- the ability to expand market position;
- the scope, relevance and pricing of products and services offered to meet customer needs and demands;
- the rate at which we introduce new products and services relative to our competitors;
- customer satisfaction with our level of service; and
- industry and general economic trends.

Failure to perform in any of these areas could significantly weaken our competitive position, which could adversely affect the growth and profitability, which, in turn, could have a material adverse effect on our financial condition and results of operations.

The unsoundness of other financial institutions could adversely affect us.

Our ability to engage in routine funding transactions could be adversely affected by the actions and commercial soundness of other financial institutions. Financial services companies are interrelated as a result of trading, clearing, counterparty or other relationships. We have exposure to many different industries and counterparties, and we routinely execute transactions with counterparties in the financial services industry, including brokers and dealers, commercial banks, investment banks, mutual and hedge funds, and other institutional clients. As a result, defaults by, or even rumors or questions about, one or more financial services companies, or the financial services industry generally, have led to market-wide liquidity problems and could lead to losses or defaults by us or by other institutions. Many of these transactions expose us to credit risk in the event of default of our counterparty or client. In addition, our credit risk may be exacerbated if the collateral held by us cannot be realized or is liquidated at prices not sufficient to recover the full amount of the loan or derivative exposure due us. There is no assurance that any such losses would not materially and adversely affect our business, financial condition or results of operations.

We may not be able to attract and retain skilled people.

Our success depends, in large part, on our ability to attract and retain key people. Competition for the best people in most activities in which we engage can be intense and we may not be able to hire people or to retain them. Currently, we do not have employment agreements with any of our executive officers. The unexpected loss of services of one or more of our key personnel could have a material adverse impact on the business because we would lose the employees' skills, knowledge of the market, and years of industry experience and may have difficulty promptly finding qualified replacement personnel.

If the goodwill that we have recorded in connection with our acquisitions becomes impaired, it could have a negative impact on our profitability.

Applicable accounting standards require that the purchase method of accounting be used for all business combinations. Under purchase accounting, if the purchase price of an acquired company exceeds the fair value of the acquired company's net assets, the excess is carried on the acquirer's balance sheet as goodwill. A continuing period of market disruption, or further market capitalization to book value deterioration, may result in the requirement to perform testing for impairment between annual assessments. Management will continue to monitor the relationship of the Company's market capitalization to its book value, which management attributes primarily to financial services industry-wide factors and to evaluate the carrying value of goodwill. To the extent that testing results in the identification of impairment, the Company may be required to record charges for the impairment of goodwill.

Write-downs of the amount of any impairment, if necessary, are to be charged to the results of operations in the period in which the impairment occurs. There can be no assurance that future evaluations of goodwill will not result in findings of impairment and related write-downs, which may have a material adverse effect on our financial condition and results of operations. See Note 7 – Goodwill and Other Intangible Assets in the Notes to Consolidated Financial Statements for further information.

We continually encounter technological change. The failure to understand and adapt to these changes could negatively impact our business.

The financial services industry is continually undergoing rapid technological change with frequent introductions of new technology-driven products and services. The effective use of technology can increase efficiency and enable

financial institutions to better serve customers and to reduce costs. However, some new technologies needed to compete effectively result in incremental operating costs. Our future success depends, in part, upon our ability to address the needs of our customers by using technology to provide products and services that will satisfy customer demands, as well as to create additional efficiencies in operations. Many of our competitors, because of their larger size and available capital, have substantially greater resources to invest in technological improvements. We may not be able to effectively implement new technology-driven products and services or be successful in marketing these products and services to our customers. Failure to successfully keep pace with technological change affecting the

Table of Contents

financial services industry could have a material adverse impact on our business and, in turn, our financial condition and results of operations.

Our controls and procedures may fail or be circumvented, which may result in a material adverse effect on our business.

Management regularly reviews and updates our internal controls, disclosure controls and procedures, and corporate governance policies and procedures. Any system of controls, however well designed and operated, is based in part on certain assumptions and can provide only reasonable, not absolute, assurances that the objectives of the system are met. Any failure or circumvention of the controls and procedures or failure to comply with regulations related to controls and procedures could have a material adverse effect on our business, results of operations and financial condition.

New lines of business or new products and services may subject us to additional risks. A failure to successfully manage these risks may have a material adverse effect on our business.

From time to time, we may implement new lines of business, offer new products and services within existing lines of business or shift focus on our asset mix. There are substantial risks and uncertainties associated with these efforts, particularly in instances where the markets are not fully developed. In developing and marketing new lines of business and/or new products and services and/or shifting focus of asset mix, we may invest significant time and resources.

Initial timetables for the introduction and development of new lines of business and/or new products or services may not be achieved and price and profitability targets may not prove feasible. External factors, such as compliance with regulations, competitive alternatives, and shifting market preferences, may also impact the successful implementation of a new line of business or a new product or service. Furthermore, any new line of business and/or new product or service could have a significant impact on the effectiveness of our system of internal controls. Failure to successfully manage these risks in the development and implementation of new lines of business or new products or services could have a material adverse effect on our business, results of operations and financial condition.

A failure or breach of our systems, or those of our third party vendors and other service providers, including as a result of cyber attacks, could disrupt our businesses, result in the misuse of confidential or proprietary information, damage our reputation, increase our costs and cause losses.

As a large financial institution, we depend on our ability to process, record, and monitor a large number of customer transactions, and customer, public and regulatory expectations regarding operational and information security have increased over time. Accordingly, our operational systems and infrastructure must continue to be safeguarded and monitored for potential failures, disruptions and breakdowns. Our business, financial, accounting, data processing systems or other operating systems and facilities may stop operating properly or become disabled as a result of a number of factors that may be wholly or partially beyond our control. For example, there could be sudden increases in customer transaction volume; electrical or telecommunications outages; natural disasters; pandemics; events arising from political or social matters, including terrorist acts; and cyber attacks. Although we have business continuity plans and believe we have robust information security procedures and controls in place, disruptions or failures in the physical infrastructure or operating systems that support our businesses and customers, or cyber attacks or security breaches of the networks, systems or devices on which customers' personal information is stored and that our customers use to access our products and services could result in customer attrition, regulatory fines, penalties or intervention, reputational damage, reimbursement or other compensation costs, and/or additional compliance costs, which could materially adversely affect our results of operations or financial condition.

Third parties with whom we do business or that facilitate our business activities, including exchanges, clearing houses, financial intermediaries or vendors that provide services or security solutions for our operations, could also be sources of operational and information security risk to us, including from breakdowns or failures of their own systems or capacity constraints.

Although to date we have not experienced any material losses relating to cyber attacks or other information security breaches, there can be no assurance that we will not suffer such losses in the future. Our risk and exposure to these matters remains heightened and as a result the continued development and enhancement of our controls, processes and practices designed to protect our systems, computers, software, data and networks from attack, damage or unauthorized access remain a priority for us. As an additional layer of protection, we have purchased network and

privacy liability risk insurance coverage which includes digital asset loss, business interruption loss, network security liability, privacy liability, network extortion and data breach coverage. As cyber threats continue to evolve, we may be required to expend significant additional resources to modify our protective measures or to investigate and remediate any information security vulnerabilities.

We may not pay dividends if we are not able to receive dividends from our subsidiary, Webster Bank.

We are a separate and distinct legal entity from our banking and non-banking subsidiaries and depend on the payment of cash dividends from Webster Bank and our existing liquid assets as the principal sources of funds for paying cash dividends on our common stock. Unless we receive dividends from Webster Bank or choose to use our liquid assets, we may not be able to pay

Table of Contents

dividends. Webster Bank's ability to pay dividends is subject to its ability to earn net income and to meet certain regulatory requirements. See "Supervision and Regulation—Dividends" for a discussion of regulatory and other restrictions on dividend declarations.

We are exposed to risk of environmental liabilities with respect to properties to which we obtain title.

A large portion of our loan portfolio is secured by real estate. In the course of our business, we may foreclose and take title to real estate and could be subject to environmental liabilities with respect to these properties. We may be held liable to a government entity or to third parties for property damage, personal injury, investigation and clean-up costs incurred by these parties in connection with environmental contamination, or may be required to clean up hazardous or toxic substances, or chemical releases at a property. The costs associated with investigation and remediation activities could be substantial. In addition, if we are the owner or former owner of a contaminated site, we may be subject to common law claims by third parties based on damages and costs resulting from environmental contamination emanating from the property. These costs and claims could adversely affect our business, results of operations and prospects.

ITEM 1B. UNRESOLVED STAFF COMMENTS

Webster has no unresolved comments from the SEC staff.

ITEM 2. PROPERTIES

The Company's headquarters is located in Waterbury, Connecticut. This facility, which is owned by the Company, houses the Company's executive and primary administrative offices, as well as the principal banking headquarters of Webster Bank.

At December 31, 2012, Webster Bank had 167 banking offices, as follows:

| | Leased | Owned | Total |
|-----------------------|--------|-------|-------|
| Connecticut | 75 | 49 | 124 |
| Massachusetts | 9 | 13 | 22 |
| Rhode Island | 9 | 4 | 13 |
| New York | 8 | — | 8 |
| Total Banking Offices | 101 | 66 | 167 |

Lease expiration dates range from 1 to 75 years with renewal options of 2 to 35 years. For additional information regarding leases and rental payments, see Note 22 - Commitments and Contingencies in the Notes to Consolidated Financial Statements.

The following subsidiaries and divisions maintain the following offices: Webster Private Banking, is headquartered in Hartford, Connecticut with offices in Stamford, New Haven, Waterbury and Providence, Rhode Island. Webster Capital Finance is headquartered in Farmington, Connecticut. Webster Business Credit Corporation (WBCC) is headquartered in New York, New York with offices in South Easton, Massachusetts; Radnor, Pennsylvania; and New Milford, Connecticut. HSA Bank is headquartered in Sheboygan, Wisconsin with an office in Milwaukee, Wisconsin.

ITEM 3. LEGAL PROCEEDINGS

From time to time, Webster and its subsidiaries are subject to certain legal proceedings and claims in the ordinary course of business. Management presently believes that the ultimate outcome of these proceedings, individually and in the aggregate, will not be material to Webster or its consolidated financial position. Webster establishes reserves for specific legal matters when it determines that the likelihood of an unfavorable outcome is probable and the loss is reasonably estimable. Legal proceedings are subject to inherent uncertainties, and unfavorable rulings could occur that could cause Webster to adjust its litigation reserves or could have, individually or in the aggregate, a material adverse effect on its business, financial condition, or operating results.

ITEM 4. MINE SAFETY DISCLOSURES

None

Table of Contents

PART II

ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

Market Information

The common shares of Webster trade on the New York Stock Exchange under the symbol "WBS".

On January 31, 2013, the closing market price of Webster common stock was \$22.25. On January 30, 2013, Webster's Board of Directors declared a quarterly dividend of \$.10 per share.

The following table sets forth for each quarter of 2012 and 2011 the intra-day high and low sales prices per share of Webster's common stock as reported by the NYSE and the cash dividends declared per share:

| | High | Low | Dividends Declared |
|----------------|---------|---------|--------------------|
| 2012 | | | |
| Fourth quarter | \$24.46 | \$19.71 | \$0.10 |
| Third quarter | 24.98 | 19.43 | 0.10 |
| Second quarter | 23.11 | 18.88 | 0.10 |
| First quarter | 23.94 | 20.15 | 0.05 |
| 2011 | | | |
| Fourth quarter | \$21.23 | \$14.34 | \$0.05 |
| Third quarter | 22.42 | 14.78 | 0.05 |
| Second quarter | 22.03 | 19.14 | 0.05 |
| First quarter | 23.73 | 19.16 | 0.01 |

Webster had 7,840 holders of record of common stock and 85,340,995 shares outstanding on January 31, 2013. The number of shareholders of record was determined by Computershare, the Company's transfer agent and registrar.

Dividends

A primary source of liquidity for Webster Financial Corporation is dividend payments from Webster Bank. The Bank's ability to make dividend payments to Webster is governed by OCC regulations. Without specific OCC approval, and subject to the Bank meeting applicable regulatory capital requirements before and after payment of dividends, the total of all dividends declared by the Bank is limited to net profits for the current year to date as of the declaration date plus net retained profits from the preceding two years. In addition, the OCC has the discretion to prohibit any otherwise permitted capital distribution on general safety and soundness grounds.

The payment of dividends is subject to various additional restrictions, none of which is expected to limit any dividend policy that the Board of Directors may in the future decide to adopt. Payment of dividends to Webster from Webster Bank is subject to certain regulatory and other restrictions. Under OCC regulations, Webster Bank may pay dividends to Webster without prior regulatory approval so long as it meets its applicable regulatory capital requirements before and after payment of such dividends and its total dividends declared do not exceed its net profits for the current year to the date of declaration plus net retained profits from the preceding two years less dividends declared in such years. At December 31, 2012, there were \$128.4 million of retained earnings available for the payment of dividends by the Bank to the Company. At December 31, 2012, Webster Bank was in compliance with all applicable minimum capital requirements. The Bank paid the Company \$140.0 million in dividends during the year ended December 31, 2012. If the capital of Webster is diminished by depreciation in the value of its property or by losses, or otherwise, to an amount less than the aggregate amount of the capital represented by the issued and outstanding stock of all classes having a preference upon the distribution of assets, no dividends may be paid out of net profits until the deficiency in the amount of capital represented by the issued and outstanding stock of all classes having a preference upon the distribution of assets has been repaired. See the "Supervision and Regulation" section contained elsewhere within this report for additional information on dividends.

Exchanges of Registered Securities

Registered securities were exchanged as part of employee and director stock compensation plans.

20

Table of Contents

Recent Sale of Unregistered Securities

No unregistered securities were sold by Webster during the year ended December 31, 2012, except as described below.

Webster sponsors the Webster Bank Retirement Savings Plan (the “401(k) Plan”), which is available to all eligible employees of Webster Bank. The 401(k) Plan contains a fund consisting primarily of Webster common stock (the “Webster Stock Fund”) and allows participants to allocate a portion of their account balance to interests in the Webster Stock Fund. Webster recently determined that it had inadvertently failed to file with the Securities and Exchange Commission (the “SEC”) a registration statement on Form S-8 relating to securities offered under the 401(k) Plan. Webster previously filed registration statements on Form S-8 with the SEC registering the sale of Webster common stock under the 401(k) Plan, but the number of shares registered was not sufficient to cover the number of shares purchased in the 401(k) Plan. Between October 1, 2011 and September 12, 2012, a total of approximately 263,909 shares of Webster common stock were purchased by the 401(k) Plan in open market transactions. Even though all of such common stock purchased in the Webster Stock Fund was purchased in the open market, because Webster sponsors the 401(k) Plan, it is required to register certain transactions in the 401(k) Plan involving Webster common stock. On September 13, 2012, Webster filed a Registration Statement on Form S-8 registering the sale of 650,000 shares, in the aggregate, under the 401(k) Plan.

Webster believes that it has provided the participants in the 401(k) Plan with the same information they would have received had the registration statement been timely filed. Webster is implementing monitoring and reporting procedures to ensure that, in the future, Webster's registration statements have a sufficient number of shares to cover the shares of Webster common stock purchased by the 401(k) Plan.

Webster has consistently treated the shares purchased by the 401(k) Plan and held in the Webster Stock Fund as outstanding for financial reporting purposes. The unregistered transactions described above do not represent any additional dilution to stockholders.

Purchases of Equity Securities by the Issuer and Affiliated Purchasers

On December 6, 2012, Webster announced that its Board of Directors has authorized a \$100 million common stock repurchase program under which shares may be repurchased from time to time in open market or privately negotiated transactions, subject to market conditions and other factors. On December 7, 2012, the Company, Warburg Pincus Private Equity X, L.P. and Warburg Pincus X Partners, L.P., as selling stockholders, and Barclays Capital Inc. entered into an underwriting agreement pursuant to which the selling stockholders agreed to sell 10,000,000 shares of Webster's common stock, \$0.01 par value per share, to the underwriter. The transaction closed on December 12, 2012. In connection with the common stock repurchase program, Webster purchased 2,518,891 shares of its common stock in the offering at a price per share equal to \$19.85, the price per share paid by the underwriter to the selling stockholders pursuant to the underwriting agreement.

The following table provides information with respect to any purchase of shares of Webster common stock made by or on behalf of Webster or any “affiliated purchaser” for the quarter ended December 31, 2012:

| Period | Total Number of Shares Purchased (1) | Average Price Paid Per Share | Total Number of Warrants Purchased (2) | Average Price Paid Per Warrant | Total Number of Shares Purchased as a Part of Publicly Announced Plans or Programs | Maximum Number of Shares That May Yet Be Purchased or Repurchased Under the Plans or Programs (3) |
|---------------------|--------------------------------------|------------------------------|--|--------------------------------|--|---|
| October 1-31, 2012 | 188 | \$23.70 | — | \$— | — | 2,111,200 |
| November 1-30, 2012 | — | — | 300 | 7.55 | — | 2,111,200 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | |
|---------------------|-----------|---------|-----|--------|-----------|--------------|
| December 1-31, 2012 | 2,577,843 | 19.87 | — | — | 2,518,891 | \$50,000,000 |
| Total | 2,578,031 | \$19.87 | 300 | \$7.55 | 2,518,891 | \$50,000,000 |

59,140 shares repurchased during the 4th quarter of 2012 were used for employee compensation plans while the (1) remaining 2,518,891 shares were repurchased under the new program authorized by the Board of Directors on December 6, 2012 as described above.

(2) Warrants to purchase common stock at an exercise price of \$18.28 per share, listed on the NYSE under the symbol “WBS WS”.

(3) The Company’s previous stock repurchase program, which was announced on September 26, 2007, authorized the Company to purchase up to an additional 5% of Webster’s common stock outstanding at the time of authorization, or 2.7 million shares. At December 1, 2012 there were 2.1 million shares remaining in the program. The program was reconfigured on December 6, 2012, with the new program authorizing the repurchase of \$100 million common stock. The new program will remain in effect until fully utilized or until modified, superseded or terminated. As of December 31, 2012 there was \$50 million of repurchase authority remaining.

Table of Contents

Performance Graph

The performance graph compares Webster's cumulative shareholder return on its common stock over the last five fiscal years to the cumulative total return of the Standard & Poor's 500 Index ("S&P 500 Index"), and the Keefe, Bruyette & Woods Regional Banking Index ("KRX"). KRX was chosen as the industry index because Webster believes it provides a better comparison and more appropriate benchmark against which to measure stock performance.

Total shareholder return is measured by dividing total dividends (assuming dividend reinvestment) for the measurement period plus share price change for a period by the share price at the beginning of the measurement period. Webster's cumulative shareholder return over a five-year period is based on an initial investment of \$100 on December 31, 2007.

Comparison of Five Year Cumulative Total Return Among
Webster, S&P 500 Index, KRX

| Index | Period Ending | | | | | |
|-------------------------------|---------------|------------|------------|------------|------------|------------|
| | 12/31/2007 | 12/31/2008 | 12/31/2009 | 12/31/2010 | 12/31/2011 | 12/31/2012 |
| Webster Financial Corporation | \$ 100 | \$ 45 | \$ 39 | \$ 65 | \$ 68 | \$ 70 |
| KRX | \$ 100 | \$ 81 | \$ 63 | \$ 76 | \$ 72 | \$ 82 |
| S&P 500 Index | \$ 100 | \$ 63 | \$ 80 | \$ 92 | \$ 94 | \$ 109 |

Table of Contents

ITEM 6. SELECTED FINANCIAL DATA

| (In thousands, except per share data) | At or for the year ended December 31, | | | | |
|--|---------------------------------------|--------------|--------------|--------------|--------------|
| | 2012 | 2011 | 2010 | 2009 | 2008 |
| BALANCE SHEETS | | | | | |
| Total assets | \$20,146,765 | \$18,714,340 | \$18,033,881 | \$17,737,070 | \$17,582,687 |
| Loans and leases, net | 11,851,567 | 10,991,917 | 10,696,532 | 10,692,253 | 11,950,955 |
| Investment securities | 6,243,689 | 5,848,491 | 5,486,229 | 4,784,912 | 3,711,293 |
| Goodwill and other intangible assets, net | 540,157 | 545,577 | 551,164 | 556,752 | 563,926 |
| Deposits | 14,530,835 | 13,656,025 | 13,608,785 | 13,632,127 | 11,884,890 |
| Borrowings | 3,238,048 | 2,969,904 | 2,442,319 | 1,989,916 | 3,594,764 |
| Total equity | 2,093,530 | 1,845,774 | 1,778,879 | 1,955,907 | 1,882,888 |
| STATEMENTS OF OPERATIONS | | | | | |
| Interest income | \$693,502 | \$699,723 | \$708,647 | \$746,090 | \$869,494 |
| Interest expense | 114,594 | 135,955 | 171,376 | 250,704 | 363,482 |
| Net interest income | 578,908 | 563,768 | 537,271 | 495,386 | 506,012 |
| Provision for loan and lease losses | 21,500 | 22,500 | 115,000 | 303,000 | 186,300 |
| Other non-interest income | 189,411 | 175,018 | 185,270 | 226,682 | 195,792 |
| Net impairment losses on securities recognized in earnings | — | — | (5,838) | (28,477) | (219,277) |
| Net unrealized (loss) gain on securities classified as trading | — | (1,799) | 12,045 | — | — |
| Net gain (loss) on sale of investment securities | 3,347 | 3,823 | 9,748 | (13,810) | (6,094) |
| Goodwill impairment | — | — | — | — | 198,379 |
| Non-interest expense | 501,804 | 510,976 | 538,974 | 507,394 | 476,790 |
| Income (loss) from continuing operations before income tax expense (benefit) | 248,362 | 207,334 | 84,522 | (130,613) | (385,036) |
| Income tax expense (benefit) | 74,665 | 57,951 | 12,358 | (53,424) | (66,297) |
| Income (loss) from continuing operations | 173,697 | 149,383 | 72,164 | (77,189) | (318,739) |
| Income (loss) from discontinued operations, net of tax | — | 1,995 | 94 | 302 | (3,073) |
| Less: Net (loss) income attributable to non controlling interests | — | (1) | 3 | 22 | 4 |
| Preferred stock dividends | (2,460) | (3,286) | (18,086) | (32,863) | (12,805) |
| Accretion of preferred stock discount and gain on extinguishment | — | — | (6,830) | 23,243 | (145) |
| Net income (loss) available to common shareholders | \$171,237 | \$148,093 | \$47,339 | \$(86,529) | \$(334,766) |
| Per Share Data | | | | | |
| Weighted-average common shares—diluted | 91,649 | 91,688 | 82,172 | 63,916 | 52,020 |
| Net income (loss) per common share from continuing operations—basic | \$1.96 | \$1.67 | \$0.60 | \$(1.43) | \$(6.39) |
| Net income (loss) per common share—basic | 1.96 | 1.69 | 0.60 | (1.42) | (6.45) |
| | 1.86 | 1.59 | 0.57 | (2.17) | (6.39) |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | |
|---|-------|-------|-------|---------|-----------|----|
| Net income (loss) per common share from continuing operations—diluted | | | | | | |
| Net income (loss) per common share—diluted | 1.86 | 1.61 | 0.57 | (2.16) |) (6.45) |) |
| Dividends declared per common share | 0.35 | 0.16 | 0.04 | 0.04 | 1.20 | |
| Book value per common share | 22.75 | 20.74 | 19.97 | 19.43 | 23.77 | |
| Tangible book value per common share | 16.47 | 14.58 | 13.64 | 12.33 | 13.10 | |
| Key Performance Ratios | | | | | | |
| Return on average assets (a) | 0.90 | %0.84 | %0.40 | %(0.44) |)%(1.86) |)% |
| Return on average shareholders' equity (a) | 8.92 | 8.24 | 3.86 | (4.09) |) (17.61) |) |
| Return on average tangible common shareholders' equity | 12.36 | 11.86 | 6.08 | (7.95) |) (46.44) |) |
| Net interest margin | 3.32 | 3.47 | 3.36 | 3.14 | 3.29 | |
| Efficiency ratio | 62.78 | 65.13 | 66.73 | 66.10 | 62.34 | |
| Tangible common equity ratio | 7.17 | 7.03 | 6.80 | 5.63 | 4.07 | |
| Non-interest income as a percentage of total revenue | 24.98 | 23.90 | 27.25 | 27.13 | (6.21) |) |
| Average shareholders' equity to average assets | 10.06 | 10.16 | 10.47 | 10.68 | 10.56 | |
| Dividend payout ratio | 17.86 | 9.47 | 6.67 | (3.33) |) (18.60) |) |
| Asset Quality Ratios | | | | | | |
| Allowance for loan and lease losses/total loans and leases | 1.47 | %2.08 | %2.92 | %3.09 | % 1.93 | % |
| Net charge-offs/average loans and leases | 0.68 | 1.00 | 1.23 | 1.68 | 1.09 | |
| Non-performing loans and leases/total loans and leases | 1.62 | 1.68 | 2.48 | 3.38 | 1.91 | |
| Non-performing assets/total loans, leases and OREO | 1.65 | 1.72 | 2.73 | 3.63 | 2.15 | |

(a) Calculated based on net income before preferred dividends.

Table of Contents

ITEM 7. MANAGEMENT’S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion should be read in conjunction with the Consolidated Financial Statements of Webster Financial Corporation and the Notes thereto included elsewhere in this report (collectively, the “Consolidated Financial Statements”).

Forward-Looking Statements

This Annual Report on Form 10-K contains “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995 (the “Act”). Forward-looking statements can be identified by words such as “believes”, “anticipates”, “expects”, “intends”, “targeted”, “continue”, “remain”, “will”, “should”, “may”, “plans”, “estimates” and similar future periods, however such words are not the exclusive means of identifying such statements. Examples of forward-looking statements include, but are not limited to: (i) projections of revenues, expenses, income or loss, earnings or loss per share, and other financial items; (ii) statements of plans, objectives and expectations of Webster or its management or Board of Directors; (iii) statements of future economic performance; and (iv) statements of assumptions underlying such statements. Forward-looking statements are based on Webster’s current expectations and assumptions regarding its business, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. Webster’s actual results may differ materially from those contemplated by the forward-looking statements, which are neither statements of historical fact nor guarantees or assurances of future performance. Factors that could cause actual results to differ from those discussed in the forward-looking statements include, but are not limited to: (1) local, regional, national and international economic conditions and the impact they may have on us and our customers and our assessment of that impact; (2) volatility and disruption in national and international financial markets; (3) government intervention in the U.S. financial system; (4) changes in the level of non-performing assets and charge-offs; (5) changes in estimates of future reserve requirements based upon the periodic review thereof under relevant regulatory and accounting requirements; (6) adverse conditions in the securities markets that lead to impairment in the value of securities in our investment portfolio; (7) inflation, interest rate, securities market and monetary fluctuations; (8) the timely development and acceptance of new products and services and perceived overall value of these products and services by customers; (9) changes in consumer spending, borrowings and savings habits; (10) technological changes and cyber-security matters; (11) the ability to increase market share and control expenses; (12) changes in the competitive environment among banks, financial holding companies and other financial service providers; (13) the effect of changes in laws and regulations (including laws and regulations concerning taxes, banking, securities and insurance) with which we and our subsidiaries must comply, including those under the Dodd-Frank Wall Street Reform and Consumer Protection Act and the Basel III update to the Basel Accords; (14) the effect of changes in accounting policies and practices, as may be adopted by the regulatory agencies, as well as the Public Company Accounting Oversight Board, the Financial Accounting Standards Board and other accounting standard setters; (15) the costs and effects of legal and regulatory developments including the resolution of legal proceedings or regulatory or other governmental inquiries and the results of regulatory examinations or reviews; and (16) our success at managing the risks involved in the foregoing items. Any forward-looking statement made by the Company in this Annual Report on Form 10-K speaks only as of the date on which it is made. Factors or events that could cause the Company’s actual results to differ may emerge from time to time, and it is not possible for the Company to predict all of them. The Company undertakes no obligation to publicly update any forward-looking statement, whether as a result of new information, future developments or otherwise, except as may be required by law.

Financial Performance

In 2012 the Company achieved several goals which were part of its overall strategy to operate more efficiently and effectively in a changing regulatory environment. During 2012 net income per common share increased, credit quality steadily improved, capital ratios remained strong, low cost deposits were at record highs, total loans grew, and return on average assets and average shareholders' equity showed continued improvement. In addition, the Company

launched an all-encompassing review of operating expenses with a goal to operate at a 60% efficiency ratio, which was achieved during the fourth quarter of 2012. These efforts, coupled with our focus on meeting the changing preferences of our customers, resulted in a significant improvement in earnings during 2012.

Webster's net income available to common shareholders for the year ended December 31, 2012 was \$171.2 million compared to \$148.1 million for the year ended December 31, 2011. Net income available to common shareholders per diluted share was \$1.86 for the year ended December 31, 2012 compared to \$1.61 for the year ended December 31, 2011. The primary factors which led to the increase in net income available to common shareholders in 2012 as compared to 2011 are outlined below.

The factors positively impacting net income available to common shareholders include:

- interest expense decreased \$21.4 million;
- income from mortgage banking activities increased \$18.1 million; and
- non-interest expense (excluding litigation) decreased \$18.7 million.

Table of Contents

The factors negatively impacting net income available to common shareholders include:

- interest income decreased \$6.2 million;
- deposit service fees decreased \$6.2 million; and
- the absence in 2012 of the \$9.5 million non-recurring litigation benefit that occurred in 2011.

The impact of the items outlined above, after the effect from income taxes, resulted in income from continuing operations of \$173.7 million for the year ended December 31, 2012 as compared to \$149.4 million for the year ended December 31, 2011.

Credit quality improved as evidenced by improvement in asset quality ratios. Net charge offs to average loans and leases decreased from 1.00% at December 31, 2011 to 0.68% at December 31, 2012 and non-performing loans to total loans, leases and Other Real Estate Owned ("OREO") decreased from 1.72% at December 31, 2011 to 1.65% at December 31, 2012. The continued improvement in credit quality in 2012 resulted in a \$1.0 million and \$92.5 million decrease in the provision for loan and lease losses compared to 2011 and 2010, respectively.

The Company's capital remained strong at December 31, 2012 and well above the requirements to be considered "well capitalized" according to current and proposed regulatory standards. Due to the impact of loan growth on total risk weighted assets, the Tier 1 common equity to risk weighted assets ratio declined to 10.78% at December 31, 2012 from 11.12% at December 31, 2011. The tangible common equity ratio increased to 7.17% at December 31, 2012 from 7.03% at December 31, 2011.

On December 4, 2012, the Company closed the public offering of 5,060,000 depositary shares pursuant to an Underwriting Agreement, dated November 27, 2012, between the Company and Deutsche Bank Securities Inc., as representative for the underwriters listed therein. Each depositary share represents a 1/1000th interest in a share of its Series E Non-Cumulative Perpetual Preferred Stock, with a liquidation preference of \$25,000 per share (equivalent to \$25 per depositary share). Dividends accrue and are payable on the liquidation amount of \$25,000 per share of Series E Preferred Stock in arrears at 6.40% per annum only when, as, and if declared by the Board of Directors of Webster and to the extent Webster has legally available funds to pay dividends.

During 2012, the Company completed several initiatives to improve shareholder return. On January 23, 2012, Webster's Board of Directors declared a quarterly dividend of \$0.05 per share and on April 23, 2012, the Company increased its quarterly cash dividend to common shareholders to \$0.10 per common share from \$0.05 per common share.

In addition, on December 6, 2012, Webster announced that its Board of Directors has authorized a \$100 million common stock repurchase program under which shares may be repurchased from time to time in open market or privately negotiated transactions, subject to market conditions and other factors. On December 7, 2012, the Company, Warburg Pincus Private Equity X, L.P. and Warburg Pincus X Partners, L.P., collectively the selling stockholders, and Barclays Capital Inc. entered into an underwriting agreement pursuant to which the Warburg entities agreed to sell 10,000,000 shares of Webster's common stock, \$0.01 par value per share, to the underwriter. The transaction closed on December 12, 2012. In connection with the common stock repurchase program, Webster purchased 2,518,891 shares of its common stock in the offering at a price per share equal to \$19.85, the price per share paid by the underwriter to the selling stockholders pursuant to the underwriting agreement.

Table of Contents

Selected financial highlights are presented in the following table:

| (In thousands, except per share and ratio data) | At or for the year ended December 31, | | | |
|--|---------------------------------------|-----------|-----------|---|
| | 2012 | 2011 | 2010 | |
| Earnings: | | | | |
| Net interest income | \$578,908 | \$563,768 | \$537,271 | |
| Provision for loan and lease losses | 21,500 | 22,500 | 115,000 | |
| Total non-interest income | 192,758 | 177,042 | 201,225 | |
| Total non-interest expense | 501,804 | 510,976 | 538,974 | |
| Income from continuing operations | 173,697 | 149,383 | 72,164 | |
| Income from discontinued operations, net of tax | — | 1,995 | 94 | |
| Net (loss) income attributable to noncontrolling interests | — | (1 |) 3 | |
| Net income attributable to Webster Financial Corporation | 173,697 | 151,379 | 72,255 | |
| Net income available to common shareholders | 171,237 | 148,093 | 47,339 | |
| Per Share Data: | | | | |
| Weighted-average common shares - diluted | 91,649 | 91,688 | 82,172 | |
| Net income from continuing operations per common share - diluted (a) | \$ 1.86 | \$ 1.59 | \$ 0.57 | |
| Net income available to common shareholders per common share - diluted (a) | 1.86 | 1.61 | 0.57 | |
| Dividends declared per common share | 0.35 | 0.16 | 0.04 | |
| Dividends declared per Series A preferred share | 85.00 | 85.00 | 85.00 | |
| Dividends declared per Series B preferred share | — | — | 49.86 | |
| Dividends declared per subsidiary preferred share | — | 0.83 | 0.86 | |
| Book value per common share | 22.75 | 20.74 | 19.97 | |
| Tangible book value per common share | 16.47 | 14.58 | 13.64 | |
| Selected Ratios: | | | | |
| Return on average assets (b) | 0.90 | %0.84 | %0.40 | % |
| Return on average shareholders' equity (b) | 8.92 | 8.24 | 3.86 | |
| Return on average tangible common shareholders' equity | 12.36 | 11.86 | 6.08 | |
| Net interest margin | 3.32 | 3.47 | 3.36 | |
| Efficiency ratio | 62.78 | 65.13 | 66.73 | |
| Tangible common equity ratio | 7.17 | 7.03 | 6.80 | |
| Tier 1 common equity to risk weighted assets | 10.78 | 11.12 | 9.88 | |

For the years ended December 31, 2012, 2011 and 2010 the effect of preferred stock on the computation of diluted (a) earnings per share was anti-dilutive; therefore, the effect of this security was not included in the determination of diluted average shares.

(b)Based on net income before preferred dividend.

The Company evaluates its business based on certain ratios that utilize tangible equity, a non-GAAP financial measure.

The efficiency ratio, which measures the costs expended to generate a dollar of revenue, is calculated excluding foreclosed property expense, amortization of intangibles, gain or loss on securities and other non-recurring items. Accordingly, this is also a non-GAAP financial measure. The Company believes the use of these non-GAAP financial measures provides additional clarity in assessing the results of the Company. Other companies may define or calculate supplemental financial data differently.

See the following tables for reconciliations of these non-GAAP financial measures with financial measures defined by GAAP at or for the year ended December 31, 2012, 2011 and 2010.

Table of Contents

The following table summarize the Company's average balances (average balances are daily averages), interest and yields on major categories of Webster's interest-earning assets and interest-bearing liabilities on a fully tax equivalent basis.

Table 1: Three-year average balance sheet and net interest margin.

| (Dollars in thousands) | Years ended December 31, | | | 2010 | | | Average | | |
|--|--------------------------|--------------|----------------|-----------------|--------------|----------------|-----------------|--------------|----------------|
| | 2012 | 2011 | 2010 | Average | Average | Average | Interest (a) | Average | Yields |
| | Average Balance | Interest (a) | Average Yields | Average Balance | Interest (a) | Average Yields | Average Balance | Interest (a) | Average Yields |
| Assets | | | | | | | | | |
| Interest-earning assets: | | | | | | | | | |
| Loans | \$ 11,525,233 | \$ 485,666 | 4.21 % | \$ 11,054,100 | \$ 486,883 | 4.40 % | \$ 10,904,698 | \$ 493,244 | 4.52 % |
| Securities (b) | 6,100,219 | 216,513 | 3.58 | 5,407,867 | 223,568 | 4.16 | 5,254,314 | 225,918 | 4.32 |
| Federal Home Loan and Federal Reserve Bank stock | 143,074 | 3,508 | 2.45 | 143,874 | 3,318 | 2.31 | 142,896 | 2,983 | 2.09 |
| Interest-bearing deposits | 77,265 | 141 | 0.18 | 112,232 | 216 | 0.19 | 151,756 | 389 | 0.26 |
| Loans held for sale | 73,156 | 2,425 | 3.31 | 28,144 | 1,235 | 4.39 | 21,758 | 970 | 4.46 |
| Total interest-earning assets | 17,918,947 | 708,253 | 3.96 % | 16,746,217 | 715,220 | 4.28 % | 16,475,422 | 723,504 | 4.40 % |
| Noninterest-earning assets | 1,427,824 | | | 1,335,374 | | | 1,378,242 | | |
| Total assets | \$ 19,346,771 | | | \$ 18,081,591 | | | \$ 17,853,664 | | |
| Liabilities and equity | | | | | | | | | |
| Interest-bearing liabilities: | | | | | | | | | |
| Demand deposits | \$ 2,638,025 | | | \$ 2,278,419 | | | \$ 1,789,161 | | |
| Savings, checking & money market deposits | 8,824,581 | \$ 21,061 | 0.24 % | 8,534,333 | \$ 33,747 | 0.40 % | 8,458,169 | 49,251 | 0.58 % |
| Time deposits | 2,703,414 | 38,525 | 1.43 | 3,031,835 | 47,061 | 1.55 | 3,490,017 | 63,378 | 1.82 |
| Total deposits | 14,166,020 | 59,586 | 0.42 | 13,844,587 | 80,808 | 0.58 | 13,737,347 | 112,629 | 0.82 |
| Securities sold under agreements to repurchase and other short-term borrowings | 1,207,623 | 21,034 | 1.74 | 1,053,323 | 16,173 | 1.54 | 899,203 | 15,900 | 1.77 |
| Federal Home Loan Bank advances | 1,389,999 | 16,943 | 1.22 | 569,987 | 14,352 | 2.52 | 567,711 | 17,628 | 3.11 |
| Long-term debt | 418,896 | 17,031 | 4.07 | 565,331 | 24,622 | 4.36 | 586,546 | 25,219 | 4.30 |
| Total borrowings | 3,016,518 | 55,008 | 1.82 | 2,188,641 | 55,147 | 2.52 | 2,053,460 | 58,747 | 2.86 |
| Total interest-bearing liabilities | 17,182,538 | 114,594 | 0.67 % | 16,033,228 | 135,955 | 0.85 % | 15,790,807 | 171,376 | 1.09 % |
| Noninterest-bearing liabilities | 217,653 | | | 202,205 | | | 184,264 | | |
| Total liabilities | 17,400,191 | | | 16,235,433 | | | 15,975,071 | | |
| Noncontrolling interests | — | | | 9,119 | | | 9,643 | | |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | |
|--|---------------|---------------|---------------|
| Preferred Stock | 38,335 | 28,942 | 317,659 |
| Common shareholders' equity | 1,908,245 | 1,808,097 | 1,551,291 |
| Webster Financial Corp. shareholders' equity | 1,946,580 | 1,837,039 | 1,868,950 |
| Total liabilities and equity | \$ 19,346,771 | \$ 18,081,591 | \$ 17,853,664 |
| Tax-equivalent net interest income | 593,659 | 579,265 | 552,128 |
| Less: tax equivalent adjustments | (14,751) | (15,497) | (14,857) |
| Net interest income | \$ 578,908 | \$ 563,768 | \$ 537,271 |
| Net interest margin | 3.32 % | 3.47 % | 3.36 % |

(a) On a fully tax-equivalent basis.

(b) Average balances and yields of securities available for sale are based upon the historical amortized cost.

Table of Contents

Net Interest Income

Net interest income is the difference between interest income on earning assets, such as loans and securities, and interest expense on liabilities, such as deposits and borrowings, which are used to fund those assets. Net interest income is the Company's largest source of revenue, representing 75.0% of total revenue for the year ended December 31, 2012. Net interest margin is the ratio of taxable-equivalent net interest income to average earning assets for the period. The level of interest rates and the volume and mix of interest-earning assets and interest-bearing liabilities impact net interest income and net interest margin.

Since net interest income is affected by changes in interest rates, loan and deposit pricing strategies, competitive conditions, the volume and mix of interest-earning assets and interest-bearing liabilities as well as the level of non-performing assets, Webster manages the risk of changes in interest rates on its net interest income through an Asset/Liability Management Committee ("ALCO") and through related interest rate risk monitoring and management policies. Four main tools are used for managing interest rate risk: (1) the size and duration of the investment portfolio, (2) the size, duration and credit risk of the wholesale funding portfolio, (3) off-balance sheet interest rate contracts and (4) the pricing and structure of loans and deposits. ALCO meets at least monthly to make decisions on the investment and funding portfolios based on the economic outlook, the Committee's interest rate expectations, the risk position and other factors. See the "Asset/Liability Management and Market Risk" section for further discussion of Webster's interest rate risk position.

The following table describes the extent to which changes in interest rates and changes in the volume of interest-earning assets and interest-bearing liabilities have impacted interest income and interest expense during the periods indicated. Information is provided in each category with respect to the impact attributable to changes in volume (change in volume multiplied by prior rate), changes attributable to rates (change in rates multiplied by prior volume) and the total net change. The change attributable to the combined impact of volume and rate has been allocated proportionately to the change due to volume and the change due to rate. The table below is based upon reported net interest income.

Table 2: Net interest income - rate/volume analysis (not presented on a tax-equivalent basis).

| (In thousands) | Years ended December 31, 2012 vs. 2011 | | | Years ended December 31, 2011 vs. 2010 | | |
|---|---|----------|-------------|---|----------|-------------|
| | Increase (decrease) due to | | | Increase (decrease) due to | | |
| | Rate | Volume | Total | Rate | Volume | Total |
| Interest on interest-earning assets: | | | | | | |
| Loans | \$(21,523) | \$20,306 | \$(1,217) | \$(13,058) | \$6,697 | \$(6,361) |
| Loans held for sale | (366) | 1,556 | 1,190 | (15) | 280 | 265 |
| Investment securities | (29,265) | 23,071 | (6,194) | (7,011) | 4,183 | (2,828) |
| Total interest income | \$(51,154) | \$44,933 | \$(6,221) | \$(20,084) | \$11,160 | \$(8,924) |
| Interest on interest-bearing liabilities: | | | | | | |
| Deposits | \$(23,058) | \$1,836 | \$(21,222) | \$(32,694) | \$873 | \$(31,821) |
| Borrowings | (17,668) | 17,529 | (139) | (7,303) | 3,703 | (3,600) |
| Total interest expense | \$(40,726) | \$19,365 | \$(21,361) | \$(39,997) | \$4,576 | \$(35,421) |
| Net change in net interest income | \$(10,428) | \$25,568 | \$15,140 | \$19,913 | \$6,584 | \$26,497 |

Net interest income totaled \$578.9 million for the year ended December 31, 2012 compared to \$563.8 million for the year ended December 31, 2011, an increase of \$15.1 million. The increase in net interest income during the year ended December 31, 2012 was primarily related to an increase in average interest earning assets, partially offset by a decrease in the net interest margin. Average interest-earning assets for the year ended December 31, 2012 increased \$1.2 billion from the year ended December 31, 2011. The net interest margin decreased 15 basis points from 3.47% during the year ended December 31, 2011 to 3.32% during the year ended December 31, 2012. The decrease in net interest margin is due to a greater decline in the yield of interest-earning assets than the decline in cost on interest-bearing liabilities, primarily due to growth in the average investment portfolio at lower yields and lower yields

in the loan portfolio, partially offset by a decline in the cost of deposits and borrowings. The average yield on interest-earning assets decreased 32 basis points from 4.28% during the year ended December 31, 2011 to 3.96% during the year ended December 31, 2012. The average yield on interest-earning assets is primarily impacted by changes in market interest rates as well as changes in the volume and relative mix of interest-earning assets. Market interest rates have remained at historically low levels during the reported periods.

Table of Contents

Average loans increased \$471.1 million for the year ended December 31, 2012 as compared to the year ended December 31, 2011. The loan portfolio yield decreased 19 basis points to 4.21% for the year ended December 31, 2012 and comprised 64.3% of the average interest-earning assets at December 31, 2012, compared to the loan portfolio yield of 4.40% for the year ended December 31, 2011 which comprised 66.0% of the average interest-earning assets at December 31, 2011. The decrease in the yield on the average loan portfolio is due to the repayment of higher yielding loans and the origination of lower yielding loans in a low interest rate environment. The average securities portfolio increased \$692.4 million for the year ended December 31, 2012 as compared to the year ended December 31, 2011. The yield on investment securities decreased 58 basis points to 3.58% for the year ended December 31, 2012 and comprised 34.0% of average interest-earning assets at December 31, 2012, compared to the yield on investment securities of 4.16% for the year ended December 31, 2011, which comprised 32.3% of the average interest-earning assets at December 31, 2011. The decrease in the yield on securities is due to principal repayments and lower reinvestment rates. The growth in the securities portfolio is part of the Company's strategy to protect earnings in anticipation of declines in long-term interest rates and a protracted low rate environment. Average deposits increased \$321.4 million for the year ended December 31, 2012 as compared to the year ended December 31, 2011. The increase is due to a \$359.6 million increase in non-interest bearing deposits, partially offset by a \$38.2 million decrease in interest-bearing deposits. The average cost of deposits decreased 16 basis points to 0.42% for the year ended December 31, 2012 from 0.58% for the year ended December 31, 2011. The decrease in the average cost of deposits is the result of decreased pricing offered on certain deposit products and product mix as the proportion of higher costing certificates of deposits to total interest-bearing deposits decreased from 26.2% for the year ended December 31, 2011 to 23.5% for the year ended December 31, 2012. Average total borrowings increased \$827.9 million for the year ended December 31, 2012 as compared to the year ended December 31, 2011. The increase is due to an \$820.0 million increase in average Federal Home Loan Bank advances, a \$154.3 million increase in securities sold under agreements to repurchase and other short-term borrowings, partially offset by a \$146.4 million decrease in average long-term debt. The increase in short-term borrowings is due to the replacement of long-term funding with short-term, lower cost funding in anticipation of declines in long-term interest rates and a protracted low rate environment. The decrease in average long-term debt is due to the redemption at par of all the \$136.1 million outstanding principal amount of Webster Capital Trust IV 7.65% fixed to floating-rate trust preferred securities on July 18, 2012, which also resulted in a 29 basis point decrease in the cost of long-term debt.

Provision for Loan and Lease Losses

The provision for loan and lease losses was \$21.5 million and \$22.5 million for the years ended December 31, 2012 and 2011, respectively, a decrease of \$1.0 million for the year ended December 31, 2012 compared to the year ended December 31, 2011. The decrease in the provision includes a reduction in net benefit for the Commercial portfolio offset by reduced provisions in the Residential and Consumer portfolios.

Management performs a quarterly review of the loan portfolio to determine the adequacy of the allowance for loan and lease losses. Several factors influence the amount of the provision, including loan growth, portfolio composition, credit performance changes in the levels of non-performing loans, net charge-offs and the general economic environment. At December 31, 2012, the allowance for loan and lease losses totaled \$177.1 million or 1.47% of total loans and leases compared to \$233.5 million or 2.08% of total loans and leases at December 31, 2011. For the year ended December 31, 2012, total net charge-offs were \$77.9 million compared to \$110.7 million for the year ended December 31, 2011.

See the "Allowance for Loan and Lease Losses Methodology" section for further details.

Table of Contents

Non-Interest Income

Total non-interest income was \$192.8 million for the year ended December 31, 2012, an increase of \$15.7 million from the year ended December 31, 2011. The increase for the year ended December 31, 2012 is primarily attributable to growth in mortgage banking activities offset partially by lower deposit service and loan related fees.

Table 3: Non-interest income comparison of 2012 to 2011.

| (In thousands) | Years ended December 31, | | Increase (decrease) | | |
|---|--------------------------|-----------|---------------------|---------|----|
| | 2012 | 2011 | Amount | Percent | |
| Non-Interest Income: | | | | | |
| Deposit service fees | \$96,633 | \$102,795 | \$(6,162) | (6.0) |)% |
| Loan related fees | 18,043 | 20,237 | (2,194) | (10.8) |) |
| Wealth and investment services | 29,515 | 26,421 | 3,094 | 11.7 | |
| Mortgage banking activities | 23,037 | 4,905 | 18,132 | 369.7 | |
| Increase in cash surrender value of life insurance policies | 11,254 | 10,360 | 894 | 8.6 | |
| Net loss on trading securities | — | (1,799) |)1,799 | 100.0 | |
| Net gain on sale of investment securities | 3,347 | 3,823 | (476) | (12.5) |) |
| Other income | 10,929 | 10,300 | 629 | 6.1 | |
| Total non-interest income | \$192,758 | \$177,042 | \$15,716 | 8.9 | % |

Deposit Service Fees. Deposit service fees were \$96.6 million for the year ended December 31, 2012, a decrease of \$6.2 million from the comparable period in 2011 primarily due to the Durbin amendment's reduction of debit card interchange rates that went into effect during the fourth quarter of 2011, partially offset by an increase in HSA service fees driven by an increase in account volume.

Loan Related Fees. Loan related fees were \$18.0 million for the year ended December 31, 2012, a decrease of \$2.2 million from the comparable period in 2011 due to a decreased volume of amendment fees and increased mortgage servicing right amortization.

Wealth and Investment Services. Wealth and investment services income was \$29.5 million for the year ended December 31, 2012, an increase of \$3.1 million from the comparable period in 2011 due to an increase in income from Webster Investment Services driven by increased referral activity as a result of the Company's focus on relationship banking, as well as an increase in trust fees at the Private Bank.

Mortgage Banking Activities. Mortgage banking activities net revenue was \$23.0 million for the year ended December 31, 2012, an increase of \$18.1 million from the comparable period in 2011. The increase for the year ended December 31, 2012 as compared to the year ended December 31, 2011 is primarily due to the doubling of the loan originator sales force and the Company implementing a strategy of selling a higher percentage of conforming fixed-rate loans, combined with favorable pricing in the secondary markets. This increase was partially offset by a negative fair value adjustment on mortgage banking derivatives in the year ended December 31, 2012 as compared to a positive fair value adjustment in the year ended December 31, 2011.

Increase in Cash Surrender Value of Life Insurance Policies. Increase in cash surrender value of life insurance policies was \$11.3 million for the year ended December 31, 2012, an increase of \$0.9 million from the comparable period in 2011 due primarily to a \$100 million of additional purchases of life insurance policies in September 2012.

Other. Other non-interest income was \$10.9 million and \$10.3 million for the years ended December 31, 2012 and 2011, respectively. The increase of \$0.6 million for the year ended December 31, 2012 as compared to the year ended December 31, 2011 is primarily due to an increase in positive fair value adjustments on treasury derivatives related to increased client swap activity, partially offset by a net impairment loss of \$0.7 million on the Company's investments in private equity funds during the year ended December 31, 2012, as compared to a net gain of \$1.6 million for the year ended December 31, 2011 and a \$1.0 million write-down on a loan held for sale during the year ended December 31, 2012.

Table of Contents

Non-Interest Expense

Total non-interest expense was \$501.8 million for the year ended December 31, 2012, a decrease of \$9.2 million from the year ended December 31, 2011. The Company continues to remain focused on expense control management.

Table 4: Non-interest expense comparison of 2012 to 2011.

| | Years ended December 31, | | Increase (decrease) | | |
|-----------------------------------|--------------------------|-----------|---------------------|---------|----|
| | 2012 | 2011 | Amount | Percent | |
| (In thousands) | | | | | |
| Non-Interest Expense: | | | | | |
| Compensation and benefits | \$264,101 | \$262,647 | \$1,454 | 0.6 | % |
| Occupancy | 50,131 | 53,866 | (3,735) | (6.9) |) |
| Technology and equipment | 62,210 | 60,721 | 1,489 | 2.5 | |
| Intangible assets amortization | 5,420 | 5,588 | (168) | (3) |) |
| Marketing | 16,827 | 18,456 | (1,629) | (8.8) |) |
| Professional and outside services | 11,348 | 11,203 | 145 | 1.3 | |
| Deposit insurance | 22,749 | 20,927 | 1,822 | 8.7 | |
| Litigation | — | (9,523) |)9,523 | 100.0 | |
| Other expense | 69,018 | 87,091 | (18,073) | (20.8) |) |
| Total non-interest expense | \$501,804 | \$510,976 | \$(9,172) | (1.8) |)% |

Compensation and Benefits. Compensation and benefits expense was \$264.1 million for the year ended December 31, 2012 an increase of \$1.5 million from the comparable period in 2011. The increase is primarily due to an increase in commission expense driven by an increase in loan volumes and an increase in pension expense driven primarily by a decrease in the discount rate to determine the Plan's benefit obligation and earnings rate, partially offset by a decrease in group insurance due to a decrease in claim volume.

Occupancy. Occupancy expense was \$50.1 million for the year ended December 31, 2012, a decrease of \$3.7 million from the comparable period in 2011, primarily due to the consolidation of 16 branches since the beginning of 2011.

Technology and Equipment. Technology and equipment expense was \$62.2 million for the year ended December 31, 2012, an increase of \$1.5 million from the comparable period in 2011. The increase is reflective of an increase in technology service contracts related to the Company's data center co-location initiative (i.e. the migration of IT applications to third-party hosted data centers).

Marketing. Marketing expense was \$16.8 million for the year ended December 31, 2012, a decrease of \$1.6 million from the comparable period in 2011, primarily due to a decrease in advertising campaigns.

Deposit Insurance. Deposit insurance was \$22.7 million for the year ended December 31, 2012, an increase of \$1.8 million from the comparable period in 2011 due to a higher assessment base as a result of an increase in average assets.

Other. Other non-interest expense was \$69.0 million for the year ended December 31, 2012, a decrease of \$18.1 million from the comparable period in 2011 primarily attributable to an increase in gain on sale of foreclosed and repossessed assets in 2012 as compared to write-downs to expedite the sale of OREO inventory in 2011 as well as a decrease in branch and facility optimization costs. The decrease from the comparable periods is partially offset by \$0.4 million in expense related to the redemption of Webster Capital Trust IV, \$1.1 million in expense related to a tender offer for subordinated notes, and \$2.5 million in prepayment penalties related to the prepayment of FHLB advances all of which occurred during the year ended December 31, 2012.

Income Taxes

Webster recognized income tax expense of \$74.7 million in 2012 and \$58.0 million in 2011. The effective tax rates were 30.1% and 28.0%, respectively. The increase in the effective rate principally reflects the increased pre-tax income as well as decreased benefits from (i) tax-exempt interest income and (ii) reductions in the Company's deferred tax asset valuation allowance applicable to capital losses.

For more information on Webster's income taxes, including its deferred tax assets and valuation allowance, see Note 8 - Income Taxes in the Notes to Consolidated Financial Statements included elsewhere within this report.

Table of Contents

Comparison of 2011 and 2010 Years

For the year ended December 31, 2011, Webster's net income available to common shareholders was \$148.1 million compared to \$47.3 million for the year ended December 31, 2010. Net income per diluted share was \$1.61 for the year ended December 31, 2011 compared to \$0.57 for the year ended December 31, 2010. The primary factors which led to the increase in net income available to common shareholders in 2011 as compared to 2010 are outlined below.

The factors positively impacting net income available to common shareholders include:

- provision for loan and lease losses was \$92.5 million lower;
- interest expense decreased \$35.4 million;
- litigation expense decreased \$32.0 million; and
- other non-interest expense (excluding litigation and compensation and benefits) decreased \$13.3 million.

The factors negatively impacting net income available to common shareholders include:

- compensation and benefits increased \$17.3 million;
- a \$1.8 million 2011 loss compared to a \$12.0 million 2010 gain on trading securities;
- interest income decreased \$8.9 million; and
- deposit service fees decreased \$6.2 million.

The impact of the items outlined above, after the effect from income taxes, resulted in income from continuing operations of \$149.4 million for the year ended December 31, 2011 as compared to \$72.2 million for the year ended December 31, 2010.

Income from discontinued operations, net of taxes, totaled \$2.0 million and \$0.1 million for the years ended December 31, 2011 and 2010, respectively, due to contingent consideration within the respective sales contract for Webster Insurance.

A discussion of the significant components of income from continuing operations follows.

Net Interest Income

Net interest income, the difference between interest earned on interest-earning assets and interest expense incurred on deposits and borrowings, totaled \$563.8 million for the year ended December 31, 2011, compared to \$537.3 million for the year ended December 31, 2010, an increase of \$26.5 million. Average interest-earning assets increased to \$16.7 billion at December 31, 2011 from \$16.5 billion at December 31, 2010 while average interest-bearing liabilities also increased to \$16.0 billion at December 31, 2011 from \$15.8 billion at December 31, 2010. As a result of the greater decline in the cost of interest-bearing liabilities than the decline in yield on interest-earning assets to interest-bearing liabilities, the net interest margin grew by 11 basis points to 3.47% for the year ended December 31, 2011 from 3.36% for the year ended December 31, 2010. The yield on interest-earning assets declined by 12 basis points for the year ended December 31, 2011, while the cost of interest-bearing liabilities declined 24 basis points for the year ended December 31, 2011.

Interest income decreased \$8.9 million to \$699.7 million for the year ended December 31, 2011 as compared to 2010. Average loans, excluding loans held for sale, increased by \$149.4 million for the year ended December 31, 2011 compared to 2010. Average investment securities increased by \$153.6 million for the year ended December 31, 2011 compared to 2010. The 12 basis point decrease in the average yield earned on interest-earning assets for the year ended December 31, 2011 to 4.28% compared to 4.40% for 2010 is a result of repayment of higher yielding loans and securities, origination of lower yielding loans and purchase of lower yielding securities. The loan portfolio yield of 4.40% for the year ended December 31, 2011 and comprised 66.0% of average interest-earning assets at December 31, 2011 compared to the loan portfolio yield of 4.52% and 66.2% of average interest-earning assets for the year ended December 31, 2010. The yield on investment securities decreased by 16 basis points to 4.16% and comprised 32.3% of average interest-earning assets at December 31, 2011 compared to the investment portfolio yield of 4.32% and 31.9% of average interest-earning assets at December 31, 2010. All other interest-earning assets comprised 1.7% and 1.9% at December 31, 2011 and 2010, respectively.

Interest expense for the year ended December 31, 2011 decreased \$35.4 million compared to 2010. The average cost of interest-bearing liabilities was 0.85% for the year ended December 31, 2011, a decrease of 24 basis points

compared to 1.09% for 2010. The decrease was primarily due to a decline of 24 basis points in the cost of deposits to 0.58% from 0.82% a year ago, an increase in average deposits of \$107.2 million compared to 2010, and a decrease in the cost of borrowings to 2.52% from 2.86% for the year ended December 31, 2010.

Provision for Loan and Lease Losses

The provision for loan and lease losses was \$22.5 million for the year ended December 31, 2011, a decrease of \$92.5 million compared to \$115.0 million for the year ended December 31, 2010. The decrease is primarily due to management's perspective

Table of Contents

regarding the level of probable losses inherent in Webster's existing book of business and management's belief that the overall reserve levels are adequate. For the year ended December 31, 2011, total net charge-offs were \$110.7 million compared to \$134.5 million in 2010. See Tables 17 through 23 for information on the allowance for loan and lease losses, net charge-offs and non-performing assets.

Management performs a quarterly review of the loan portfolio to determine the adequacy of the allowance for loan and lease losses. Several factors influence the amount of the provision, including loan growth, portfolio composition, credit performance, changes in the levels of non-performing loans, net charge-offs and the general economic environment. At December 31, 2011, the allowance for loan and lease losses totaled \$233.5 million, or 2.08%, of total loans compared to \$321.7 million, or 2.92%, at December 31, 2010. See the "Allowance for Loan and Lease Losses Methodology" section later in Management's Discussion and Analysis for further details.

Non-interest Income

Table 5: Non-interest income comparison of 2011 to 2010.

| (In thousands) | Years ended December 31, | | Increase (decrease) | |
|--|--------------------------|------------|---------------------|---------|
| | 2011 | 2010 | Amount | Percent |
| Non-Interest Income: | | | | |
| Deposit service fees | \$ 102,795 | \$ 108,977 | \$(6,182) | (5.7)% |
| Loan related fees | 20,237 | 20,286 | (49) | (0.2) |
| Wealth and investment services | 26,421 | 24,925 | 1,496 | 6.0 |
| Mortgage banking activities | 4,905 | 4,169 | 736 | 17.7 |
| Increase in cash surrender value of life insurance policies | 10,360 | 10,517 | (157) | (1.5) |
| Net (loss) gain on trading securities | (1,799) | 12,045 | (13,844) | (114.9) |
| Net gain on sale of investment securities | 3,823 | 9,748 | (5,925) | (60.8) |
| Total other-than-temporary impairment losses on securities | — | (14,445) | 14,445 | (100.0) |
| Portion of the loss recognized in other comprehensive income | — | 8,607 | (8,607) | 100.0 |
| Net impairment losses recognized in earnings | — | (5,838) | 5,838 | (100.0) |
| Other income | 10,300 | 16,396 | (6,096) | (37.2) |
| Total non-interest income | \$ 177,042 | \$ 201,225 | \$(24,183) | (12.0)% |

Total non-interest income was \$177.0 million for the year ended December 31, 2011, a decrease of \$24.2 million from the year ended December 31, 2010. The decrease for 2011 is primarily attributable to a \$6.2 million decrease in deposit service fees, primarily a result of the implementation of Regulation E and the Durbin amendment, a \$13.8 million unfavorable effect of a 2011 net loss as compared to a 2010 net gain on trading securities and a \$5.9 million decrease in gain on sale of investment securities, partially offset by the \$5.8 million reduction in other-than-temporary impairment losses recorded in 2010.

Deposit Service Fees. Deposit service fees were \$102.8 million for the year ended December 31, 2011, a decrease of \$6.2 million from the comparable period in 2010, primarily due to a decline in customer overdraft activity associated with the implementation of Regulation E during the third quarter of 2010 and the Durbin amendment's reduction of debit card interchange rates that went into effect during the fourth quarter of 2011. The impact of these regulatory reductions of fee revenue was partially offset by an increase in checking account service charges as a result of the redesigned line of checking products implemented during the fourth quarter of 2010 and revised overdraft pricing in September of 2011.

Wealth and Investment Services. Wealth and investment services income was \$26.4 million for the year ended December 31, 2011, an increase of \$1.5 million from the comparable period in 2010, due to an increase in new business originated by the Private Bank.

Mortgage Banking Activities. Net revenue from mortgage banking activities was \$4.9 million for the year ended December 31, 2011, an increase of \$0.7 million from the comparable period in 2010. After the effect of a \$0.8 million gain on commercial loan sale recorded in December 31, 2011, mortgage banking activities are flat year over year. The increase in volume of loans originated and sold to third parties in 2011 was offset by a tightening of secondary market spreads for the loans sold.

Net Gain on Sale of Investment Securities. Net gain on the sale of investments was \$3.8 million for the year ended December 31, 2011, a decrease of \$5.9 million from the comparable period in 2010. The gain on sale of investment securities for the year ended

35

Table of Contents

December 31, 2011 is due to the \$7.1 million gain on sale of agency securities and equity securities, offset by \$3.3 million in losses on the sale of two trust preferred securities.

Net Impairment Losses on Securities Recognized in Earnings. There were no net impairment losses on securities recognized in earnings for the year ended December 31, 2011, compared to losses of \$5.8 million in the comparable period in 2010. This decrease is primarily the result of a reduction in deferrals and defaults on pooled trust preferred securities in 2011 compared to previously impaired book values.

Other. Other non-interest income was \$10.3 million for the year ended December 31, 2011 compared to \$16.4 million a year ago. The \$6.1 million decrease is primarily due to a realized gain of \$6.4 million on the sale of the Company's direct investment in the Higher One Holdings, Inc. recorded in the year ended December 31, 2010.

Non-interest Expense

Table 6: Non-interest expense comparison of 2011 to 2010.

| (In thousands) | Years ended December 31, | | Increase (decrease) | | |
|-----------------------------------|--------------------------|------------|---------------------|---------|----|
| | 2011 | 2010 | Amount | Percent | |
| Non-Interest Expense: | | | | | |
| Compensation and benefits | \$ 262,647 | \$ 245,343 | \$ 17,304 | 7.1 | % |
| Occupancy | 53,866 | 55,634 | (1,768) | (3.2) |) |
| Technology and equipment expense | 60,721 | 62,855 | (2,134) | (3.4) |) |
| Intangible assets amortization | 5,588 | 5,588 | — | — | |
| Marketing | 18,456 | 18,968 | (512) | (2.7) |) |
| Professional and outside services | 11,203 | 14,721 | (3,518) | (23.9) |) |
| Deposit insurance | 20,927 | 24,535 | (3,608) | (14.7) |) |
| Litigation | (9,523) |) 22,476 | (31,999) | (142.4) |) |
| Other expenses | 87,091 | 88,854 | (1,763) | (2.0) |) |
| Total non-interest expense | \$ 510,976 | \$ 538,974 | \$(27,998) | (5.2) |)% |

Total non-interest expense was \$511.0 million for the year ended December 31, 2011 compared to \$539.0 million for the year ended December 31, 2010. The \$28.0 million decrease in non-interest expense is primarily due to a \$22.5 million settlement reserve charge recorded in the year ended December 31, 2010, a portion of which (\$9.5 million) was reversed in the year ended December 31, 2011 upon successful resolution of this matter, while an increase of \$17.3 million in compensation and benefits was primarily offset by a decrease of \$13.3 million in all other non-interest expenses.

Compensation and benefits. Compensation and benefits expense was \$262.6 million for the year ended December 31, 2011, which represents an increase of \$17.3 million compared to \$245.3 million for the year ended December 31, 2010. The increase is primarily attributable to an increase in incentive compensation expense as a result of the company exceeding its financial performance targets for the year, an increase in group insurance due to an increase in the quantity and magnitude of claims as the company is self-insured, and higher compensation expense as a result of annual merit increases and an initiative to increase the number of business development officers to support the Company's Business and Professional Banking and Middle Market divisions. The impact of the compensation expenses was partially offset by an overall decrease in headcount.

Occupancy. Occupancy expense was \$53.9 million for the year ended December 31, 2011, a decrease of \$1.8 million when compared to the year ended December 31, 2010. The decrease is primarily due to the closure of 16 branches during the year ended December 31, 2011.

Professional and outside services. Professional and outside service expense was \$11.2 million for the year ended December 31, 2011, a decrease of \$3.5 million when compared to the year ended December 31, 2010. The decrease is primarily due to a decrease in legal fees as a result of the settlement of a significant lawsuit in 2011.

Litigation. Litigation expense was \$22.5 million for the year ended December 31, 2010 and encompassed a \$19.7 million charge for a litigation reserve related to Broadwin litigation and a settlement charge of \$2.8 million related to a class action lawsuit regarding the assessment and collection of overdue fees on customer checking accounts. During

the year ended 2011 the Company settled the Broadwin litigation for a net settlement benefit of \$9.5 million. Deposit Insurance. The FDIC deposit insurance assessment for year ended December 31, 2011 was \$20.9 million as compared to \$24.5 million for the year ended December 31, 2010. This decrease from the comparable period in 2010 reflects lower FDIC rates

Table of Contents

due to changes in the deposit insurance assessment system from one that is based on domestic deposits to one that is based on average consolidated total assets minus average tangible equity effective April 1, 2011.

Other Expense. Other expense was \$87.1 million for the year ended December 31, 2011, a decrease of \$1.8 million when compared to the year ended December 31, 2010. The decrease is primarily due to a \$1.8 million decrease in foreclosed and repossessed asset expenses and write-downs, a \$2.3 million decrease in loan workout expenses from the comparable period in 2010, and a \$5.9 million net fraud loss recorded in the year ended December 31, 2010, partially offset by a \$5.2 million prepayment charge on FHLB advances and a \$2.0 million charge associated with the transition to a new credit card provider recorded in the year ended December 31, 2011.

Discontinued Operations

For the year ended December 31, 2011, income from discontinued operations was \$2.0 million, an increase of \$1.9 million from the \$0.1 million income from discontinued operations recognized for the year ended December 31, 2010. Income from discontinued operations is primarily related to the sale of Webster Insurance and Webster Risk Services in 2008 and represents the finalization of revenues associated with the contingent earn-out contracts.

Income Taxes

Webster recognized income tax expense of \$58.0 million in 2011 and \$12.4 million in 2010. The effective tax rates were 28.0% and 14.6%, respectively. The increase in the effective rate principally reflected the significantly increased pre-tax income as well as decreased benefits from (i) tax-exempt interest income and (ii) reductions in the Company's deferred tax asset valuation allowance applicable to capital losses, partially offset by an increase in the tax-deductibility of executive compensation in 2011 associated with Webster's 2010 exit from the U.S. Treasury's Capital Purchase Program.

For more information on Webster's income taxes, including its deferred tax assets and valuation allowance, see Note 8 - Income Taxes in the Notes to Consolidated Financial Statements included elsewhere within this report.

Business Segment Results

Webster's operations are divided into four business segments that represent its core businesses – Commercial Banking, Retail Banking, Consumer Finance and Other. Other includes HSA Bank and Private Banking. These segments reflect how executive management responsibilities are assigned by the Chief Executive Officer for each of the core businesses, the products and services provided, and the type of customer served, and reflect how financial information is currently evaluated by management. The Company's Treasury unit and Consumer liquidating portfolio are included in the Corporate and Reconciling category along with the results of discontinued operations and the amounts required to reconcile profitability metrics to GAAP reported amounts. As of January 1, 2012 the Company changed the allocation of FDIC insurance expense to conform to the change in the FDIC insurance assessment system from one that is based on domestic deposits to one that is based on average consolidated total assets minus average tangible equity which took effect in 2011. The 2011 business segment results have been adjusted for comparability to the 2012 segment presentation.

The following tables present the results for Webster's business segments for the years ended December 31, 2012, 2011 and 2010 and incorporate the allocation of the provision for loan and lease losses and income tax expense to each of Webster's business segments for the periods then ended:

| | 2012 | 2011 (a) | 2010 (a) |
|--|-----------|-----------|----------|
| Net income (loss): | | | |
| Commercial Banking | \$88,657 | \$79,460 | \$38,818 |
| Retail Banking | 39,217 | 28,952 | 13,892 |
| Consumer Finance | 25,225 | 4,897 | (22,517) |
| Other | 12,602 | 6,377 | 2,444 |
| Total Business Segments | 165,701 | 119,686 | 32,637 |
| Corporate and Reconciling | 7,996 | 31,693 | 39,618 |
| Net income attributable to Webster Financial Corporation | \$173,697 | \$151,379 | \$72,255 |

(a) Reclassified to conform to the 2012 presentation.

37

Table of Contents

Webster's business segments results are intended to reflect each segment as if it were a stand-alone business. Webster uses an internal profitability reporting system to generate information by operating segment, which is based on a series of management estimates and allocations regarding funds transfer pricing, the provision for loan and lease losses, non-interest expense, income taxes and equity capital. These estimates and allocations, certain of which are subjective in nature, are continually being reviewed and refined. Changes in estimates and allocations that affect the reported results of any operating segment do not affect the consolidated financial position or results of operations of Webster as a whole. The full profitability measurement reports which are prepared for each operating segment reflect non-GAAP reporting methodologies. The differences between the full profitability and GAAP measures are reconciled in the Corporate and Reconciling category.

The Company uses a matched maturity funding concept, also known as coterminous funds transfer pricing ("FTP"), to allocate interest income and interest expense to each business while also transferring the primary interest rate risk exposures to the Corporate and Reconciling category. The allocation process considers the specific interest rate risk and liquidity risk of financial instruments and other assets and liabilities in each line of business. The "matched maturity funding concept" considers the origination date and the earlier of the maturity date or the repricing date of a financial instrument to assign an FTP rate for loans and deposits originated each day. Loans are assigned an FTP rate for funds "used" and deposits are assigned an FTP rate for funds "provided." From a governance perspective, this process is executed by the Company's Financial Planning and Analysis division, and the process is overseen by the Company's Asset-Liability Committee.

Webster attributes the provision for loan and lease losses to each segment based on management's estimate of the inherent loss content in each of the specific loan portfolios. Provision expense, for certain elements of risk that are not deemed specifically attributable to a business segment, such as environmental factors and provision for the consumer liquidating portfolio, are shown as other reconciling. For the years ended December 31, 2012, 2011 and 2010, 83.7% , 108.8% and 89.9% of the provision expense is specifically attributable to business segments.

Webster allocates a majority of non-interest expense to each business segment using a full-absorption costing process. Costs, including corporate overhead, are analyzed, pooled by process and assigned to the appropriate business segment. Income tax expense is allocated to each business segment based on the effective income tax rate for the period shown.

Commercial Banking

The Commercial Banking segment includes middle market, asset-based lending, commercial real estate, equipment finance, and treasury and payment services, which includes government and institutional banking. Webster's Commercial Banking group takes a direct relationship approach to providing lending, deposit and cash management services to middle market companies in its franchise territory. Additionally, it serves as a referral source to Private Banking and Retail Banking.

Table 8: Commercial Banking Results for the years ended December 31,

| (In thousands) | 2012 | 2011(a) | 2010(a) |
|---|-----------|-----------|-----------|
| Net interest income | \$188,666 | \$168,560 | \$147,162 |
| (Benefit) provision for loan and lease losses | (7,498) |)(21,213 |)25,618 |
| Net interest income after provision | 196,164 | 189,773 | 121,544 |
| Non-interest income | 29,324 | 25,869 | 24,174 |
| Non-interest expense | 98,721 | 105,356 | 100,253 |
| Income before income taxes | 126,767 | 110,286 | 45,465 |
| Income tax expense | 38,110 | 30,826 | 6,647 |
| Net income | \$88,657 | \$79,460 | \$38,818 |

| (In thousands) | At December 31, 2012 | At December 31, 2011(a) | At December 31, 2010(a) |
|----------------|-------------------------|----------------------------|----------------------------|
| Total assets | \$5,113,898 | \$4,359,403 | \$4,118,178 |
| Total loans | 5,037,307 | 4,289,354 | 4,088,492 |
| Total deposits | 2,633,327 | 2,396,990 | 2,471,036 |

(a) Reclassified to conform to the 2012 presentation.

Net interest income increased \$20.1 million in 2012 compared to 2011. The increase is primarily due to continuing lower cost of funds, including an increase in non-interest bearing deposit balances, greater loan volumes, and greater deferred loan fees. The benefit for loan and lease losses decreased \$13.7 million in 2012 compared to 2011. Webster continues to provide for losses within the lending portfolios although the provision is significantly below portfolio charge-offs. The change in provision is primarily due

38

Table of Contents

to management's evaluation of the level of inherent losses in this segment's existing book of business and management's belief in the adequacy of the overall reserve levels. Commercial Banking has realized continued improvement in asset quality, including a continuing decline in charge-offs and substandard loans, which allows the overall loan loss coverage to decline. Non-interest income increased \$3.5 million in 2012 compared to 2011, primarily due to increased revenues from interest rate management services. Non-interest expense decreased \$6.6 million in 2012 compared to 2011. The decrease is a result of significantly lower foreclosure and repossessed asset related expenses and greater recoveries. Loans increased \$748.0 million from December 31, 2011 primarily due to new originations. Total deposits increased \$236.3 million for the period ended December 31, 2012, compared to December 31, 2011 as a result of new business, operating funds maintained for cash management services and a market trend to customers holding more balances at banks.

Net interest income increased \$21.4 million in 2011 compared to 2010. The increase is primarily due to wider loan spreads, higher loan balances and growth in demand deposit liability balances. The provision for loan and lease losses decreased \$46.8 million in 2011 compared to 2010. Webster continues to provide for losses within the lending portfolios, although the reserve is reallocated between the portfolio segments as a result of the ALLL analysis. The change in provision is primarily due to management's evaluation of the level of inherent losses in this segment's existing book of business and management's belief in the adequacy of the overall reserve levels. Non-interest expense increased \$5.1 million in 2011 compared to 2010, as a result of methodology changes including direct allocation of long-term incentive costs to the business line. Total loans in the commercial banking segment increased \$200.9 million at December 31, 2011. The increase reflects Webster's efforts to focus on lending primarily within the region from Westchester County, New York to Boston and reduced emphasis on equipment finance and asset-based lending, which have shifted from a national to a primarily regional focus. Total deposits decreased \$74.0 million for the year ended December 31, 2011, compared to December 31, 2010. The decrease reflects lower deposit balances in the government banking center.

Retail Banking

Retail Banking serves consumers and small businesses primarily throughout southern New England and into Westchester County, New York, with a distribution network of 167 banking offices and 293 owned ATMs, and a full range of Internet and mobile banking services. Retail Banking includes Webster's branch network, Consumer deposits, Business and Professional Banking ("BPB"), Webster Investment Services ("WIS") and the Customer Care Center. BPB offers credit and deposit-related products targeted to small businesses and professional service firms with annual revenues up to \$10 million. This unit works to build full customer relationships through business bankers based in our branches.

WIS offers investment and securities-related services, including brokerage and investment advice through a strategic partnership with LPL Financial ("LPL"). Webster has employees who are LPL registered representatives, located throughout its branch network, offering customers an array of insurance and investment products including stocks and bonds, mutual funds, annuities and managed accounts. Brokerage and online investing services are available for customers. At December 31, 2012, Webster had \$2.3 billion of assets under administration in its strategic partnership with LPL compared to \$2.0 billion for the years ended December 31, 2011 and 2010. These assets are not included in the Consolidated Balance Sheets. LPL, a provider of investment and insurance programs in financial institutions' branches, is a broker dealer registered with the Securities and Exchange Commission, a registered investment advisor under federal and applicable state laws, a member of the Financial Industry Regulatory Authority ("FINRA"), and a member of the Securities Investor Protection Corporation ("SIPC").

Table 9: Retail Banking Results for the years ended December 31,

| (In thousands) | 2012 | 2011(a) | 2010(a) |
|-------------------------------------|-----------|-----------|-----------|
| Net interest income | \$235,519 | \$233,441 | \$211,818 |
| Provision for loan and lease losses | 3,796 | 14,189 | 10,463 |
| Net interest income after provision | 231,723 | 219,252 | 201,355 |
| Non-interest income | 90,793 | 98,763 | 107,761 |
| Non-interest expense | 266,441 | 277,832 | 292,845 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | |
|----------------------------|----------|----------|----------|
| Income before income taxes | 56,075 | 40,183 | 16,271 |
| Income tax expense | 16,858 | 11,231 | 2,379 |
| Net income | \$39,217 | \$28,952 | \$13,892 |

39

Table of Contents

| (In thousands) | At December 31, 2012 | At December 31, 2011(a) | At December 31, 2010(a) |
|----------------|-------------------------|----------------------------|----------------------------|
| Total assets | \$1,651,397 | \$1,546,455 | \$1,516,193 |
| Total loans | 993,855 | 886,481 | 848,928 |
| Total deposits | 10,147,893 | 10,009,640 | 9,968,959 |

(a) Reclassified to conform to the 2012 presentation.

Net interest income increased \$2.1 million in 2012 compared to 2011. The increase is a result of improved deposit mix of higher percentage non-interest bearing deposits and reduced deposit costs that were partially offset by a decline in the funding value of deposits. The provision for loan and lease losses decreased \$10.4 million in 2012 compared to 2011. Webster continues to provide for losses within the lending portfolios although the provision is significantly below portfolio charge-offs. The change in provision is primarily due to management's evaluation of the level of inherent losses in this segment's existing book of business and management's belief in the adequacy of the overall reserve levels. The Business and Professional Banking loan portfolio has shown improvements in delinquencies and non-performing loans over the past year, however, classified loan levels remain elevated as the small business marketplace continues to struggle to recover. Non-interest income decreased \$8.0 million in 2012 compared to 2011. The decrease is attributable to a decline in debit card revenues associated with the Durbin amendment's cap on interchange fees implemented during the fourth quarter of 2011 that has been partially offset by an increase in other deposit related and investment service fees. Non-interest expense decreased \$11.4 million in 2012 compared to 2011. The decrease is primarily attributable to a decrease in staff related expenses, lower debit card, loan workout and foreclosure costs and \$3.5 million of non-recurring charges that were recorded in 2011. Total loans increased \$107.4 million for the year ended December 31, 2012, compared to December 31, 2011. The increase reflects growth in loan originations from both dedicated Business Bankers and the team of Branch Managers who have recently completed Webster's Business Banking certification program. Total deposits increased \$138.3 million for the year ended December 31, 2012 compared to December 31, 2011 primarily due to the growth in consumer and business core transaction balances.

Net interest income increased \$21.6 million in 2011 compared to 2010. The increase is a result of an improved deposit mix with a higher percentage of non-interest-bearing deposits and reduced deposit costs. The provision for loan and lease losses increased \$3.7 million in 2011 compared to 2010. Webster continues to provide for losses within the lending portfolios, although the reserve is reallocated between the portfolio segments as a result of the ALLL analysis. The change in provision is primarily due to management's evaluation of the level of inherent losses in this segment's existing book of business and management's belief in the adequacy of the overall reserve levels. Non-interest income decreased \$9.0 million in 2011 compared to 2010. The decrease is primarily due to a decline in customer overdraft activity associated with the implementation of Regulation E during the third quarter of 2010 and the Durbin amendment's reduction of debit card interchange rates that went into effect during the fourth quarter of 2011. The impact of these regulatory reductions of fee revenue was partially offset by an increase in checking account service charges as a result of the redesigned line of checking products implemented during the fourth quarter of 2010 and revised overdraft pricing in September of 2011. Non-interest expense decreased \$15.0 million in 2011 compared to 2010. The decrease is a result of completing the consolidation of 16 branches throughout 2011. Total loans increased \$37.6 million for the year ended December 31, 2011, compared to December 31, 2010. The increase reflects increases in loan originations due to the build-out from the business banker staff additions. Total deposits increased \$40.7 million for the year ended December 31, 2011, compared to December 31, 2010, due to growth in consumer and business core transaction balances.

Table of Contents

Consumer Finance

Consumer Finance offers lending solutions for consumers primarily in southern New England and Westchester County, New York. Products include: residential mortgages, home equity loans and lines of credit, unsecured personal loans as well as credit card options.

Table 10: Consumer Finance Results for the years ended December 31,

| (In thousands) | 2012 | 2011(a) | 2010(a) |
|--|------------|------------|--------------|
| Net interest income | \$ 106,902 | \$ 107,271 | \$ 101,958 |
| Provision for loan and lease losses | 22,371 | 31,104 | 68,214 |
| Net interest income after provision | 84,531 | 76,167 | 33,744 |
| Non-interest income | 26,185 | 9,449 | 11,218 |
| Non-interest expense | 74,648 | 78,821 | 71,332 |
| Income (loss) before income taxes | 36,068 | 6,795 | (26,370) |
| Income tax expense (benefit) | 10,843 | 1,899 | (3,856) |
| Income (loss) before non controlling interest | 25,225 | 4,896 | (22,514) |
| Less: Net (loss) income attributable to non controlling interest | — | (1) | 3) |
| Net income (loss) | \$ 25,225 | \$ 4,897 | \$ (22,517) |

| (In thousands) | At December 31, 2012 | At December 31, 2011(a) | At December 31, 2010(a) |
|----------------|-------------------------|----------------------------|----------------------------|
| Total assets | \$6,056,762 | \$5,869,025 | \$5,911,798 |
| Total loans | 5,674,857 | 5,727,829 | 5,756,723 |
| Total deposits | 40,857 | 37,115 | 35,465 |

(a) Reclassified to conform to the 2012 presentation.

Net income improved by \$20.3 million in 2012 compared to 2011. Net interest income decreased \$0.4 million in 2012 compared to 2011. The decrease in net interest income is directly related to lower loan spreads slightly offset by higher average asset balances from the comparable year in 2011. The provision for loan and lease losses decreased \$8.7 million in 2012 compared to 2011. Webster continues to provide for losses within the lending portfolios although the provision is significantly below portfolio charge-offs. The change in provision is primarily due to management's evaluation of the level of inherent losses in this segment's existing book of business and management's belief in the adequacy of the overall reserve levels. The consumer portfolio continues to be affected by the housing market and unemployment, although charge-offs have declined over prior year. The reserve levels are being maintained to reflect the challenging consumer environment which has only strengthened slightly over prior periods. Non-interest income increased \$16.7 million in 2012 compared to 2011. The increase in non-interest income is related to a combination of balance sheet management strategies and a continued low interest rate environment which increased the amount of mortgage loans sold in the secondary market from the comparable period in 2011. This increased level of loan sales, coupled with optimal pricing in the secondary markets, resulted in significantly higher gains from loan sales.

Non-interest expense decreased \$4.2 million in 2012 compared to 2011 which is reflective of the Company's continued focus on expense management. Total loans decreased \$53.0 million for the year ended December 31, 2012 compared to December 31, 2011, due to a higher percentage of mortgage loan originations sold in the secondary markets coupled with continued net paydowns within the Consumer loan portfolio. Total deposits increased \$3.7 million for the year ended December 31, 2012 compared to December 31, 2011, due to slight increase in the residential mortgage portfolio compared to the prior year.

Net interest income increased \$5.3 million in 2011 compared to 2010. The increase is directly related to an increase in loan spreads which offsets a small decrease in earning assets. The provision for loan and lease losses decreased \$37.1 million in 2011 compared to 2010. Webster continues to provide for losses within the lending portfolios, although the reserve is reallocated between the portfolio segments as a result of the ALLL analysis. The change in provision is primarily due to management's evaluation of the level of inherent losses in this segment's existing book of business and management's belief in the adequacy of the overall reserve levels. Non-interest income decreased \$1.8 million in 2011

compared to 2010. The decrease is primarily attributed to a one-time legal settlement received in 2010. Higher loan prepayment activity in 2011 led to increased amortization of mortgage servicing assets which, coupled with decreased credit card fee income, also contributed to the decrease in non-interest income. Non-interest expense increased \$7.5 million in 2011 compared to 2010. The increase is primarily the result of increased FDIC charges tied to changes in how the premium is calculated. Total assets decreased \$42.8 million for the year ended December 31, 2011, compared

Table of Contents

to December 31, 2010. The decrease is due to a decrease of \$28.9 million in total loans primarily related to principal repayments which offset loan originations compared to 2010.

Other

Other includes HSA Bank ("HSA") and Private Banking.

HSA Bank is a bank custodian of health savings accounts. These accounts are provided for high deductible health plans offered by employers or directly to consumers.

Private Banking provides local full relationship banking that serves high net worth clients, not-for-profit organizations and business clients for asset management, trust, loan and deposit products and financial planning services.

Table 11: Other Results for the years ended December 31,

| (In thousands) | 2012 | 2011(a) | 2010(a) |
|---|----------|----------|----------|
| Net interest income | \$33,308 | \$25,437 | \$18,545 |
| (Benefit) provision for loan and lease losses | (680) |)398 | (902) |
| Net interest income after provision | 33,988 | 25,039 | 19,447 |
| Non-interest income | 28,680 | 24,199 | 20,862 |
| Non-interest expense | 44,649 | 40,387 | 37,446 |
| Income before income taxes | 18,019 | 8,851 | 2,863 |
| Income tax expense | 5,417 | 2,474 | 419 |
| Net income | \$12,602 | \$6,377 | \$2,444 |

| (In thousands) | At December 31, 2012 | At December 31, 2011(a) | At December 31, 2010(a) |
|----------------|-------------------------|----------------------------|----------------------------|
| Total assets | \$282,414 | \$245,554 | \$203,707 |
| Total loans | 259,835 | 223,787 | 177,392 |
| Total deposits | 1,454,129 | 1,139,923 | 940,350 |

(a) Reclassified to conform to the 2012 presentation.

Net interest income increased \$7.9 million in 2012 compared to 2011. Of this amount, deposit growth, account growth and pricing initiatives in HSA resulted in an increase of \$6.7 million for the year ended December 31, 2012, while higher loan and deposit balances in Private Banking resulted in growth of \$1.2 million for the year ended December 31, 2012. Non-interest income increased \$4.5 million in 2012 compared to 2011. The increase in non-interest income is primarily due to HSA account growth and servicing fee pricing initiatives and, to a lesser extent, fees from increased Private Banking investment accounts and balances. Non-interest expense increased \$4.3 million in 2012 compared to 2011. Of this amount, \$3.1 million is an increase in processing costs, primarily due to growth in HSA deposits, while \$1.2 million is a result of higher compensation, as a result of doubling the ranks of private bankers. Total deposits increased \$314.2 million for the year ended December 31, 2012 compared to December 31, 2011, primarily as a result of growth in HSA balances. Private Banking had approximately \$1.95 billion, \$1.87 billion and \$1.86 billion of client assets under management and administration for the years ended December 31, 2012, 2011 and 2010, respectively. At December 31, 2012 HSA had \$378.7 million in linked brokerage accounts compared to \$141.6 million at December 31, 2011 and \$119.0 million at December 31, 2010.

Net interest income increased \$6.9 million in 2011 compared to 2010. The increase was due to a \$6.1 million growth in HSA, while higher loan volumes in private banking resulted in growth of \$0.8 million. Non-interest income increased \$3.3 million in 2011 compared to 2010, primarily due to increases in HSA deposit service fees and, to a lesser extent, fees from increased private banking investment accounts. Non-interest expense increased \$2.9 million in 2011 compared to 2010, primarily as a result of higher compensation and processing costs primarily due to growth in deposits as well as recruiting additional private bankers. Total deposits increased \$199.6 million for the year ended December 31, 2011, compared to December 31, 2010, as a result of the HSA growth.

Table of Contents

Financial Condition

Webster had total assets of \$20.1 billion at December 31, 2012 and \$18.7 billion at December 31, 2011, an increase of \$1.4 billion or 7.65%, primarily due to the increase in loans driven by strong levels of loan originations. In addition, the Company utilized deposit growth to increase its holdings in short-duration agency mortgage-backed securities ("MBS").

Total loans and leases, net, of \$11.9 billion, with allowance for loan and lease losses of \$177.1 million at December 31, 2012 increased \$859.7 million when compared to total loans and leases, net, of \$11.0 billion, with allowance for loan and lease losses of \$233.5 million at December 31, 2011. Total deposits of \$14.5 billion at December 31, 2012 increased \$874.8 million when compared to total deposits of \$13.7 billion at December 31, 2011. Non-interest-bearing deposits increased 16.47% and interest-bearing deposits increased 4.18% during the period due to the Company's strategic focus to increase transaction accounts and overall pricing discipline. Webster's loan-to-deposit ratio was 82.78% at December 31, 2012, compared to 82.20% at December 31, 2011.

At December 31, 2012, total shareholders' equity of \$2.1 billion increased \$247.8 million when compared to total shareholders' equity of \$1.8 billion at December 31, 2011. Changes in shareholders' equity for the year ended December 31, 2012 consisted of increases for net income of \$173.7 million and \$27.9 million of other comprehensive income primarily related to net unrealized gains on securities available for sale, and decreases for \$30.7 million of dividends to common shareholders and \$2.5 million of dividends to preferred shareholders. The quarterly cash dividend to common shareholders increased to \$0.10 per common share on April 23, 2012 from \$0.05 per common share since April 26, 2011. At December 31, 2012, the tangible common equity ratio was 7.17% compared to 7.03% at December 31, 2011. See Note 14-Regulatory Matters in the Notes to Consolidated Financial Statements contained elsewhere in this report for information on Webster's regulatory capital levels and ratios.

Investment Securities Portfolio

Webster Bank may acquire and hold various types of investment securities in accordance with the guidelines of applicable federal regulations and its internal corporate investment policy. The type of investments that it may invest in include: interest-bearing deposits of federally insured banks, federal funds, U.S. government treasury and agency securities, including MBS and collateralized mortgage obligations ("CMOs"), collateralized loan obligations ("CLOs"), private issue MBSs and CMOs, commercial mortgage backed securities ("CMBS"), municipal securities, corporate debt, commercial paper, banker's acceptances, trust preferred securities, mutual funds and, subject to restrictions applicable to federally chartered institutions, equity securities. The investment securities portfolio is managed within the regulatory guidelines and corporate policy, which includes limitations on aspects such as concentrations in and type of investment and investment grade, to manage risks associated with investing in securities. While there may be no statutory limit on certain categories of investments, the Office of the Comptroller of the Currency may establish an individual limit on such investments, if the concentration in such investments presents a safety and soundness concern. The Company has ceased use of trading securities in its investment securities portfolio.

Webster, either directly or through Webster Bank, maintains through its Corporate Treasury Unit, an investment securities portfolio that is primarily structured to provide a source of liquidity for operating needs, to generate interest income and as a means to balance interest-rate sensitivity. The portfolio is classified into two major categories: available for sale and held-to-maturity. At December 31, 2012, Webster Bank's portfolio consisted primarily of agency MBS, agency CMOs and municipal securities in held-to-maturity and agency CMOs, agency MBS and CMBS in available for sale. Webster and Webster Bank's combined investment securities portfolio totaled \$6.2 billion at December 31, 2012 compared to \$5.8 billion at December 31, 2011, an increase of \$395.2 million. Available for sale securities increased by \$261.4 million, primarily due to new purchases of agency MBS, while the held-to-maturity portfolio increased by \$133.8 million, primarily due to the purchases of longer duration agency MBS replacing certain agency CMOs and municipal securities. On a tax-equivalent basis, the yield in the securities portfolio for the years ended December 31, 2012 and 2011 was 3.58% and 4.16%, respectively.

During 2012, the Federal Reserve maintained the Fed Funds rate flat, at or below 0.25%, in response to the economic environment. Concerns about the European debt crisis, slowing momentum in the U.S. economy and additional

monetary policy accommodation by the Federal Reserve kept market yields lower during the year ended December 31, 2012. Credit spreads generally tightened as the prospects for a sustained low interest rate environment drove investors to take more credit risk. Overall, these developments were generally positive for the investment securities portfolio.

Table of Contents

Table 12: Summary of the amortized cost, carrying value, and fair value of Webster's investment securities at December 31, 2012 and 2011:

| (In thousands) | At December 31, 2012 | | | | | | |
|---|----------------------|------------------------|-------------------------|----------------|------------------------|-------------------------|-------------|
| | Amortized cost | Recognized in OCI | | | Not Recognized in OCI | | Fair value |
| | | Gross unrealized gains | Gross unrealized losses | Carrying value | Gross unrealized gains | Gross unrealized losses | |
| Available for sale: | | | | | | | |
| U.S. Treasury Bills | \$200 | \$— | \$— | \$200 | \$— | \$— | \$200 |
| Agency collateralized mortgage obligations ("CMOs") | 1,284,126 | 25,972 | (92) | 1,310,006 | — | — | 1,310,006 |
| Agency mortgage-backed securities ("MBS") | 1,121,941 | 21,437 | (1,098) | 1,142,280 | — | — | 1,142,280 |
| Commercial mortgage-backed securities ("CMBS") | 359,438 | 42,086 | (3,493) | 398,031 | — | — | 398,031 |
| Collateralized loan obligations ("CLOs") | 88,765 | — | (225) | 88,540 | — | — | 88,540 |
| Pooled trust preferred securities ⁽¹⁾ | 46,018 | — | (19,811) | 26,207 | — | — | 26,207 |
| Single issuer trust preferred securities | 51,181 | — | (6,766) | 44,415 | — | — | 44,415 |
| Corporate debt | 111,281 | 6,918 | — | 118,199 | — | — | 118,199 |
| Equity securities-financial institutions ⁽²⁾ | 6,232 | 2,054 | (4) | 8,282 | — | — | 8,282 |
| Total available for sale | \$3,069,182 | \$98,467 | \$(31,489) | \$3,136,160 | \$— | \$— | \$3,136,160 |
| Held-to-maturity: | | | | | | | |
| Agency CMOs | \$500,369 | \$— | \$— | \$500,369 | \$16,643 | \$(8) | \$517,004 |
| Agency MBS | 1,833,677 | — | — | 1,833,677 | 88,082 | (474) | 1,921,285 |
| Municipal bonds and notes | 559,131 | — | — | 559,131 | 34,366 | (110) | 593,387 |
| CMBS | 199,810 | — | — | 199,810 | 18,324 | — | 218,134 |
| Private Label MBS | 14,542 | — | — | 14,542 | 366 | — | 14,908 |
| Total held-to-maturity | \$3,107,529 | \$— | \$— | \$3,107,529 | \$157,781 | \$(592) | \$3,264,718 |
| Total investment securities | \$6,176,711 | \$98,467 | \$(31,489) | \$6,243,689 | \$157,781 | \$(592) | \$6,400,878 |

(1) Amortized cost is net of \$10.5 million of credit related other-than-temporary impairment at December 31, 2012.

(2) Amortized cost is net of \$21.3 million of other-than-temporary impairment at December 31, 2012.

Table of Contents

| (In thousands) | At December 31, 2011 | | | | | | |
|---|----------------------|------------------------|-------------------------|----------------|------------------------|-------------------------|-------------|
| | Amortized cost | Recognized in OCI | | | Not Recognized in OCI | | Fair value |
| | | Gross unrealized gains | Gross unrealized losses | Carrying value | Gross unrealized gains | Gross unrealized losses | |
| Available for sale: | | | | | | | |
| U.S. Treasury Bills | \$200 | \$— | \$— | \$200 | \$— | \$— | \$200 |
| Agency CMOs | 1,916,372 | 27,211 | (3,341) | 1,940,242 | — | — | 1,940,242 |
| Agency MBS | 502,389 | 25,079 | (158) | 527,310 | — | — | 527,310 |
| CMBS | 319,200 | 22,395 | (11,242) | 330,353 | — | — | 330,353 |
| Pooled trust preferred securities ⁽¹⁾ | 52,606 | — | (23,608) | 28,998 | — | — | 28,998 |
| Single issuer trust preferred securities | 51,027 | — | (12,813) | 38,214 | — | — | 38,214 |
| Equity securities-financial institutions ⁽²⁾ | 7,669 | 1,802 | (24) | 9,447 | — | — | 9,447 |
| Total available for sale | \$2,849,463 | \$76,487 | \$(51,186) | \$2,874,764 | \$— | \$— | \$2,874,764 |
| Held-to-maturity: | | | | | | | |
| Agency CMOs | 733,889 | — | — | 733,889 | 20,555 | — | 754,444 |
| Agency MBS | 1,411,008 | — | — | 1,411,008 | 98,449 | — | 1,509,457 |
| Municipal bonds and notes | 646,358 | — | — | 646,358 | 30,960 | (174) | 677,144 |
| CMBS | 158,451 | — | — | 158,451 | 6,588 | — | 165,039 |
| Private Label MBS | 24,021 | — | — | 24,021 | 441 | — | 24,462 |
| Total held-to-maturity | \$2,973,727 | \$— | \$— | \$2,973,727 | \$156,993 | \$(174) | \$3,130,546 |
| Total investment securities | \$5,823,190 | \$76,487 | \$(51,186) | \$5,848,491 | \$156,993 | \$(174) | \$6,005,310 |

(1) Amortized cost is net of \$10.5 million of credit related other-than-temporary impairment at December 31, 2011.

(2) Amortized cost is net of \$21.6 million of other-than-temporary impairment at December 31, 2011.

The Company held \$685.8 million in investment securities that are in an unrealized loss position at December 31, 2012. Approximately \$591.4 million of this total had been in an unrealized loss position for less than twelve months while the remainder, \$94.4 million, had been in an unrealized loss position for twelve months or longer. The total unrealized loss was \$32.1 million at December 31, 2012. These investment securities were evaluated by management and were determined not to be other-than-temporarily impaired. The Company does not have the intent to sell these investment securities, and it is more-likely-than-not that it will not have to sell these securities before the recovery of its cost basis. During the year ended December 31, 2012, the Company recorded no write-downs for other-than-temporary impairments of its available for sale securities. To the extent that credit movements and other related factors influence the fair value of investments, the Company may be required to record impairment charges for other-than-temporary impairment in future periods. At December 31, 2012, one available for sale investment security valued at \$3.1 million remains in non-accruing status. For additional information on the investment securities portfolio, see Note 3 - Investment Securities in the Notes to Consolidated Financial Statements contained elsewhere in this report.

Webster Bank has the ability to use the investment portfolio, as well as interest-rate financial instruments within internal policy guidelines, to hedge and manage interest-rate risk as part of its asset/liability strategy. See Note 17 - Derivative Financial Instruments in the Notes to Consolidated Financial Statements contained elsewhere in this report for additional information concerning derivative financial instruments.

Table of Contents

Table 13: Summary of the composition and maturity of Webster's debt securities portfolio at December 31, 2012:

| (Dollars in thousands) | Within 1 Year | | 1 - 5 Years | | 5 - 10 Years | | After 10 Years | | Total | |
|--|---------------|------------------------|-------------|------------------------|--------------|------------------------|----------------|------------------------|-------------|------------------------|
| | Amount | Weighted Average Yield | Amount | Weighted Average Yield | Amount | Weighted Average Yield | Amount | Weighted Average Yield | Amount | Weighted Average Yield |
| Available for sale: | | | | | | | | | | |
| U.S. Treasury Bills | \$200 | 0.14 % | \$— | — % | \$— | — % | \$— | — % | \$200 | 0.14 % |
| Agency CMOs | — | — | — | — | 5,356 | 1.45 | 1,304,650 | 2.35 | 1,310,006 | 2.35 |
| Agency MBS | — | — | — | — | — | — | 1,142,280 | 2.55 | 1,142,280 | 2.55 |
| CMBS | — | — | 14,947 | 1.97 | — | — | 383,084 | 5.22 | 398,031 | 5.10 |
| CLOs | — | — | — | — | — | — | 88,540 | 1.99 | 88,540 | 1.99 |
| Pooled trust preferred securities | — | — | — | — | — | — | 26,207 | 1.87 | 26,207 | 1.87 |
| Single issuer trust preferred securities | 8,452 | 5.03 | — | — | — | — | 35,963 | 1.79 | 44,415 | 2.41 |
| Corporate debt | — | — | 92,682 | 3.18 | 25,517 | 2.89 | — | — | 118,199 | 3.12 |
| Total available for sale | \$8,652 | 4.91 % | \$107,629 | 3.01 % | \$30,873 | 2.64 % | \$2,980,724 | 2.77 % | \$3,127,878 | 2.79 % |
| Held-to-maturity: | | | | | | | | | | |
| Agency CMOs | \$— | — % | \$— | — % | \$5,916 | 1.96 | \$494,453 | 2.87 | \$500,369 | 2.86 % |
| Agency MBS | — | — | 224 | 5.63 | 101,118 | 4.14 | 1,732,335 | 3.20 | 1,833,677 | 3.25 |
| Municipal bonds and notes | 9,190 | 1.88 | 13,336 | 6.05 | 80,626 | 6.64 | 455,979 | 6.73 | 559,131 | 6.62 |
| CMBS | — | — | — | — | — | — | 199,810 | 3.60 | 199,810 | 3.60 |
| Private Label MBS | — | — | — | — | 14,542 | 4.60 | — | — | 14,542 | 4.60 |
| Total held-to-maturity | \$9,190 | 1.88 % | \$13,560 | 6.04 % | \$202,202 | 5.11 % | \$2,882,577 | 3.73 % | \$3,107,529 | 3.82 % |
| Total debt securities | \$17,842 | 3.35 % | \$121,189 | 3.35 % | \$233,075 | 4.78 % | \$5,863,301 | 3.24 % | \$6,235,407 | 3.30 % |

Table of Contents

Loans and Leases

Table 14: Loans and leases portfolio composition at December 31,

| (Dollars in thousands) | 2012 | | 2011 | | 2010 | | 2009 | | 2008 | |
|---|--------------|-------|--------------|-------|--------------|-------|--------------|-------|--------------|-------|
| | Amount | % | Amount | % | Amount | % | Amount | % | Amount | % |
| Residential: | | | | | | | | | | |
| 1-4 family | \$3,229,122 | 26.8 | \$3,163,465 | 28.2 | \$3,093,425 | 28.1 | \$2,825,938 | 25.6 | \$2,939,025 | 24.2 |
| Permanent NCLC | 17,464 | 0.1 | 21,265 | 0.2 | 24,644 | 0.2 | 36,790 | 0.3 | 58,625 | 0.4 |
| Construction | 39,358 | 0.3 | 29,083 | 0.3 | 22,629 | 0.2 | 27,408 | 0.2 | 42,138 | 0.3 |
| Liquidating construction | 1 | — | 1 | — | 1 | — | 4,817 | 0.1 | 18,735 | 0.2 |
| Total residential | 3,285,945 | 27.2 | 3,213,814 | 28.7 | 3,140,699 | 28.5 | 2,894,953 | 26.2 | 3,058,523 | 25.1 |
| Consumer: | | | | | | | | | | |
| Home equity loans | 2,448,207 | 20.4 | 2,554,879 | 22.8 | 2,627,233 | 23.8 | 2,745,154 | 24.9 | 2,952,366 | 24.2 |
| Liquidating portfolio | 121,875 | 1.0 | 147,553 | 1.3 | 176,576 | 1.6 | 219,125 | 2.0 | 283,645 | 2.3 |
| Other consumer | 43,672 | 0.4 | 37,506 | 0.3 | 31,468 | 0.3 | 27,590 | 0.2 | 28,886 | 0.3 |
| Total consumer loans | 2,613,754 | 21.8 | 2,739,938 | 24.4 | 2,835,277 | 25.7 | 2,991,869 | 27.1 | 3,264,897 | 26.8 |
| Commercial: | | | | | | | | | | |
| Commercial non-mortgage | 2,409,816 | 20.0 | 1,939,629 | 17.3 | 1,653,733 | 15.0 | 1,505,181 | 13.7 | 1,795,738 | 14.7 |
| Asset-based loans | 505,425 | 4.2 | 454,078 | 4.0 | 455,290 | 4.1 | 527,187 | 4.8 | 753,143 | 6.2 |
| Total commercial loans | 2,915,241 | 24.2 | 2,393,707 | 21.3 | 2,109,023 | 19.1 | 2,032,368 | 18.5 | 2,548,881 | 20.9 |
| Commercial real estate: | | | | | | | | | | |
| Commercial real estate | 2,644,229 | 22.0 | 2,274,110 | 20.3 | 2,064,603 | 18.7 | 1,921,685 | 17.4 | 1,908,312 | 15.7 |
| Commercial construction | 114,309 | 1.0 | 73,769 | 0.6 | 74,696 | 0.7 | 148,173 | 1.4 | 165,610 | 1.3 |
| Residential development | 27,761 | 0.2 | 39,765 | 0.3 | 59,832 | 0.5 | 114,586 | 1.0 | 161,553 | 1.3 |
| Total commercial real estate | 2,786,299 | 23.2 | 2,387,644 | 21.2 | 2,199,131 | 19.9 | 2,184,444 | 19.8 | 2,235,475 | 18.3 |
| Equipment financing loans and leases | 414,783 | 3.4 | 469,679 | 4.2 | 702,233 | 6.4 | 886,892 | 8.0 | 1,022,718 | 8.4 |
| Net unamortized premiums | 6,254 | 0.1 | 8,132 | 0.1 | 10,064 | 0.1 | 12,512 | 0.1 | 14,580 | 0.1 |
| Net deferred costs | 6,420 | 0.1 | 12,490 | 0.1 | 21,770 | 0.3 | 30,400 | 0.3 | 41,211 | 0.4 |
| Total loans and leases | \$12,028,696 | 100.0 | \$11,225,404 | 100.0 | \$11,018,197 | 100.0 | \$11,033,438 | 100.0 | \$12,186,285 | 100.0 |
| Accrued interest receivable | 35,360 | | 33,540 | | 32,801 | | 31,636 | | 41,894 | |
| Total recorded investment in loans and leases | \$12,064,056 | | \$11,258,944 | | \$11,050,998 | | \$11,065,074 | | \$12,228,179 | |

Total residential loans were \$3.3 billion at December 31, 2012, an increase of \$72.1 million from December 31, 2011. The growth in the residential portfolio reflects the origination of shorter duration 10 and 15 year fixed rate

conventional mortgages during the first half of 2012. In line with balance sheet strategies, subsequent originations of these asset types in the second half of 2012 were sold into the secondary markets

Total consumer loans were \$2.6 billion at December 31, 2012, a decrease of \$126.2 million from December 31, 2011. The decrease is primarily due to continued high loan prepayments outpacing loan originations and line advances in the continuing portfolio and a reduction of \$25.7 million in the liquidating consumer portfolio as a result of charge-offs taken during the year ended December 31, 2012.

Total commercial loans were \$2.9 billion at December 31, 2012, an increase of \$521.5 million from December 31, 2011. The growth in commercial loans reflects the impact of fundings primarily related to new originations of \$1.4 billion in commercial non-mortgage for the year ended December 31, 2012. Asset-based loans increased \$51.3 million from December 31, 2011, reflective of \$161.3 million in originations during the year ended December 31, 2012.

Commercial Real Estate loans were \$2.8 billion at December 31, 2012, an increase of \$398.7 million from December 31, 2011 as a result of the impact of fundings primarily related to new originations of \$897.2 million during the year ended December 31, 2012.

Equipment Financing loans and leases were \$414.8 million at December 31, 2012, a decrease of \$54.9 million from December 31, 2011. The decrease primarily reflects an increase in pay downs and payoffs.

Table of Contents

Commercial Loans with Interest Reserves

At December 31, 2012 and December 31, 2011, there were 12 and 6 construction-related loans, respectively, employing bank-funded interest reserves. Such reserves are established at the time of loan origination. The decision to establish a loan-funded interest reserve is made during the underwriting process and considers the feasibility of the project, the creditworthiness and expertise of the borrower, and the debt coverage provided by the real estate and other pledged collateral. The commitments on these loans totaled \$124.3 million and \$67.4 million and the loans had outstanding balances of \$50.8 million and \$14.9 million at December 31, 2012 and December 31, 2011, respectively. Contractually committed interest reserves for this loan type totaled \$5.0 million and \$2.2 million at December 31, 2012 and December 31, 2011, respectively. Interest income of \$1.1 million, \$1.0 million and \$3.0 million was recognized during the years ended December 31, 2012, December 31, 2011 and December 31, 2010, respectively. The 12 loans are performing under the original terms as of December 31, 2012.

It is the Company's policy to recognize income for this interest component as long as the project is progressing as agreed and if there has been no material deterioration in the financial standing of the borrower or the underlying project. A project is subject to on-site inspections, as provided for in the loan agreement, throughout the life of the project. Inspections and reviews are performed upon a request for funding, which typically occurs every four to eight weeks. If there is monetary or non-monetary loan default, the Company will cease any interest accrual. At December 31, 2012 and December 31, 2011, there were no situations where additional interest reserves were advanced to keep a loan from becoming non-performing.

Table 15: Contractual maturities and interest-rate sensitivity of selected loan and lease categories at December 31, 2012.

| (In thousands) | Contractual Maturity | | | Total |
|--------------------------------------|----------------------|-----------------------------|----------------------|--------------|
| | One Year or less | More than One to Five Years | More than Five Years | |
| Residential: | | | | |
| 1-4 family | \$2,660 | \$33,224 | \$3,193,238 | \$3,229,122 |
| Permanent NCLC | 824 | — | 16,640 | 17,464 |
| Construction | 101 | — | 39,257 | 39,358 |
| Liquidating construction | — | — | 1 | 1 |
| Total residential | 3,585 | 33,224 | 3,249,136 | 3,285,945 |
| Consumer: | | | | |
| Home equity loans | 2,869 | 33,633 | 2,411,705 | 2,448,207 |
| Liquidating portfolio | — | 385 | 121,490 | 121,875 |
| Other consumer | 2,107 | 23,325 | 18,240 | 43,672 |
| Total consumer loans | 4,976 | 57,343 | 2,551,435 | 2,613,754 |
| Commercial: | | | | |
| Commercial non-mortgage | 426,539 | 1,682,009 | 301,268 | 2,409,816 |
| Asset-based loans | 52,240 | 453,185 | — | 505,425 |
| Total commercial loans | 478,779 | 2,135,194 | 301,268 | 2,915,241 |
| Commercial real estate: | | | | |
| Commercial real estate | 275,647 | 1,216,089 | 1,152,493 | 2,644,229 |
| Commercial construction | 33,245 | 47,814 | 33,250 | 114,309 |
| Residential development | 15,166 | 12,595 | — | 27,761 |
| Total commercial real estate | 324,058 | 1,276,498 | 1,185,743 | 2,786,299 |
| Equipment financing loans and leases | 42,845 | 299,854 | 72,084 | 414,783 |
| Total contractual maturity | \$854,243 | \$3,802,113 | \$7,359,666 | \$12,016,022 |
| Interest-Rate Sensitivity | | | | |
| Fixed rate | \$251,930 | \$834,520 | \$3,340,569 | \$4,427,019 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | |
|---------------|-----------|-------------|-------------|--------------|
| Variable rate | 602,313 | 2,967,593 | 4,019,097 | 7,589,003 |
| Total | \$854,243 | \$3,802,113 | \$7,359,666 | \$12,016,022 |

Contractual maturity is expected gross receipts from borrowers. The balances of the contractual maturities reflected in Table 15 do not include \$6.3 million in net unamortized premiums, \$6.4 million in net deferred costs and \$35.4 million in accrued interest receivable.

48

Table of Contents

Asset Quality

Webster's lending strategy focuses on direct relationship lending within its primary market area, as the quality of assets underwritten is an important factor in the successful operation of a financial institution. Non-performing assets, loan delinquency and credit loss levels are considered to be key measures of asset quality. Management strives to maintain asset quality through its underwriting standards, servicing of loans and management of non-performing assets since asset quality is a key factor in the determination of the level of the allowance for loan and lease losses ("ALLL"). See "Allowance for Loan and Lease Losses" contained elsewhere within this section for further information concerning ALLL policy.

Asset quality ratios for five years are presented below:

Table 16: Asset Quality at December 31,

| | 2012 | 2011 | 2010 | 2009 | 2008 | |
|--|-------|--------|--------|--------|--------|---|
| Non-accrual and restructured loans as a percentage of total loans and leases | 1.62 | % 1.68 | % 2.48 | % 3.38 | % 1.91 | % |
| Non-performing assets as a percentage of: | | | | | | |
| Total assets | 0.98 | 1.03 | 1.67 | 2.27 | 1.50 | |
| Total loans, leases and OREO | 1.65 | 1.72 | 2.73 | 3.63 | 2.15 | |
| Net charge-offs as a percentage of average loans and leases | 0.68 | 1.00 | 1.23 | 1.68 | 1.09 | |
| Allowance for loan and lease losses as a percentage of total loans and leases | 1.47 | 2.08 | 2.92 | 3.09 | 1.93 | |
| Allowance for loan and lease losses as a percentage of total non-performing loans and leases | 90.93 | 124.14 | 117.58 | 91.48 | 101.19 | |
| Ratio of allowance for loans and lease losses to: | | | | | | |
| Net charge-offs | 2.28x | 2.11x | 2.39x | 1.74x | 1.70x | |
| Non-accrual and non-accrual restructured loans and leases | 0.91 | 1.24 | 1.18 | 0.91 | 1.01 | |

Table of Contents

Non-performing Assets

Additional information regarding Webster's non-performing assets for five years is presented below:

Table 17: Non-performing assets at December 31,

| (Dollars in thousands) | 2012 | | 2011 | | 2010 | | 2009 | | 2008 | |
|--|---------------|-----------|------------|-----------|------------|-----------|-------------------|-----------|-------------------|-------|
| | Amount (1) | % (2) | Amount (1) | % (2) | Amount (1) | % (2) | Amount (1) (5) | % (2) | Amount (1) (5) | % (2) |
| Loans: | | | | | | | | | | |
| Residential: (4) | | | | | | | | | | |
| 1-4 family | \$92,883 | 2.88 | \$76,249 | 2.41 | \$91,556 | 2.96 | \$96,856 | 3.43 | \$48,281 | 1.64 |
| Permanent NCLC | 1,840 | 10.54 | 4,584 | 21.56 | 6,724 | 27.28 | 12,485 | 33.94 | 4,221 | 7.20 |
| Construction | 817 | 2.08 | 1,219 | 4.19 | 849 | 3.75 | 226 | 0.82 | — | — |
| Liquidating portfolio - NCLC | — | — | — | — | — | — | 4,233 | 87.88 | 13,402 | 71.53 |
| Total residential | 95,540 | 2.91 | 82,052 | 2.55 | 99,129 | 3.16 | 113,800 | 3.93 | 65,904 | 2.15 |
| Consumer: (4) | | | | | | | | | | |
| Home equity loans | 49,402 | 2.02 | 24,943 | 0.98 | 34,456 | 1.31 | 38,636 | 1.41 | 29,744 | 1.01 |
| Liquidating portfolio - home equity loans | 8,133 | 6.67 | 5,091 | 3.45 | 9,722 | 5.51 | 16,248 | 7.41 | 16,938 | 5.97 |
| Other consumer | 135 | 0.31 | 116 | 0.31 | 119 | 0.38 | 119 | 0.43 | 195 | 0.68 |
| Total consumer | 57,670 | 2.21 | 30,150 | 1.10 | 44,297 | 1.56 | 55,003 | 1.84 | 46,877 | 1.44 |
| Commercial: | | | | | | | | | | |
| Commercial non-mortgage | 17,538 | 0.73 | 27,884 | 1.44 | 34,365 | 2.08 | 56,764 | 3.77 | 32,915 | 1.83 |
| Asset-based loans | — | — | 1,880 | 0.41 | 7,832 | 1.72 | 13,850 | 2.63 | 17,072 | 2.27 |
| Total commercial | 17,538 | 0.60 | 29,764 | 1.24 | 42,197 | 2.00 | 70,614 | 3.47 | 49,987 | 1.96 |
| Commercial real estate: | | | | | | | | | | |
| Commercial real estate | 15,634 | 0.59 | 32,197 | 1.42 | 41,134 | 1.99 | 16,900 | 0.88 | 8,032 | 0.42 |
| Commercial construction | 49 | 0.04 | — | — | 10,856 | 14.53 | 39,244 | 26.49 | — | — |
| Residential development | 5,043 | 18.17 | 6,762 | 17.01 | 15,478 | 25.87 | 47,264 | 41.25 | 48,628 | 30.10 |
| Total commercial real estate | 20,726 | 0.74 | 38,959 | 1.63 | 67,468 | 3.07 | 103,408 | 4.73 | 56,660 | 2.53 |
| Equipment financing loans and leases | 3,325 | 0.80 | 7,154 | 1.52 | 20,482 | 2.92 | 30,152 | 3.40 | 13,138 | 1.28 |
| Total non-performing loans and leases (3) | \$194,799 | 1.62 | \$188,079 | 1.68 | \$273,573 | 2.49 | \$372,977 | 3.39 | \$232,566 | 1.92 |
| Deferred costs and unamortized premiums | 351 | — | 163 | — | 1,183 | — | — | — | — | — |
| Total recorded investment in non-performing loans | \$195,150 | — | \$188,242 | — | \$274,756 | — | — | — | — | — |
| Total non-performing loans and leases (3) | | | | | | | | | | |
| \$194,799 | — | \$188,079 | — | \$273,573 | — | \$372,977 | — | \$232,566 | — | — |
| Foreclosed and repossessed assets: | | | | | | | | | | |
| Residential and consumer | 2,659 | — | 2,752 | — | 6,731 | — | 9,148 | — | 3,107 | — |
| NCLC/consumer | — | — | 132 | — | 444 | — | 1,697 | — | 4,648 | — |
| Commercial | 723 | — | 2,084 | — | 21,056 | — | 18,143 | — | 22,868 | — |
| Total foreclosed and repossessed assets | \$3,382 | — | \$4,968 | — | \$28,231 | — | \$28,988 | — | \$30,623 | — |

| | | | | | |
|-----------------------------|------------|------------|------------|------------|------------|
| Total non-performing assets | \$ 198,181 | \$ 193,047 | \$ 301,804 | \$ 401,965 | \$ 263,189 |
|-----------------------------|------------|------------|------------|------------|------------|

- (1) Loan balances by class of loan exclude the impact of net deferred costs and unamortized premiums.
 Represents the principal balance of non-performing loans and leases as a percentage of the outstanding principal
- (2) balance within the comparable loan and lease category. The percentage excludes the impact of deferred costs and unamortized premiums.
- (3) Includes non-accrual restructured loans and leases of \$115.5 million, \$76.7 million, \$95.8 million, \$104.3 million and \$12.0 million as of December 31, 2012, 2011, 2010, 2009 and 2008, respectively.
 Included in Residential and Consumer non-performing loans as of December 31, 2012 is \$24.4 million of residential loans and \$27.6 of million consumer loans, respectively, where the borrower's obligation has been
- (4) discharged in bankruptcy which are reported in accordance with a recent regulatory interpretation of GAAP which requires a loan discharged under Chapter 7 bankruptcy and not reaffirmed by the borrower to be considered a TDR and thus impaired, regardless of delinquency status.
- (5) Recorded investment at December 31, 2008 and 2009 is unavailable as the Company began disclosing total recorded investment upon the adoption of ASU 2010-20 at December 31, 2010.

Table of Contents

It is Webster's policy that residential and consumer loans 90 or more days past due are placed on non-accrual status. Commercial and commercial real estate loans and equipment financing leases are subject to a detailed review by the Company's credit risk team when payment is uncertain and a specific determination is made to put a loan or lease on non-accrual status. Residential and Consumer loans for which the borrower has been discharged under Chapter 7 bankruptcy are considered collateral dependent TDRs and thus impaired at the date of discharge and placed on non-accrual status. There are, on occasion, circumstances that cause commercial loans to be placed in the 90 days past due and accruing category, for example, loans that are considered to be well secured and in the process of collection or renewal. See "Delinquent Loans" contained elsewhere within this section for further information concerning loans past due 90 days and still accruing.

Interest on non-accrual loans at the years ended December 31, 2012, 2011 and 2010 that would have been recorded as additional interest income had the loans been current in accordance with their original terms approximated \$12.2 million, \$13.8 million and \$13.3 million, respectively. See Note 1-Summary of Significant Accounting Policies in the Notes to Consolidated Financial Statements for information on the Company's policy for non-accrual loans.

The following table provides detail of non-performing loan activity for the periods indicated:

Table 18: Non-performing loans activity for the years ended December 31,

| (In thousands) | 2012 | 2011 |
|---------------------------------------|-----------|-----------|
| Non-performing, beginning of period | \$188,079 | \$273,573 |
| New non-performing status (1) | 244,321 | 250,163 |
| Paydowns/draws on existing loans, net | (131,146) | (214,336) |
| Charge-offs | (99,257) | (111,336) |
| Other reductions | (7,198) | (9,985) |
| Non-performing, end of period | \$194,799 | \$188,079 |

Included in new non-performing status for the year ended December 31, 2012 are \$41.3 million of consumer loans where the borrower's obligation has been discharged in bankruptcy which are reported in accordance with a recent (1) regulatory interpretation of GAAP which requires a loan discharged under Chapter 7 bankruptcy and not reaffirmed by the borrower to be considered a TDR, regardless of delinquency status.

Impaired Loans and Leases

Loans are considered impaired when, based on current information and events, it is probable the Company will be unable to collect all amounts due in accordance with the original contractual terms of the loan agreement, including scheduled principal and interest payments. Impairment is evaluated on a pooled basis for smaller-balance loans of a similar nature, primarily for residential and consumer loans. Consumer and Residential loans for which the borrower has been discharged in Chapter 7 bankruptcy are considered collateral dependent impaired loans at the date of discharge. Commercial, commercial real estate and equipment financing loans over a specific dollar amount, risk rated substandard or worse and non-accruing, and all troubled debt restructurings are evaluated individually for impairment. Impairment may be evaluated at the present value of estimated future cash flows using the original interest rate of the loan, or at the fair value of collateral less estimated selling costs. To the extent that an impaired loan balance is collateral dependent, the Company must determine the fair value of the collateral.

For residential and consumer collateral dependent loans, if the loan value is in excess of \$250,000 a third-party appraisal is obtained, and if the loan value is under \$250,000 internal valuation methods are performed. Fair value of the collateral for residential and consumer collateral dependent loans is reevaluated every six months. Fair value is reassessed, with any excess amount charged off for all consumer loans that reach 180 days past due for compliance with Federal Financial Institutions Examination Council guidelines. For commercial, commercial real estate and equipment financing collateral dependent loans, Webster's impairment process requires the Company to determine the fair value of the collateral by obtaining a third-party appraisal or asset valuation, an interim valuation analysis, blue book reference or other internal methods. Fair value of the collateral for commercial loans is reevaluated on a quarterly basis. Whenever the Company has a third-party real estate appraisal performed by independent licensed appraisers, a licensed in-house appraisal officer or qualified reviewer will review these appraisals for compliance with the Financial Institutions Reform Recovery and Enforcement Act and the Uniform Standards of Professional Appraisal Practice.

Any fair value shortfall is recorded as an impairment reserve against the allowance for loan and lease losses. Subsequent to an appraisal or other fair value estimate, should reliable information come to management's attention that the value has declined further, additional impairment may be recorded to reflect the particular situation, thereby increasing the allowance for loan and lease losses. Any impaired loan for which no specific valuation allowance was necessary at December 31, 2012 and 2011 is the result of either sufficient cash flow or sufficient collateral coverage, or previous charge-off amounts that reduced the book value of the loan to an amount equal to or below the current fair value of the collateral.

Table of Contents

At December 31, 2012, there were 1,932 impaired loans and leases with a recorded investment balance of \$414.3 million, which included loans and leases of \$261.1 million with an impairment allowance of \$27.4 million. There were loans and leases of \$293.7 million measured using the present value of expected cash flows and \$120.6 million measured using the fair value of associated collateral. Approximately 35.6% of the \$120.6 million of the collateral dependent loans at December 31, 2012 relied on current third party appraisals to assist in measuring impairment. At December 31, 2011, there were 1,271 impaired loans and leases with a recorded investment balance of \$495.3 million, which included loans and leases of \$338.9 million with an impairment allowance of \$46.6 million. There were loans and leases of \$404.2 million measured using the present value of expected cash flows and \$91.1 million measured using the fair value of associated collateral. Approximately 48.4% of the \$91.1 million of the collateral dependent loans at December 31, 2011 relied on current third party appraisals to assist in measuring impairment.

Troubled Debt Restructurings

A modified loan is considered a TDR when two conditions are met: (1) the borrower is experiencing financial difficulties and (2) the modification constitutes a concession. Modified terms are dependent upon the financial position and needs of the individual borrower. The Company considers all aspects of the restructuring in determining whether a concession has been granted, including the debtor's ability to access market rate funds. In general, a concession exists when, the modified terms of the loan are more attractive to the borrower than standard market terms. The Company does not employ modification programs for temporary or trial periods. The most common types of modifications include covenant modifications, forbearance and/or other concessions. If the modification agreement is violated, the loan is reevaluated to determine if it should be handled by the Company's Restructuring and Recovery group for resolution, which may result in foreclosure. Loans for which the borrower has been discharged under Chapter 7 bankruptcy are considered collateral dependent TDRs and thus impaired at the date of discharge and charged down to the fair value of collateral less cost to sell.

The Company's policy is to place all consumer loan TDRs on non-accrual status for a minimum period of six months. Commercial TDRs are evaluated on a case-by-case basis for determination of whether or not to place on non-accrual status. Loans qualify for return to accrual status once they have demonstrated performance with the restructured terms of the loan agreement for a minimum of six months. Initially, all TDRs are reported as impaired. Generally, TDRs are classified as impaired loans and TDRs for the remaining life of the loan. Impaired and TDR classification may be removed if the borrower demonstrates compliance with the modified terms for a minimum of six months and through one fiscal year-end and the restructuring agreement specifies a market rate of interest equal to that which would be provided to a borrower with similar credit risk at the time of restructuring. In the limited circumstances that a loan is removed from TDR classification it is the Company's policy to continue to base its measure of loan impairment on the contractual terms specified by the loan agreement.

The following table presents loans that have been restructured as TDRs for the past five years:

Table 19: Troubled debt restructurings at December 31,

| (In thousands) | 2012 | 2011 | 2010 | 2009 (1) | 2008 (1) |
|----------------|-----------|-----------|-----------|-----------|----------|
| Residential | \$146,945 | \$135,311 | \$122,514 | \$59,438 | \$3,698 |
| Consumer | 54,793 | 36,629 | 32,158 | 12,453 | 473 |
| Commercial | 202,423 | 272,372 | 295,479 | 118,750 | 7,803 |
| Total TDRs | \$404,161 | \$444,312 | \$450,151 | \$190,641 | \$11,974 |

(1) Loan balances exclude deferred fees, unamortized premiums and accrued interest.

The following tables provide detail of TDR balance and activity for the periods presented:

Table 20: Troubled debt restructurings additional information for the years ended December 31,

| (In thousands) | 2012 | 2011 |
|--|-----------|-----------|
| Recorded investment of TDRs: | | |
| Accrual status | \$288,578 | \$367,344 |
| Non-accrual status | 115,583 | 76,968 |
| Total recorded investment | \$404,161 | \$444,312 |
| Accruing TDRs performing under modified terms more than one year | 60.2 | % 76.0 |
| TDR specific reserves included in the balance of allowance for loan losses | \$27,317 | \$44,847 |

| | | |
|---|-------|-------|
| Additional funds committed to borrowers in TDR status (1) | 3,263 | 7,872 |
|---|-------|-------|

(1)This amount may be limited by contractual rights and/or the underlying collateral supporting the loan or lease.

Table of Contents

Table 21: Troubled debt restructurings activity for the years ended December 31,

| (In thousands) | 2012 | 2011 |
|--------------------------------------|-----------|-----------|
| TDRs, beginning of period | \$444,312 | \$450,151 |
| New TDR status (1) | 110,469 | 134,491 |
| Paydowns/draws on existing TDRs, net | (56,250) | (106,013) |
| Charge-offs post modification | (45,241) | (21,845) |
| Loan sales | (15,105) | (10,879) |
| Other reductions (2) | (34,024) | (1,593) |
| TDRs, end of period | \$404,161 | \$444,312 |

Included in new TDR status for the year ended December 31, 2012 are \$41.3 million consumer loans where the borrower's obligation has been discharged in bankruptcy which are reported in accordance with a recent regulatory interpretation of GAAP which requires a loan discharged under Chapter 7 bankruptcy and not reaffirmed by the borrower to be considered a TDRs, regardless of delinquency status.

(2) Other reductions include change in TDR status and transfers to OREO.

The increase in charge offs during the year ended December 31, 2012 as compared to the year ended December 31, 2011 is primarily due to one large commercial credit which was modified in 2011 and charged off in 2012 as well as the residential and consumer Chapter 7 activity. See Note 4 - Loans and Leases in the Notes to Consolidated Financial Statements for a discussion of the amount of modified loans, modified loan characteristics and Webster's evaluation of the success of its modification efforts.

Table of Contents

Delinquent loans

The following table sets forth information regarding over 30-day delinquent loans and leases, excluding loans held for sale and non-accrual loans and leases for the last five years:

Table 22: Loans and leases past due 30 days or more and accruing income at December 31,

| (Dollars in thousands) | 2012 | | 2011 | | 2010 | | 2009 | | 2008 | |
|--|-----------------------|------------------|-----------------------|------------------|-----------------------|------------------|---|------------------|---|------------------|
| | Amount ⁽¹⁾ | % ⁽²⁾ | Amount ⁽¹⁾ | % ⁽²⁾ | Amount ⁽¹⁾ | % ⁽²⁾ | Amount ⁽¹⁾ ₍₃₎ | % ⁽²⁾ | Amount ⁽¹⁾ ₍₃₎ | % ⁽²⁾ |
| Residential: | | | | | | | | | | |
| 1-4 family | \$23,407 | 0.72 | \$22,895 | 0.72 | \$20,987 | 0.68 | \$33,543 | 1.19 | \$44,982 | 1.53 |
| Permanent NCLC | 1,419 | 8.13 | 1,183 | 5.56 | — | — | 2,187 | 5.94 | 927 | 1.58 |
| Construction | 356 | 0.91 | 283 | 0.97 | 526 | 2.32 | 356 | 1.30 | — | — |
| Liquidating portfolio - NCLC | — | — | — | — | — | — | 582 | 12.08 | 4,487 | 23.95 |
| Consumer: | | | | | | | | | | |
| Home equity loans | 24,344 | 0.99 | 20,394 | 0.80 | 21,141 | 0.80 | 26,738 | 0.97 | 33,122 | 1.12 |
| Liquidating portfolio - home equity loans | 3,588 | 2.94 | 4,538 | 3.12 | 6,128 | 3.47 | 9,804 | 4.47 | 15,621 | 5.51 |
| Other consumer | 516 | 1.18 | 453 | 1.21 | 398 | 1.26 | 476 | 1.73 | 726 | 2.51 |
| Commercial: | | | | | | | | | | |
| Commercial non-mortgage | 2,769 | 0.11 | 4,619 | 0.24 | 5,201 | 0.31 | 7,871 | 0.52 | 15,817 | 0.88 |
| Asset-based loans | — | — | — | — | — | — | — | — | 3,676 | 0.49 |
| Commercial real estate: | | | | | | | | | | |
| Commercial real estate | 14,710 | 0.56 | 1,766 | 0.08 | 11,006 | 0.53 | 8,184 | 0.43 | 7,158 | 0.38 |
| Residential development | — | — | — | — | 194 | 0.32 | 551 | 0.48 | 2,096 | 1.30 |
| Equipment financing loans and leases | 1,926 | 0.46 | 4,800 | 1.02 | 7,937 | 1.13 | 10,641 | 1.20 | 9,860 | 0.96 |
| Total loans and leases past due 30-89 days | 73,035 | 0.61 | 60,931 | 0.54 | 73,518 | 0.67 | 100,933 | 0.92 | 138,472 | 1.14 |
| Past due 90 days or more accruing: | | | | | | | | | | |
| Commercial non-mortgage | 346 | 0.01 | 161 | 0.01 | 91 | 0.01 | 50 | 0.01 | 459 | 0.03 |
| Commercial real estate | 891 | 0.03 | 428 | 0.02 | — | — | 236 | 0.01 | 450 | 0.02 |
| Residential development | — | — | 135 | 0.34 | — | — | — | — | 201 | 0.12 |
| Total loans and leases past due 90 days and accruing | 1,237 | | 724 | | 91 | | 286 | | 1,110 | |
| Total loans and leases over 30 day delinquent loans | \$74,272 | | \$61,655 | | \$73,609 | | \$101,219 | | \$139,582 | |
| Deferred costs and unamortized premiums | 214 | | 194 | | 245 | | | | | |
| Accrued interest | 887 | | 720 | | 884 | | | | | |
| Total recorded investment over 30 day delinquent loans | \$75,373 | | \$62,569 | | \$74,738 | | | | | |

(1) Past due loan and lease balances exclude the impact of deferred costs and unamortized premiums.

Represent the principal balance of past due loans and leases as a percentage of the outstanding principal balance

(2) within the comparable loan and lease category. The percentage excludes the impact of deferred costs and unamortized premiums.

- (3) Recorded investment for the years ended December 31, 2008 and 2009 is unavailable as the Company began disclosing total recorded investment upon the adoption of ASU 2010-20 at December 31, 2010.

Allowance for Loan and Lease Losses Methodology

The allowance for loan and lease losses and the reserve for unfunded credit commitments are maintained at a level estimated by management to provide for probable losses inherent within the loan portfolio. Probable losses are estimated based upon a quarterly review of the loan portfolio, which includes historic default and loss experience, specific problem loans, risk rating profile, economic conditions and other pertinent factors which, in management's judgment, warrant current recognition in the loss estimation process. Webster's Credit Risk Management Committee meets quarterly to review and conclude on the adequacy of the reserves and to present their recommendation to executive management.

Management considers the adequacy of the ALLL a critical accounting policy. The adequacy of the ALLL is subject to considerable assumptions and judgment used in its determination. Therefore, actual losses could differ materially from management's estimate

Table of Contents

if actual conditions differ significantly from the assumptions utilized. These conditions include economic factors in Webster's market and nationally, industry trends and concentrations, real estate values and trends, and the financial condition and performance of individual borrowers. While management believes the ALLL is adequate as of December 31, 2012, actual results may prove different and the differences could be significant.

Webster's methodology for assessing the appropriateness of the ALLL includes several key elements. The problem loans analyzed and specifically reserved for are identified and segregated from the portfolio. The remaining loans are segmented into pools that are similar in type and risk characteristic. Historic portfolio performance data is collected over time and analyzed to support the segmentation, and to use in the loss estimation process. This data includes risk ratings, historic delinquency, default, and non-accrual data and loss trend information.

Probable losses in the portfolio are estimated by calculating formula allowances for homogeneous pools of loans and specific allowances for impaired loans. The formula allowances are calculated by applying loss factors to the loan pools that are based on historic default and loss rates, internal risk ratings, and other risk-based characteristics.

Changes in risk ratings, and other risk factors, for both performing and non-performing loans affect the calculation of the allowances. Loss factors are based on Webster's default and loss experience, and may be adjusted for significant conditions that, in management's judgment, affect the collectability of the portfolio as of the evaluation date. The following are considered when determining probable losses: historic loss experience, borrower and facility risk ratings, industry and borrower concentrations, collateral values, portfolio trends, and current market conditions. Back-testing is performed to compare original estimated losses and actual observed losses, resulting in ongoing refinements.

The ALLL incorporates the range of probable outcomes as part of the loss estimation process, as well as an estimate of risk not captured in quantitative modeling and methodologies including, for example, imprecision in loss estimate methodologies, asset quality trends, changes in portfolio characteristics and loan mix, volatility in historic loss experience, uncertainty associated with industry trends, the economy and other external factors.

The table below provides, as of the dates indicated, an allocation of the allowance for loan and lease losses by loan type; however, allocation of a portion of the allowance to one category of loans and leases does not preclude its availability to absorb losses in other categories.

Table 23: Allocation of allowance for loan and lease losses by portfolio segment at December 31:

| | 2012 | | 2011 | | 2010 | | 2009 | | 2008 | |
|------------------------|-----------|------------------|-----------|------------------|-----------|------------------|-----------|---------------------|-----------|---------------------|
| (Dollars in thousands) | Amount | % ⁽¹⁾ | Amount | % ⁽¹⁾ | Amount | % ⁽¹⁾ | Amount | % ⁽¹⁾⁽²⁾ | Amount | % ⁽¹⁾⁽²⁾ |
| Residential | \$29,474 | 0.9 | \$34,565 | 1.1 | \$30,792 | 1.0 | \$26,895 | 0.9 | \$23,578 | 0.8 |
| Consumer | 54,254 | 2.1 | 67,785 | 2.5 | 95,071 | 3.3 | 102,017 | 3.4 | 57,665 | 1.7 |
| Commercial | 46,566 | 1.6 | 60,681 | 2.5 | 74,470 | 3.5 | 88,406 | 4.3 | 75,285 | 3.0 |
| Commercial real estate | 30,834 | 1.1 | 45,013 | 1.9 | 77,695 | 3.5 | 74,753 | 3.5 | 52,649 | 2.4 |
| Equipment financing | 4,001 | 1.0 | 8,943 | 1.9 | 21,637 | 3.0 | 29,113 | 3.2 | 9,355 | 0.9 |
| Unallocated | 12,000 | — | 16,500 | — | 22,000 | — | 20,000 | — | 16,797 | — |
| Total ALLL | \$177,129 | 1.5 | \$233,487 | 2.1 | \$321,665 | 2.9 | \$341,184 | 3.1 | \$235,329 | 1.9 |

(1) Percentage represents the allocated allowance for loan and lease losses to the total loans outstanding within the comparable category.

(2) Allowance for loan and lease losses for applicable loan categories has been reclassified to conform to the presentation required by ASU 2010-20.

At December 31, 2012, the allowance for loan and lease losses was \$177.1 million, or 1.47% of the total loan portfolio, and 91% of total non-performing loans and leases. This compares with an allowance of \$233.5 million, or 2.08% of the total loan portfolio, and 124% of total non-performing loans and leases at December 31, 2011. Net charge-offs for the year ended December 31, 2012 were \$77.9 million and consisted of \$12.1 million in net charge-offs for residential loans, \$36.9 million for consumer loans, \$29.0 million for commercial loans, \$7.7 million for commercial real estate loans, and net recoveries of \$7.8 million for equipment financing loans. Net charge-offs

decreased by \$32.8 million during the year ended December 31, 2012 from the comparable 2011 period. The decrease in charge-off activity reflects lower levels of non-performing loans and improved portfolio performance for year ended December 31, 2012. The decrease in the allowance for loan and lease losses year over year reflects improved portfolio and economic conditions across all lines of business, effectively reducing probable losses.

The reserve associated with loans individually evaluated for impairment ALLL balance decreased \$19.2 million at December 31, 2012 when compared to December 31, 2011. The reduction in the reserve is primarily due to a decrease in the balance of impaired loans primarily due to note payoffs and improving risk rating profile of the portfolio, coupled with trends in charge-offs and forecasts of probable losses which result in a stronger sense of stability in the portfolio.

Table of Contents

As of December 31, 2012, the reserve allocated to the residential loan portfolio decreased \$5.1 million compared to December 31, 2011. The decrease from December 31, 2011 is due to a slight decrease in non-performing loans as a result of the transfer of non-performing loans to held for sale during the year ended December 31, 2012 as well as a decrease in the twelve month loss projection, and reduced impairments on modified loans partially offset by an increase in the residential loan portfolio balance.

The reserve allocated to the consumer portfolio at December 31, 2012 decreased \$13.5 million compared to December 31, 2011. The decrease from December 31, 2011 is due to a reduction in the consumer loan portfolio in addition to charge-offs that have occurred and reduced the balances in weaker vintages. Net charge-offs decreased by \$10.7 million in 2012 and the twelve month loss projection continues to decline. The general reserve at December 31, 2012 excludes loans classified as TDRs during the period where the borrower's obligation has been discharged in bankruptcy.

The reserve allocated to the commercial loan portfolio at December 31, 2012 decreased \$14.1 million compared to December 31, 2011. The decrease from December 31, 2011 is due to improved portfolio risk ratings driven primarily by payoffs and upgrades which resulted in a decrease in the projected loss range.

The reserve allocated to the commercial real estate portfolio at December 31, 2012 decreased \$14.2 million compared to December 31, 2011. The decrease is due to a decline in classified loans which resulted in a reduction in the range of estimated loss at December 31, 2012 as compared to December 31, 2011, partially offset by an increase in the portfolio loan balance at December 31, 2012.

As of December 31, 2012, the reserve allocated to the equipment financing portfolio decreased \$4.9 million compared to December 31, 2011. The decrease from December 31, 2011 is due to a planned decline in the loan portfolio as well as a decline in past due loans and classified assets. The portfolio had net recoveries in 2012 which the Company does not anticipate to continue.

The unallocated portion of the ALLL represents general valuation allowances that are not allocated to a specific loan portfolio. The unallocated portion of the ALLL at December 31, 2012 decreased \$4.5 million compared to December 31, 2011. The decrease from December 31, 2011 is due to continued improvement in the Company's risk rating accuracy and overall improvements in credit risk management processes combined with an improvement in commercial related economic factors during the period.

Table of Contents

Table 24: Detail of activity in the Company's allowance for credit losses for the years ended December 31:

| (In thousands) | 2012 | 2011 | 2010 | 2009 | 2008 | |
|--|-----------|-----------|-----------|-----------|-----------|---|
| Beginning balance | \$233,487 | \$321,665 | \$341,184 | \$235,329 | \$188,086 | |
| Allowance for sold loans (1) | — | — | — | (469) |)— | |
| Provision | 21,500 | 22,500 | 115,000 | 302,700 | 185,300 | |
| Charge-offs: | | | | | | |
| Residential | (12,927 |)(11,524 |)(16,991 |)(20,013 |)(31,264 |) |
| Consumer | (43,920 |)(52,997 |)(66,215 |)(79,967 |)(39,455 |) |
| Commercial | (35,793 |)(39,933 |)(31,570 |)(58,978 |)(34,679 |) |
| Commercial real estate | (9,894 |)(22,721 |)(19,139 |)(17,140 |)(34,029 |) |
| Equipment financing | (1,668 |)(2,154 |)(16,760 |)(29,801 |)(3,382 |) |
| Total charge-offs | (104,202 |)(129,329 |)(150,675 |)(205,899 |)(142,809 |) |
| Recoveries: | | | | | | |
| Residential | 803 | 933 | 1,671 | 2,527 | 1,440 | |
| Consumer | 7,040 | 5,449 | 4,637 | 3,199 | 943 | |
| Commercial | 6,817 | 5,276 | 4,285 | 1,579 | 1,433 | |
| Commercial real estate | 2,210 | 544 | 996 | 9 | — | |
| Equipment financing | 9,474 | 6,449 | 4,567 | 2,209 | 936 | |
| Total recoveries | 26,344 | 18,651 | 16,156 | 9,523 | 4,752 | |
| Net charge-offs | (77,858 |)(110,678 |)(134,519 |)(196,376 |)(138,057 |) |
| Ending balance | \$177,129 | \$233,487 | \$321,665 | \$341,184 | \$235,329 | |
| Reserve for unfunded credit commitments: (2) | | | | | | |
| Beginning balance | \$5,449 | \$9,378 | \$10,105 | \$10,500 | \$9,500 | |
| Provision | 723 | 209 | 311 | 300 | 1,000 | |
| Benefit | (510 |)(4,138 |)(1,038 |)(695 |)— | |
| Ending balance-reserve for unfunded credit commitments | \$5,662 | \$5,449 | \$9,378 | \$10,105 | \$10,500 | |

(1) Balance represents the allowance for loans sold associated with the sale of Budget Installment Corporation ("BIC") in November 2009.

(2) The reserve for unfunded credit commitments is reported as a component of accrued expenses and other liabilities in the accompanying Consolidated Balance Sheets. As of 2010, the provision is reflected as a component of non-interest expense.

Table 25: Summary of net charge-offs (recoveries) to average outstanding loans and leases by category for the years ended December 31:

| | 2012 | 2011 | 2010 | 2009 | 2008 | |
|---|-------|--------|--------|-------|-------|---|
| Net charge-offs | | | | | | |
| Residential | 0.37 | %0.34 | %0.51 | %0.59 | %0.83 | % |
| Consumer | 1.37 | 1.70 | 2.10 | 2.42 | 1.19 | |
| Commercial | 1.12 | 1.53 | 1.34 | 2.47 | 1.27 | |
| Commercial real estate | 0.30 | 0.99 | 0.85 | 0.77 | 1.51 | |
| Equipment financing | (1.84 |)(0.73 |) 1.52 | 2.80 | 0.24 | |
| Total net charge-offs to total average loans and leases | 0.68 | %1.00 | %1.23 | %1.68 | %1.09 | % |

Table of Contents

Sources of Funds

The primary source of Webster Bank's cash flows for use in lending and meeting its general operational needs is deposits. Additional sources of funds are from the Federal Home Loan Bank ("FHLB") advances and other borrowings, loan and mortgage-backed securities repayments, securities sales proceeds and maturities, and earnings. While scheduled loan and securities repayments are a relatively stable source of funds, loan and investment security prepayments and deposit inflows are influenced by prevailing interest rates and local economic conditions and are inherently uncertain.

Deposits

Webster Bank offers a wide variety of deposit products for checking and savings (including: ATM and check card use, direct deposit, ACH payments, combined statements, automated mobile banking services, Internet-based banking, bank by mail as well as overdraft protection via line of credit or transfer from another deposit account) designed to meet the transactional, savings and investment needs of our consumer and business customers throughout 167 banking offices within our primary market area.

Webster manages the flow of funds in its deposit accounts and provides an assortment of accounts and rates consistent with FDIC regulations. Webster's Retail Pricing Committee and its Commercial and Institutional Liability Pricing Committee meet regularly to determine pricing and marketing initiatives.

Table 26: Daily average balances of deposits by type and weighted-average rates paid thereon for the period indicated:

| (Dollars in thousands) | Years ended December 31, | | | | | |
|-------------------------|--------------------------|--------------|-----------------|--------------|-----------------|--------------|
| | 2012 | | 2011 | | 2010 | |
| | Average Balance | Average Rate | Average Balance | Average Rate | Average Balance | Average Rate |
| Non-interest bearing: | | | | | | |
| Demand | \$2,638,025 | | \$2,278,419 | | \$1,789,161 | |
| Interest-bearing: | | | | | | |
| Checking | 1,635,857 | 0.06 | % 1,436,405 | 0.12 | % 1,772,722 | 0.19 % |
| Health savings accounts | 1,201,992 | 0.54 | 986,875 | 0.83 | 800,448 | 1.17 |
| Money market | 2,190,266 | 0.22 | 2,408,765 | 0.33 | 2,449,286 | 0.57 |
| Savings | 3,796,466 | 0.23 | 3,702,288 | 0.43 | 3,435,713 | 0.66 |
| Time deposits | 2,703,414 | 1.43 | 3,031,835 | 1.55 | 3,490,017 | 1.82 |
| Total interest-bearing | 11,527,995 | 0.52 | 11,566,168 | 0.70 | 11,948,186 | 0.94 |
| Total average deposits | \$14,166,020 | 0.42 | % \$13,844,587 | 0.58 | % \$13,737,347 | 0.82 % |

Average deposits increased \$321.4 million, or 2.3%, in 2012 as compared to 2011 and increased \$107.2 million, or 0.8%, in 2011 as compared to 2010. There has been a steady growth in deposits, most significantly for health savings accounts and non-interest bearing classifications. As a result, there has been a steady decrease in the average cost of deposits. See Note 9 - Deposits in the Notes to Consolidated Financial Statements for additional information.

Time deposits with a denomination of \$100 thousand or more amounted to \$0.9 billion, \$1.0 billion and \$1.0 billion and represented approximately 6.4%, 7.2% and 7.7% of total deposits at December 31, 2012, 2011 and 2010, respectively.

Table 27: Amount of time deposits with a denomination of \$100 thousand or more at December 31, 2012, maturing during the periods indicated:

| (In thousands) | |
|---|-----------|
| Due within 3 months | \$232,480 |
| Due after 3 months and within 6 months | 137,825 |
| Due after 6 months and within 12 months | 140,947 |
| Due after 12 months | 414,402 |
| Total | \$925,654 |

Table of Contents**Borrowings**

Webster is a member of the Federal Home Loan Bank of Boston, which is part of a twelve district Federal Home Loan Bank System. Members are required to own capital stock of the FHLB, and borrowings are collateralized by qualifying assets not otherwise pledged (principally single-family residential mortgage loans and securities). The maximum amount of credit which the FHLB will extend varies from time to time, depending on its policies and the amount of qualifying collateral the member can pledge. Webster has satisfied its collateral requirement at December 31, 2012.

Borrowings, utilized as a source of funding for liquidity and interest rate risk management purposes, primarily consist of FHLB advances and securities sold under agreements to repurchase (whereby Webster delivers securities to counterparties under an agreement to repurchase the securities at a fixed price in the future). In addition, Webster will utilize term and overnight Federal funds to meet short-term liquidity needs. The Company also carries long-term debt which, at December 31, 2012, consists of subordinated notes maturing in 2013, senior notes maturing in 2014, and junior subordinated notes maturing in 2033.

Table 28: Daily average balances of borrowings by type and weighted-average rates paid thereon for the periods indicated:

| (Dollars in thousands) | Years ended December 31, | | | | | | |
|--|--------------------------|--------------|-----------------|--------------|-----------------|--------------|---|
| | 2012 | | 2011 | | 2010 | | |
| | Average Balance | Average Rate | Average Balance | Average Rate | Average Balance | Average Rate | |
| FHLB advances | \$1,389,999 | 1.22 | % \$569,987 | 2.52 | % \$567,711 | 3.11 | % |
| Securities sold under agreements to repurchase | 1,033,933 | 2.01 | 919,762 | 1.74 | 813,433 | 1.93 | |
| Federal funds | 173,690 | 0.17 | 122,656 | 0.14 | 75,753 | 0.21 | |
| Treasury, tax and loan | — | — | 10,905 | — | 10,017 | — | |
| Long-term debt | 418,896 | 4.07 | 565,331 | 4.36 | 586,546 | 4.30 | |
| Total average borrowings | \$3,016,518 | 1.82 | % \$2,188,641 | 2.52 | % \$2,053,460 | 2.86 | % |

Average borrowings increased \$0.8 billion, or 37.8%, in 2012 as compared to 2011, and increased \$0.1 billion, or 6.6% in 2011 as compared to 2010. The increase in 2012 as compared to 2011 was primarily due to greater utilization of FHLB advances at lower interest rates somewhat offset by prepayments of long-term debt with higher interest rates, and the increase in 2011 as compared to 2010 was primarily due to greater utilization of securities sold under agreements to repurchase, with marginally lower interest rates. Average borrowings represented 15.6%, 12.1% and 11.5% of average total assets at December 31, 2012, 2011 and 2010, respectively.

See Note 10 - Securities Sold Under Agreements To Repurchase and Other Short-Term Borrowings, Note 11 - Federal Home Loan Bank Advances and Note 12 - Long-Term Debt in the Notes to Consolidated Financial Statements for additional information.

Table of Contents

Table 29: Contractual obligations and commitments at December 31, 2012.

The following table summarizes the Company's contractual obligations and other commitments to make future payments as of December 31, 2012. Payments for borrowings do not include interest. Payments related to leases are based on actual payments specified in the underlying contracts. Loan commitments and standby letters of credit are presented at contractual amounts; however, since many of these commitments are expected to expire unused or only partially used, the total amounts of these commitments do not necessarily reflect future cash requirements.

| (In thousands) | Payments Due by Period | | | | |
|--|------------------------|--------------------|--------------------|--------------------|--------------------|
| | Total | Less than one year | 1-3 years | 3-5 years | After 5 years |
| Contractual Obligations: | | | | | |
| FHLB advances | \$1,827,527 | \$1,425,000 | \$— | \$146,434 | \$256,093 |
| Senior notes | 150,000 | — | 150,000 | — | — |
| Subordinated notes | 102,579 | 102,579 | — | — | — |
| Junior subordinated debt | 77,320 | — | — | — | 77,320 |
| Securities sold under agreements to repurchase | 1,076,160 | 426,160 | 150,000 | 200,000 | 300,000 |
| Operating leases | 153,824 | 19,240 | 34,738 | 30,681 | 69,165 |
| Purchase obligations | 188,338 | 38,610 | 57,405 | 39,866 | 52,457 |
| Deposits with stated maturity dates | 2,545,152 | 1,606,218 | 705,580 | 232,097 | 1,257 |
| Total contractual obligations | 6,120,900 | 3,617,807 | 1,097,723 | 649,078 | 756,292 |
| Other commitments: | | | | | |
| Unused commitments to extend credit | 3,801,013 | 800,539 | 540,538 | 633,552 | 1,826,384 |
| Standby letters of credit | 139,789 | 83,785 | 20,561 | 35,443 | — |
| Commercial letters of credit | 6,535 | 2,719 | 65 | 3,751 | — |
| Total other commitments | 3,947,337 | 887,043 | 561,164 | 672,746 | 1,826,384 |
| Total contractual obligations and other commitments | \$10,068,237 | \$4,504,850 | \$1,658,887 | \$1,321,824 | \$2,582,676 |

As of December 31, 2012, the Company has unrecognized tax benefits that, if recognized, would impact the effective tax rate in future periods. Due to the uncertainty of the amounts to be ultimately paid, as well as the timing of such payments, all uncertain tax liabilities that have not been paid have been excluded from the table above. Further detail on the impact of income taxes is located in Note 8 - Income Taxes in the Notes to Consolidated Financial Statements. The Company has investments in private equity funds which are included in other assets in the accompanying Consolidated Balance Sheets. The Company has \$1.9 million in unfunded commitments remaining for its investments in private equity funds as of December 31, 2012.

Liquidity

Liquidity management allows Webster to meet cash needs at a reasonable cost under various operating environments. Liquidity at the Company level and at the Webster Bank level is actively managed and reviewed in order to maintain stable, cost effective funding to promote strength in its balance sheet. Liquidity comes from a variety of sources such as the cash flow from operating activities including principal and interest payments on loans and investments, unpledged securities which can be sold or utilized to secure funding and by the ability to attract new deposits. Webster has a commitment to maintain a strong, increasing base of core deposits to support growth in its loan portfolios.

Table of Contents

Company Liquidity:

Webster's primary sources of liquidity at the Company level are dividends from Webster Bank, investment income and net proceeds from borrowings, investment sales and capital offerings. The main uses of liquidity are the payment of principal and interest to holders of senior notes and capital securities, the payment of dividends to common and preferred shareholders, repurchases of Webster's common stock and purchases of available for sale securities. There are certain restrictions on the payment of dividends by Webster Bank to the Company, which are described in the section captioned "Supervision and Regulation" in Item 1 as included in Webster's 2012 Form 10-K. At December 31, 2012, there were \$128.4 million of retained earnings available for the payment of dividends by Webster Bank to the Company. Webster Bank paid the Company \$140.0 million in dividends during the year ended December 31, 2012. During the years ended December 31, 2012 and 2011, a total of 2,673,017 and 86,835 shares of common stock were repurchased at a cost of approximately \$53.2 million and \$1.7 million, respectively. Of the shares repurchased during 2012 and 2011, 154,126 and 86,835, respectively, were for employee compensation plans.

Webster Bank Liquidity:

Webster Bank's primary source of funding is core deposits, consisting of demand, savings, money market deposits, time deposits under \$100,000, and foreign deposits. At December 31, 2012, these core deposits, excluding brokered deposits, in aggregate, constituted 92.5% of consolidated deposits, compared with 91.6% of consolidated deposits for year ended December 31, 2011. On a consolidated basis, the Company's gross loan to total deposit ratio was 82.8%. At December 31, 2012 and 2011, FHLB advances outstanding totaled \$1.8 billion and \$1.3 billion, respectively. Webster Bank had additional borrowing capacity from the FHLB of approximately \$0.5 billion and \$1.0 billion at December 31, 2012 and 2011, respectively. In addition, unpledged securities could have been used to increase borrowing capacity at the FHLB by an additional \$2.5 billion at December 31, 2012 or used to collateralize other borrowings, such as repurchase agreements. At December 31, 2012, Webster Bank also had additional borrowing capacity from unused collateral at the FRB of \$0.5 billion. Alternatively, unpledged securities could have been used to increase borrowing capacity at the FRB by an additional \$3.1 billion at December 31, 2012.

Webster Bank is required by regulations adopted by the OCC to maintain liquidity sufficient to ensure safe and sound operations. Adequate liquidity, as assessed by the OCC, may vary from institution to institution depending on such factors as the overall asset/liability structure, market conditions, competition and the nature of the institution's deposit and loan customers. At December 31, 2012, Webster Bank exceeded all regulatory requirements.

Applicable OCC regulations require Webster Bank, as a commercial bank, to satisfy certain minimum leverage and risk-based capital requirements. As an OCC regulated commercial institution, it is also subject to a minimum tangible capital requirement. At December 31, 2012, Webster Bank was in full compliance with all applicable capital requirements and met the FDIC requirements for a "well capitalized" institution. On June 7, 2012, the FRB approved three proposals implementing the Basel III capital standards. The Basel III proposals could fundamentally change how banks calculate their regulatory capital requirements. The proposals would increase the minimum levels of required capital, narrow the definition of capital, and place greater emphasis on common equity. The Company is still in the process of assessing the impacts of these complex proposals, however, we believe we will continue to exceed all estimated well capitalized regulatory requirements on a fully phased-in basis.

The liquidity position of the Company is continuously monitored and adjustments are made to the balance between sources and uses of funds as deemed appropriate. Management is not aware of any events that are reasonably likely to have a material adverse effect on the Company's liquidity, capital resources or operations. In addition, management is not aware of any regulatory recommendations regarding liquidity, which if implemented would have a material adverse effect on the Company. Webster has a detailed liquidity contingency plan which is designed to respond to liquidity concerns in a prompt and comprehensive manner. It is designed to provide early detection of potential problems and details specific actions required to address liquidity stress scenarios.

Off-Balance Sheet Arrangements

In the normal course of operations, Webster engages in a variety of financial transactions that, in accordance with GAAP, are not recorded in the financial statements, or are recorded in amounts that differ from the notional amounts. These transactions involve to varying degrees, elements of credit, interest rate and liquidity risk. Such transactions are used for general corporate purposes or for customer needs. Corporate purpose transactions are used to help manage

credit, interest rate and liquidity risk or to optimize capital. Customer transactions are used to manage customers' requests for funding. For the year ended December 31, 2012, Webster did not engage in any off-balance sheet transactions that would have a material effect on its financial condition.

Table of Contents**Asset/Liability Management and Market Risk**

An effective asset/liability management process must balance the risks and rewards from both short and long-term interest rate risks in determining management strategy and action. To facilitate and manage this process, Webster has an Asset/Liability Committee (“ALCO”). The primary goal of ALCO is to manage interest rate risk to maximize net income and net economic value over time in changing interest rate environments subject to Board of Director approved risk limits. The Board sets limits for earnings at risk for parallel ramps in interest rates over 12 months of plus and minus 100, 200 and 300 basis points. Economic value or “equity at risk” limits are set for parallel shocks in interest rates of plus and minus 100 and 200 basis points. Based on the historic lows in short-term interest rates as of December 31, 2012 and 2011, the declining interest rate scenarios for both the earnings at risk for parallel ramps and the equity as risk for parallel shocks have been temporarily suspended per ALCO policy. ALCO also regularly reviews earnings at risk scenarios for non-parallel changes in rates, as well as longer-term earnings at risk for up to four years in the future.

Management measures interest rate risk using simulation analysis to calculate earnings and equity at risk. These risk measures are quantified using simulation software from one of the leading firms in the field of asset/liability modeling. Key assumptions relate to the behavior of interest rates and spreads, prepayment speeds and the run-off of deposits. From such simulations, interest rate risk is quantified and appropriate strategies are formulated and implemented.

Earnings at risk is defined as the change in earnings (excluding provision for loan and lease losses and income tax expense) due to changes in interest rates. Interest rates are assumed to change up or down in a parallel fashion and earnings results are compared to a flat rate scenario as a base. The flat rate scenario holds the end of the period yield curve constant over the twelve month forecast horizon. Earnings simulation analysis incorporates assumptions about balance sheet changes such as asset and liability growth, loan and deposit pricing and changes to the mix of assets and liabilities. It is a measure of short-term interest rate risk. Equity at risk is defined as the change in the net economic value of assets and liabilities due to changes in interest rates compared to a base net economic value. Equity at risk analyzes sensitivity in the present value of cash flows over the expected life of existing assets, liabilities and off-balance sheet contracts. It is a measure of the long-term interest rate risk to future earnings streams embedded in the current balance sheet.

Key assumptions underlying the present value of cash flows include the behavior of interest rates and spreads, asset prepayment speeds and attrition rates on deposits. Cash flow projections from the model are compared to market expectations for similar collateral types and adjusted based on experience with Webster Bank's own portfolio. The model's valuation results are compared to observable market prices for similar instruments whenever possible. The behavior of deposit and loan customers is studied using historical time series analysis to model future customer behavior under varying interest rate environments.

The equity at risk simulation process uses multiple interest rate paths generated by an arbitrage-free trinomial lattice term structure model. The Base Case rate scenario, against which all others are compared, uses the month-end LIBOR/Swap yield curve as a starting point to derive forward rates for future months. Using interest rate swap option volatilities as inputs, the model creates multiple rate paths for this scenario with forward rates as the mean. In shock scenarios, the starting yield curve is shocked up or down in a parallel fashion. Future rate paths are then constructed in a similar manner to the Base Case.

Cash flows for all instruments are created using product specific prepayment models and account specific system data for properties such as maturity date, amortization type, coupon rate, repricing frequency and repricing date. The asset/liability simulation software is enhanced with a mortgage prepayment model and a Collateralized Mortgage Obligation database. Instruments with explicit options (i.e., caps, floors, puts and calls) and implicit options (i.e., prepayment and early withdrawal ability) require such a rate and cash flow modeling approach to more accurately quantify value and risk. On the asset side, risk is impacted the most by mortgage loans and mortgage-backed securities, which can typically prepay at any time without penalty and may have embedded caps and floors. On the liability side, there is a large concentration of customers with indeterminate maturity deposits who have options to add or withdraw funds from their accounts at any time. Webster Bank also has the option to change the interest rate paid on these deposits at any time.

Webster's earnings at risk model incorporates net interest income and non-interest income and expense items, some of which vary with interest rates. These items include mortgage banking income, mortgage servicing rights and derivative mark-to-market adjustments.

Four main tools are used for managing interest rate risk: (1) the size and duration of the investment portfolio, (2) the size and duration of the wholesale funding portfolio, (3) off-balance sheet interest rate contracts and (4) the pricing and structure of loans and deposits. ALCO meets at least monthly to make decisions on the investment and funding portfolios based on the economic outlook, the Committee's interest rate expectations, the risk position and other factors. ALCO delegates pricing and product design responsibilities to individuals and sub-committees but monitors and influences their actions on a regular basis.

Table of Contents

Various interest rate contracts, including futures and options, interest rate swaps and interest rate caps and floors can be used to manage interest rate risk. These interest rate contracts involve, to varying degrees, credit risk and interest rate risk. Credit risk is the possibility that a loss may occur if a counter party to a transaction fails to perform according to the terms of the contract. The notional amount of interest rate contracts is the amount upon which interest and other payments are based. The notional amount is not exchanged; therefore, the notional amounts should not be taken as a measure of credit risk. See Note 1 - Summary of Significant Accounting Policies and Note 17 - Derivative Financial Instruments in the Notes to Consolidated Financial Statements contained elsewhere within this report for additional information.

Certain derivative instruments, primarily forward sales of mortgage-backed securities, are utilized by Webster Bank in its efforts to manage risk of loss associated with its mortgage banking activities. Prior to closing and funds disbursement, an interest-rate lock commitment is generally extended to the borrower. During such time, Webster Bank is subject to risk that market rates of interest may change impacting pricing on loan sales. In an effort to mitigate this risk, forward delivery sales commitments are established, thereby setting the sales price.

The following table summarizes the estimated impact that gradual parallel changes in interest rates of 100 and 200 basis points over a twelve month period starting December 31, 2012 and 2011 might have on Webster's pre-tax, pre-provision earnings for the subsequent twelve month period, compared to earnings assuming no change in interest rates.

Table 30: Earnings at risk to parallel changes in rates:

| | -200bp | -100bp | +100bp | +200bp |
|-------------------|--------|--------|--------|--------|
| December 31, 2012 | N/A | N/A | (0.3)% | 0.3% |
| December 31, 2011 | N/A | N/A | 1.2% | 3.4% |

Interest rates are assumed to change up or down in a parallel fashion and net income results are compared to a flat rate scenario as a base. The flat rate scenario holds the end of period yield curve constant over a twelve month forecast horizon. Webster is within policy limits for all scenarios. The flat rate scenario at both the end of 2012 and as 2011 assumed a federal funds rate of 0.25%. The increase in earnings at risk to higher rates since year end is primarily due to the purchase of fixed rate investment securities and termination of term fixed rate funding. As the federal funds rate was at 0.25% on December 31, 2012, the -100 and -200 basis point scenarios have been excluded. The interest rate risk position continues to take advantage of the moderately steep yield curve and extended period of short-term interest rates. Webster is well within policy limits for all scenarios.

Webster can also hold futures and options positions to minimize the price volatility of certain assets held as trading securities. Changes in the market value of these positions are recognized in the Consolidated Statements of Income. The following table summarizes the estimated impact that immediate non-parallel changes in interest rates might have on Webster's net income for the subsequent twelve month period starting December 31, 2012 and 2011.

Table 31: Earnings at risk to non-parallel changes in rates.

| | Short End of the Yield Curve | | | | Long End of the Yield Curve | | | |
|-------------------|------------------------------|-------|---------|---------|-----------------------------|---------|-------|--------|
| | -100bp | -50bp | +50bp | +100bp | -100bp | -50bp | +50bp | +100bp |
| December 31, 2012 | N/A | N/A | (2.2)% | (4.4)% | (7.4)% | (3.4)% | 2.7 % | 5.4 % |
| December 31, 2011 | N/A | N/A | (2.2)% | (3.7)% | (9.1)% | (4.5)% | 3.9 % | 7.6 % |

The non-parallel scenarios are modeled with the short end of the yield curve moving up or down 50 and 100 basis points while the long end of the yield curve remains unchanged and vice versa. The short end of the yield curve is defined as terms less than 18 months and the long end as terms of greater than 18 months. Webster's earnings generally benefit from a fall in short-term interest rates since more new and existing liabilities than assets are tied to short-term rates. The ultimate benefit Webster derives from this mismatch is dependent on the pricing elasticity of its large managed rate core deposit base and the impact of any rate floors on those deposits. An increase in short-term interest rates has the opposite effect on earnings. Webster's earnings generally benefit from a rise in long-term interest rates since more new and existing assets than liabilities are tied to long-term rates. The decrease in earnings from a fall

in long-term rates is typically greater than the increase in earnings from a rise in long-term rates due to the acceleration of asset prepayment activity as rates fall. These results reflect the annualized impact to earnings of immediate rate changes. The actual impact can be uneven during the year especially in the Short End scenarios where asset yields tied to Prime or LIBOR change immediately while certain deposit rate changes take more time. The increase in earnings at risk to the short end of the yield curve moving up is due to the purchase of fixed rate investment securities and termination of term fixed rate funding. The decrease in earnings at risk to the long end of the yield curve moving down is due primarily to reduced risk from forecast of purchased securities. Webster is within policy for all scenarios.

Table of Contents

The following table summarizes the estimated economic value of assets, liabilities and off-balance sheet contracts at December 31, 2012 and 2011 and the projected change to economic values if interest rates instantaneously increase or decrease by 100.

Table 32: Market value sensitivity (Equity at risk).

| (Dollars in thousands) | Book Value | Estimated Economic Value | Estimated Economic Value Change | |
|---|--------------|--------------------------|---------------------------------|--------------|
| | | | -100 BP | +100 BP |
| December 31, 2012 | | | | |
| Assets | \$20,146,765 | \$20,154,666 | N/A | \$(352,358) |
| Liabilities | 18,053,235 | 17,912,452 | N/A | (424,867) |
| Total | \$2,093,530 | \$2,242,214 | N/A | \$72,509 |
| Net change as % base net economic value | | | | 3.2 % |
| December 31, 2011 | | | | |
| Assets | \$18,714,340 | \$18,716,175 | N/A | \$(368,271) |
| Liabilities | 16,868,566 | 16,781,406 | N/A | (409,364) |
| Total | \$1,845,774 | \$1,934,769 | N/A | \$41,093 |
| Net change as % base net economic value | | | | 2.1 % |

Changes in economic value can be best described using duration. Duration is a measure of the price sensitivity of financial instruments for small changes in interest rates. For fixed rate instruments it can also be thought of as the weighted average expected time to receive future cash flows. For floating rate instruments it can be thought of as the weighted average expected time until the next rate reset. The longer the duration, the greater the price sensitivity for given changes in interest rates. Floating rate instruments may have durations as short as one day and therefore have very little price sensitivity due to changes in interest rates. Increases in interest rates typically reduce the value of fixed rate assets as future discounted cash flows are worth less at higher discount rates. A liability's value decreases for the same reason in a rising rate environment. A reduction in value of a liability is a benefit, however, as this is an obligation of Webster.

Duration gap is the difference between the duration of assets and the duration of liabilities. A duration gap near zero implies that the balance sheet is matched and would exhibit no change in estimated economic value for a small change in interest rates. Webster's duration gap was negative 0.9 years at December 31, 2012. At the end of 2011, the duration gap was negative 0.8 years. A negative duration gap implies that liabilities are longer than assets and therefore, they have more price sensitivity than assets and will reset their interest rates slower than assets. Consequently, Webster's net estimated economic value would increase when interest rates rise as the increased value of liabilities would more than offset the decreased value of assets. The opposite would occur when interest rates fall. Earnings would also generally be expected to increase when interest rates rise and decrease when rates fall over the longer term absent the effects of new business booked in the future. The change in Webster's duration gap is due to asset duration decreasing from 1.9 years to 1.6 years from December 31, 2012 to December 31, 2011 and liability duration declining from 2.7 years to 2.5 years from December 31, 2012 to December 31, 2011 for the reasons discussed above.

These estimates assume that management does not take any action to mitigate any positive or negative effects from changing interest rates. The earnings and economic values estimates are subject to factors that could cause actual results to differ. Management believes that Webster's interest rate risk position at December 31, 2012 represents a reasonable level of risk given the current interest rate outlook. Management, as always, is prepared to act in the event that interest rates do change rapidly.

Impact of Inflation and Changing Prices

The Consolidated Financial Statements and related data presented herein have been prepared in accordance with U.S. generally accepted accounting principles, which require the measurement of financial position and operating results in terms of historical dollars without considering changes in the relative purchasing power of money over time due to inflation.

Unlike most industrial companies, substantially all of the assets and liabilities of a banking institution are monetary in nature. As a result, interest rates have a more significant impact on Webster's performance than the effects of general levels of inflation. Interest rates do not necessarily move in the same direction or in the same magnitude as the price of goods and services.

Table of Contents

Critical Accounting Policies and Estimates

The accounting and reporting policies followed by the Company conform, in all material respects, to accounting principles generally accepted in the United States and to general practices within the financial services industry. The preparation of consolidated financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. While the Company bases estimates on historical experience, current information and other factors deemed to be relevant, actual results could differ from those estimates.

Critical accounting estimates are necessary in the application of certain accounting policies and procedures, and are particularly susceptible to significant change. Critical accounting policies are defined as those that are reflective of significant judgments and uncertainties, and could potentially result in materially different results under different assumptions and conditions. Management believes that the most critical accounting policies, which involve the most complex or subjective decisions or assessments, are as follows:

Allowance for Loan and Lease Losses

Accounting policies related to the allowance for loan and lease losses are considered to be critical, as these policies involve judgment and estimation by management. The allowance for loan and lease losses is a reserve established through a provision for credit losses charged to expense, which represents management's best estimate of probable losses that are inherent within the existing Company's portfolio of loans and leases as of the balance sheet date. The allowance, in the judgment of management, is based on guidance provided in SEC Staff Accounting Bulletin No. 102, "Selected Loan Loss Allowance Methodology and Documentation Issues" and includes amounts calculated in accordance with Accounting Standards Codification (FASB ASC) topic 310, "Receivables" and allowance allocation calculated in accordance with FASB ASC Topic 450, "Contingencies". The level of the allowance reflects management's continuing evaluation of industry concentrations, specific credit risks, loss experience, current portfolio quality, present economic, political and regulatory conditions and inherent risks not captured in quantitative modeling and methodologies, as well as trends in the foregoing. Portions of the allowance may be allocated for specific credits; however, the entire allowance is available for any credit that, in management's judgment, should be charged off. While management utilizes its best judgment and information available, the ultimate adequacy of the allowance is dependent upon a variety of factors beyond the Company's control, including the performance of the Company's loan portfolio, the economy, changes in interest rates and the view of the regulatory authorities toward loan classifications.

Fair Value Measurements

The Company measures many of its assets and liabilities on a fair value basis. In accordance with ASC 820, Fair value is used on a recurring basis for certain assets and liabilities in which fair value is the primary basis of accounting. Examples of these include derivative instruments and available-or-sale securities. Additionally, fair value is used on a non-recurring basis to evaluate assets or liabilities for impairment or for disclosure purposes in accordance with ASC 825. Examples of these include impaired loans, long-lived assets, goodwill, and core deposit intangible assets as well as loans held for sale accounted for at the lower of cost or fair value.

Fair value is the exchange price that would be received for an asset or paid to transfer a liability in an orderly transaction between market participants. When observable market prices are not available fair value is estimated using modeling techniques such as discounted cash flow analysis. These modeling techniques utilize assumptions that market participants would use in pricing the asset or the liability, including assumptions about the risk inherent in a particular valuation technique, the effect of a restriction on the sale or use of an asset, and the risk of nonperformance. Depending on the nature of the asset or liability, the Company uses various valuation techniques and assumptions when estimating the instrument's fair value. Considerable judgment may be involved in determining the amount that is most representative of fair value.

To increase consistency and comparability in fair value measures, ASC 820 established a three-level hierarchy to prioritize the inputs used in valuation techniques between observable inputs among (1) observable inputs that reflect quoted prices in active markets, (2) inputs other than quoted prices with observable market data, and (3) unobservable data such as the Company's own data or single dealer non-binding pricing quotes. The Company assesses the valuation hierarchy for each asset or liability measured at the end of each quarter, as a result assets or liabilities may be

transferred within hierarchy levels due to changes in availability of observable market inputs to measure fair value at the measurement date.

The table below provides a description and the valuation methodologies used for financial instruments measured at fair value, as well as the general classification of such instruments pursuant to the valuation hierarchy. The fair values measured at each level of the fair value hierarchy, as well as additional discussion regarding fair value measurements, can be found in Note 18 - Fair Value Measurement in the Notes to Consolidated Financial Statements contained elsewhere in this report.

Table of Contents

Table 33 — Fair Value Measurement of Financial Instruments

| Financial Instrument | Hierarchy | Valuation Methodology |
|-------------------------------------|-----------|---|
| Available for sale securities | Level 1 | Consist of equity securities and U.S. Treasury securities which have quoted prices. |
| | Level 2 | Consist of Agency CMOs, single-issuer trust preferred securities, mortgage-backed securities, commercial mortgage-backed securities, auction rate preferred securities, and corporate bonds issued by GSEs for which quoted market prices are not available. The Company employs an independent pricing service that utilizes matrix pricing to calculate fair value. Such fair value measurements consider observable data such as dealer quotes, market spreads, credit information, and the respective terms and conditions for debt instruments. The Company employs procedures to monitor pricing services' assumptions and establishes processes to challenge pricing services' valuations that appear unusual or unexpected. |
| | Level 3 | Consist of pooled trust preferred securities and collateralized loan obligations. The Company uses an internally developed model to value pooled trust preferred securities. The various inputs to the model include actual and estimated deferral and default rates, and discount rates implied from observable market inputs. Collateralized loan obligations are valued using multiple dealer price indications which are averaged to calculate fair value. |
| Derivative instruments | Level 2 | Consist of interest rate swaps, Fed Funds futures contracts and mortgage banking derivatives. These derivative instruments are valued using internally developed models that use readily observable market parameters. |
| Investments held in Rabbi Trust | Level 1 | The investments held in a Rabbi Trust primarily include mutual funds that invest in equity and fixed income securities. Shares of mutual funds are valued based on net asset value, which represents quoted market prices for the underlying shares held in the mutual fund. |
| Investments in Private Equity Funds | Level 3 | The Company generally accounts for its percentage ownership of investments in private equity funds at cost, subject to impairment testing, while certain funds are included at fair value based upon the net asset value of the respective fund. At December 31, 2012, investments in private equity funds consisted of \$1.5 million recorded at fair value and \$10.1 million recorded at cost. These are private investments that cannot be redeemed since the Company's investment is distributed as the underlying investments are liquidated, which generally takes 10 years. There are currently no plans to sell any of these investments prior to their liquidation. |

Level 3 Analysis

At December 31, 2012, the fair value of the pooled trust preferred securities was \$26.2 million, a decrease of \$2.8 million from the fair value of \$29.0 million at December 31, 2011. The fair value decreased slightly as a result of principal payments received during the year, which is offset by improvements in credit spreads. The unrealized losses in the Company's investment in the pooled trust preferred securities were \$19.8 million at December 31, 2012, a decrease of \$3.8 million from a balance of \$23.6 million at December 31, 2011. The decrease in unrealized losses was attributable to improvements in credit spreads. For the year ended December 31, 2012, the Company recognized no credit related or non-credit related OTTI for these securities.

Due to the continued inactive market and illiquid nature of pooled trust preferred securities in the entire capital structure, an internal cash flow model is used to value these securities on a quarterly basis. The Company employs an internal CDO model for projection of future cash flows and discounting those cash flows to a net present value. Each underlying issuer in the pool is rated internally using the latest financial data on each institution, and future deferrals, defaults and losses are then estimated on the basis of continued stress in the financial markets. Further, all current and projected deferrals are not assumed to cure, and all current and projected defaults are assumed to have no recovery value. The resulting net cash flows are then discounted at current market levels for similar types of products that are actively trading. To determine potential OTTI due to credit losses, management compares the amortized cost to the present value of expected cash flows adjusted for deferrals and defaults using the discount margin at the time of purchase. Other factors considered include an analysis of excess subordination and temporary interest shortfall coverage. Additional interest deferrals, defaults, or ratings changes could result in future OTTI charges. There were \$225 thousand in unrealized losses in the Company's investment in collateralized loan obligations at December 31, 2012. This unrealized loss represents the bid/ask spread on the securities. These securities have been highly stress tested and this

Table of Contents

unrealized loss does not signify any change in perceived credit quality. There were no investments in collateralized loan obligations at December 31, 2011.

Valuation of Goodwill/Other Intangible Assets

The Company has recorded goodwill which represents the excess purchase price of businesses acquired over the fair value of the identifiable net assets acquired and is assigned to specific reporting units. Goodwill is not amortized and is instead tested for impairment, at least annually in accordance with ASC 350. On an annual basis, or on an interim basis if an event occurs or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying value, the Company evaluates, periods of market disruption; market capitalization to book value erosion; financial services industry-wide factors; and internally developed forecasts to determine if its recorded goodwill may be impaired.

The recoverability of goodwill is a critical accounting policy that requires estimates in the preparation of the Consolidated Financial Statements. Determining the fair value of a reporting unit involves several management estimates, including developing a discounted cash flow valuation model which utilizes variables such as revenue growth rates, expense trends, discount rates and terminal values. Based upon an evaluation of key data and market factors, management selects from a range the specific variables to be incorporated into the valuation model. Projected future cash flows are discounted using estimated rates based on the Capital Asset Pricing Model, which considers the risk-free interest rate, market risk premium, beta, and unsystematic risk and size premium adjustments specific to the reporting unit. The Company primarily relies on the income approach to arrive at an indicated range of fair value for the reporting units. The Company uses the comparable company method to corroborate the income approach indication of the fair value of equity of the reporting units, and included small to mid-sized banks based in the Northeast, with significant geographic or product line overlap to Webster and its reporting units. Webster calculated the following multiples for the selected comparable companies; core deposit premium, equity value-to-tangible book value, equity value-to-revenue and price-to-earnings per share. The selected multiple ranges were based on a range of 90% to 100% of the median multiples, subject to an adjustment factor and a global factor calculated based on the quantitative and qualitative differences between the comparable companies and the reporting units.

Webster uses a valuation methodology that addresses market concerns, Basel III, and fully allocates capital. Capital allocation for segment reporting is based on regulatory targets aimed at risk weighted assets, tangible assets and deposits. Actual regulatory targets are applied to each of the asset bases and an implied target is used for deposits. The methodology creates two asset bases, risk weighted assets and tangible assets, as well as a deposit base, intangibles and management assessment. Allocated capital is measured annually and the amount of capital is static for one year. Goodwill impairment is determined using a two-step process. In "Step 1", the fair value of a reporting unit is compared to its carrying amount, including goodwill. If the fair value of the reporting unit exceeds its carrying amount, goodwill of the reporting unit is not considered impaired, and it is not necessary to continue to "Step 2" of the impairment process. Otherwise, Step 2 is performed where the implied fair value of goodwill is compared to the carrying value of the reporting units' goodwill. Implied goodwill is computed as a residual value after allocating the fair value of the reporting unit to its assets and liabilities. The fair value of the Retail and Other reporting unit exceeded carrying value by 18.0% and 117.4%, respectively, at December 31, 2012. As of December 31, 2012, the Company does not expect it has any reporting units that are at risk of failing Step 1 of the goodwill impairment test, nor would recent legislation impact this expectation.

The Company has recorded other intangible assets relating to core deposits. The other intangible assets have a designated finite life and are amortized over their useful lives and are evaluated for impairment whenever events or changes in circumstances indicate the carrying amount of the assets may not be recoverable.

Income Taxes

Certain aspects of accounting for income taxes require significant management judgment, including assessing the realizability of deferred tax assets and the resolution of uncertain tax positions. Such judgments are subjective and involve estimates and assumptions about matters that are inherently uncertain. Should actual factors and conditions differ materially from those used by management, the actual realization of deferred tax assets and resolution of uncertain tax positions could differ materially from the amounts recorded in the Consolidated Financial Statements.

Deferred tax assets generally represent items that can be used as a tax deduction or credit in future income tax returns and for which a financial statement tax benefit has been recognized. The realization of deferred tax assets generally depends upon future sources of taxable income and the existence of prior years' taxable income to which "carryback" refund claims could be made. Valuation allowances are established for those deferred tax assets determined not likely to be realized. As of December 31, 2012, a full valuation allowance has been established for the Connecticut portions of net state deferred tax assets, and for certain losses characterized as capital in nature for U.S. corporation income tax purposes, due to realization uncertainties.

Table of Contents

As more fully described in the Notes to Consolidated Financial Statements, the receipt of U.S. tax refunds approximating \$55.4 million at December 31, 2012 is contingent upon the completion of an ongoing examination by the Internal Revenue Service and subsequent review and approval by the U.S. Congressional Joint Committee on Taxation. During 2012, Webster recognized \$0.9 million of interest receivable on the estimated non-contingent portions of the refunds applicable to those years.

For more information about income taxes, see Note 8 - Income Taxes in the Notes to Consolidated Financial Statements elsewhere within this report.

Pension and Other Postretirement Benefits

The determination of the obligation and expense for pension and other postretirement benefits is dependent upon certain assumptions used in calculating such amounts. Key assumptions used in the actuarial valuations include the discount rate, expected long-term rate of return on plan assets and rates of increase in compensation and health care costs. Actual results could differ from the assumptions, and market driven rates may fluctuate. Significant differences in actual experience or significant changes in the assumptions may materially affect the future pension and other postretirement obligations and expense. Note 19 - Pension and Other Postretirement Benefits in the Notes to Consolidated Financial Statements elsewhere within this report for further information.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Information regarding quantitative and qualitative disclosures about market risk appears under Item 7, "Management's Discussion and Analysis of Financial Condition and Results of Operations," under the caption "Asset/Liability Management and Market Risk".

Table of Contents

ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

Index to Consolidated Financial Statements

| | Page No. |
|---|-----------|
| Report of Independent Registered Public Accounting Firm | <u>70</u> |
| Consolidated Balance Sheets | <u>71</u> |
| Consolidated Statements of Income | <u>72</u> |
| Consolidated Statements of Comprehensive Income | <u>74</u> |
| Consolidated Statements of Shareholders' Equity | <u>75</u> |
| Consolidated Statements of Cash Flows | <u>76</u> |
| Notes to Consolidated Financial Statements | <u>78</u> |

Table of Contents

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders of
Webster Financial Corporation and subsidiaries:

We have audited the accompanying consolidated balance sheets of Webster Financial Corporation and subsidiaries (the “Company”) as of December 31, 2012 and 2011, and the related consolidated statements of income and comprehensive income, shareholders’ equity and cash flows for each of the three years in the period ended December 31, 2012. These financial statements are the responsibility of the Company’s management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Webster Financial Corporation and subsidiaries at December 31, 2012 and 2011 and the consolidated results of their operations and their cash flows for each of the three years in the period ended December 31, 2012, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the Company’s internal control over financial reporting as of December 31, 2012, based on criteria established in Internal Control—Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission, and our report dated February 28, 2013 expressed an unqualified opinion thereon.

/s/ ERNST & YOUNG LLP

Boston, Massachusetts

February 28, 2013

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEETS

| (In thousands, except share data) | December 31, | |
|--|--------------|--------------|
| | 2012 | 2011 |
| Assets: | | |
| Cash and due from banks | \$252,283 | \$195,957 |
| Interest-bearing deposits | 98,205 | 96,062 |
| Securities available for sale, at fair value | 3,136,160 | 2,874,764 |
| Securities held-to-maturity (fair value of \$3,264,718 and \$3,130,546) | 3,107,529 | 2,973,727 |
| Federal Home Loan Bank and Federal Reserve Bank stock, at cost | 155,630 | 143,874 |
| Loans held for sale | 107,633 | 57,391 |
| Loans and leases | 12,028,696 | 11,225,404 |
| Allowance for loan and lease losses | (177,129) | (233,487) |
| Loans and leases, net | 11,851,567 | 10,991,917 |
| Deferred tax asset, net | 68,681 | 105,665 |
| Premises and equipment, net | 134,562 | 147,379 |
| Goodwill | 529,887 | 529,887 |
| Other intangible assets, net | 10,270 | 15,690 |
| Cash surrender value of life insurance policies | 418,293 | 307,039 |
| Prepaid FDIC premiums | 16,323 | 37,946 |
| Accrued interest receivable and other assets | 259,742 | 237,042 |
| Total assets | \$20,146,765 | \$18,714,340 |
| Liabilities and shareholders' equity: | | |
| Deposits: | | |
| Non-interest-bearing | \$2,881,131 | \$2,473,693 |
| Interest-bearing | 11,649,704 | 11,182,332 |
| Total deposits | 14,530,835 | 13,656,025 |
| Securities sold under agreements to repurchase and other short-term borrowings | 1,076,160 | 1,164,706 |
| Federal Home Loan Bank advances | 1,827,612 | 1,252,609 |
| Long-term debt | 334,276 | 552,589 |
| Accrued expenses and other liabilities | 284,352 | 242,637 |
| Total liabilities | 18,053,235 | 16,868,566 |
| Shareholders' equity: | | |
| Preferred stock, \$.01 par value; Authorized - 3,000,000 shares: | | |
| Series A issued and outstanding - 28,939 shares | 28,939 | 28,939 |
| Series E issued and outstanding - 5,060 shares | 122,710 | — |
| Common stock, \$.01 par value; Authorized - 200,000,000 shares | | |
| Issued - 90,735,596 and 90,709,350 shares | 907 | 907 |
| Paid-in capital | 1,145,620 | 1,145,346 |
| Retained earnings | 1,000,427 | 865,427 |
| Less: Treasury stock, at cost (5,772,006 and 3,493,915 shares) | (172,807) | (134,641) |
| Accumulated other comprehensive loss | (32,266) | (60,204) |
| Total shareholders' equity | 2,093,530 | 1,845,774 |
| Total liabilities and shareholders' equity | \$20,146,765 | \$18,714,340 |
| See accompanying Notes to Consolidated Financial Statements. | | |

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF INCOME

| (In thousands, except per share data) | Years ended December 31, | | |
|--|--------------------------|-----------|-----------|
| | 2012 | 2011 | 2010 |
| Interest Income: | | | |
| Interest and fees on loans and leases | \$485,666 | \$486,883 | \$493,244 |
| Taxable interest and dividends on securities | 178,215 | 182,599 | 184,571 |
| Non-taxable interest on securities | 27,196 | 29,006 | 29,862 |
| Loans held for sale | 2,425 | 1,235 | 970 |
| Total interest income | 693,502 | 699,723 | 708,647 |
| Interest Expense: | | | |
| Deposits | 59,586 | 80,808 | 112,629 |
| Securities sold under agreements to repurchase and other short-term borrowings | 21,034 | 16,172 | 15,900 |
| Federal Home Loan Bank advances | 16,943 | 14,352 | 17,628 |
| Long-term debt | 17,031 | 24,623 | 25,219 |
| Total interest expense | 114,594 | 135,955 | 171,376 |
| Net interest income | 578,908 | 563,768 | 537,271 |
| Provision for loan and lease losses | 21,500 | 22,500 | 115,000 |
| Net interest income after provision for loan and lease losses | 557,408 | 541,268 | 422,271 |
| Non-interest Income: | | | |
| Deposit service fees | 96,633 | 102,795 | 108,977 |
| Loan related fees | 18,043 | 20,237 | 20,286 |
| Wealth and investment services | 29,515 | 26,421 | 24,925 |
| Mortgage banking activities | 23,037 | 4,905 | 4,169 |
| Increase in cash surrender value of life insurance policies | 11,254 | 10,360 | 10,517 |
| Net (loss) gain on trading securities | — | (1,799 |) 12,045 |
| Net gain on sale of investment securities | 3,347 | 3,823 | 9,748 |
| Total other-than-temporary impairment loss on securities | — | — | (14,445 |
| Less: Portion of loss recognized in other comprehensive income | — | — | 8,607 |
| Net impairment loss recognized in earnings | — | — | (5,838 |
| Other income | 10,929 | 10,300 | 16,396 |
| Total non-interest income | 192,758 | 177,042 | 201,225 |
| Non-interest Expense: | | | |
| Compensation and benefits | 264,101 | 262,647 | 245,343 |
| Occupancy | 50,131 | 53,866 | 55,634 |
| Technology and equipment | 62,210 | 60,721 | 62,855 |
| Intangible assets amortization | 5,420 | 5,588 | 5,588 |
| Marketing | 16,827 | 18,456 | 18,968 |
| Professional and outside services | 11,348 | 11,203 | 14,721 |
| Deposit insurance | 22,749 | 20,927 | 24,535 |
| Litigation | — | (9,523 |) 22,476 |
| Other expense | 69,018 | 87,091 | 88,854 |
| Total non-interest expense | 501,804 | 510,976 | 538,974 |
| Income from continuing operations before income tax expense | 248,362 | 207,334 | 84,522 |
| Income tax expense | 74,665 | 57,951 | 12,358 |
| Income from continuing operations | 173,697 | 149,383 | 72,164 |
| Income from discontinued operations, net of tax | — | 1,995 | 94 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | |
|---|-----------|-----------|------------|
| Net income | 173,697 | 151,378 | 72,258 |
| Less: Net (loss) income attributable to non controlling interests | — | (1 |)3 |
| Net income attributable to Webster Financial Corporation | 173,697 | 151,379 | 72,255 |
| Preferred stock dividends | (2,460 |)(3,286 |)(18,086) |
| Accretion of preferred stock discount | — | — | (6,830) |
| Net income available to common shareholders | \$171,237 | \$148,093 | \$47,339 |
| See accompanying Notes to Consolidated Financial Statements. | | | |

72

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF INCOME, continued

| (In thousands, except per share data) | Years ended December 31, | | |
|--|--------------------------|--------|--------|
| | 2012 | 2011 | 2010 |
| Net income per common share: | | | |
| Basic: | | | |
| Income from continuing operations | \$1.96 | \$1.67 | \$0.60 |
| Income from discontinued operations, net of tax | — | 0.02 | — |
| Net income available to common shareholders | \$1.96 | \$1.69 | \$0.60 |
| Diluted: | | | |
| Income from continuing operations | \$1.86 | \$1.59 | \$0.57 |
| Income from discontinued operations, net of tax | — | 0.02 | — |
| Net income available to common shareholders | \$1.86 | \$1.61 | \$0.57 |
| See accompanying Notes to Consolidated Financial Statements. | | | |

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

| (In thousands) | Years ended December 31, | | |
|---|--------------------------|-----------|----------|
| | 2012 | 2011 | 2010 |
| Net income | \$173,697 | \$151,378 | \$72,258 |
| Other comprehensive income, net of taxes: | | | |
| Securities available for sale: | | | |
| Net unrealized gain during the period | 28,928 | 4 | 28,677 |
| Net non-credit related other-than-temporary impairment | — | 746 | (6,342) |
| Reclassification adjustment for net gain included in net income | (2,176) | (2,485) | (2,542) |
| Amortization of unrealized loss on securities transferred to held to maturity | 22 | 173 | 331 |
| Change in unrealized gain (loss) on derivative instruments | 982 | (22,995) | (2,768) |
| Defined benefit pension and other post retirement benefit plans: | | | |
| Amortization of net loss | 4,032 | 1,733 | 1,477 |
| Amortization of prior service cost | 47 | 46 | 47 |
| Current year actuarial gain | (3,897) | (23,717) | (4,200) |
| Other comprehensive income (loss) | 27,938 | (46,495) | 14,680 |
| Comprehensive income | 201,635 | 104,883 | 86,938 |
| Less: comprehensive (loss) income attributable to non controlling interests | — | (1) | 3 |
| Comprehensive income attributable to Webster Financial Corporation | \$201,635 | \$104,884 | \$86,935 |
| See accompanying Notes to Consolidated Financial Statements. | | | |

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

| (In thousands, except per share data) | Preferred Stock | Common Stock | Raid-In Capital | Retained Earnings | Treasury Stock | Accumulated Other Comprehensive Loss | Non Controlling Interests | Total Equity |
|--|-----------------|--------------|-----------------|-------------------|----------------|--------------------------------------|---------------------------|--------------|
| Balance at December 31, 2009 | \$422,109 | \$820 | \$1,007,740 | \$705,897 | \$(161,911) | \$(28,389) | \$9,641 | \$1,955,907 |
| Net income | — | — | — | 72,255 | — | — | 3 | 72,258 |
| Other comprehensive income | — | — | — | — | — | 14,680 | — | 14,680 |
| Dividends declared on common stock of \$0.04 per share | — | — | — | (3,133) | — | — | — | (3,133) |
| Dividends declared on Series A preferred stock \$85.00 per share | — | — | — | (2,459) | — | — | — | (2,459) |
| Dividends incurred on series B preferred stock \$49.86 per share | — | — | — | (14,764) | — | — | — | (14,764) |
| Redemption of preferred stock | (394,442) | — | — | (5,558) | — | — | — | (400,000) |
| Subsidiary preferred stock dividends \$0.8624 per share | — | — | — | (863) | — | — | — | (863) |
| Exercise of stock options | — | — | (538) | — | 916 | — | — | 378 |
| Net shares acquired related to employee share-based compensation plans | — | — | — | — | (1,654) | — | — | (1,654) |
| Stock-based compensation, net of tax effects | — | — | 863 | (5,633) | 8,500 | — | — | 3,730 |
| Accretion of preferred stock discount | 1,272 | — | — | (1,272) | — | — | — | — |
| Warburg investment | — | 21 | 36,419 | — | — | — | — | 36,440 |
| Public Offering of common stock | — | 66 | 116,097 | — | — | — | — | 116,163 |
| Issuance of common stock | — | — | 109 | (2,600) | 4,687 | — | — | 2,196 |
| Balance at December 31, 2010 | 28,939 | 907 | 1,160,690 | 741,870 | (149,462) | (13,709) | 9,644 | 1,778,879 |
| Net income (loss) | — | — | — | 151,379 | — | — | (1) | 151,378 |
| Other comprehensive loss | — | — | — | — | — | (46,495) | — | (46,495) |
| Dividends declared on common stock of \$0.16 per share | — | — | — | (13,978) | — | — | — | (13,978) |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | | | | |
|--|-----------|-------|-------------|-------------|-------------|------------|---------|-------------|---|
| Dividends declared on Series A preferred stock \$85.00 per share | — | — | — | (2,460) |)— | — | — | (2,460) |) |
| Subsidiary preferred stock dividends \$0.8265 per share | — | — | — | (826) |)— | — | — | (826) |) |
| Redemption of subsidiary preferred stock | — | — | — | — | — | — | (9,577) | (9,577) |) |
| Dissolution of joint venture | — | — | — | — | — | — | (66) | (66) |) |
| Common stock warrants repurchased | — | — | (16,285) |)— | — | — | — | (16,285) |) |
| Exercise of stock options | — | — | (371) |)— | 584 | — | — | 213 | |
| Net shares acquired related to employee share-based compensation plans | — | — | 3 | — | (1,673) |)— | — | (1,670) |) |
| Stock-based compensation, net of tax effects | — | — | 1,014 | (10,233) |)15,191 | — | — | 5,972 | |
| Issuance of common stock | — | — | 295 | (325) |)719 | — | — | 689 | |
| Balance at December 31, 2011 | 28,939 | 907 | 1,145,346 | 865,427 | (134,641) | (60,204) |)— | 1,845,774 | |
| Net income | — | — | — | 173,697 | — | — | — | 173,697 | |
| Other comprehensive income | — | — | — | — | — | 27,938 | — | 27,938 | |
| Dividends declared on common stock of \$0.35 per share | — | — | — | (30,667) |) | — | — | (30,667) |) |
| Dividends declared on Series A preferred stock \$85.00 per share | — | — | — | (2,460) |)— | — | — | (2,460) |) |
| Repurchase of 2,518,891 common shares | — | — | — | — | (50,000) |)— | — | (50,000) |) |
| Common stock warrants repurchased | — | — | (388) |)— | — | — | — | (388) |) |
| Exercise of stock options | — | — | (1,988) |)— | 2,984 | — | — | 996 | |
| Net shares acquired related to employee share-based compensation plans | — | — | — | — | (3,243) |)— | — | (3,243) |) |
| Stock-based compensation, net of tax effects | — | — | 2,090 | (5,570) |)12,093 | — | — | 8,613 | |
| Issuance of Series E preferred stock | 122,710 | — | — | — | — | — | — | 122,710 | |
| Issuance of common stock | — | — | 560 | — | — | — | — | 560 | |
| | \$151,649 | \$907 | \$1,145,620 | \$1,000,427 | \$(172,807) | \$(32,266) |)\$— | \$2,093,530 | |

Balance at December 31,
2012

See accompanying Notes to Consolidated Financial Statements.

75

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|--------------|--------------|
| | 2012 | 2011 | 2010 |
| Operating Activities: | | | |
| Net income | \$ 173,697 | \$ 151,378 | \$ 72,258 |
| Income from discontinued operations, net of tax | — | 1,995 | 94 |
| Income from continuing operations | 173,697 | 149,383 | 72,164 |
| Adjustments to reconcile income from continuing operations to net cash provided by operating activities: | | | |
| Provision for loan and lease losses | 21,500 | 22,500 | 115,000 |
| Deferred tax expense | 20,992 | 28,975 | 12,371 |
| Depreciation and amortization | 108,539 | 83,154 | 92,644 |
| Stock-based compensation | 8,955 | 6,040 | 6,740 |
| Excess tax benefits from stock-based compensation | (812) |)(392) |)(92) |
| (Gain) loss on sale and write-down of foreclosed and repossessed assets | (2,344) |)5,954 | 5,158 |
| Write-down of premises and equipment | 57 | 2,110 | 3,007 |
| Loss on sale of premises and equipment | 688 | 961 | — |
| Loss on write-down of investments to fair value | — | — | 5,838 |
| Loss (gain) on fair value adjustment of private equities | 720 | (1,605) |)(402) |
| Loss on fair value adjustment of derivative instruments | 48 | 1,815 | 2,462 |
| Net gain on the sale of investment securities | (3,347) |)(3,823) |)(9,748) |
| Net decrease (increase) in trading securities | — | 11,554 | (11,554) |
| Increase in cash surrender value of life insurance policies | (11,254) |)(10,360) |)(10,517) |
| Gain from life insurance policies | — | (798) |)(1,986) |
| Net increase in loans held for sale | (27,572) |)(5,167) |)(39,696) |
| Net (increase) decrease in accrued interest receivable and other assets | (12,197) |)(7,013) |)(71,452) |
| Net (decrease) increase in accrued expenses and other liabilities | (20,588) |)(17,158) |)(24,113) |
| Net cash provided by operating activities | 257,082 | 266,130 | 336,954 |
| Investing Activities: | | | |
| Net (increase) decrease in interest-bearing deposits | (2,143) |)(43,251) |)337,499 |
| Purchases of available for sale securities | (1,204,079) |)(1,305,583) |)(1,297,512) |
| Proceeds from maturities and principal payments of available for sale securities | 854,747 | 545,933 | 608,710 |
| Proceeds from sales of available for sale securities | 148,222 | 278,757 | 416,474 |
| Purchases of held-to-maturity securities | (946,996) |)(493,618) |)(1,019,398) |
| Proceeds from maturities and principal payments of held-to-maturity securities | 796,481 | 579,931 | 594,088 |
| Purchase of Federal Home Loan Bank and Federal Reserve Board stock | (11,756) |)— | (3,000) |
| Net increase in loans | (915,435) |)(338,037) |)(173,635) |
| Purchase of life insurance policies | (100,000) |)— | — |
| Proceeds from life insurance policies | — | 2,268 | 3,840 |
| Proceeds from the sale of foreclosed properties and repossessed assets | 11,469 | 26,877 | 33,097 |
| Proceeds from the sale of premises and equipment | 1,381 | 3,881 | 675 |
| Purchases of premises and equipment | (21,983) |)(28,867) |)(18,679) |
| Net cash used for investing activities | (1,390,092) |)(771,709) |)(517,841) |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

Financing Activities:

| | | | | |
|---|------------|-------------|-------------|---|
| Net increase (decrease) in deposits | 874,810 | 47,240 | (23,342 |) |
| Proceeds from Federal Home Loan Bank advances | 6,919,849 | 1,678,934 | 1,827,000 | |
| Repayments of Federal Home Loan Bank advances | (6,344,126 |)(1,193,520 |)(1,602,429 |) |
| Net (decrease) increase in securities sold under agreements to repurchase and other short-term borrowings | (88,546 |)73,229 | 235,833 | |
| Issuance of preferred stock | 122,710 | — | — | |
| Redemption of preferred stock | — | — | (400,000 |) |
| Redemption of subsidiary preferred stock | — | (9,577 |)— | |
| Repayment of long-term debt | (210,971 |)(22,689 |)— | |
| Cash dividends paid to common shareholders | (30,667 |)(13,978 |)(3,133 |) |
| Cash dividends paid to preferred shareholders of consolidated subsidiary | — | (826 |)(863 |) |
| Cash dividends paid to preferred shareholders | (2,460 |)(2,460 |)(17,223 |) |
| Exercise of stock options | 996 | 213 | 378 | |
| Excess tax benefits from stock-based compensation | 812 | 392 | 92 | |
| Warburg investment | — | — | 36,440 | |
| Issuance of common stock | 560 | 689 | 118,359 | |
| Common stock repurchased | (53,243 |)(1,670 |)(1,654 |) |
| Common stock warrants repurchased | (388 |)(16,285 |)— | |
| Net cash provided by financing activities | 1,189,336 | 539,692 | 169,458 | |

See accompanying Notes to Consolidated Financial Statements.

Table of ContentsWEBSTER FINANCIAL CORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS, continued

| (In thousands) | Years ended December 31, | | |
|---|--------------------------|-----------|-----------|
| | 2012 | 2011 | 2010 |
| Cash Flows from Discontinued Operations: | | | |
| Operating activities | — | 1,995 | 94 |
| Net cash provided by discontinued operations | — | 1,995 | 94 |
| Net increase (decrease) in cash and due from banks | 56,326 | 36,108 | (11,335) |
| Cash and due from banks at beginning of year | 195,957 | 159,849 | 171,184 |
| Cash and due from banks at end of year | \$252,283 | \$195,957 | \$159,849 |
| Supplemental disclosure of cash flow information: | | | |
| Interest paid | \$116,412 | \$142,984 | \$173,182 |
| Income taxes paid | 56,491 | 32,912 | 20,577 |
| Noncash investing and financing activities: | | | |
| Transfer of loans and leases, net to foreclosed properties and repossessed assets | \$7,539 | \$9,568 | \$37,498 |
| Transfer of loans from portfolio to loans-held-for-sale | 22,670 | — | — |
| See accompanying Notes to Consolidated Financial Statements. | | | |

Table of Contents

NOTE 1: Summary of Significant Accounting Policies

Nature of Operations. Webster Financial Corporation (collectively, with its consolidated subsidiaries, “Webster” or the “Company”), is a bank holding company and financial holding company under the Bank Holding Company Act of 1956, as amended, headquartered in Waterbury, Connecticut and incorporated under the laws of Delaware in 1986. At December 31, 2012, Webster Financial Corporation's principal asset was all of the outstanding capital stock of Webster Bank, National Association (“Webster Bank”).

Webster, through Webster Bank and various non-banking financial services subsidiaries, delivers financial services to individuals, families and businesses throughout southern New England and into Westchester County, New York. Webster provides business and consumer banking, mortgage lending, financial planning, trust and investment services through banking offices, ATMs, telephone banking, mobile banking and its Internet website (www.websterbank.com). Webster Bank offers, through its HSA Bank division, health savings accounts on a nationwide basis. Webster also offers equipment financing, commercial real estate lending, and asset-based lending.

Basis of Presentation. The Consolidated Financial Statements include the accounts of Webster Financial Corporation and all other entities in which it has a controlling financial interest. All significant intercompany balances and transactions have been eliminated in consolidation. The accounting and financial reporting policies Webster follows conform, in all material respects, to accounting principles generally accepted in the United States (“GAAP”) and to general practices within the financial services industry.

The Company determines whether it has a controlling financial interest in an entity by first evaluating whether the entity is a voting interest entity or a variable interest entity (“VIE”) under GAAP. Voting interest entities are entities in which the total equity investment at risk is sufficient to enable the entity to finance itself independently and provides the equity holder with the obligation to absorb losses, the right to receive residual returns and the right to make decisions about the entity’s activities. The Company consolidates voting interest entities in which it has all or at least a majority of, the voting interest. VIEs are entities that lack one or more of the characteristics of a voting interest entity. A controlling financial interest in a VIE is present when the Company has both the power and ability to direct the activities of the VIE that most significantly impact the VIE's economic performance and an obligation to absorb losses or the right to receive benefits that could potentially be significant to the VIE.

The Company owns the common stock of trusts which have issued trust preferred securities. These trusts are VIEs in which the Company is not the primary beneficiary and therefore are not consolidated. The trusts’ only assets are junior subordinated debentures issued by the Company, which were acquired by the trusts using the proceeds from the issuance of the trust preferred securities and common stock. The junior subordinated debentures are included in long-term debt and the Company’s equity interests in the trusts are included in other assets in the accompanying Consolidated Balance Sheets. Interest expense on the junior subordinated debentures is reported in interest expense on long-term debt in the accompanying Consolidated Statements of Income. See Note 12 - Long-Term Debt.

Certain prior period amounts have been reclassified to conform to the current year's presentation. These reclassifications had no impact on the Company's consolidated financial position, results of operations or net change in cash or cash equivalents.

Use of Estimates. The preparation of the Consolidated Financial Statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the Consolidated Financial Statements. Actual results could differ from those estimates. The allowance for loan and lease losses, the fair value of financial instruments, the deferred tax asset valuation allowance, the valuation of investments for other-than-temporary impairment (“OTTI”), the goodwill valuation and the status of contingencies are particularly subject to change.

Cash Equivalents and Cash Flows. For the purposes of the Consolidated Statements of Cash Flows, cash equivalents include cash on hand and due from banks, interest-bearing deposits in the Federal Reserve Bank or other short-term money market investments. Webster classifies financial instruments with maturities of one year or less at the date of purchase as interest-bearing deposits. These deposits are carried at cost, which approximates fair value.

Cash flows from loans, either originated or acquired, are classified at that time according to management's original intent to either sell or hold the loan for the foreseeable future. When management's intent is to to sell the loan, the cash

flows of that loan are presented as operating cash flows. When management's intent is to hold the loan for the foreseeable future, the cash flows of that loan are presented as investing cash flows.

Investment Securities. Investment securities are classified at the time of purchase as “available for sale”, or “held to maturity”. Classification is re-evaluated each quarter to ensure appropriate classification and to maintain consistency with corporate objectives. Debt securities held to maturity are those which Webster has the ability and intent to hold to maturity. Securities held to maturity are recorded at amortized cost. Amortized cost includes the amortization of premiums or accretion of discounts. Such amortization and accretion is included in interest income from securities. Securities classified as available for sale are recorded at fair value.

Table of Contents

Unrealized gains and losses, net of taxes, are calculated each reporting period and presented as a separate component of other comprehensive income ("OCI"). Securities transferred from available for sale to held to maturity are recorded at fair value at the time of transfer. The respective gain or loss is reclassified as a separate component of OCI and amortized as an adjustment to interest income over the remaining life of the security.

Investment securities are reviewed quarterly for OTTI. All securities classified as available for sale or held to maturity that are in an unrealized loss position are evaluated for OTTI. The evaluation considers several qualitative factors including the amount of the unrealized loss and the period of time the security has been in a loss position. If the Company intends to sell the security or, if it is more than likely the Company will be required to sell the security prior to recovery of its amortized cost basis, the security is written down to fair value and the loss is recorded in non-interest income in the accompanying Consolidated Statements of Income. If the Company does not intend to sell the security and if it is more likely than not that the Company will not be required to sell the security prior to recovery of its amortized cost basis, only the credit component of any impairment charge of a debt security would be recognized as a loss in non-interest income in the accompanying Consolidated Statements of Income. The remaining loss component would be recorded in OCI. A decline in the value of an equity security that is considered OTTI is recorded as a loss in non-interest income in the accompanying Consolidated Statements of Income.

The specific identification method is used to determine realized gains and losses on sales of securities.

Federal Home Loan Bank and Federal Reserve Bank Stock. The Bank is a member of the Federal Home Loan Bank ("FHLB") of Boston and the Federal Reserve System and is required to maintain an investment in capital stock of the FHLB and the Federal Reserve Bank ("FRB"). Based on redemption provisions, the stock of both the FHLB and the FRB has no quoted market value and is carried at cost. The Bank was in compliance with this requirement at December 31, 2012. Management evaluates the ultimate recoverability of the cost basis of these investments for impairment on a quarterly basis.

Loans Held for Sale. Loans held for sale are primarily residential real estate mortgage loans. Loans typically are assigned this classification upon origination based on management's intent to sell when the loans are underwritten. Loans held for sale are carried at the lower of cost or fair value. Non-residential mortgage loans held for sale are carried at lower of cost or fair value and are valued on individual asset basis. Any cost amount in excess of fair value is recorded as a valuation allowance and recognized as a reduction of gains or losses on loans sold. Gains or losses on the sale of loans held for sale are included in non-interest income in the accompanying Consolidated Statements of Income. Direct loan origination costs and fees are deferred and are recognized at the time of sale.

Loans. Loans are stated at the principal amounts outstanding, net of charged off amounts and unamortized premiums and discounts and net of deferred loan fees and/or costs which are recognized as a yield adjustment using the interest method. These yield adjustments are amortized over the contractual life of the related loans adjusted for estimated prepayments when applicable. Interest on loans is credited to interest income as earned based on the interest rate applied to principal amounts outstanding. Loans are placed on non-accrual status when timely collection of principal and interest in accordance with contractual terms is doubtful. A loan is transferred to a non-accrual basis generally when principal or interest payments become 90 days delinquent, unless the loan is well secured and in process of collection, or sooner if management concludes circumstances indicate that the borrower may be unable to meet contractual principal or interest payments. Loans for which the borrower has been discharged under Chapter 7 bankruptcy are considered collateral dependent troubled debt restructurings ("TDRs") and thus impaired at the date of discharge, placed on non-accrual status and charged down to the fair value of collateral less cost to sell.

Accrual of interest is discontinued if the loan is placed on non-accrual status. Residential real estate and consumer loans are placed on non-accrual status at 90 days past due and a charge-off is recorded at 180 days if the loan balance exceeds the fair value of the collateral less costs to sell. All commercial, commercial real estate and equipment finance loans are subject to a detailed review by the Company's credit risk team to determine accrual status. A charge off is recorded on a case-by-case basis when all or a portion of the loan is deemed to be uncollectible.

When a loan is put on non-accrual status, unpaid accrued interest is reversed and charged against interest income. If ultimate repayment of a non-accrual loan is expected, any payments received are applied in accordance with contractual terms. If ultimate repayment is not expected on commercial, commercial real estate and equipment finance loans, any payment received on a non-accrual loan is applied to principal until the unpaid balance has been fully

recovered. Any excess is then credited to interest income when received. If the Company determines, through a current valuation analysis, that principal can be repaid on residential real estate and consumer loans, interest payments may be taken into income as received or on a cash basis. Loans are removed from non-accrual status when they become current as to principal and interest or demonstrate a period of performance under contractual terms and, in the opinion of management, are fully collectible as to principal and interest.

Allowance for Credit Losses. The allowance for credit losses includes the allowance for loan and lease losses and the reserve for unfunded credit commitments.

Table of Contents

Allowance for Loan and Lease Losses (“ALLL”). The allowance for loan and lease losses is a reserve established through a provision for loan and lease losses charged to expense, and represents management’s best estimate of probable losses that may be incurred within the existing loan portfolio as of the balance sheet date. The level of the allowance reflects management’s view of trends in loan loss activity, current loan portfolio quality and present economic, political and regulatory conditions. Portions of the allowance may be allocated for specific loans; however, the entire allowance is available for any loan that is charged off. Back-testing is performed to compare original estimated losses and actual observed losses, resulting in ongoing refinements. While management utilizes its best judgment based on the information available at the time, the ultimate adequacy of the allowance is dependent upon a variety of factors that are beyond the Company’s control, which include the performance of the Company’s loan portfolio, economic conditions, interest rate sensitivity and the view of the regulatory authorities regarding loan classifications.

The Company’s allowance for loan and lease losses consists of three elements: (i) specific valuation allowances established for probable losses on impaired loans; (ii) quantitative valuation allowances calculated using loan loss experience for like loans with similar characteristics and trends, adjusted, as necessary, to reflect the impact of current conditions; and (iii) qualitative factors determined based on general economic conditions and other qualitative risk factors both internal and external to the Company.

Loans are considered impaired when, based on current information and events, it is probable the Company will be unable to collect all amounts due in accordance with the original contractual terms of the loan agreement, including scheduled principal and interest payments. Impairment is evaluated on a pooled basis for smaller-balance loans of a similar nature and on an individual loan basis depending on risk rating, accrual status and loan size, primarily for residential and consumer loans. Commercial, commercial real estate and equipment financing loans over a specific dollar amount and all troubled debt restructurings are evaluated individually for impairment. A loan identified as a TDR is considered an impaired loan for the entire term of the loan, with few exceptions. If a loan is impaired, a specific valuation allowance may be established, and the loan is reported net, at the present value of estimated future cash flows using the loan’s original interest rate or at the fair value of collateral less cost to sell if repayment is expected from collateral liquidation. Interest payments on impaired loans are typically applied to principal unless collectability of the principal amount is reasonably assured, in which case interest is recognized on a cash basis. Impaired loans, or portions thereof, are charged off when deemed uncollectible. Factors considered by management in determining impairment include payment status, collateral value, discharged bankruptcy and the likelihood of collecting scheduled principal and interest payments. Loans for which the borrower has been discharged under Chapter 7 bankruptcy are considered collateral dependent TDRs and thus impaired at the date of discharge and charged down to the fair value of collateral less cost to sell. Consumer modified loans are analyzed for re-default probability which is factored into the impaired reserve calculation for ALLL. The current or weighted average (for multiple notes within a commercial borrowing arrangement) interest rate of the loan is used as the discount rate when the interest rate floats with a specified index. A change in terms or payments would be included in the impairment calculation.

Reserve for Unfunded Commitments. The reserve for unfunded commitments provides for probable losses inherent with funding the unused portion of legal commitments to lend. The unfunded reserve calculation includes factors that are consistent with ALLL methodology for funded loans using the loss given default, probability of default and a draw down factor applied to the underlying borrower risk and facility grades. The reserve for unfunded credit commitments is reported as a component of accrued expenses and other liabilities in the accompanying Consolidated Balance Sheets and associated provision expense is recorded as a component of other non-interest expense in the accompanying Consolidated Statements of Income.

Troubled Debt Restructurings. A modified loan is considered a TDR when two conditions are met: (1) the borrower is experiencing financial difficulties and (2) the modification constitutes a concession. The Company considers all aspects of the restructuring in determining whether a concession has been granted, including the debtor's ability to access market rate funds. In general, a concession exists when the modified terms of the loan are more attractive to the borrower than standard market terms. Modified terms are dependent upon the financial position and needs of the

individual borrower. The Company does not employ modification programs for temporary or trial periods. The most common types of modifications include covenant modifications, forbearance and/or other concessions. If the modification agreement is violated, the loan is reevaluated to determine if it should be handled by the Company's Restructuring and Recovery group for resolution, which may result in foreclosure. Loans for which the borrower has been discharged under Chapter 7 bankruptcy are considered collateral dependent TDRs and thus impaired at the date of discharge and charged down to the fair value of collateral less cost to sell.

The Company's policy is to place all consumer loan TDRs on non-accrual status for a minimum period of six months. Commercial TDRs are evaluated on a case-by-case basis for determination of whether or not to place on non-accrual status. Loans qualify for return to accrual status once they have demonstrated performance with the restructured terms of the loan agreement for a minimum of six months. Initially, all TDRs are reported as impaired. Generally, TDRs are classified as impaired loans and TDRs for the remaining life of the loan. Impaired and TDR classification may be removed if the borrower demonstrates compliance with the modified terms for a minimum of six months and through one fiscal year-end and the restructuring agreement specifies a market rate of interest equal to that which would be provided to a borrower with similar credit at the time of restructuring. In the limited circumstances that a loan is removed from TDR classification it is the Company's policy to continue to base its measure of loan impairment on the contractual terms specified by the loan agreement.

Table of Contents

Foreclosed and Repossessed Assets. Real estate acquired through foreclosure (“OREO”) or other assets acquired through repossession are carried at the lower of cost or market value less estimated selling costs and are included within other assets in the accompanying Consolidated Balance Sheets. Independent appraisals may be obtained to substantiate fair value and may be subject to adjustment based upon historical experience or specific geographic trends impacting the property. Within 90 days of a loan being foreclosed upon, the excess of loan balance over fair value less cost to sell is charged off against the allowance for loan and lease losses. Subsequent write-downs in value, maintenance costs as incurred, and gains or losses upon sale are charged to non-interest expense in the accompanying Consolidated Statements of Income.

Transfers and Servicing of Financial Assets. Transfers of financial assets are accounted for as sales when control over the assets has been surrendered. Control over transferred assets is generally considered to have been surrendered when (1) the transferred assets are legally isolated from the Company or its consolidated affiliates, even in bankruptcy or other receivership, (2) the transferee has the right to pledge or exchange the assets with no conditions that constrain the transferee and provide more than a trivial benefit to the Company, and (3) the Company does not maintain the obligation or unilateral ability to reclaim or repurchase the assets.

The Company sells financial assets in the normal course of business, the majority of which are residential mortgage loan sales primarily to government-sponsored enterprises through established programs, commercial loan sales through participation agreements, and other individual or portfolio loan and securities sales. In accordance with the accounting guidance for asset transfers, the Company considers any ongoing involvement with transferred assets in determining whether the assets can be derecognized from the balance sheet. For loans sold under participation agreements, the Company also considers the terms of the loan participation agreement and whether they meet the definition of a participation interest and thus qualify for derecognition. With the exception of servicing and certain performance-based guarantees, the Company’s continuing involvement with financial assets sold is minimal and generally limited to market customary representation and warranty clauses.

When the Company sells financial assets, it may retain servicing rights and/or other interests in the financial assets. The gain or loss on sale depends on the previous carrying amount of the transferred financial assets and the consideration received and any liabilities incurred in exchange for the transferred assets. Upon transfer, any servicing assets and other interests held by the Company are initially recognized at fair value.

Cash Surrender Value of Life Insurance. The investment in life insurance represents the cash surrender value of life insurance policies on certain current and former officers of Webster. Increases in the cash surrender value are recorded as non-interest income. Decreases are the result of collection on the policies due to the death of an insured. Death benefit proceeds in excess of cash surrender value are recorded in other non-interest income when received.

Premises and Equipment. Premises and equipment are carried at cost, less accumulated depreciation. Premises and equipment being actively marketed for sale are reported as assets held for disposition. Depreciation of premises and equipment is accumulated on a straight-line basis over the estimated useful lives, as follows:

| | |
|------------------------------|---|
| Buildings and improvements | 5-20 years |
| Leasehold improvements | 5-20 years (or term of lease, if shorter) |
| Fixtures and equipment | 3-5 years |
| Data processing and software | 3 years |

Maintenance and repairs are charged to non-interest expense as incurred, and improvements are capitalized. The cost and accumulated depreciation relating to premises and equipment retired or otherwise disposed of are eliminated, and any resulting losses are charged to non-interest expense.

Goodwill and Other Intangible Assets. Goodwill represents the excess purchase price of businesses acquired over the fair value of the identifiable net assets acquired and is assigned to specific reporting units. Goodwill is not amortized and is instead tested for impairment at least annually, or on an interim basis if an event occurs or circumstances change that would more likely than not reduce the fair value of the reporting unit below its carrying value. Any impairment write-down is charged to non-interest expense.

Other intangible assets represent purchased assets that lack physical substance but can be distinguished from goodwill because of contractual or other legal rights or because the asset is capable of being sold or exchanged either separately

or in combination with a related contract, asset or liability. Other intangible assets with finite useful lives are amortized to non-interest expense over their estimated useful lives and are evaluated for impairment whenever events or changes in circumstances indicate the carrying amount of the assets may not be recoverable. The Company holds core deposit intangibles within the Retail Bank reporting unit, which are amortized on a straight line basis over a period of nine years.

81

Table of Contents

Securities Sold Under Agreements to Repurchase. These agreements are accounted for as secured financing transactions since Webster maintains effective control over the transferred securities and the transfer meets the other criteria for such accounting. Obligations to repurchase securities sold are reflected as a liability in the Consolidated Balance Sheets. The securities underlying the agreements are delivered to a custodial account for the benefit of the dealer or bank with whom each transaction is executed. The dealers or banks, who may sell, loan or otherwise dispose of such securities to other parties in the normal course of their operations, agree to resell to Webster the same securities at the maturities of the agreements.

Stock-based Compensation. Webster recognizes the cost of employee services received in exchange for awards of equity instruments based on the grant-date fair value of those awards, adjusted for estimated forfeitures. Compensation cost is recognized over the requisite service period as a component of compensation expense. Excess tax benefits are reported as a cash inflow from financing activities and a cash outflow from operating activities. Excess tax benefits result when tax return deductions exceed recognized compensation cost determined using the grant-date fair value approach for financial statement purposes.

Webster also offered a long-term cash incentive award to certain officers of the Company. The value of these cash awards is adjusted based upon the value of Webster common stock subject to a grant-date floor. Webster calculates the initial cost of the awards using the stock price on the grant date of those awards. This cost is then amortized and ratably recognized over the applicable vesting period. On a quarterly basis, the unvested amount is marked to market using the current stock price. Each period, an adjustment is recorded to the liability with an offset to compensation expense.

Income Taxes. Income tax expense or benefit is comprised of two components: current and deferred. Current reflects taxes to be paid or refundable for the current period by applying the provisions of enacted tax laws to the Company's income or loss.

Deferred income taxes are determined using the liability (or balance sheet) method. Under this method, the net deferred tax asset or liability reflects the tax effects of the differences between the book and tax bases of assets and liabilities, and enacted changes in tax rates and laws are recognized in the period in which they occur. Deferred income tax expense or benefit results from changes in deferred tax assets and liabilities between periods. Deferred tax assets are recognized if it is more likely than not (a likelihood of more than 50%) that the assets will be realized, and they are reduced by a valuation allowance if, based on the weight of evidence available, it is more likely than not that all or some portion will not be realized.

Tax positions that are uncertain but meet a more-likely-than-not recognition threshold are initially and subsequently measured as the largest amount of tax benefit that has a greater than 50% likelihood of being realized upon settlement with a taxing authority that has full knowledge of all relevant information. The determination of whether or not a tax position meets the more-likely-than-not recognition threshold considers the facts, circumstances and information available at the reporting date and is subject to management's judgment. Webster recognizes interest expense and penalties on uncertain tax positions as a component of income tax expense, and interest income on refundable income taxes as a component of other non-interest income.

Earnings Per Common Share. Earnings per common share is computed using the two-class method. Under the two-class method, basic earnings per common share is computed by dividing net earnings allocated to common shareholders by the weighted-average number of common shares outstanding during the applicable period, excluding outstanding participating securities. Outstanding non-vested restricted stock awards are participating securities as they have nonforfeitable rights to dividends or dividend equivalents. Diluted earnings per common share is computed using the weighted-average number of shares determined for the basic earnings per common share computation plus the dilutive effect of stock compensation and warrants for common stock using the treasury stock method. A reconciliation of the weighted-average shares used in calculating basic earnings per common share and the weighted-average common shares used in calculating diluted earnings per common share is provided in Note 15 - Earnings Per Common Share.

Comprehensive Income. Comprehensive income includes all changes in shareholders' equity during a period, except those resulting from transactions with shareholders. In addition to net income, Webster's components of other comprehensive income consists of the after-tax effect of changes in net unrealized gain/loss on securities available for sale, changes in net unrealized gain/loss on derivative instruments and changes in net actuarial gain/loss and prior service cost for defined benefit pension and other post-retirement benefit plans. Comprehensive income is reported in the accompanying Consolidated Statements of Shareholders' Equity and Consolidated Statements of Comprehensive Income.

Derivative Instruments and Hedging Activities. Derivatives are recognized as assets and liabilities on the Consolidated Balance Sheets and measured at fair value. For exchange-traded contracts, fair value is based on quoted market prices. For non-exchange traded contracts, fair value is based on dealer quotes, pricing models, discounted cash flow methodologies, or similar techniques for which the determination of fair value may require significant management judgment or estimation.

Interest Rate Swap Agreements. For asset/liability management purposes, the Company uses interest rate swap agreements to hedge various exposures or to modify interest rate characteristics of various balance sheet accounts. Interest rate swaps are contracts

Table of Contents

in which a series of interest rate flows are exchanged over a prescribed period. The notional amount on which the interest payments are based is not exchanged. These swap agreements are derivative instruments and generally convert a portion of the Company's variable-rate debt to a fixed-rate (cash flow hedge), and convert a portion of its fixed-rate debt to a variable-rate (fair value hedge).

The gain or loss on a derivative designated and qualifying as a fair value hedging instrument, as well as the offsetting gain or loss on the hedged item attributable to the risk being hedged, is recognized currently in earnings in the same accounting period. The effective portion of the gain or loss on a derivative designated and qualifying as a cash flow hedging instrument is initially reported as a component of other comprehensive income and subsequently reclassified into earnings in the same period or periods during which the hedged transaction affects earnings. The ineffective portion of the gain or loss on the derivative instrument, if any, is recognized currently in earnings.

For cash flow hedges, the net settlement (upon close-out or termination) that offsets changes in the value of the hedged debt is deferred in OCI and amortized into net interest income over the life of the hedged debt. For fair value hedges, the net settlement termination value which is carried as a basis adjustment to the hedged item is amortized to interest expense over the life of the debt instrument. The portion, if any, of the net settlement amount that did not offset changes in the value of the hedged asset or liability is recognized immediately in non-interest income.

Interest rate derivative financial instruments receive hedge accounting treatment only if they are qualified and properly designated as a hedges and are expected to be, and are, effective in substantially reducing interest rate risk arising from the assets and liabilities identified as exposing the Company to risk. Those derivative financial instruments that do not meet specified hedging criteria would be recorded at fair value with changes in fair value recorded in income. If periodic assessment indicates derivatives no longer provide an effective hedge, the derivative contracts would be closed out and settled or classified as a trading activity or redesignated in a new hedge transaction. Cash flows resulting from the derivative financial instruments that are accounted for as hedges of assets and liabilities are classified in the cash flow statement in the same category as the cash flows of the items being hedged.

Derivative Loan Commitments. Mortgage loan commitments that relate to the origination of mortgages that will be held for sale upon funding are considered derivative instruments. Loan commitments that are derivatives are recognized at fair value on the Consolidated Balance Sheets in other assets and other liabilities with changes in their fair values recorded in non-interest income.

Counterparty Credit Risk. The Company's exposures with the majority of its approved financial institution counterparties are fully cash collateralized. In accordance with Webster policies, institutional counterparties must be fully underwritten and approved through the Company's credit approval process. The Company's credit exposure on interest rate swaps is limited to the net favorable value and interest payments of all swaps by each of the counterparties for the amounts up to the established threshold for collateralization. Credit exposure may be reduced by the amount of collateral pledged by the counterparty. The Company evaluates the credit risk of its counterparties, taking into account such factors as the likelihood of default, its net exposures, and remaining contractual life, among other things, in determining if any adjustments related to credit risk are required.

Fair Value Measurements. The Company measures many of its assets and liabilities on a fair value basis, in accordance with ASC 820. Fair value is used on a recurring basis for certain assets and liabilities in which fair value is the primary basis of accounting. Examples of these include derivative instruments and available-for-sale securities. Additionally, fair value is used on a non-recurring basis to evaluate assets or liabilities for impairment in accordance with ASC 825. Examples of these include impaired loans, long-lived assets, goodwill, and core deposit intangible assets as well as loans held for sale accounted for at the lower of cost or fair value.

Fair value is the exchange price that would be received for an asset or paid to transfer a liability in an orderly transaction between market participants. When observable market prices are not available, fair value is estimated using modeling techniques such as discounted cash flow analysis. These modeling techniques utilize assumptions that market participants would use in pricing the asset or the liability, including assumptions about the risk inherent in a particular valuation technique, the effect of a restriction on the sale or use of an asset, and the risk of nonperformance. Depending on the nature of the asset or liability, the Company uses various valuation techniques and assumptions when estimating the instrument's fair value. Considerable judgment may be involved in determining the amount that is most representative of fair value.

To increase consistency and comparability in fair value measures, ASC 820 established a three-level hierarchy to prioritize the inputs used in valuation techniques between observable inputs among (1) observable inputs that reflect quoted prices in active markets, (2) inputs other than quoted prices with observable market data, and (3) unobservable data such as the Company's own data or single dealer non-binding pricing quotes. The Company assesses the valuation hierarchy for each asset or liability measured at the end of each quarter, as a result assets or liabilities may be transferred within hierarchy levels due to changes in availability of observable market inputs to measure fair value at the measurement date. Further information regarding the Company's policies and methodology used to measure fair value is presented in Note 18 - Fair Value Measurements.

Table of Contents

Employee Retirement Benefit Plan. Webster Bank offered a noncontributory defined benefit pension plan covering all employees hired before December 31, 2007. Costs related to this qualified plan, based upon actuarial computations of current and future benefits for eligible employees, are charged to non-interest expense and are funding in accordance with the requirements of the Employee Retirement Income Security Act ("ERISA"). A supplemental retirement plan is also maintained for select executive level employees hired before December 31, 2007. Postretirement healthcare benefits were also offered to certain retired employees.

Fee Revenue. Generally, fee revenue from deposit service charges and loans is recognized when earned, except where ultimate collection is uncertain, in which case revenue is recognized when received. Trust revenue is recognized as earned on individual accounts based upon a percentage of asset value. Fee income on managed institutional accounts is accrued as earned and collected quarterly based on the value of assets managed at quarter end.

Marketing Costs. Marketing costs are expensed as incurred.

Recently Issued Accounting Standards Updates

ASU 2013-02- Comprehensive Income (Topic 220): "Reporting of Amounts Reclassified Out of Accumulated Other Comprehensive Income". In February 2013, the FASB issued ASU No. 2013-02 which requires an entity to provide information about the amounts reclassified out of accumulated other comprehensive income by component. In addition, an entity is required to present, either on the face of the statement where net income is presented or in the notes, significant amounts reclassified out of accumulated other comprehensive income by the respective line items of net income but only if the amount reclassified is required under U.S. GAAP to be reclassified to net income in its entirety in the same reporting period. The amendments are effective prospectively for reporting periods beginning after December 15, 2012. The Company is currently evaluating the impact of the adoption of this accounting standards update on its financial statements and does not expect the application of this guidance to have a significant impact.

ASU 2013-01- Balance Sheet (Topic 210): "Clarifying the Scope of Disclosures about Offsetting Assets and Liabilities". In February 2013, the FASB issued ASU No. 2013-01 which amends Update 2011-11 to clarify that the scope applies to derivatives, repurchase and reverse repurchase agreements, and securities borrowing and lending transactions that are either offset in accordance with Section 210-20-45 or Section 815-10-45 or subject to master netting or similar arrangements. Other types of financial assets and liabilities subject to master netting or similar arrangements are not subject to the disclosure requirements in Update 2011-11. The amendments are effective for fiscal years beginning on or after January 1, 2013, and interim periods within those annual periods. The Company is currently evaluating the impact of the adoption of this accounting standards update on its financial statements and does not expect the application of this guidance to have a significant impact.

ASU No. 2012-06, "Business Combinations (Topic 805): Subsequent Accounting for an Indemnification Asset Recognized at the Acquisition Date as a Result of a Government-Assisted Acquisition of a Financial Institution". In October 2012, the FASB issued ASU No. 2012-06 which clarifies guidance for subsequently measuring an indemnification asset recognized as a result of a government-assisted acquisition of a financial institution, in order to resolve the current diversity in reporting these types of indemnification assets. When any subsequent change in the cash flows expected to be collected on the indemnification asset occurs (as a result of a change in cash flows expected to be collected on the assets subject to indemnification), the reporting entity would be required to subsequently account for the change in the measurement of the indemnification asset on the same basis as the change in the assets subject to indemnification. Any amortization of changes in value would be limited to the lesser of the contractual term of the indemnification agreement or the remaining life of the indemnified assets.

ASU No. 2012-02, "Intangibles- Goodwill and Other (Topic 350): Testing Indefinite-Lived Intangible Assets for Impairment." In August 2012, the FASB issued ASU No. 2012-02 to establish an optional two-step analysis for impairment testing of indefinite-lived intangibles other than goodwill. The requirements bring the accounting treatment for determining impairment charges on other intangible assets in conformity with the treatment of goodwill. The guidance is effective for the Company's interim and annual periods beginning on January 1, 2013 and will be applied retrospectively. The Company is currently evaluating the impact of the adoption of this accounting standards update on its financial statements and does not expect the application of this guidance to have a significant impact.

ASU No. 2011-12, "Comprehensive Income (Topic 220): Deferral of the Effective Date for Amendments to the Presentation of Reclassifications of Items Out of Accumulated Other Comprehensive Income in Accounting Standards Update No. 2011-05". In December 2011, the FASB issued ASU No. 2011-12 which indefinitely defers the effective date for the part of ASU No. 2011-05 that would have required adjustments of items out of accumulated other comprehensive income to be presented on the components of both net income and other comprehensive income in the financial statements. In August 2012, the FASB solicited comments on a proposal to replace ASU No. 2011-05 relative to the issue raised by ASU No. 2011-12. The Company has deferred this presentation, as permitted, and continues to evaluate the impact of the adoption of this accounting standards update on its financial statements.

ASU No. 2011-11, "Balance Sheet (Topic 210): Disclosures about Offsetting Assets and Liabilities". In December 2011, the FASB issued ASU No. 2011-11 to expand required disclosures of information related to the nature of an entity's rights of setoff and

Table of Contents

related arrangements associated with its financial instruments and derivative instruments, in an effort to enhance comparability between financial statements prepared with GAAP and IFRS. The requirements include disclosure of net and gross positions in covered financial instruments and derivative instruments which are either (1) offset in accordance with ASC Sections 210-20-45 or 815-10-45, or (2) subject to an enforceable netting or other similar arrangement. The guidance is effective for the Company's interim and annual periods beginning on January 1, 2013 and will be applied retrospectively. The Company is currently evaluating the impact of the adoption of this accounting standards update on its financial statements.

NOTE 2: Concentrations and Restrictions on Cash and Cash Equivalents

The Company maintains deposits with other financial institutions in amounts that exceed federal deposit insurance coverage. Furthermore, federal funds sold are essentially uncollateralized loans to other financial institutions. Management regularly evaluates the credit risk associated with the counterparties to these transactions and believes the Company is not exposed to any significant credit risks on cash and cash equivalents. Interest-bearing deposits with other financial institutions were \$98.2 million at December 31, 2012, compared to \$96.1 million at December 31, 2011.

At December 31, 2012 and 2011, Webster was required by Federal Reserve Board regulations to maintain reserve balances of \$44.9 million and \$46.2 million, respectively, in cash on hand or at the Federal Reserve Bank. These deposits with the Federal Reserve Bank do not earn interest.

NOTE 3: Investment Securities

A summary of the amortized cost, carrying value, and fair value of Webster's investment securities is presented below:

| (In thousands) | At December 31, 2012 | | | | | | |
|---|----------------------|------------------------|-------------------------|----------------|---|-------------------------|-------------|
| | Amortized cost | Gross unrealized gains | Gross unrealized losses | Carrying value | Not Recognized in OCI Gross unrealized gains | Gross unrealized losses | Fair value |
| Available for sale: | | | | | | | |
| U.S. Treasury Bills | \$200 | \$— | \$— | \$200 | \$— | \$— | \$200 |
| Agency collateralized mortgage obligations ("CMOs") | 1,284,126 | 25,972 | (92) | 1,310,006 | — | — | 1,310,006 |
| Agency mortgage-backed securities ("MBS") | 1,121,941 | 21,437 | (1,098) | 1,142,280 | — | — | 1,142,280 |
| Commercial mortgage-backed securities ("CMBS") | 359,438 | 42,086 | (3,493) | 398,031 | — | — | 398,031 |
| Collateralized loan obligations ("CLOs") | 88,765 | — | (225) | 88,540 | — | — | 88,540 |
| Pooled trust preferred securities ⁽¹⁾ | 46,018 | — | (19,811) | 26,207 | — | — | 26,207 |
| Single issuer trust preferred securities | 51,181 | — | (6,766) | 44,415 | — | — | 44,415 |
| Corporate debt | 111,281 | 6,918 | — | 118,199 | — | — | 118,199 |
| Equity securities - financial institutions ⁽²⁾ | 6,232 | 2,054 | (4) | 8,282 | — | — | 8,282 |
| Total available for sale | \$3,069,182 | \$98,467 | \$(31,489) | \$3,136,160 | \$— | \$— | \$3,136,160 |
| Held-to-maturity: | | | | | | | |
| Agency CMOs | 500,369 | — | — | 500,369 | 16,643 | (8) | 517,004 |
| Agency MBS | 1,833,677 | — | — | 1,833,677 | 88,082 | (474) | 1,921,285 |
| Municipal bonds and notes | 559,131 | — | — | 559,131 | 34,366 | (110) | 593,387 |
| CMBS | 199,810 | — | — | 199,810 | 18,324 | — | 218,134 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | | | | |
|-----------------------------|-------------|----------|------------|-------------|-----------|---------|-------------|
| Private Label MBS | 14,542 | — | — | 14,542 | 366 | — | 14,908 |
| Total held-to-maturity | \$3,107,529 | \$— | \$— | \$3,107,529 | \$157,781 | \$(592) | \$3,264,718 |
| Total investment securities | \$6,176,711 | \$98,467 | \$(31,489) | \$6,243,689 | \$157,781 | \$(592) | \$6,400,878 |

(1) Amortized cost is net of \$10.5 million of credit related other-than-temporary impairment at December 31, 2012.

(2) Amortized cost is net of \$21.3 million of other-than-temporary impairment at December 31, 2012.

Table of Contents

| (In thousands) | At December 31, 2011 | | | | | | |
|---|----------------------|------------------------|-------------------------|----------------|------------------------|-------------------------|-------------|
| | Amortized cost | Recognized in OCI | | | Not Recognized in OCI | | Fair value |
| | | Gross unrealized gains | Gross unrealized losses | Carrying value | Gross unrealized gains | Gross unrealized losses | |
| Available for sale: | | | | | | | |
| U.S. Treasury Bills | \$200 | \$— | \$— | \$200 | \$— | \$— | \$200 |
| Agency CMOs | 1,916,372 | 27,211 | (3,341) | 1,940,242 | — | — | 1,940,242 |
| Agency MBS | 502,389 | 25,079 | (158) | 527,310 | — | — | 527,310 |
| CMBS | 319,200 | 22,395 | (11,242) | 330,353 | — | — | 330,353 |
| Pooled trust preferred securities ⁽¹⁾ | 52,606 | — | (23,608) | 28,998 | — | — | 28,998 |
| Single issuer trust preferred securities | 51,027 | — | (12,813) | 38,214 | — | — | 38,214 |
| Equity securities - financial institutions ⁽²⁾ | 7,669 | 1,802 | (24) | 9,447 | — | — | 9,447 |
| Total available for sale | \$2,849,463 | \$76,487 | \$(51,186) | \$2,874,764 | \$— | \$— | \$2,874,764 |
| Held-to-maturity: | | | | | | | |
| Agency CMOs | 733,889 | — | — | 733,889 | 20,555 | — | 754,444 |
| Agency MBS | 1,411,008 | — | — | 1,411,008 | 98,449 | — | 1,509,457 |
| Municipal bonds and notes | 646,358 | — | — | 646,358 | 30,960 | (174) | 677,144 |
| CMBS | 158,451 | — | — | 158,451 | 6,588 | — | 165,039 |
| Private Label MBS | 24,021 | — | — | 24,021 | 441 | — | 24,462 |
| Total held-to-maturity | \$2,973,727 | \$— | \$— | \$2,973,727 | \$156,993 | \$(174) | \$3,130,546 |
| Total investment securities | \$5,823,190 | \$76,487 | \$(51,186) | \$5,848,491 | \$156,993 | \$(174) | \$6,005,310 |

(1) Amortized cost is net of \$10.5 million of credit related other-than-temporary impairment at December 31, 2011.

(2) Amortized cost is net of \$21.6 million of other-than-temporary impairment at December 31, 2011.

The amortized cost and fair value of debt securities at December 31, 2012, by contractual maturity, are set forth below:

| (In thousands) | Available for Sale | | Held to Maturity | |
|---------------------------------------|--------------------|-------------|------------------|-------------|
| | Amortized Cost | Fair Value | Amortized Cost | Fair Value |
| Due in one year or less | \$9,742 | \$8,652 | \$9,190 | \$9,194 |
| Due after one year through five years | 101,803 | 107,629 | 13,560 | 14,251 |
| Due after five through ten years | 29,782 | 30,872 | 202,299 | 214,557 |
| Due after ten years | 2,921,623 | 2,980,725 | 2,882,480 | 3,026,716 |
| Total debt securities | \$3,062,950 | \$3,127,878 | \$3,107,529 | \$3,264,718 |

For the purposes of the maturity schedule, mortgage-backed securities and collateralized loan obligations, which are not due at a single maturity date, have been allocated over maturity groupings based on the expected maturity of the underlying collateral. Actual maturities may differ from contractual maturities because certain borrowers have the right to call or prepay obligations with or without call or prepayment penalties. At December 31, 2012, the Company had \$645.0 million carrying value of callable securities in its investment portfolio.

Securities with a carrying value totaling \$2.5 billion at December 31, 2012 and \$2.4 billion at December 31, 2011 were pledged to secure public funds, trust deposits, repurchase agreements and for other purposes, as required or permitted by law. At December 31, 2012 and December 31, 2011, the Company had no investments in obligations of individual states, counties, or municipalities which exceed 10% of consolidated shareholders' equity.

Table of Contents

The following tables provide information on the gross unrealized losses and fair value of the Company's investment securities with unrealized losses that are not deemed to be other-than-temporarily impaired, aggregated by investment security category and length of time that individual investment securities have been in a continuous unrealized loss position:

| (Dollars in thousands) | At December 31, 2012 | | | | | | |
|--|----------------------|-------------------|------------|-------------------|---------------|------------|-------------------|
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | # of Holdings | Fair Value | Unrealized Losses |
| Available for Sale: | | | | | | | |
| Agency CMOs | \$69,936 | \$(92) | \$— | \$— | 4 | \$69,936 | \$(92) |
| Agency MBS | 275,818 | (1,098) | — | — | 28 | 275,818 | (1,098) |
| CMBS | 14,947 | (17) | 20,909 | (3,476) | 2 | 35,856 | (3,493) |
| CLOs | 44,775 | (225) | — | — | 2 | 44,775 | (225) |
| Pooled trust preferred securities | — | — | 26,207 | (19,811) | 8 | 26,207 | (19,811) |
| Single issuer trust preferred securities | — | — | 44,415 | (6,766) | 9 | 44,415 | (6,766) |
| Equity securities-financial institutions | 144 | (4) | — | — | 1 | 144 | (4) |
| Total available for sale | 405,620 | (1,436) | 91,531 | (30,053) | 54 | 497,151 | (31,489) |
| Held-to-maturity: | | | | | | | |
| Agency CMOs | 18,741 | (8) | — | — | 1 | 18,741 | (8) |
| Agency MBS | 161,057 | (474) | — | — | 12 | 161,057 | (474) |
| Municipal bonds and notes | 5,990 | (51) | 2,858 | (59) | 11 | 8,848 | (110) |
| Total held-to-maturity | 185,788 | (533) | 2,858 | (59) | 24 | 188,646 | (592) |
| Total investment securities | \$591,408 | \$(1,969) | \$94,389 | \$(30,112) | 78 | \$685,797 | \$(32,081) |

| (Dollars in thousands) | At December 31, 2011 | | | | | | |
|--|----------------------|-------------------|------------|-------------------|---------------|------------|-------------------|
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | # of Holdings | Fair Value | Unrealized Losses |
| Available for Sale: | | | | | | | |
| Agency CMOs | \$405,318 | \$(3,341) | \$— | \$— | 11 | \$405,318 | \$(3,341) |
| Agency MBS | 90,418 | (158) | — | — | 3 | 90,418 | (158) |
| CMBS | 73,190 | (1,924) | 14,957 | (9,318) | 5 | 88,147 | (11,242) |
| Pooled trust preferred securities | 6,526 | (8,178) | 22,472 | (15,430) | 8 | 28,998 | (23,608) |
| Single issuer trust preferred securities | 6,711 | (1,521) | 31,503 | (11,292) | 9 | 38,214 | (12,813) |
| Equity securities-financial institutions | 124 | (24) | — | — | 1 | 124 | (24) |
| Total available for sale | 582,287 | (15,146) | 68,932 | (36,040) | 37 | 651,219 | (51,186) |
| Held-to-maturity: | | | | | | | |
| Municipal bonds and notes | 5,405 | (66) | 6,117 | (108) | 21 | 11,522 | (174) |
| Total held-to-maturity | 5,405 | (66) | 6,117 | (108) | 21 | 11,522 | (174) |
| Total investment securities | \$587,692 | \$(15,212) | \$75,049 | \$(36,148) | 58 | \$662,741 | \$(51,360) |

The following discussion summarizes, by investment security type, the basis for evaluating if the applicable investment securities within the Company's available for sale portfolio were other-than-temporarily impaired at December 31, 2012. Unless otherwise noted for an investment security type, management does not intend to sell these investments and has determined, based upon available evidence, that it is more likely than not that the Company will not be required to sell these securities before the recovery of its amortized cost.

Agency CMOs – There were \$92 thousand in unrealized losses in the Company's investment in agency CMOs at December 31, 2012 compared to \$3.3 million at December 31, 2011. The improvement in unrealized losses at

December 31, 2012 was the result of lower overall interest rates and tighter market spreads during the year ended December 31, 2012, as compared to the year ended December 31, 2011. The contractual cash flows for these investments are performing as expected. As such, the Company does not consider these securities to be other-than-temporarily impaired at December 31, 2012.

Table of Contents

Agency mortgage-backed securities – There were \$1.1 million in unrealized losses in the Company’s investment in residential mortgage-backed securities issued by government agencies at December 31, 2012, compared to \$158 thousand in unrealized losses at December 31, 2011. The increase was primarily due to interest rate changes combined with new purchases made during the year. The contractual cash flows for these investments are performing as expected. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2012.

Commercial mortgage-backed securities – The unrealized losses on the Company’s investment in commercial mortgage-backed securities issued by entities other than government agencies decreased to \$3.5 million at December 31, 2012, from \$11.2 million at December 31, 2011. This decrease in unrealized loss is primarily the result of recent tightening in credit spreads during the year ended December 31, 2012. Internal and external metrics are considered when evaluating potential OTTI. Internal stress tests are performed on individual bonds to monitor potential loss in either base or high stress scenarios. The high stress scenario resulted in a 28.1% loss for one bond, assuming a severe recession with a peak unemployment rate of 14.4%. In addition, market analytics are performed to validate internal results. Contractual cash flows for the bonds continue to perform as expected. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2012.

Collateralized loan obligations – There were \$225 thousand in unrealized losses in the Company’s investment in collateralized loan obligations at December 31, 2012. This unrealized loss represents the bid/ask spread on the securities. These securities have been highly stress tested and this unrealized loss does not signify any change in perceived credit quality. There were no investments in collateralized loan obligations at December 31, 2011.

Trust Preferred Securities - Pooled Issuers – At December 31, 2012, the fair value of the pooled trust preferred securities was \$26.2 million, a decrease of \$2.8 million from the fair value of \$29.0 million at December 31, 2011.

The fair value decreased slightly as a result of principal payments received during the year, which is offset by improvements in credit spreads. The unrealized losses in the Company's investment in the pooled trust preferred securities were \$19.8 million at December 31, 2012, a decrease of \$3.8 million from a balance of \$23.6 million at December 31, 2011. The decrease in unrealized losses was attributable to improvements in credit spreads.

For the year ended December 31, 2012, the Company recognized no credit or non credit related OTTI for these securities. The pooled trust preferred portfolio consists of collateralized debt obligations (“CDOs”) containing predominantly bank and insurance company collateral that are investment grade and below investment grade. An internal model is used to value the securities due to the continued inactive market and illiquid nature of pooled trust preferred securities in the entire capital structure. The Company employs an internal CDO model for projection of future cash flows and discounting those cash flows to a net present value. Each underlying issuer in the pools is rated internally using the latest financial data on each institution, and future deferrals, defaults and losses are then estimated on the basis of continued stress in the financial markets. Further, all current and projected deferrals are not assumed to cure, and all current and projected defaults are assumed to have no recovery value. The resulting net cash flows are then discounted at current market levels for similar types of products that are actively trading. To determine potential OTTI due to credit losses, management compares the amortized cost to the present value of expected cash flows adjusted for deferrals and defaults using the discount margin at the time of purchase. Other factors considered include an analysis of excess subordination and temporary interest shortfall coverage. Based on the valuation analysis as of December 31, 2012, management expects to fully recover the remaining amortized cost of those securities not deemed to be other than temporarily impaired. However, additional interest deferrals, defaults, or ratings changes could result in future OTTI charges.

Table of Contents

The following table summarizes pertinent information that was considered by management in evaluating Trust Preferred Securities – Pooled Issuers for OTTI in the current reporting period:
Trust Preferred Securities - Pooled Issuers

| Deal Name | Class | Amortized Cost ⁽¹⁾ | Gross Unrealized Losses | Fair Value | Lowest Credit Ratings as of December 31, 2012 ⁽²⁾ | Total Other-Than-Temporary Impairment thru December 31, 2012 | % of Performing Bank/Insurance Issuers | Deferrals/Defaults (As a % of Current Collateral) |
|------------------------|-------|-------------------------------|-------------------------|------------|--|--|--|---|
| (Dollars in thousands) | | | | | | | | |
| Security H | B | \$3,486 | \$(1,649) | \$1,837 | B | \$ (352) | 92.0 | %7.2 |
| Security I | B | 4,467 | (2,110) | 2,357 | CCC | (365) | 93.8 | %8.0 |
| Security J | B | 5,303 | (2,719) | 2,584 | CCC | (806) | 92.0 | %9.9 |
| Security K | A | 7,400 | (3,474) | 3,926 | CCC | (2,040) | 68.6 | %34.3 |
| Security L | B | 8,725 | (4,240) | 4,485 | CCC | (867) | 95.8 | %6.4 |
| Security M | A | 7,191 | (4,141) | 3,050 | D | (4,926) | 57.3 | %38.5 |
| Security N | A | 9,446 | (1,478) | 7,968 | A | (1,104) | 92.0 | %9.9 |
| | | \$46,018 | \$(19,811) | \$26,207 | | \$ (10,460) | | |

(1)For the securities previously deemed impaired, the amortized cost is reflective of previous OTTI recognized in earnings.

(2)The Company utilized credit ratings provided by Moody's, S&P and Fitch in its evaluation of issuers.

Trust Preferred Securities - Single Issuers – At December 31, 2012, the fair value of the single issuer trust preferred portfolio was \$44.4 million, an increase of \$6.2 million from the fair value of \$38.2 million at December 31, 2011, attributable to improvements in credit and liquidity spreads. The gross unrealized loss of \$6.8 million at December 31, 2012 is primarily attributable to changes in interest rates and wider credit spreads over the holding period of these securities. The single issuer portfolio consists of five investments issued by three large capitalization money center financial institutions, which continue to service the debt and showed significantly improved capital levels in recent years and remain well above current regulatory capital standards. Based on the review of the qualitative and quantitative factors presented above, the Company does not consider these securities to be other-than-temporarily impaired at December 31, 2012.

The following table summarizes pertinent information that was considered by management in evaluating the Trust Preferred Securities - Single Issuers portfolio for OTTI in the current reporting period:

Trust Preferred Securities - Single Issuers

| Deal Name | Amortized Cost | Gross Unrealized Losses | Fair Value | Lowest Credit Ratings as of December 31, 2012 ⁽¹⁾ |
|------------------------|----------------|-------------------------|------------|--|
| (Dollars in thousands) | | | | |
| Security B | \$6,893 | \$(1,174) | \$5,719 | BB |
| Security C | 8,673 | (974) | 7,699 | BBB |
| Security D | 9,542 | (1,090) | 8,452 | B |
| Security E | 11,766 | (1,379) | 10,387 | BBB |
| Security F | 14,307 | (2,149) | 12,158 | BBB |
| | \$51,181 | \$(6,766) | \$44,415 | |

(1)The Company utilized credit ratings provided by Moody's, S&P and Fitch in its evaluation of issuers.

Corporate debt securities – There were no unrealized losses in the Company’s investment in senior corporate debt securities at December 31, 2012. There were no investments in senior corporate debt securities at December 31, 2011. Equity securities – The unrealized losses on the Company’s investment in equity securities were \$4 thousand at December 31, 2012, compared to \$24 thousand at December 31, 2011. This portfolio consists primarily of investments in the common stock of small capitalization financial institutions based in New England. When estimating the recovery period for equity securities in an unrealized loss position, management utilizes analyst forecasts, earnings assumptions and other company-specific financial performance metrics. In addition, this assessment incorporates general market data, industry and sector cycles and related trends to determine a reasonable recovery period. The Company evaluated the near-term

Table of Contents

prospects of the issuers in relation to the severity and duration of the impairment. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2012.

The following discussion summarizes, by investment security type, the basis for the conclusion that the applicable investment securities within the Company's held to maturity portfolio were not other-than-temporarily impaired at December 31, 2012. Unless otherwise noted, under an investment security type, management does not intend to sell these investments and has determined, based upon available evidence, that it is more likely than not that the Company will not be required to sell these securities before the recovery of its amortized cost. There were no significant credit downgrades on held to maturity securities during the year ended December 31, 2012.

Agency CMOs – There were \$8 thousand in unrealized losses on the Company's investment in agency CMOs at December 31, 2012, compared to no losses at December 31, 2011. The contractual cash flows for this investment are performing as expected. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2012.

Agency mortgage-backed securities – There were unrealized losses on the Company's investment in residential mortgage-backed securities issued by government agencies of \$474 thousand at December 31, 2012, compared to no losses at December 31, 2011. The unrealized losses are a result of widening mortgage-treasury spreads from time of purchase. The contractual cash flows for these investments are performing as expected. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2012.

Municipal bonds and notes – There were unrealized losses of \$110 thousand on the Company's investment in municipal bonds and notes at December 31, 2012 compared to \$174 thousand at December 31, 2011. This decrease is primarily the result of wider credit spreads in 2012 compared to 2011. The municipal portfolio is primarily comprised of bank qualified bonds, over 94.1% with credit ratings of A or better. In addition, the portfolio is comprised of 85.2% General Obligation bonds, 14.4% Revenue bonds and 0.4% other bonds. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2012.

CMBS and private label MBS – There were no unrealized losses on the Company's investment in commercial and residential mortgage-backed securities issued by entities other than government agencies at December 31, 2012 and December 31, 2011. These securities carry AAA ratings and are currently performing as expected. The Company does not consider these securities to be other-than-temporarily impaired at December 31, 2012.

The following is a roll forward of the amount of credit related OTTI recognized in earnings for the years ended December 31:

| (In thousands) | 2012 | 2011 | 2010 |
|---|----------|----------|-----------|
| Balance of credit related OTTI, beginning of year | \$10,460 | \$26,320 | \$43,492 |
| Reduction for payment of deferred interest | — | (16) |)— |
| Reduction for securities sold | — | (15,844) |)(22,943) |
| Additions for credit related OTTI not previously recognized | — | — | 5,771 |
| Balance of credit related OTTI, end of year | \$10,460 | \$10,460 | \$26,320 |

There were no additions to credit related OTTI for the years ended December 31, 2012 or 2011. There was a reduction in outstanding credit-related OTTI due to the sale of two securities during the year ended December 31, 2011. To the extent that changes in interest rates, credit movements and other factors that influence the fair value of investments occur, the Company may be required to record impairment charges for other-than-temporary impairment in future periods.

Table of Contents

The following table summarizes the proceeds from the sale of securities for the periods ended December 31, 2012, 2011 and 2010:

| (In thousands) | Years ended December 31, | | |
|-----------------------------------|--------------------------|-----------|-----------|
| | 2012 | 2011 | 2010 |
| Available for sale: | | | |
| Agency CMOs | \$44,850 | \$94,335 | \$116,140 |
| Agency MBS | 86,015 | 180,613 | 266,154 |
| Agency notes | — | — | 30,027 |
| CMBS | 16,284 | — | — |
| Pooled trust preferred securities | — | 1,456 | 4,153 |
| Equity securities | 1,073 | 2,353 | — |
| Total available for sale | \$148,222 | \$278,757 | \$416,474 |

The following table summarizes the impact of realized gains and losses from the sale of securities and the impact of the recognition of other-than-temporary impairments for the periods presented.

| (In thousands) | Years ended December 31, | | | | | | | | | | | |
|-----------------------------------|--------------------------|--------|-----------------|---------|---------|-----------|-----------------|---------|----------|---------|-----------------|---------|
| | 2012 | | | | 2011 | | | | 2010 | | | |
| | Gains | Losses | OTTI Charges | Net | Gains | Losses | OTTI Charges | Net | Gains | Losses | OTTI Charges | Net |
| Available for sale: | | | | | | | | | | | | |
| Agency CMOs | \$897 | \$— | \$— | \$897 | \$1,959 | \$— | \$— | \$1,959 | \$1,980 | \$— | \$— | \$1,980 |
| Agency MBS | 806 | — | — | 806 | 4,833 | — | — | 4,833 | 8,342 | — | — | 8,342 |
| Agency notes | — | — | — | — | — | — | — | — | 18 | — | — | 18 |
| CMBS | 1,235 | — | — | 1,235 | — | — | — | — | — | — | — | — |
| Pooled trust preferred securities | — | — | — | — | — | (3,343) | — | (3,343) | 341 | (933) | (5,771) | (6,363) |
| Equity securities | 409 | — | — | 409 | 374 | — | — | 374 | — | — | (67) | (67) |
| Total available for sale | \$3,347 | \$— | \$— | \$3,347 | \$7,166 | \$(3,343) | \$— | \$3,823 | \$10,681 | \$(933) | \$(5,838) | \$3,910 |

Investments in Private Equity Funds - In addition to investment securities, the Company has investments in private equity funds. These investments, which totaled \$11.6 million at December 31, 2012 and \$13.1 million at December 31, 2011, are included in other assets in the accompanying Consolidated Balance Sheets. The Company recognized a \$720 thousand loss, and a \$1.6 million and \$0.7 million gain, respectively, net of OTTI charges on these investments, for the years ended December 31, 2012, 2011 and 2010. Included in the loss of \$720 thousand for the year ended December 31, 2012, is an OTTI charge of \$665 thousand on one of the funds. These amounts are included in other non-interest income in the accompanying Consolidated Statements of Income.

Trading Securities - The Company sold 594,107 shares at \$12 per share of its investment in Higher One Holdings, Inc., as part of that company's initial public offering on June 29, 2010. A gain of \$6.4 million was recorded in other non-interest income in the accompanying Consolidated Statements of Income for the year ended December 31, 2010. For the years ended December 31, 2011 and 2010, the Company recorded a loss of \$1.8 million and a gain of \$12.0 million, respectively, for the mark to market value of these trading securities. There was no activity in trading securities for the year ended December 31, 2012.

Table of Contents

NOTE 4: Loans and Leases

Recorded Investment in Loans and Leases. The following table summarizes recorded investment; the principal amounts outstanding, net of unamortized premiums and discounts, net of deferred fees and/or costs, plus accrued interest, in loans and leases, by portfolio segment at December 31, 2012 and December 31, 2011:

| (In thousands) | At At December 31, 2012 | | | | | |
|--|-------------------------|-------------|-------------|------------------------|---------------------|--------------|
| | Residential | Consumer | Commercial | Commercial Real Estate | Equipment Financing | Total |
| Loans and Leases: | | | | | | |
| Ending balance (1) | \$3,291,724 | \$2,630,867 | \$2,903,733 | \$2,783,061 | \$419,311 | \$12,028,696 |
| Accrued interest | 10,271 | 8,095 | 9,453 | 7,541 | — | 35,360 |
| Total recorded investment | \$3,301,995 | \$2,638,962 | \$2,913,186 | \$2,790,602 | \$419,311 | \$12,064,056 |
| Total recorded investment: individually evaluated for impairment | \$146,944 | \$54,793 | \$69,426 | \$154,978 | \$1,980 | \$428,121 |
| Total recorded investment: collectively evaluated for impairment | \$3,155,051 | \$2,584,169 | \$2,843,760 | \$2,635,624 | \$417,331 | \$11,635,935 |
| | At At December 31, 2011 | | | | | |
| (In thousands) | Residential | Consumer | Commercial | Commercial Real Estate | Equipment Financing | Total |
| Loans and Leases: | | | | | | |
| Ending balance (1) | \$3,219,890 | \$2,760,030 | \$2,385,791 | \$2,384,889 | \$474,804 | \$11,225,404 |
| Accrued interest | 10,992 | 8,777 | 6,585 | 7,186 | — | 33,540 |
| Total recorded investment | \$3,230,882 | \$2,768,807 | \$2,392,376 | \$2,392,075 | \$474,804 | \$11,258,944 |
| Total recorded investment: individually evaluated for impairment | \$135,311 | \$36,629 | \$107,218 | \$212,850 | \$3,268 | \$495,276 |
| Total recorded investment: collectively evaluated for impairment | \$3,095,571 | \$2,732,178 | \$2,285,158 | \$2,179,225 | \$471,536 | \$10,763,668 |

(1) The ending balance includes net deferred fees and unamortized premiums of \$12.7 million and \$20.6 million at December 31, 2012 and December 31, 2011, respectively.

As of December 31, 2012, the Company had pledged \$3.9 billion of eligible loan collateral to support available borrowing capacity at either the FHLB of Boston or the Federal Reserve discount window.

Table of Contents

Loans and Leases Portfolio Aging. The following tables summarize the recorded investment of the Company's loan and lease portfolio aging by class at December 31, 2012 and 2011:

| At December 31, 2012 | | | | | | | | | |
|--|-----------------------|-----------------------|-----------------------|-------------|----------------|--------------|----------------|---------|------------------------|
| (In thousands) | 30-59 Days | | | 60-89 Days | | | Total Past Due | Current | Total Loans and Leases |
| | Past Due and Accruing | Past Due and Accruing | Past Due and Accruing | Non-accrual | Total Past Due | Current | | | |
| Residential: | | | | | | | | | |
| 1-4 family | \$16,263 | \$7,487 | \$— | \$88,845 | \$112,595 | \$3,132,066 | \$3,244,661 | | |
| Permanent-NCLC | 692 | 763 | — | 6,008 | 7,463 | 10,154 | 17,617 | | |
| Construction | — | 360 | — | 823 | 1,183 | 38,532 | 39,715 | | |
| Liquidating portfolio-construction loans | — | — | — | — | — | 3 | 3 | | |
| Consumer: | | | | | | | | | |
| Home equity loans | 17,745 | 6,993 | — | 49,516 | 74,254 | 2,396,944 | 2,471,198 | | |
| Liquidating portfolio-home equity loans | 2,063 | 1,626 | — | 8,200 | 11,889 | 111,760 | 123,649 | | |
| Other consumer | 338 | 195 | — | 135 | 668 | 43,446 | 44,114 | | |
| Commercial: | | | | | | | | | |
| Commercial non-mortgage | 2,248 | 552 | 347 | 17,547 | 20,694 | 2,386,775 | 2,407,469 | | |
| Asset-based loans | — | — | — | — | — | 505,717 | 505,717 | | |
| Commercial real estate: | | | | | | | | | |
| Commercial real estate | 1,081 | 13,784 | 910 | 15,658 | 31,433 | 2,617,213 | 2,648,646 | | |
| Commercial construction | — | — | — | 49 | 49 | 114,097 | 114,146 | | |
| Residential development | — | — | — | 5,044 | 5,044 | 22,766 | 27,810 | | |
| Equipment Financing | 1,593 | 333 | — | 3,325 | 5,251 | 414,060 | 419,311 | | |
| Total | \$42,023 | \$32,093 | \$1,257 | \$195,150 | \$270,523 | \$11,793,533 | \$12,064,056 | | |
| At December 31, 2011 | | | | | | | | | |
| (In thousands) | 30-59 Days | | | 60-89 Days | | | Total Past Due | Current | Total Loans and Leases |
| | Past Due and Accruing | Past Due and Accruing | Past Due and Accruing | Non-accrual | Total Past Due | Current | | | |
| Residential: | | | | | | | | | |
| 1-4 family | \$15,939 | \$7,245 | \$— | \$75,977 | \$99,161 | \$3,080,870 | \$3,180,031 | | |
| Permanent-NCLC | 802 | 408 | — | 4,636 | 5,846 | 15,656 | 21,502 | | |
| Construction | 292 | — | — | 1,234 | 1,526 | 27,815 | 29,341 | | |
| Liquidating portfolio-construction loans | — | — | — | — | — | 8 | 8 | | |
| Consumer: | | | | | | | | | |
| Home equity loans | 14,859 | 5,891 | — | 25,115 | 45,865 | 2,534,998 | 2,580,863 | | |
| Liquidating portfolio-home equity loans | 3,231 | 1,459 | — | 5,174 | 9,864 | 140,247 | 150,111 | | |
| Other consumer | 346 | 119 | — | 117 | 582 | 37,251 | 37,833 | | |
| Commercial: | | | | | | | | | |
| Commercial non-mortgage | 3,267 | 1,399 | 162 | 27,969 | 32,797 | 1,905,085 | 1,937,882 | | |
| Asset-based loans | — | — | — | 1,904 | 1,904 | 452,590 | 454,494 | | |
| Commercial real estate: | | | | | | | | | |
| Commercial real estate | 1,330 | 452 | 433 | 32,202 | 34,417 | 2,244,357 | 2,278,774 | | |
| Commercial construction | — | — | — | — | — | 73,525 | 73,525 | | |
| Residential development | — | — | 135 | 6,760 | 6,895 | 32,881 | 39,776 | | |
| Equipment Financing | 2,685 | 2,115 | — | 7,154 | 11,954 | 462,850 | 474,804 | | |

| | | | | | | | |
|-------|----------|-----------|--------|------------|------------|---------------|---------------|
| Total | \$42,751 | \$ 19,088 | \$ 730 | \$ 188,242 | \$ 250,811 | \$ 11,008,133 | \$ 11,258,944 |
|-------|----------|-----------|--------|------------|------------|---------------|---------------|

Loans and Leases on Non-accrual Status. Accrual of interest is discontinued if a loan or lease is placed on non-accrual status. When placed on non-accrual status, unpaid accrued interest is reversed and charged against interest income.

Residential and consumer loans are placed on non-accrual status after 90 days past due or at the date the borrower is discharged in bankruptcy. All commercial and commercial real estate loans, and equipment financing leases are subject to a detailed review by the Company's credit risk team when 90 days past due or when payment is uncertain and a specific determination is made to put a loan or lease on non-accrual status.

Interest on non-accrual loans and leases that would have been recorded as additional interest income for the years ended December 31, 2012, 2011 and 2010, had the loans and leases been current in accordance with their original terms, totaled \$12.2 million, \$13.8 million and \$13.3 million, respectively.

Table of Contents

Allowance for Loan and Lease Losses. The following tables summarize the ALLL by portfolio segment for the years ended December 31, 2012, 2011 and 2010:

| (In thousands) | Year ended December 31, 2012 | | | | | | Unallocated | Total |
|---|------------------------------|-----------|------------|---------------------------|------------------------|-------------|-------------|-------|
| | Residential | Consumer | Commercial | Commercial Real Estate | Equipment Financing | | | |
| Allowance for loan and lease losses: | | | | | | | | |
| Balance, beginning of period | \$34,565 | \$67,785 | \$60,681 | \$45,013 | \$8,943 | \$16,500 | \$233,487 | |
| Provision (benefit) charged to expense | 7,033 | 23,349 | 14,861 | (6,495) | (12,748) | (4,500) | 21,500 | |
| Losses charged off | (12,927) | (43,920) | (35,793) | (9,894) | (1,668) | — | (104,202) | |
| Recoveries | 803 | 7,040 | 6,817 | 2,210 | 9,474 | — | 26,344 | |
| Balance, end of period | \$29,474 | \$54,254 | \$46,566 | \$30,834 | \$4,001 | \$12,000 | \$177,129 | |
| Ending balance: individually evaluated for impairment | \$14,731 | \$3,611 | \$6,423 | \$2,683 | \$1 | \$— | \$27,449 | |
| Ending balance: collectively evaluated for impairment | \$14,743 | \$50,643 | \$40,143 | \$28,151 | \$4,000 | \$12,000 | \$149,680 | |
| | Year ended December 31, 2011 | | | | | | | |
| (In thousands) | Residential | Consumer | Commercial | Commercial Real Estate | Equipment Financing | Unallocated | Total | |
| Allowance for loan and lease losses: | | | | | | | | |
| Balance, beginning of period | \$30,792 | \$95,071 | \$74,470 | \$77,695 | \$21,637 | \$22,000 | \$321,665 | |
| Provision (benefit) charged to expense | 14,364 | 20,262 | 20,868 | (10,505) | (16,989) | (5,500) | 22,500 | |
| Losses charged off | (11,524) | (52,997) | (39,933) | (22,721) | (2,154) | — | (129,329) | |
| Recoveries | 933 | 5,449 | 5,276 | 544 | 6,449 | — | 18,651 | |
| Balance, end of period | \$34,565 | \$67,785 | \$60,681 | \$45,013 | \$8,943 | \$16,500 | \$233,487 | |
| Ending balance: individually evaluated for impairment | \$19,367 | \$5,167 | \$12,996 | \$9,071 | \$4 | \$— | \$46,605 | |
| Ending balance: collectively evaluated for impairment | \$15,198 | \$62,618 | \$47,685 | \$35,942 | \$8,939 | \$16,500 | \$186,882 | |
| | Year ended December 31, 2010 | | | | | | | |
| (In thousands) | Residential | Consumer | Commercial | Commercial Real Estate | Equipment Financing | Unallocated | Total | |
| Allowance for loan and lease losses: | | | | | | | | |
| Balance, beginning of period | \$26,895 | \$102,017 | \$88,406 | \$74,753 | \$29,113 | \$20,000 | \$341,184 | |
| Provision charged to expense | 19,217 | 54,632 | 13,349 | 21,085 | 4,717 | 2,000 | 115,000 | |
| Losses charged off | (16,991) | (66,215) | (31,570) | (19,139) | (16,760) | — | (150,675) | |
| Recoveries | 1,671 | 4,637 | 4,285 | 996 | 4,567 | — | 16,156 | |
| Balance, end of period | \$30,792 | \$95,071 | \$74,470 | \$77,695 | \$21,637 | \$22,000 | \$321,665 | |
| Ending balance: individually evaluated for impairment | \$13,562 | \$3,466 | \$10,722 | \$8,166 | \$81 | \$— | \$35,997 | |
| Ending balance: collectively evaluated for impairment | \$17,230 | \$91,605 | \$63,748 | \$69,529 | \$21,556 | \$22,000 | \$285,668 | |

Table of Contents

Impaired Loans and Leases. The following tables summarizes impaired loans and leases by class as of December 31, 2012 and 2011:

| (In thousands) | At December 31, 2012 | | | | |
|---|----------------------|------------------------|----------------------------|------------------------------|------------------------|
| | Unpaid | Total | Recorded | Recorded | Related |
| | Principal Balance | Recorded Investment | Investment No Allowance | Investment With Allowance | Valuation Allowance |
| Residential: (1) | | | | | |
| 1-4 family | \$149,567 | \$136,670 | \$22,225 | \$114,445 | \$13,015 |
| Permanent-NCLC | 10,923 | 10,013 | 2,042 | 7,971 | 1,711 |
| Construction | 446 | 261 | 156 | 105 | 5 |
| Consumer: (1) | | | | | |
| Home equity loans | 56,815 | 47,755 | 23,967 | 23,788 | 2,960 |
| Liquidating portfolio-home equity loans | 11,788 | 7,038 | 3,663 | 3,375 | 651 |
| Other consumer | — | — | — | — | — |
| Commercial: | | | | | |
| Commercial non-mortgage | 90,627 | 69,426 | 21,942 | 47,484 | 6,423 |
| Asset-based loans | — | — | — | — | — |
| Commercial real estate: | | | | | |
| Commercial real estate | 123,861 | 121,193 | 65,212 | 55,981 | 2,572 |
| Commercial construction | 7,177 | 7,185 | 7,185 | — | — |
| Residential development | 13,444 | 12,771 | 5,029 | 7,742 | 111 |
| Equipment Financing | 2,357 | 1,980 | 1,781 | 199 | 1 |
| Totals: | | | | | |
| Residential | 160,936 | 146,944 | 24,423 | 122,521 | 14,731 |
| Consumer | 68,603 | 54,793 | 27,630 | 27,163 | 3,611 |
| Commercial | 90,627 | 69,426 | 21,942 | 47,484 | 6,423 |
| Commercial real estate | 144,482 | 141,149 | 77,426 | 63,723 | 2,683 |
| Equipment Financing | 2,357 | 1,980 | 1,781 | 199 | 1 |
| Total | \$467,005 | \$414,292 | \$153,202 | \$261,090 | \$27,449 |

(1) The increase in Residential and Consumer impaired loans for the year ended December 31, 2012 as compared to the year ended December 31, 2011 is due to the Company recording of \$24.4 million residential loans and \$27.6 million of consumer loans, respectively, where the borrower's obligation has been discharged in bankruptcy which are reported in accordance with a recent regulatory interpretation of GAAP which requires loans discharged under Chapter 7 bankruptcy and not reaffirmed by the borrower to be considered TDRs and thus impaired, regardless of their delinquency status.

Table of Contents

| (In thousands) | At December 31, 2011 | | | | |
|---|--------------------------------|---------------------------------|--|--|-----------------------------------|
| | Unpaid Principal Balance | Total Recorded Investment | Recorded Investment No Allowance | Recorded Investment With Allowance | Related Valuation Allowance |
| Residential: | | | | | |
| 1-4 family | \$133,123 | \$124,461 | \$— | \$ 124,461 | \$16,611 |
| Permanent-NCLC | 12,005 | 10,718 | — | 10,718 | 2,747 |
| Construction | 129 | 132 | — | 132 | 9 |
| Consumer: | | | | | |
| Home equity loans | 35,285 | 31,153 | 4 | 31,149 | 4,116 |
| Liquidating portfolio-home equity loans | 7,277 | 5,469 | 3 | 5,466 | 1,050 |
| Other consumer | 7 | 7 | — | 7 | 1 |
| Commercial: | | | | | |
| Commercial non-mortgage | 118,293 | 105,359 | 30,207 | 75,152 | 12,996 |
| Asset-based loans | 7,814 | 1,859 | 1,859 | — | — |
| Commercial real estate: | | | | | |
| Commercial real estate | 195,838 | 189,575 | 105,618 | 83,957 | 8,514 |
| Commercial construction | 7,347 | 7,373 | — | 7,373 | 557 |
| Residential development | 16,495 | 15,902 | 15,902 | — | — |
| Equipment Financing | 11,241 | 3,268 | 2,751 | 517 | 4 |
| Totals: | | | | | |
| Residential | 145,257 | 135,311 | — | 135,311 | 19,367 |
| Consumer | 42,569 | 36,629 | 7 | 36,622 | 5,167 |
| Commercial | 126,107 | 107,218 | 32,066 | 75,152 | 12,996 |
| Commercial real estate | 219,680 | 212,850 | 121,520 | 91,330 | 9,071 |
| Equipment Financing | 11,241 | 3,268 | 2,751 | 517 | 4 |
| Total | \$544,854 | \$495,276 | \$ 156,344 | \$ 338,932 | \$46,605 |

Table of Contents

The following table summarizes interest income recognized by class of impaired loans and leases for the periods presented:

| (In thousands) | Years ended December 31, | | | | | |
|--|-----------------------------------|-----------------------------|-----------------------------------|-----------------------------|-----------------------------------|-----------------------------|
| | 2012 | | 2011 | | 2010 | |
| | Average Recorded Investment | Total Interest Income | Average Recorded Investment | Total Interest Income | Average Recorded Investment | Total Interest Income |
| Residential: | | | | | | |
| 1-4 family | \$130,565 | \$5,207 | \$118,432 | \$4,750 | \$77,814 | \$2,643 |
| Permanent-NCLC | 10,366 | 431 | 10,414 | 420 | 11,168 | 243 |
| Construction | 197 | 6 | 66 | 8 | — | — |
| Liquidating portfolio-construction loans | — | — | 1 | — | 2 | 4 |
| Consumer: | | | | | | |
| Home equity loans | 39,454 | 1,810 | 28,909 | 1,434 | 16,613 | 716 |
| Liquidating portfolio-home equity loans | 6,253 | 358 | 5,477 | 349 | 3,797 | 217 |
| Other consumer | 4 | — | 7 | — | 4 | — |
| Commercial: | | | | | | |
| Commercial non-mortgage | 87,393 | 3,852 | 120,152 | 4,529 | 123,480 | 4,409 |
| Asset-based loans | 929 | — | 7,833 | 251 | 13,847 | 609 |
| Commercial real estate: | | | | | | |
| Commercial real estate | 155,384 | 4,847 | 184,856 | 6,499 | 133,846 | 5,390 |
| Commercial construction | 7,279 | 285 | 21,835 | 887 | 37,669 | 603 |
| Residential development | 14,336 | 345 | 23,832 | 527 | 53,956 | 1,023 |
| Equipment Financing | 2,624 | 45 | 10,373 | 78 | 18,458 | 287 |
| Totals: | | | | | | |
| Residential | 141,128 | 5,644 | 128,913 | 5,178 | 88,984 | 2,890 |
| Consumer | 45,711 | 2,168 | 34,393 | 1,783 | 20,414 | 933 |
| Commercial | 88,322 | 3,852 | 127,985 | 4,780 | 137,327 | 5,018 |
| Commercial real estate | 176,999 | 5,477 | 230,523 | 7,913 | 225,471 | 7,016 |
| Equipment Financing | 2,624 | 45 | 10,373 | 78 | 18,458 | 287 |
| Total | \$454,784 | \$17,186 | \$532,187 | \$19,732 | \$490,654 | \$16,144 |

Of the total interest income recognized for the residential and consumer portfolios, \$1.7 million, \$1.8 million, and \$1.9 million of interest income was recognized on a cash basis method of accounting for the years ended December 31, 2012, 2011 and 2010, respectively.

Table of Contents

Credit Risk Management. The Company has certain credit policies and procedures in place that are designed to maximize loan income within an acceptable level of risk. Management reviews and approves these policies and procedures on a regular basis and frequently reviews reports related to loan production, loan quality, concentration of credit, loan delinquencies and non-performing and potential problem loans.

Commercial and industrial loans are underwritten after evaluating and understanding the borrower's ability to operate profitably and prudently expand its business. Underwriting standards are designed to promote relationships rather than transactional banking. Once it is determined that the borrower's management possesses sound ethics and solid business acumen, the Company's management examines current and projected cash flows to determine the ability of the borrower to repay obligations as agreed. Commercial and industrial loans are primarily made based on the identified cash flows of the borrower and secondarily on the underlying collateral provided by the borrower. The cash flows of borrowers, however, may not be as expected and the collateral securing these loans may fluctuate in value. Most commercial and industrial loans are secured by the assets being financed and may incorporate a personal guarantee; however, some loans may be made on an unsecured basis.

Commercial real estate loans are subject to underwriting standards and processes similar to commercial and industrial loans, in addition to those specific to real estate loans. These loans are viewed primarily as cash flow loans and secondarily as loans secured by real estate. Commercial real estate lending typically involves higher loan principal amounts and the repayment of these loans is largely dependent on the successful operation of the property securing the loan, the market in which the property is located and the tenants that conduct business at the property securing the loan. Commercial real estate loans may be adversely affected by conditions in the real estate markets or in the general economy. The properties securing the Company's commercial real estate portfolio are diverse in terms of type and geographic location, which helps reduce the Company's exposure to adverse economic events that may affect any single market or industry. Management monitors and evaluates commercial real estate loans based on collateral, geography and risk grade criteria. The Company also utilizes third-party experts to provide insight and guidance about economic conditions and trends affecting its loan portfolio.

Construction loans on commercial properties have unique risk characteristics and are provided to experienced developers/sponsors with strong track records of successful completion and sound financial condition and are underwritten utilizing feasibility studies, independent appraisal reviews, sensitivity analysis of absorption and lease rates and financial analysis of the developers and property owners. Construction loans are generally based upon estimates of costs and value associated with the complete project. These estimates may be subject to change as the construction project proceeds. Sources of repayment for these types of loans may be pre-committed permanent loans from approved long-term lenders, sales of developed property or an interim loan commitment from the Company until permanent financing is obtained. These loans are closely monitored by on-site inspections by third party professionals and the internal staff.

To monitor and manage consumer loan risk, policies and procedures are developed and modified, as needed, jointly by line and Risk Management personnel. Policies and procedures, coupled with relatively small loan amounts, and predominately collateralized structures spread across many individual borrowers, minimize risk. Trend and outlook reports are reviewed by management on a regular basis. Underwriting factors for mortgage and home equity loans include the borrower's FICO score, the loan amount relative to property value and the borrower's debt to income level and are also influenced by statutory requirements.

Credit Quality Indicators. To measure credit risk for the Commercial, Commercial Real Estate and Equipment Financing portfolios, the Company employs a dual grade credit risk grading system for estimating the probability of borrower default and the loss given default. The credit risk grade system assigns a rating to each borrower and to the facility, which together form a Composite Credit Risk Profile ("CCRP"). The credit risk grade system categorizes borrowers by common financial characteristics that measure the credit strength of borrowers and facilities by common structural characteristics. The CCRP has ten grades, with each grade corresponding to a progressively greater risk of default. Grades 1 through 6 are considered pass ratings and 7 through 10 are criticized as defined by the regulatory agencies. The rating model assumptions are actively reviewed and tested against industry data and actual experience. Risk ratings are assigned to differentiate risk within the portfolio and are reviewed on an ongoing basis and revised, if needed, to reflect changes in the borrowers' current financial position and outlook, risk profiles and the related

collateral and structural positions. A loan officer reviews updated financial information for all pass rated loans to review the accuracy of the risk grade on at least an annual basis. Criticized loans are assigned to an officer and undergo reviews for problem asset resolution, as well as enhanced and ongoing monitoring of the underlying borrower.

A “Special Mention” (7) credit has the potential weakness that if left uncorrected may result in deterioration of the repayment prospects for the asset. “Substandard” (8) assets have a well defined weakness that jeopardizes the full repayment of the debt. An asset rated “Doubtful” (9) has all the same weaknesses as substandard credit with the added characteristic that the weakness makes collection or liquidation in full, given current facts, conditions, and values, improbable. Assets classified as “Loss” (10) in accordance with regulatory guidelines are considered uncollectible and charged off.

Table of Contents

The recorded investment in Commercial and Commercial Real Estate loans and Equipment Financing leases segregated by risk rating exposure is as follows:

| (In thousands) | Commercial At December 31, | | Commercial Real Estate At December 31, | | Equipment Financing At December 31, | |
|---------------------|----------------------------|-------------|--|-------------|-------------------------------------|-----------|
| | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |
| (1) - (6) Pass | \$2,701,061 | \$2,148,970 | \$2,588,987 | \$2,036,738 | \$381,304 | \$407,943 |
| (7) Special Mention | 43,856 | 32,578 | 56,023 | 58,238 | 12,893 | 15,416 |
| (8) Substandard | 167,485 | 208,555 | 143,904 | 296,478 | 25,114 | 51,445 |
| (9) Doubtful | 784 | 2,273 | 1,688 | 621 | — | — |
| (10) Loss | — | — | — | — | — | — |
| Total | \$2,913,186 | \$2,392,376 | \$2,790,602 | \$2,392,075 | \$419,311 | \$474,804 |

The Company utilizes the loan portfolio aging migration analysis to estimate reserves for the residential and consumer portfolios. Refer to the loan portfolio aging analysis table included in this footnote.

For residential and consumer loans, the Company considers factors such as updated FICO scores, employment status, home prices, loan to value, geography, loans discharged in bankruptcy, and the status of first lien position loans on second lien position loans, as credit quality indicators. On an ongoing basis, the Company calculates an estimate of the current value of property secured as collateral for both home equity and residential first mortgage lending products (“current LTV”). The estimate is based on home price indices compiled by the S&P/Case-Shiller Home Price Indices. The Case-Shiller data indicates trends for 20 Metropolitan Statistical Areas (“MSA”). The trend data is applied to the loan portfolios taking into account the age of the most recent valuation and geographic area. The Case-Shiller data estimates, using broad MSAs that are informative for regional analysis but are not generally actionable on an individual loan basis, the amount of loans that may have balances in excess of the underlying collateral.

Troubled Debt Restructurings. The following table summarizes the information for the Company’s TDRs:

| (In thousands) | At December 31, 2012 | At December 31, 2011 | |
|--|----------------------|----------------------|---|
| Recorded investment of TDRs: | | | |
| Accrual status | \$288,578 | \$367,344 | |
| Non-accrual status | 115,583 | 76,968 | |
| Total recorded investment | \$404,161 | \$444,312 | |
| Accruing TDRs performing under modified terms more than one year | 60.2 | % 76.0 | % |
| TDR specific reserves included in the balance of allowance for loan and lease losses | \$27,317 | \$44,847 | |
| Additional funds committed to borrowers in TDR status ⁽¹⁾ | 3,263 | 7,872 | |

(1) This amount may be limited by contractual rights and/or the underlying collateral supporting the loan or lease. For the years ended December 31, 2012 and 2011, Webster charged off \$45.2 million and \$21.8 million, respectively, for the portion of TDRs deemed to be uncollectible.

Table of Contents

The following table provides information on loans and leases modified as TDRs during the years ended December 31, 2012 and 2011:

| (Dollars in thousands) | Years ended December 31, 2012 | | | | 2011 | | | | |
|---|-------------------------------------|--|---|---|-------------------------------------|--|---|---|---|
| | Number of Loans and Leases | Bfe- Modification Recorded Investment | Post- Modification Recorded Investment | Post- Modification Coupon Rate | Number of Loans and Leases | Bfe- Modification Recorded Investment | Post- Modification Recorded Investment | Post- Modification Coupon Rate | |
| Residential: | | | | | | | | | |
| 1-4 family | 195 | \$ 32,010 | \$ 32,010 | 4.4 | % 131 | \$ 29,728 | \$ 29,728 | 4.1 | % |
| Permanent-NCLC | 2 | 964 | 964 | 3.6 | 6 | 2,211 | 2,211 | 4.0 | |
| Construction | 2 | 263 | 263 | 6.6 | — | — | — | — | |
| Consumer: | | | | | | | | | |
| Home equity loans | 526 | 26,569 | 26,569 | 5.0 | 106 | 9,422 | 9,422 | 4.3 | |
| Liquidating portfolio-home equity loans | 123 | 5,693 | 5,693 | 5.6 | 26 | 1,428 | 1,428 | 5.4 | |
| Commercial: | | | | | | | | | |
| Commercial non-mortgage Asset-based loans | 37 | 22,699 | 22,699 | 6.3 | 48 | 45,507 | 45,507 | 6.4 | |
| Commercial real estate: | | | | | | | | | |
| Commercial real estate | 10 | 25,855 | 25,855 | 2.8 | 21 | 47,544 | 47,544 | 4.1 | |
| Commercial construction | — | — | — | — | 1 | 10,100 | 10,100 | 3.0 | |
| Residential development | 6 | 896 | 896 | 5.3 | 2 | 719 | 719 | 5.3 | |
| Equipment Financing | 8 | 590 | 590 | 6.7 | 2 | 216 | 216 | 7.9 | |
| Total TDRs | 909 | \$ 115,539 | \$ 115,539 | 4.6 | % 346 | \$ 149,438 | \$ 149,438 | 4.8 | % |

TDR loans may be modified by means of extended maturity, below market adjusted interest rates, a combination of rate and maturity, or by other means including covenant modifications, or other concessions.

The following table provides information on how loans and leases were modified as TDRs during the years ended December 31, 2012 and 2011:

| (In thousands) | Years ended December 31, 2012 | | | | | 2011 | | | | |
|---|----------------------------------|-------------------------------|---|-----------|----------|----------------------|-------------------------------|---|-----------|----------|
| | Extended Maturity | Adjusted Interest Rates | Combination of Rate and Maturity | Other (1) | Total | Extended Maturity | Adjusted Interest Rates | Combination of Rate and Maturity | Other (1) | Total |
| Residential: | | | | | | | | | | |
| 1-4 family | \$2,067 | \$2,707 | \$ 6,847 | \$20,389 | \$32,010 | \$8,332 | \$2,706 | \$ 16,555 | \$2,135 | \$29,728 |
| Permanent-NCLC | — | — | 964 | — | 964 | — | — | 2,211 | — | 2,211 |
| Construction | — | — | 104 | 159 | 263 | — | — | — | — | — |
| Consumer: | | | | | | | | | | |
| Home equity loans | 1,079 | 224 | 1,380 | 23,886 | 26,569 | 4,760 | — | 4,187 | 475 | 9,422 |
| Liquidating portfolio-home equity loans | 35 | — | — | 5,658 | 5,693 | 631 | — | 797 | — | 1,428 |
| Commercial: | | | | | | | | | | |
| | 816 | — | 1,162 | 20,721 | 22,699 | 5,607 | 3,217 | 301 | 36,382 | 45,507 |

| | | | | | | | | | | |
|---|---------|---------|----------|----------|-----------|----------|----------|----------|----------|-----------|
| Commercial non-mortgage Asset-based loans | — | — | — | — | — | — | — | 2,563 | — | 2,563 |
| Commercial real estate: | | | | | | | | | | |
| Commercial real estate | 2,112 | — | 1,792 | 21,951 | 25,855 | 18,424 | 5,996 | 539 | 22,585 | 47,544 |
| Commercial construction | — | — | — | — | — | — | — | — | 10,100 | 10,100 |
| Residential development | 319 | — | 577 | — | 896 | — | — | — | 719 | 719 |
| Equipment Financing | 142 | — | 288 | 160 | 590 | — | 216 | — | — | 216 |
| Total TDRs | \$6,570 | \$2,931 | \$13,114 | \$92,924 | \$115,539 | \$37,754 | \$12,135 | \$27,153 | \$72,396 | \$149,438 |

(1) Other includes covenant modifications, forbearance, loans discharged under Chapter 7 bankruptcy (2012 only), and/or other concessions.

The Company's loan and lease portfolio at December 31, 2012 included eleven loans with an A Note/B Note structure, with a recorded investment of \$39.0 million. The loans were restructured into A Note/B Note structures as a result of evaluating the cash

Table of Contents

flow of the borrowers to support repayment. Webster immediately charged off the balance of B Notes totaling \$17.0 million. TDR classification was removed from two A Notes totaling \$14.0 million, as the borrowers passed the minimum compliance with the modified terms requirements. The restructuring agreement specifies an interest rate equal to that which would be provided to a borrower with similar credit at the time of restructuring. The A Notes are paying under the terms of the modified loan agreements. Eight of the eleven A Notes are on accrual status, as the borrowers are paying under the terms of the loan agreements prior to and subsequent to the modification. The remaining A Notes are on non-accrual status due to the continuing financial difficulties of the borrower. The following table provides information on loans and leases modified as a TDR within the previous 12 months and for which there was a payment default during the twelve months ended December 31, 2012 and 2011:

| (Dollars in thousands) | Years ended December 31, | | | |
|---|----------------------------------|------------------------|----------------------------------|------------------------|
| | 2012 | 2011 | 2012 | 2011 |
| | Number of Loans and Leases | Recorded Investment | Number of Loans and Leases | Recorded Investment |
| Residential: | | | | |
| 1-4 family | 2 | \$ 847 | 9 | \$ 1,625 |
| Permanent-NCLC | — | — | — | — |
| Construction | — | — | — | — |
| Consumer: | | | | |
| Home equity loans | — | — | 8 | 1,195 |
| Liquidating portfolio-home equity loans | — | — | 2 | 108 |
| Other consumer | — | — | — | — |
| Commercial: | | | | |
| Commercial non-mortgage | — | — | 3 | 804 |
| Asset-based loans | — | — | 2 | 522 |
| Commercial real estate: | | | | |
| Commercial real estate | — | — | 3 | 1,371 |
| Commercial construction | — | — | — | — |
| Residential development | — | — | — | — |
| Equipment Financing | — | — | — | — |
| Total | 2 | \$ 847 | 27 | \$ 5,625 |

The recorded investment in Commercial, Commercial Real Estate and Equipment Financing TDRs segregated by risk rating exposure at December 31, 2012 and December 31, 2011, is as follows:

| (In thousands) | At December 31, | |
|---------------------|-----------------|-----------|
| | At 2012 | 2011 |
| (1) - (6) Pass | \$56,661 | \$46,524 |
| (7) Special Mention | — | 4,622 |
| (8) Substandard | 143,903 | 220,899 |
| (9) Doubtful | 1,860 | 327 |
| (10) Loss | — | — |
| Total | \$202,424 | \$272,372 |

NOTE 5: Transfers of Financial Assets and Mortgage Servicing Rights

Transfers of Financial Assets

The Company sells financial assets in the normal course of business, the majority of which are residential mortgage loan sales primarily to government-sponsored enterprises through established programs, commercial loan sales

through participation agreements, and other individual or portfolio loan and securities sales. In accordance with the accounting guidance for asset transfers, the Company considers any ongoing involvement with transferred assets in determining whether the assets can be

101

Table of Contents

derecognized from the balance sheet. For loans sold under participation agreements, the Company also considers the terms of the loan participation agreement and whether they meet the definition of a participating interest and thus qualify for derecognition. With the exception of servicing and certain performance-based guarantees, the Company's continuing involvement with financial assets sold is minimal and generally limited to market customary representation and warranty clauses. See a further discussion of the representation and warranties in Note 22 - Commitments and Contingencies.

The Company sold \$721.7 million and \$302.2 million residential loans for the years ended December 31, 2012 and 2011, respectively. Total loans sold included loans with servicing rights retained of \$618.5 million and \$268.3 million for the years ended December 31, 2012 and 2011, respectively. The net gain on the sale of loans of \$23.0 million, \$4.9 million and \$4.2 million for the years ended December 31, 2012, 2011 and 2010, respectively, is included as mortgage banking activities in the accompanying Consolidated Statements of Income. This includes a gain on commercial loan sales of \$0.5 million and \$0.8 million for the years ended December 31, 2012 and 2011, respectively.

Mortgage Servicing Rights

When the Company sells financial assets, it may retain servicing rights and/or other interests in the financial assets. The gain or loss on sale depends on the previous carrying amount of the transferred financial assets and the consideration received and any liabilities incurred in exchange for the transferred assets. Upon transfer, any servicing assets and other interests held by the Company are initially recognized at fair value. See a further discussion of fair value in Note 18 - Fair Value Measurement.

The Company serviced consumer loans for others amounting to \$2.1 billion at December 31, 2012 and \$1.9 billion at December 31, 2011. Loan servicing fees for others, net of mortgage servicing right amortization, was \$1.9 million, \$4.1 million and \$6.1 million for years ended December 31, 2012, 2011 and 2010, respectively, and is included as a component of loan related fees in the accompanying Consolidated Statements of Income.

NOTE 6: Premises and Equipment, Net

A summary of premises and equipment, net follows:

| (In thousands) | At December 31, | |
|--|-----------------|-----------|
| | 2012 | 2011 |
| Land | \$15,281 | \$15,331 |
| Buildings and improvements | 95,775 | 98,906 |
| Leasehold improvements | 73,253 | 71,159 |
| Fixtures and equipment | 69,530 | 66,222 |
| Data processing and software | 162,833 | 153,282 |
| Total premises and equipment | 416,672 | 404,900 |
| Less accumulated depreciation and amortization | (282,110) | (257,521) |
| Premises and equipment, net | \$134,562 | \$147,379 |

Depreciation of premises and equipment for the years ended December 31, 2012, 2011 and 2010 was \$34.1 million, \$34.9 million and \$37.2 million, respectively.

The following table is a roll forward of the amount of assets held for disposition for the years ended December 31:

| (In thousands) | 2012 | 2011 |
|--|---------|---------|
| Assets held for disposition, beginning of period | \$1,825 | \$4,504 |
| New assets held for disposition status | — | 1,358 |
| Asset write-downs | (57) | (291) |
| Assets sold | (1,353) | (3,746) |
| Assets held for disposition, end of period | \$415 | \$1,825 |

Table of Contents

NOTE 7: Goodwill and Other Intangible Assets

The following tables set forth the carrying values of goodwill and other intangible assets, net of accumulated amortization, at December 31, 2012 and 2011:

| (In thousands) | At December 31, 2012 | At December 31, 2011 |
|---|-------------------------|-------------------------|
| Balances not subject to amortization: | | |
| Goodwill allocated to business segments: | | |
| Retail Banking | \$516,560 | \$516,560 |
| Other (HSA Bank) | 13,327 | 13,327 |
| Goodwill | 529,887 | 529,887 |
| Balances subject to amortization: | | |
| Core deposits allocated to business segments: | | |
| Retail Banking | 10,270 | 15,238 |
| Other (HSA Bank) | — | 452 |
| Other intangible assets | 10,270 | 15,690 |
| Total goodwill and other intangible assets | \$540,157 | \$545,577 |

The gross carrying value and accumulated amortization of other intangible assets and the reporting unit to which they relate are as follows:

| (In thousands) | At December 31, 2012 | | | At December 31, 2011 | | |
|------------------|--------------------------|-----------------------------|------------------------|--------------------------|-----------------------------|------------------------|
| | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount | Gross Carrying Amount | Accumulated Amortization | Net Carrying Amount |
| Core deposits | | | | | | |
| Retail | \$49,420 | \$(39,150) | \$10,270 | \$49,420 | \$(34,182) | \$15,238 |
| Other (HSA Bank) | 4,699 | (4,699) | — | 4,699 | (4,247) | 452 |
| Total | \$54,119 | \$(43,849) | \$10,270 | \$54,119 | \$(38,429) | \$15,690 |

Amortization of intangible assets for the year ended December 31, 2012 totaled \$5.4 million and for the each of the years ended December 31, 2011 and 2010 totaled \$5.6 million, respectively. Estimated annual amortization expense of current intangible assets with finite useful lives, absent any future impairment or change in estimated useful lives, is summarized below for each of the next five years:

| (In thousands) | |
|---------------------------|---------|
| Years ending December 31, | |
| 2013 | \$4,919 |
| 2014 | 2,685 |
| 2015 | 1,523 |
| 2016 | 1,143 |
| Thereafter | — |

Webster tests its goodwill for impairment annually as of August 31 (the “Measurement Date”). In performing Step 1 of the goodwill impairment testing and measurement process the Company primarily relied on the income approach to arrive at an indicated range of fair value for the reporting units, which was then corroborated with the market approach comparable company method and the market capitalization reconciliation. The income approach consists of discounting projected long-term future cash flows, which are derived from internal forecasts and economic expectations for the respective reporting units. The internal forecasts are developed for each reporting unit by considering several key business drivers such as new business initiatives, market share changes, anticipated loan and deposit growth, forward interest rates, historical performance, and industry and economic trends, among other considerations.

Table of Contents

The projected future cash flows are discounted using estimated rates based on the Capital Asset Pricing Model, which considers the risk-free interest rate, market risk premium, beta, and unsystematic risk and size premium adjustments specific to the reporting unit. In this analysis the discount rates ranged from 12.9% to 17.3%. The long-term growth rate used in determining the terminal value of the Retail, Consumer and Commercial reporting units was estimated at 4% and at 7% for the Other reporting unit and is based on management's assessment of the minimum expected terminal growth rate of each reporting unit, as well as broader economic considerations. Capital allocation for segment reporting is based on regulatory targets aimed at risk weighted assets, tangible assets and deposits. Actual regulatory targets are applied to each of the asset bases and an implied target is used for deposits. The methodology creates two asset bases, risk weighted assets and tangible assets, as well as a deposit base, intangibles and management assessment. Allocated capital is measured annually and the amount of capital is static for one year. There was no impairment indicated as a result of the Step 1 test performed at August 31, 2012, as the estimated fair value for the reporting units that carry goodwill exceeded their corresponding carrying values.

NOTE 8: Income Taxes

Income tax expense (benefit) applicable to income from continuing operations is comprised of the following:

| (In thousands) | Years ended December 31, | | |
|-----------------|--------------------------|----------|------------|
| | 2012 | 2011 | 2010 |
| Current: | | | |
| Federal | \$52,391 | \$27,674 | \$(1,588) |
| State and local | 1,282 | 1,302 | 1,575 |
| | 53,673 | 28,976 | (13) |
| Deferred: | | | |
| Federal | 20,012 | 28,497 | 12,950 |
| State and local | 980 | 478 | (579) |
| | 20,992 | 28,975 | 12,371 |
| Total: | | | |
| Federal | 72,403 | 56,171 | 11,362 |
| State and local | 2,262 | 1,780 | 996 |
| | \$74,665 | \$57,951 | \$12,358 |

The following is a reconciliation of Webster's reported income tax expense applicable to income from continuing operations to the amount that would result from applying the federal statutory rate of 35%:

| (In thousands) | Years ended December 31, | | | | | | |
|--|--------------------------|---------|-----------|---------|-----------|---------|---|
| | 2012 | | 2011 | | 2010 | | |
| | Amount | Percent | Amount | Percent | Amount | Percent | |
| Income tax expense at federal statutory rate | \$86,927 | 35.0 | %\$72,567 | 35.0 | %\$29,582 | 35.0 | % |
| Reconciliation to reported income tax expense: | | | | | | | |
| State and local income taxes, net of federal benefit | 1,470 | 0.6 | 1,157 | 0.6 | 648 | 0.8 | |
| Tax-exempt interest income, net | (9,577) | (3.8) | (10,052) | (4.8) | (10,116) | (12.0) |) |
| Increase in cash surrender value of life insurance | (3,939) | (1.6) | (3,626) | (1.7) | (3,681) | (4.4) |) |
| Decrease in valuation allowance applicable to capital losses | (494) | (0.2) | (1,163) | (0.6) | (5,630) | (6.7) |) |
| Other, net | 278 | 0.1 | (932) | (0.5) | 1,555 | 1.9 |) |
| Reported Income tax expense | \$74,665 | | \$57,951 | | \$12,358 | | |
| Effective tax rate | | 30.1 | % | 28.0 | % | 14.6 | % |

Table of Contents

Refundable income taxes totaling \$56.5 million and \$55.8 million at December 31, 2012 and 2011, respectively, are reported as a component of accrued interest receivable and other assets in the accompanying Consolidated Balance Sheets. The receipt of the refunds, largely attributable to U.S. carryback claims applicable to 2008 and 2009 losses, is contingent upon the completion of an ongoing examination by the Internal Revenue Service and subsequent review and approval by the U.S. Congressional Joint Committee on Taxation. During 2012, Webster recognized \$0.9 million of interest on the estimated non-contingent portions of the refunds applicable to those years.

The significant components of the Company's deferred tax asset, net ("DTA") are reflected below:

| (In thousands) | At December 31, | |
|---|-----------------|-----------|
| | 2012 | 2011 |
| Deferred tax assets: | | |
| Allowance for loan and lease losses | \$73,344 | \$97,935 |
| Net operating loss and credit carry forwards | 66,308 | 66,662 |
| Compensation and employee benefit plans | 42,497 | 41,830 |
| Net losses on derivative instruments | 16,522 | 11,302 |
| Impairment losses on securities available for sale | 8,622 | 8,765 |
| Nonaccrual interest | 8,247 | 5,327 |
| Other | 9,909 | 15,907 |
| Gross deferred tax assets | 225,449 | 247,728 |
| Valuation allowance | (82,502) | (85,445) |
| Total deferred tax assets, net of valuation allowance | \$142,947 | \$162,283 |
| Deferred tax liabilities: | | |
| Net unrealized gain on securities available for sale | \$26,143 | \$9,890 |
| Equipment financing leases | 10,784 | 8,651 |
| Deferred income on repurchase of debt | 10,627 | 10,627 |
| Intangible assets | 7,388 | 6,537 |
| Premises and equipment | 6,163 | 5,313 |
| Mortgage servicing rights | 5,461 | 2,978 |
| Deferred loan costs, net | 3,236 | 5,078 |
| Other | 4,464 | 7,544 |
| Gross deferred tax liabilities | 74,266 | 56,618 |
| Deferred tax asset, net | \$68,681 | \$105,665 |

The Company's DTA decreased by \$37.0 million during 2012; \$16.0 million was recognized as a decrease in shareholders' equity, primarily attributable to increased net unrealized gains on securities available for sale.

Webster's \$82.5 million valuation allowance at December 31, 2012 consists of \$74.9 million attributable to net state DTAs and \$7.6 million attributable to capital losses deductible only to the extent of offsetting capital gains for U.S. tax purposes. During 2012, the valuation allowance decreased by \$2.9 million, net, and was attributable to a \$0.5 million net decrease applicable to capital losses and a \$2.4 million decrease applicable to changes in certain net state DTAs, for which a full valuation allowance had been established at both the beginning and end of the year.

Management believes it is "more likely than not" that Webster will realize its DTAs net of the valuation allowance. Significant "positive evidence" exists in support of management's conclusion regarding the realization of Webster's DTAs, including: book-taxable income levels in recent years and projected future years; recoverable taxes paid in 2012 and 2011; and future reversals of existing taxable temporary differences. There can, however, be no assurance that any specific level of future income will be generated or that the Company's DTAs will ultimately be realized. Connecticut net operating losses approximating \$1.3 billion at December 31, 2012 are scheduled to expire in varying amounts during tax years 2020 through 2032. Connecticut credits, totaling \$2.8 million at December 31, 2012 have a five-year carryover period with excess credits expiring unutilized annually. A full valuation allowance amounting to \$66.3 million, net has been

Table of Contents

established for these Connecticut tax attributes, and is included in Webster's \$74.9 million valuation allowance attributable to net state DTAs noted above.

A deferred tax liability of \$20.8 million has not been recognized for certain "thrift bad-debt" reserves, established before 1988, that would become taxable upon the occurrence of certain events: distributions by Webster Bank in excess of certain earnings and profits; the redemption of Webster Bank's stock; or liquidation. Webster does not expect any of those events to occur. At December 31, 2012 and 2011 the cumulative taxable temporary differences applicable to those reserves amounted to approximately \$58.0 million.

The following is a reconciliation of the beginning and ending balances of Webster's unrecognized tax benefits ("UTBs"):

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|---------|---------|
| | 2012 | 2011 | 2010 |
| Balance at beginning of year | \$4,436 | \$4,816 | \$6,556 |
| Additions as a result of tax positions taken during the current year | 858 | 462 | 816 |
| Additions as a result of tax positions taken during prior years | 283 | 518 | 1,322 |
| Reductions as a result of tax positions taken during prior years | (575) | (791) | (2,046) |
| Reductions relating to settlements with taxing authorities | (1,342) | — | (1,286) |
| Reductions as a result of lapse of statute of limitations | (541) | (569) | (546) |
| Balance at end of year | \$3,119 | \$4,436 | \$4,816 |

If recognized, \$2.0 million of the \$3.1 million of UTBs at December 31, 2012 would affect the effective tax rate, while \$2.9 million of the \$4.4 million of UTBs at December 31, 2011 would have affected the effective tax rate.

Webster recognizes accrued interest and penalties related to UTBs, where applicable, in income tax expense. During the years ended December 31, 2012, 2011 and 2010, Webster recognized interest and penalties of \$0.3 million, \$0.7 million and \$0.5 million, respectively. At December 31, 2012 and 2011, the Company had accrued interest and penalties related to UTBs of \$0.9 million and \$1.4 million, respectively.

Webster has determined it is reasonably possible that its total UTBs could decrease by approximately \$0.5 million by the end of 2013 as a result of potential settlements with state taxing authorities concerning tax-base determinations and/or lapses in statute-of-limitation periods.

Webster is currently under, or subject to, examination by various taxing authorities. Federal tax returns for all years subsequent to 2007 are either under or remain open to examination. For Webster's principal state tax jurisdictions of Connecticut, Massachusetts, New York and Rhode Island, tax returns for years subsequent to 2006 or 2007 are either under or remain open to examination.

Table of Contents

NOTE 9: Deposits

A summary of deposits by type follows:

| (In thousands) | At At December 31, | |
|-------------------------|--------------------|--------------|
| | At 2012 | At 2011 |
| Non-interest-bearing: | | |
| Demand | \$2,881,131 | \$2,473,693 |
| Interest-bearing: | | |
| Checking | 1,810,040 | 1,551,105 |
| Health savings accounts | 1,269,727 | 1,027,415 |
| Money market | 2,205,072 | 2,021,056 |
| Savings | 3,819,713 | 3,748,121 |
| Time deposits | 2,545,152 | 2,834,635 |
| Total interest-bearing | 11,649,704 | 11,182,332 |
| Total deposits | \$14,530,835 | \$13,656,025 |

Demand deposit overdrafts reclassified as loan balances

\$1,654 \$1,517

At December 31, 2012, the scheduled maturities of time deposits (certificates of deposit and brokered deposits) were as follows:

(In thousands)

Years ending December 31:

| | |
|---------------------|-------------|
| 2013 | \$1,606,218 |
| 2014 | 371,346 |
| 2015 | 334,234 |
| 2016 | 175,074 |
| 2017 | 57,023 |
| Thereafter | 1,257 |
| Total time deposits | \$2,545,152 |

Time deposits with a denomination of \$100 thousand or more amounted to \$0.9 billion, or 6.4% of total deposits, and \$1.0 billion, or 7.2% of total deposits, at December 31, 2012 and 2011, respectively.

The following table presents additional information about the Company's brokered deposits:

| (In thousands) | At At December 31, | |
|--|--------------------|-----------|
| | At 2012 | At 2011 |
| Interest-bearing checking obtained through brokers | \$43,693 | \$33,632 |
| Time deposits obtained through brokers | 126,299 | 119,052 |
| Total brokered deposits | \$169,992 | \$152,684 |

Table of Contents

NOTE 10: Securities Sold Under Agreements to Repurchase and Other Short-term Borrowings

The following table summarizes securities sold under agreements to repurchase and other short-term borrowings:

| (In thousands) | At December 31, | |
|--|-----------------|-------------|
| | At 2012 | At 2011 |
| Securities sold under agreements to repurchase: | | |
| Original maturity of one year or less | \$326,160 | \$290,856 |
| Callable at the option of the counterparty | 300,000 | 400,000 |
| Non-callable | 450,000 | 250,850 |
| | 1,076,160 | 941,706 |
| Other short-term borrowings: | | |
| Federal funds purchased | — | 223,000 |
| Total securities sold under agreements to repurchase and other short-term borrowings | \$1,076,160 | \$1,164,706 |

Repurchase agreements are used as a primary source of borrowed funds in addition to FHLB advances. These repurchase agreements are primarily collateralized by U.S. Government agency mortgage-backed securities. The collateral for these repurchase agreements is delivered to broker/dealers. Repurchase agreements with broker/dealers are limited to primary dealers in government securities or commercial and municipal customers through Webster's Treasury Sales desk. Repurchase agreements with dealer counterparties have the right to pledge, transfer or hypothecate purchased securities during the term of the transaction.

Information concerning repurchase agreements outstanding at December 31, 2012 is presented below:

| (Dollars in thousands) | Balance | Fair Value of Collateral | Weighted-Average Rate | Weighted-Average Current Maturity |
|------------------------|-------------|-----------------------------|--------------------------|--------------------------------------|
| Maturity: | | | | |
| Up to 30 days | \$423,370 | \$435,725 | 0.64 % | 8.68 days |
| 31 to 90 days | 2,300 | 2,404 | 0.30 % | 2.83 months |
| Over 90 days | 650,490 | 753,876 | 2.41 % | 51.5 months |
| Totals | \$1,076,160 | \$1,192,005 | 1.71 % | 32.4 months |

The following table sets forth additional information for short-term borrowings:

| (Dollars in thousands) | At and for the year ended December 31, | | | | | |
|---|--|--------|-----------|--------|-----------|--------|
| | At 2012 | | At 2011 | | At 2010 | |
| | Amount | Rate | Amount | Rate | Amount | Rate |
| Securities sold under agreements to repurchase: | | | | | | |
| At end of year | \$326,160 | 0.15 % | \$290,856 | 0.20 % | \$289,144 | 0.25 % |
| Average during year | 306,294 | 0.18 | 310,355 | 0.22 | 312,728 | 0.36 |
| Highest month-end balance during year | 357,396 | — | 342,795 | — | 405,913 | — |
| Federal funds purchased: | | | | | | |
| At end of year | — | — | 223,000 | 0.12 | 236,500 | 0.19 |
| Average during year | 173,690 | 0.17 | 122,656 | 0.14 | 75,753 | 0.21 |
| Highest month-end balance during year | 255,200 | — | 282,000 | — | 256,000 | — |

Table of Contents

NOTE 11: Federal Home Loan Bank Advances

Advances payable to the Federal Home Loan Bank are summarized as follows:

| (In thousands) | At At December 31, At 2012 | | At 2011 | |
|---------------------------------------|-------------------------------|--|----------------------|--|
| | Total Outstanding | Weighted Average Contractual Coupon Rate | Total Outstanding | Weighted Average Contractual Coupon Rate |
| Stated Maturity: | | | | |
| 2012 | \$— | — | \$751,400 | 0.43 |
| 2013 | 1,425,000 | 0.34 | 199,000 | 2.07 |
| 2016 | 145,934 | 1.80 | 145,934 | 1.80 |
| 2017-2032 | 256,593 | 1.29 | 155,470 | 1.58 |
| | 1,827,527 | 0.59 | 1,251,804 | 0.99 |
| Unamortized premiums | 85 | | 805 | |
| Total Federal Home Loan Bank advances | \$1,827,612 | | \$1,252,609 | |

At December 31, 2012, Webster Bank had pledged loans with an aggregate carrying value of \$3.7 billion as collateral for borrowings and had additional borrowing capacity from the FHLB of approximately \$0.5 billion, as well as an unused line of credit of approximately \$5.0 million. At December 31, 2011, Webster Bank had pledged loans with an aggregate carrying value of \$3.9 billion as collateral for borrowings and had additional borrowing capacity from the FHLB of approximately \$1.0 billion, as well as an unused line of credit of approximately \$5.0 million. At December 31, 2012 and 2011, Webster Bank was in compliance with FHLB collateral requirements.

NOTE 12: Long-Term Debt

Long-term debt consists of the following:

| (Dollars in thousands) | Maturity date | Stated interest rate | At At December 31, | |
|---|---------------|----------------------|--------------------|-----------|
| | | | At 2012 | At 2011 |
| Senior fixed-rate notes | 2014 | 5.125 | % \$150,000 | \$150,000 |
| Subordinated fixed-rate notes (a) | 2013 | 5.875 | % 102,579 | 177,480 |
| Junior subordinated debt related to capital trusts: | | | | |
| Webster Statutory Trust I, floating-rate notes (b) | 2033 | 3.258 | % 77,320 | 77,320 |
| Webster Capital Trust IV, fixed to floating-rate trust preferred securities (c) | — | — | — | 136,070 |
| Total junior subordinated debt | | | 77,320 | 213,390 |
| Total notes and subordinated debt | | | 329,899 | 540,870 |
| Unamortized discount, net | | | (93) | (192) |
| Hedge accounting adjustments | | | 4,470 | 11,911 |
| Total long-term debt | | | \$334,276 | \$552,589 |

The Bank completed the purchase of \$74.9 million principal amount of subordinated fixed-rate notes on (a) February 8, 2012 pursuant to a tender offer. The aggregate consideration for the notes accepted under the tender offer, including accrued and unpaid interest, of \$77.8 million was paid from cash on hand.

(b) The interest rate on Webster Statutory Trust I floating-rate notes, which varies quarterly based on 3-month LIBOR plus 2.95%, was 3.258% at December 31, 2012 and 3.502% at December 31, 2011.

Webster Financial Corporation completed the redemption at par of all the \$136.1 million outstanding principal amount of Webster Capital Trust IV 7.65% fixed to floating-rate trust preferred securities on July 18, 2012. The (c) aggregate consideration for the securities, including accrued and unpaid interest, of \$137.0 million was paid from cash on hand.

Table of Contents

Aggregate annual maturities of long-term debt at December 31, 2012 are as follows:

| (In thousands) | 2013 | 2014 | 2015 | 2016 | 2017 | At Thereafter | Total |
|--|-----------|-----------|------|------|------|------------------|-----------|
| Senior fixed-rate notes | \$— | \$150,000 | \$— | \$— | \$— | \$— | \$150,000 |
| Subordinated fixed-rate notes | 102,579 | — | — | — | — | — | 102,579 |
| Junior subordinated debt related to capital trusts | — | — | — | — | — | 77,320 | 77,320 |
| Total notes and subordinated debt | \$102,579 | \$150,000 | \$— | \$— | \$— | \$77,320 | \$329,899 |

NOTE 13: Shareholders' Equity

Common Stock

On December 27, 2010, Webster completed a public offering of 6,630,000 shares of common stock at a price to the public of \$18.00 per share. In conjunction with the public offering, Warburg Pincus and one of its affiliates, each an existing stockholder, purchased 2,069,848 shares of Webster's common stock at the price to the public less applicable underwriting discounts and commissions. Together with the shares issued in the public offering, the total number of shares sold was 8,699,848. Webster used the proceeds to redeem the remaining \$200.0 million of Capital Purchase Program preferred shares held by the United States Treasury for an aggregate purchase price of \$201.2 million, including approximately \$1.2 million of accrued and unpaid dividends.

On June 8, 2011, the U.S. Treasury closed an underwritten secondary public offering of 3,282,276 warrants issued in connection with the Company's participation in the Capital Purchase Program, each representing the right to purchase one share of Webster common stock, \$0.01 par value per share. The warrants have an exercise price of \$18.28 and expire on November 21, 2018, and are listed on the New York Stock Exchange under the symbol "WBS WS". The Company did not receive any of the proceeds of the warrant offering; however, the Company paid \$14.4 million to purchase 2,282,276 warrants at auction, which were subsequently canceled. In addition, the Company has purchased 316,079 warrants from the open market since the warrant offering. At December 31, 2012, 683,921 warrants were outstanding and exercisable.

On April 23, 2012, the Company increased its quarterly cash dividend to common shareholders to \$0.10 per common share from \$0.05 per common share.

Additionally, on December 6, 2012, Webster announced that its Board of Directors had authorized a \$100.0 million common stock repurchase program under which shares may be repurchased from time to time in open market or privately negotiated transactions, subject to market conditions and other factors. The previous repurchase program, which had remaining authority to repurchase 2,111,200 shares as of December 6, 2012, was reconfigured into this new program.

On December 7, 2012, Warburg Pincus Private Equity and one of its affiliates ("Warburg Pincus") offered for sale in an underwritten secondary offering 10,000,000 shares of Webster's common stock at a price to the public of \$20.10 per share. Warburg Pincus received all of the net proceeds from this offering. No shares of common stock were sold by Webster. Immediately following the completion of the offering, Warburg Pincus continued to own 4,179,920 shares of common stock, and had the right to acquire, pursuant to the exercise of warrants, 8,625,000 shares of Webster common stock. In connection with the common stock repurchase program, Webster purchased 2,518,891 shares of its common stock in the offering at a price per share equal to the price per share being paid by the underwriter to Warburg Pincus in the offering, or \$19.85 per share. As a result, Webster's common stock repurchase program had \$50.0 million of remaining repurchase authority at December 31, 2012.

A total of 2,673,017 and 86,835 shares of common stock were repurchased during 2012 and 2011, respectively, at an average cost of \$19.92 and \$19.27 per common share, respectively. Of the shares repurchased during 2012 and 2011, 154,126 and 86,835, respectively, were for employee compensation plans.

Preferred Stock

On December 4, 2012, Webster closed on a public offering of 5,060,000 depository shares, each representing 1/1000th ownership interest in a share of Webster's 6.40% Series E Non-Cumulative Perpetual Preferred Stock, par value \$0.01 per share, with a liquidation preference of \$25,000 per share (equivalent to \$25 per depository share) (the "Series E

Preferred Stock"). Webster will pay dividends if declared by the Board of Directors or a duly authorized committee of the Board. Dividends will accrue and be payable from the date of issuance at a rate of 6.40% per annum, payable quarterly in arrears, on March 15, June 15, September 15 and December 15 of each year, beginning on March 15, 2013. Dividends on the Series E Preferred Stock will not be cumulative and will not be mandatory. If for any reason the Board of Directors or a duly authorized committee of the Board does not declare a dividend on the Series E Preferred Stock for any dividend period, such dividend will not accrue or be payable, and Webster will have no obligation to pay dividends for such dividend period, whether or not dividends are declared for any future dividend periods.

Table of Contents

The Company may redeem the Series E Preferred Stock at its option, in whole or in part, on December 15, 2017, or any dividend payment date thereafter, at a redemption price equal to \$25,000 per share (equivalent to \$25 per depositary share), plus any declared and unpaid dividends, without accumulation of any undeclared dividends. The Series E Preferred Stock also may be redeemed at the Company's option, in whole or in part, upon the occurrence of a regulatory capital treatment event at a redemption price equal to \$25,000 per share (equivalent to \$25 per depositary share), plus any declared and unpaid dividends, without accumulation of any undeclared dividends. The Series E Preferred Stock does not have any voting rights except with respect to authorizing or increasing the authorized amount of senior stock, certain changes to the terms of the Series E Preferred Stock, or in the case of certain dividend nonpayments.

In June 2008, Webster issued 225,000 shares of 8.50% Series A Non-Cumulative Perpetual Convertible Preferred Stock, par value \$0.01 per share (Series A Preferred Stock). Dividends on the Series A Preferred Stock are payable quarterly in arrears, when, as and if authorized and declared by Webster's board of directors, at an annual rate of 8.50% on the liquidation preference of \$1,000 per share. Dividends are non-cumulative and the dividend payment dates are the fifteenth day of each March, June, September and December, and Webster commenced paying dividends on September 15, 2008.

The shares of Series A Preferred Stock are not subject to the operation of a sinking fund and have no participation rights. The holders of this series have no general voting rights. If any quarterly dividend payable on this series is in arrears for six or more dividend periods (whether consecutive or not), the holders of this series, voting together as a single class with holders of any and all other series of voting preferred stock then outstanding ranking equally as for payment of dividends and upon which equivalent voting rights have been conferred and are exercisable, will be entitled to vote for the election of two additional members of Webster's board of directors subject to certain limitations. These voting rights and the terms of any preferred stock directors terminate when Webster has paid in full dividends on this series for at least four consecutive dividend periods following the dividend arrearage.

Each share of Series A Preferred Stock may be converted at any time, at the option of the holder, into 36.8046 shares of Webster's common stock plus cash in lieu of fractional shares, subject to adjustment under certain circumstances. On or after June 15, 2013, if the closing price of Webster's common stock exceeds 130% of the then-applicable conversion price for 20 trading days during any 30 consecutive trading day period, including the last trading day of such period, ending on the trading day preceding the date Webster gives notice of conversion, Webster may at its option cause some or all of the Series A Preferred Stock to be automatically converted into Webster common stock at the then prevailing conversion rate. If Webster exercises its right to cause the automatic conversion of Series A Preferred Stock on June 30, 2013, it will still pay any accrued dividends payable on June 15, 2013 to the applicable holders of record.

On May 28, 2009, the Company commenced an exchange offer with certain holders of the Series A Preferred Stock which the Company offered 35.8046 shares of its common stock and \$350 in cash as consideration for each share of the Series A Preferred Stock tendered. A total of 168,500 shares of Series A Preferred Stock accepted the exchange offer, resulting in the issuance of \$6.03 million shares of the Company's common stock, par value \$0.01 per share. The exchange was accounted for as a redemption resulting in the de-recognition of the \$168.5 million carrying amount of the Series A Preferred Stock tendered.

On December 14, 15 and 16, 2009, the Company entered into agreements with certain holders of the Series A Preferred Stock pursuant to which the holders agreed to exchange each share of the Series A Preferred Stock for (i) 36.8046 shares of common stock plus (ii) a premium number of common stock shares. An aggregate of 27,461 shares of Series A Preferred Stock were exchanged for \$1.94 million shares of the Company's common stock, par value \$0.01 per share. The exchange was accounted for as an induced conversion resulting in the de-recognition of the \$27.5 million carrying amount of the Series A Preferred Stock tendered.

Thrift Bad Debt Reserves

Retained earnings at both December 31, 2012 and 2011 included 58.0 million of certain "thrift bad debt" reserves established before 1988. For Federal income tax purposes, Webster Bank deducted those reserves (including those deducted by certain thrift institutions later acquired by Webster) which are subject to recapture in certain circumstances, including: (i) distributions by Webster Bank in excess of certain earnings and profits; (ii) redemption

of Webster Bank's stock; or (iii) liquidation. Because Webster does not expect those events to occur, no federal income tax liability has been accrued.

NOTE 14: Regulatory Matters

Regulatory Capital Requirements. Banks and bank holding companies are subject to various regulatory capital requirements administered by federal banking agencies. Capital adequacy guidelines and, additionally for banks, prompt corrective action regulations, involve quantitative measures of assets, liabilities, and certain off-balance-sheet items calculated under regulatory accounting practices. Capital amounts and classifications are also subject to qualitative judgments by regulators about components, risk weighting and other factors.

Table of Contents

Quantitative measures established by regulations to ensure capital adequacy require the maintenance of minimum amounts and ratios (set forth in the following table) of Total and Tier 1 capital (as defined in the regulations) to risk-weighted assets (as defined in the regulations), and of Tier 1 capital to adjusted quarterly average assets (as defined in the regulations).

The Tier 1 and Total capital ratios are calculated by dividing the respective capital amounts by risk-weighted assets. Risk-weighted assets are calculated based on regulatory requirements and include total assets, excluding goodwill and other intangible assets, allocated by risk weight category, and certain off-balance-sheet items (primarily loan commitments). The leverage ratio is calculated by dividing Tier 1 capital by adjusted quarterly average total assets, which exclude goodwill and other intangible assets.

The following table provides information on the capital ratios for Webster Financial Corporation and Webster Bank:

| (Dollars in thousands) | Actual | | Capital Requirements | | Well Capitalized | | |
|-------------------------------|-------------|-------|----------------------|-------|------------------|-------|---|
| | Amount | Ratio | Amount | Ratio | Amount | Ratio | |
| At December 31, 2012 | | | | | | | |
| Webster Financial Corporation | | | | | | | |
| Total risk-based capital | \$1,840,736 | 13.7 | %\$1,072,749 | 8.0 | %\$1,340,936 | 10.0 | % |
| Tier 1 capital | 1,672,009 | 12.5 | 536,375 | 4.0 | 804,562 | 6.0 | |
| Tier 1 leverage capital ratio | 1,672,009 | 8.7 | 767,289 | 4.0 | 959,111 | 5.0 | |
| Webster Bank, N.A. | | | | | | | |
| Total risk-based capital | \$1,718,564 | 12.9 | %\$1,069,652 | 8.0 | %\$1,337,064 | 10.0 | % |
| Tier 1 capital | 1,551,238 | 11.6 | 534,826 | 4.0 | 802,239 | 6.0 | |
| Tier 1 leverage capital ratio | 1,551,238 | 8.1 | 766,025 | 4.0 | 957,532 | 5.0 | |
| At December 31, 2011 | | | | | | | |
| Webster Financial Corporation | | | | | | | |
| Total risk-based capital | \$1,766,468 | 14.6 | %\$967,017 | 8.0 | %\$1,208,772 | 10.0 | % |
| Tier 1 capital | 1,577,991 | 13.1 | 483,509 | 4.0 | 725,263 | 6.0 | |
| Tier 1 leverage capital ratio | 1,577,991 | 8.9 | 713,319 | 4.0 | 891,648 | 5.0 | |
| Webster Bank, N.A. | | | | | | | |
| Total risk-based capital | \$1,681,769 | 14.0 | %\$964,184 | 8.0 | %\$1,205,230 | 10.0 | % |
| Tier 1 capital | 1,494,529 | 12.4 | 482,092 | 4.0 | 723,138 | 6.0 | |
| Tier 1 leverage capital ratio | 1,494,529 | 8.4 | 711,572 | 4.0 | 889,466 | 5.0 | |

Webster is subject to the regulatory capital requirements administered by the Federal Reserve, while Webster Bank is subject to the regulatory capital requirements administered by the Office of the Comptroller of the Currency and the Federal Deposit Insurance Corporation. Regulatory authorities can initiate certain mandatory actions if Webster or Webster Bank fails to meet minimum capital requirements, which could have a direct material effect on the Company's financial statements. At December 31, 2011 Webster Bank was required to maintain a Tier 1 leverage ratio of at least 7.5% of adjusted total assets and a total risk-based capital ratio of at least 12% of risk-weighted assets. On May 8, 2012, Webster Bank, N.A. was notified by the Office of the Comptroller of the Currency that the previously disclosed individual minimum capital ratios applicable to Webster Bank were terminated effective May 3, 2012.

Dividend Restrictions. In the ordinary course of business, Webster is dependent upon dividends from Webster Bank to provide funds for the payment of dividends to shareholders and to provide for other cash requirements. Banking regulations may limit the amount of dividends that may be paid. Approval by regulatory authorities is required if the effect of dividends declared would cause the regulatory capital of Webster Bank to fall below specified minimum levels. Approval is also required if dividends declared exceed the net profits for that year combined with the retained net profits for the preceding two years. In addition, the OCC has the discretion to prohibit any otherwise permitted capital distribution on general safety and soundness grounds. Dividends paid by Webster Bank to the Company during the twelve months ended December 31, 2012 and 2011 totaled \$140.0 million and \$170.0 million, respectively.

Trust Preferred Securities. In accordance with the applicable accounting standard related to variable interest entities, the common stock of trusts which have issued trust preferred securities have not been included in the consolidated financial statements. At December 31, 2012 and 2011, \$75.0 million and \$209.9 million, respectively, in trust

preferred securities have been included in the Tier 1 capital of Webster Financial Corporation for regulatory reporting purposes pursuant to the Federal Reserve's capital adequacy guidelines. Certain provisions of the Basel III proposal will require the Company to exclude all trust preferred securities from the Company's Tier 1 capital. Excluding trust preferred securities from the Tier 1 capital at December 31, 2012 and 2011 would not affect the Company's ability to meet all capital adequacy requirements to which it is subject. Trust preferred securities will continue to be entitled to be treated as Tier 2 capital after they are phased out of Tier 1 capital.

The Company completed the redemption at par of all the \$136.1 million outstanding principal amount of Webster Capital Trust IV 7.65% fixed to floating-rate trust preferred securities on July 18, 2012.

Table of Contents

NOTE 15: Earnings Per Common Share

The calculation of basic and diluted earnings per common share from continuing and discontinued operations follows:

| (In thousands, except per share data) | Years ended December 31, | | |
|--|--------------------------|------------|-----------|
| | 2012 | 2011 | 2010 |
| Earnings from continuing operations for basic and diluted earnings per common share: | | | |
| Net income from continuing operations available to common shareholders | \$ 171,237 | \$ 146,098 | \$ 47,245 |
| Less: dividends declared or accrued: | | | |
| Common shareholders | (30,566 |)(13,908 |)(3,117 |
| Participating shares | (134 |)(70 |)(16 |
| Total undistributed income available to common shareholders | 140,537 | 132,120 | 44,112 |
| Add dividends paid to common shareholders | 30,566 | 13,908 | 3,117 |
| Less: income allocated to participating securities | (614 |)(666 |)(233 |
| Net income allocated to common shareholders | \$ 170,489 | \$ 145,362 | \$ 46,996 |
| Earnings from discontinued operations for basic and diluted earnings per common share: | | | |
| Net income from discontinued operations available to common shareholders | \$— | \$ 1,995 | \$ 94 |
| Shares: | | | |
| Weighted average common shares outstanding - basic | 87,211 | 87,007 | 78,175 |
| Effect of dilutive securities: | | | |
| Stock options and restricted stock | 281 | 368 | 264 |
| Warrants - Series A1 and A2 | 4,048 | 4,147 | 3,733 |
| Warrants - other | 109 | 166 | — |
| Weighted average common shares outstanding - diluted | 91,649 | 91,688 | 82,172 |
| Earnings from continuing operations per common share: | | | |
| Basic | \$ 1.96 | \$ 1.67 | \$ 0.60 |
| Diluted | 1.86 | 1.59 | 0.57 |
| Earnings from discontinued operations per common share: | | | |
| Basic | — | 0.02 | — |
| Diluted | — | 0.02 | — |
| Earnings per common share: | | | |
| Basic | 1.96 | 1.69 | 0.60 |
| Diluted | 1.86 | 1.61 | 0.57 |

Stock Options

Options to purchase 1.7 million common shares for both years ended December 31, 2012 and 2011, and 1.9 million shares for the year ended December 31, 2010, were excluded from the calculation of diluted earnings per share because the options' exercise price was greater than the average market price of the shares for the respective periods.

Restricted Stock

Non-participating restricted stock awards of 138,332, 14,529 and 75,985 for the years ended December 31, 2012, 2011 and 2010, respectively, whose issuance is contingent upon the satisfaction of certain performance conditions, were deemed to be anti-dilutive and, therefore, are excluded from the calculation of diluted earnings per share for the respective periods.

Series A Preferred Stock

The Series A Preferred Stock at December 31, 2012, 2011 and 2010 represents potential issuable common stock of 1.1 million shares for each period. The weighted average effect of the potential issuable common stock associated with the Series A Preferred Stock was deemed to be anti-dilutive and, therefore, is excluded from the calculation of diluted earnings per share for the years ended December 31, 2012, 2011 and 2010.

Table of Contents

Warrants

Series A1 and A2: The Series A1 and A2 warrants issued in connection with the Warburg investment represent an aggregate 8.6 million potential issuable shares of common stock at December 31, 2012, 2011 and 2010. The weighted average dilutive effect of these warrants is included in the calculation of diluted earnings per share because the exercise price of the warrants was less than the average market price of Webster's common stock for the years ended December 31, 2012, 2011 and 2010. The initial exercise price of \$10.00 increased to \$11.50 for the A1 warrants on July 28, 2011 and for the A2 warrants on October 15, 2011. The exercise price will similarly increase to \$13.00 for the A1 warrants on July 28, 2013 and for the A2 warrants on October 15, 2013, unless otherwise exercised on or before the respective dates. As of December 31, 2012, none of the A1 or A2 warrants have been exercised.

Other: Warrants initially issued to the U.S. Treasury and sold in a secondary public offering on June 8, 2011 represent 0.7 million potential issuable shares of common stock at December 31, 2012 and 2011, respectively. The weighted average dilutive effect of these warrants is included in the calculation of diluted earnings per share because the exercise price of the warrants was less than the average market price of Webster's common stock for the years ended December 31, 2012 and 2011. The warrants issued in connection with the Series B Preferred Stock issued to the U.S. Treasury represented an aggregate 3.3 million potential issuable shares of common stock at December 31, 2010. The weighted average dilutive effect of this warrant was excluded from the calculation of diluted earnings per share for the year ended December 31, 2010 because the warrant's exercise price was greater than the average market price of the shares for that year.

NOTE 16: Other Comprehensive Income (Loss)

The following tables summarize the tax effects for each component of other comprehensive income (loss):

| (In thousands) | Year ended December 31, 2012 | | |
|---|------------------------------|-----------------------|-------------------|
| | Pre Tax Amount | Tax (Expense) Benefit | Net of Tax Amount |
| Securities available for sale: | | | |
| Net unrealized gain during the period | \$45,024 | \$ (16,096) | \$28,928 |
| Reclassification adjustment for net gain included in net income | (3,347) |) 1,171 | (2,176) |
| Amortization of unrealized loss on securities transferred to held to maturity | 35 | (13) |) 22 |
| Change in unrealized loss on derivative instruments | 1,528 | (546) |) 982 |
| Defined benefit pension and other postretirement benefit plans: | | | |
| Amortization of net loss | 6,281 | (2,249) |) 4,032 |
| Amortization of prior service cost | 73 | (26) |) 47 |
| Current year actuarial gain | (6,071) |) 2,174 | (3,897) |
| Other comprehensive income | \$43,523 | \$ (15,585) | \$27,938 |
| | | | |
| (In thousands) | Year ended December 31, 2011 | | |
| | Pre Tax Amount | Tax (Expense) Benefit | Net of Tax Amount |
| Securities available for sale: | | | |
| Net unrealized gain during the period | \$(1,659) |) \$ 1,663 | \$ 4 |
| Net non-credit related other than temporary impairment on securities | 882 | (136) |) 746 |
| Reclassification adjustment for net gain included in net income | (3,823) |) 1,338 | (2,485) |
| Amortization of unrealized loss on securities transferred to held to maturity | 260 | (87) |) 173 |
| Change in unrealized loss on derivative instruments | (36,964) |) 13,969 | (22,995) |
| Defined benefit pension and other postretirement benefit plans: | | | |
| Amortization of net loss | 2,739 | (1,006) |) 1,733 |
| Amortization of prior service cost | 73 | (27) |) 46 |
| Current year actuarial gain | (37,484) |) 13,767 | (23,717) |

| | | | |
|--------------------------|-------------|-----------|-------------|
| Other comprehensive loss | \$(75,976) | \$ 29,481 | \$(46,495) |
|--------------------------|-------------|-----------|-------------|

Table of Contents

| (In thousands) | Year ended December 31, 2010 | | |
|---|------------------------------|-----------------------|-------------------|
| | Pre Tax Amount | Tax (Expense) Benefit | Net of Tax Amount |
| Securities available for sale: | | | |
| Net unrealized gain during the period | \$46,679 | \$ (18,002) | \$28,677 |
| Net non-credit related other than temporary impairment on securities | (10,076) |) 3,734 | (6,342) |
| Reclassification adjustment for net gain included in net income | (3,910) |) 1,368 | (2,542) |
| Amortization of unrealized loss on securities transferred to held to maturity | 509 | (178) |) 331 |
| Change in unrealized loss on derivative instruments | (4,876) |) 2,108 | (2,768) |
| Defined benefit pension and other postretirement benefit plans: | | | |
| Amortization of net loss | 2,272 | (795) |) 1,477 |
| Amortization of prior service cost | 73 | (26) |) 47 |
| Current year actuarial gain | (6,462) |) 2,262 | (4,200) |
| Other comprehensive income | \$24,209 | \$ (9,529) |) \$14,680 |

Accumulated other comprehensive loss is comprised of the following components:

| (In thousands) | Securities Available for Sale | Derivative Instruments | Defined Benefit Pension and Other Postretirement Benefit Plans | Accumulated Other Comprehensive Loss |
|-----------------------------------|-------------------------------|------------------------|--|--------------------------------------|
| Balance at December 31, 2009 | \$(2,595) |) \$(3,121) |) \$(22,673) |) \$ (28,389) |
| Other comprehensive income (loss) | 20,124 | (2,768) | (2,676) |) 14,680 |
| Balance at December 31, 2010 | 17,529 | (5,889) | (25,349) |) (13,709) |
| Other comprehensive income (loss) | (1,562) |) (22,995) | (21,938) |) (46,495) |
| Balance at December 31, 2011 | 15,967 | (28,884) | (47,287) |) (60,204) |
| Other comprehensive income (loss) | 26,774 | 982 | 182 |) 27,938 |
| Balance at December 31, 2012 | \$42,741 | \$ (27,902) |) \$ (47,105) |) \$ (32,266) |

NOTE 17: Derivative Financial Instruments

Risk Management Objective of Using Derivatives

Webster is exposed to certain risks arising from both its business operations and economic conditions. Webster principally manages its exposures to a wide variety of business and operational risks through management of its core business activities. Webster manages economic risks, including interest rate, liquidity, and credit risk, primarily by managing the amount, sources, and duration of its debt funding and the use of derivative financial instruments. Specifically, Webster enters into derivative financial instruments to manage exposures that arise from business activities that result in the receipt or payment of future known and uncertain cash amounts, the value of which are determined by interest rates. Webster's derivative financial instruments are used to manage differences in the amount, timing, and duration of Webster's known or expected cash receipts and its known or expected cash payments principally related to its investments and borrowings.

Cash Flow Hedges of Interest Rate Risk

Webster's primary objective in using interest rate derivatives is to add stability to interest expense and to manage its exposure to interest rate movements. To accomplish this objective, Webster uses interest rate swaps as part of its interest rate risk management strategy. Interest rate swaps designated as cash flow hedges are designed to manage the risk associated with a forecasted event or an uncertain variable rate cash flow.

Webster uses forward-settle interest rate swaps to protect the Company against adverse fluctuations in interest rates by reducing its exposure to variability in cash flows relating to interest payments on forecasted debt issuances. All forward settle swaps are expected to be cash settled at debt issuance. The change in fair value of the forward settle swaps is marked through Other Comprehensive Income ("OCI") during the swap term. Upon termination, the OCI gain or loss at the time of debt issuance is amortized into interest expense over the life of the debt. The valuation balance recorded in OCI related to future settle cash flow swaps was a net \$1.1 million loss as of December 31, 2012.

115

Table of Contents

Webster has two \$25 million forward settle interest rate swap hedges outstanding as of December 31, 2012, which qualify for cash flow hedge accounting. The swaps, entered into in July 2012, protect the Company against adverse fluctuations in interest rates by reducing exposure to variability in cash flows related to interest payments on forecasted issuance of five-year debt. Each swap will pay a fixed rate and receive 1-month LIBOR indexed floating rate, effective on July 2, 2013, and maturing on July 2, 2018. Cash settlement is expected to occur on the effective date and the forecasted five-year debt issuances are anticipated to occur between April 2, 2013 and January 2, 2014. The Company also has two \$25 million forward settle interest rate swap hedges outstanding as of December 31, 2012, which qualify for cash flow hedge accounting. The swaps, entered into in May and June 2012, protect the Company against adverse fluctuations in interest rates by reducing exposure to variability in cash flows related to interest payments on forecasted issuance of five-year debt. Each swap will pay a fixed rate and receive 1-month LIBOR indexed floating rate, effective on March 28, 2013, and maturing on March 28, 2018. Cash settlement is expected to occur on the effective date and the forecasted five-year debt issuances are anticipated to occur between January 1, 2013 and September 30, 2013.

Webster terminated two \$50 million forward settle interest rate swap hedge transactions which qualified for cash flow hedge accounting in November and December 2012. The swap terminations were cash settled upon entering into two six-year FHLB advances effective November 30, 2012 and December 7, 2012. The termination loss of \$14.2 million is recorded in OCI and will be amortized into interest expense over the term of the advances maturing on November 30, 2018 and December 7, 2018.

The Company also terminated two \$50 million forward settle interest rate swap hedge transactions which qualified for cash flow hedge accounting during March 2012. The swap terminations were cash settled upon entering into two four-year repurchase agreements effective March 21, 2012 and March 26, 2012. The termination loss of \$5.8 million is recorded in OCI and will be amortized into interest expense over the term of the repurchase agreements maturing on March 21, 2016 and March 28, 2016.

Previously terminated forward settle swap losses are recorded in OCI and are amortized into earnings over the respective term of the associated issued debt instrument. At December 31, 2012, the remaining unamortized loss on the termination of cash flow hedges was \$41.8 million. Over the next twelve months the Company will reclassify \$9.3 million from OCI as an increase to interest expense. There was no hedge ineffectiveness for the years ended December 31, 2012 and 2011.

In addition, the Company has an accruing \$100 million interest rate swap which became effective April 2010 and is designated as a cash flow hedge transaction against the risk of changes in cash flows related to the Company's \$100 million 3-month LIBOR indexed floating rate FHLB advance maturing April 29, 2013. The swap's change in fair value is marked through OCI and a component of OCI is reclassified to interest expense on a quarterly basis. The balance in OCI related to this cash flow hedge is a \$0.5 million loss as of December 31, 2012.

Amounts reported in OCI related to current cash flow derivatives will be reclassified to interest expense as interest payments are made on the Company's variable-rate debt. Over the next twelve months the Company estimates that \$1.1 million will be reclassified as an increase to interest expense.

The table below presents the fair value of Webster's derivative financial instruments designated as cash flow hedges as well as their classification in the accompanying Consolidated Balance Sheets as of December 31, 2012 and December 31, 2011:

| (Dollars in thousands) | At December 31, 2012 | | | At December 31, 2011 | | | |
|--|------------------------------|------------------|-----------------|----------------------|------------------|-----------------|----------------------|
| | Balance Sheet Classification | # of Instruments | Notional Amount | Estimated Fair Value | # of Instruments | Notional Amount | Estimated Fair Value |
| Interest rate derivatives designated as hedges of cash flow: | | | | | | | |
| Interest rate swap on FHLB advances | Other liabilities | 1 | \$ 100,000 | \$(497) | 1 | \$ 100,000 | \$(1,521) |
| Forward settle interest rate swap on anticipated debt | Other liabilities | 4 | 100,000 | (1,130) | 4 | 200,000 | (15,050) |

Table of Contents

The net impact on interest expense related to cash flow hedges for the years ended December 31, 2012, 2011 and 2010 is presented below:

| (In thousands) | Years ended December 31, | | | | | | | | |
|---|--------------------------|-------------------------------|------------|------------------|-------------------------------|------------|------------------|-------------------------------|------------|
| | 2012 | | | 2011 | | | 2010 | | |
| | Interest Expense | Realized Deferred Loss (Gain) | Net Impact | Interest Expense | Realized Deferred Loss (Gain) | Net Impact | Interest Expense | Realized Deferred Loss (Gain) | Net Impact |
| Impact reported as an increase or (reduction) in interest expense on borrowings | | | | | | | | | |
| Interest rate swaps on FHLB advances | \$ 1,393 | \$ 4,754 | \$ 6,147 | \$ 1,542 | \$ 1,962 | \$ 3,504 | \$ 1,113 | \$ 1,476 | \$ 2,589 |
| Interest rate swaps on subordinated debt | — | (92) | (92) | — | (150) | (150) | — | (150) | (150) |
| Interest rate swaps repurchase agreement | — | 2,959 | 2,959 | — | 1,095 | 1,095 | — | — | — |
| Interest rate swaps on Trust Preferred Securities | — | (105) | (105) | — | (180) | (180) | — | (180) | (180) |
| Net impact on interest expense on borrowings | \$ 1,393 | \$ 7,516 | \$ 8,909 | \$ 1,542 | \$ 2,727 | \$ 4,269 | \$ 1,113 | \$ 1,146 | \$ 2,259 |

Fair Value Hedges of Interest Rate Risk

Webster is exposed to changes in the fair value of certain of its fixed rate obligations due to changes in benchmark interest rates. Webster uses interest rate swaps to manage its exposure to changes in fair value on these obligations attributable to changes in the benchmark interest rate. Interest rate swaps designated as fair value hedges involve the receipt of fixed-rate amounts from a counterparty in exchange for Webster making variable-rate payments over the life of the agreements without the exchange of the underlying notional amount. Webster did not have any derivative financial instruments designated as fair value hedges as of December 31, 2012 and December 31, 2011.

For derivatives designated and that qualify as fair value hedges, the gain or loss on the derivative as well as the offsetting loss or gain on the hedged item attributable to the hedged risk is recognized in interest expense. Webster includes the gain or loss from the period end mark to market (“MTM”) adjustments on the hedged items in the same line item as the offsetting loss or gain on the related derivatives. The impact of derivative net settlements, hedge ineffectiveness, basis amortization adjustments and amortization of deferred hedge terminations are also recognized in interest expense. At December 31, 2012, the remaining unamortized gain on the termination of fair value hedges was \$4.5 million.

The net impact on interest expense related to fair value hedges for the years ended December 31, 2012, 2011 and 2010 is presented in the table below:

| (In thousands) | Years ended December 31, | | | | | | | | |
|--|--------------------------|--------------------------|---------------------|-----------------|--------------------------|---------------------|-----------------|--------------------------|---------------------|
| | 2012 | | | 2011 | | | 2010 | | |
| | Interest Income | Realized MTM Gain (Loss) | Deferred Net Impact | Interest Income | Realized MTM Gain (Loss) | Deferred Net Impact | Interest Income | Realized MTM Gain (Loss) | Deferred Net Impact |
| Impact reported as a (reduction) or increase in interest expense | | | | | | | | | |

| | | | | | | | | | | | | |
|---------------------|-----|-----|-----------|-----------|---------|---------|-----------|-----------|-----------|-----------|-----------|-----------|
| on borrowings | | | | | | | | | | | | |
| Interest rate swaps | \$— | \$— | \$(3,197) | \$(3,197) | \$— | \$— | \$(3,197) | \$(3,197) | \$— | \$— | \$(3,197) | \$(3,197) |
| on senior notes | | | | | | | | | | | | |
| Interest rate swaps | | | | | | | | | | | | |
| on subordinated | — | — | (2,648) | (2,648) | — | — | (4,479) | (4,479) | (497) | (94) | (4,087) | (4,678) |
| debt | | | | | | | | | | | | |
| Interest rate swaps | | | | | | | | | | | | |
| on FHLB | — | — | — | — | (61) | (144) | 34 | (171) | (708) | (1,600) | 1,321 | (987) |
| advances | | | | | | | | | | | | |
| Net impact on | | | | | | | | | | | | |
| interest expense | \$— | \$— | \$(5,845) | \$(5,845) | \$(61) | \$(144) | \$(7,642) | \$(7,847) | \$(1,205) | \$(1,694) | \$(5,963) | \$(8,862) |
| on borrowings | | | | | | | | | | | | |

Table of Contents

Non-Hedge Accounting Derivatives / Non-designated Hedges

Derivatives not designated as hedges for accounting are not speculative and are used to manage Webster's exposure to interest rate movements and other identified risks but do not meet the hedge accounting requirements of ASC 815, "Derivatives and Hedging". Changes in the fair value of these instruments are recorded as a component of non-interest income in the accompanying Consolidated Statements of Income.

At December 31, 2012 and December 31, 2011, Webster had the following outstanding interest rate swaps and caps that were not designated for hedge accounting:

| (Dollars in thousands) | Balance Sheet Classification | At December 31, 2012 | | | At December 31, 2011 | | |
|---|------------------------------|----------------------|-----------------|----------------------|----------------------|-----------------|----------------------|
| | | # of Instruments | Notional Amount | Estimated Fair Value | # of Instruments | Notional Amount | Estimated Fair Value |
| Webster with customer position: | | | | | | | |
| Commercial loan interest rate swaps | Other assets | 167 | \$986,504 | \$ 48,996 | 127 | \$615,773 | \$ 45,140 |
| Commercial loan interest rate swaps with floors | Other assets | 11 | 23,119 | 1,974 | 12 | 25,217 | 1,994 |
| Commercial loan interest rate caps | Other liabilities | 23 | 193,946 | (124) | 13 | 119,186 | (160) |
| Webster with counterparty position: | | | | | | | |
| Commercial loan interest rate swaps | Other liabilities | 146 | 862,972 | (40,320) | 119 | 595,542 | (40,269) |
| Commercial loan interest rate swaps | Other liabilities | 14 | 123,475 | 419 | 4 | 20,180 | 13 |
| Commercial loan interest rate swaps with floors | Other liabilities | 11 | 23,119 | (1,645) | 12 | 25,217 | (1,597) |
| Commercial loan interest rate caps | Other liabilities | 23 | 193,946 | 125 | 13 | 119,186 | 160 |

Webster reported the changes in the fair value of non-hedge accounting derivatives as a component of other non-interest income in the accompanying Consolidated Statements of Income as follows.

| (In thousands) | Years ended December 31, 2012 | | | 2011 | | | 2010 | | |
|--|-------------------------------|-----------------|------------|-----------------|-----------------|------------|-----------------|-----------------|------------|
| | Interest Income | MTM (Loss) Gain | Net Impact | Interest Income | MTM (Loss) Gain | Net Impact | Interest Income | MTM (Loss) Gain | Net Impact |
| Impact reported in other non-interest income: | | | | | | | | | |
| Visa Swap | \$— | \$(556) | \$(556) | \$— | \$(153) | \$(153) | \$— | \$(330) | \$(330) |
| Commercial loan interest rate derivatives, net | 1,531 | 4,597 | 6,128 | 927 | 1,962 | 2,889 | 708 | 686 | 1,394 |
| Fed funds futures contracts | — | 48 | 48 | — | (1,815) | (1,815) | — | (2,462) | (2,462) |
| Net impact on other non-interest income | \$1,531 | \$4,089 | \$5,620 | \$927 | \$(6) | \$921 | \$708 | \$(2,106) | \$(1,398) |

Table of Contents

Futures Contracts. On March 30, 2010, to hedge against a rise in short-term rates over the next twelve months, Webster entered into a \$600 million short-selling of a one year strip of Fed funds future contracts with serial maturities between May 2010 and April 2011. Throughout 2010 and into 2012, Webster continued to roll the futures contracts but reduced the notional amount to \$400 million beginning with the September 2011 contracts. This transaction is designed to work in conjunction with floating rate assets with interest rate floors which will not be affected if there is an increase in short-term interest rates. The fair value of the contracts is a loss of \$0.1 million and is reflected as other liabilities in the accompanying Consolidated Balance Sheets and the related income impact as non-interest income in the accompanying Consolidated Statements of Income. During the years ended December 31, 2012, 2011 and 2010, the Company recognized \$48 thousand in mark to market gains and \$1.8 million and \$2.5 million in mark to market losses, respectively.

Mortgage Banking Derivatives. Certain derivative instruments, primarily forward sales of mortgage loans and mortgage-backed securities ("MBS") are utilized by Webster in its efforts to manage risk of loss associated with its mortgage loan commitments and mortgage loans held for sale. Prior to closing and funding certain single-family residential mortgage loans, an interest rate lock commitment is generally extended to the borrower. During the period from commitment date to closing date, Webster is subject to the risk that market rates of interest may change. If market rates rise, investors generally will pay less to purchase such loans resulting in a reduction in the gain on sale of the loans or, possibly, a loss. In an effort to mitigate such risk, forward delivery sales commitments, under which Webster agrees to deliver whole mortgage loans to various investors or issue MBS, are established. At December 31, 2012, outstanding rate locks totaled approximately \$162.6 million and the outstanding commitments to sell residential mortgage loans totaled approximately \$215.1 million. Forward sales, which include mandatory forward commitments of approximately \$208.8 million at December 31, 2012, establish the price to be received upon the sale of the related mortgage loan, thereby mitigating certain interest rate risk. There is, however, still certain execution risk specifically related to Webster's ability to close and deliver to its investors the mortgage loans it has committed to sell. The interest rate locked loan commitments and forward sales commitments are recorded at fair value, with changes in fair value recorded as non-interest income in the accompanying Consolidated Statements of Income. As of December 31, 2012 and December 31, 2011, the fair value of interest rate locked loan commitments and forward sales commitments totaled \$2.9 million and \$0.2 million, respectively, and were recorded as a component of other assets in the accompanying Consolidated Balance Sheets.

Foreign Currency Derivatives. The Company enters into foreign currency forward contracts that are not designated as hedging instruments, primarily to accommodate the business needs of its customers. Upon the origination of a foreign currency forward contract with a customer, the Company simultaneously enters into an offsetting contract with a third party to negate the exposure to fluctuations in foreign currency exchange rates. The notional amounts and fair values of open foreign currency forward contracts were not material at December 31, 2012 and December 31, 2011.

Counterparty Credit Risk. Derivative contracts involve the risk of dealing with both bank customers and institutional derivative counterparties and their ability to meet contractual terms. The Company has master International Swap Derivative Association ("ISDA") agreements with all derivative counterparties. Additionally, the Company has executed a Credit Support Annex ("CSA") to the master agreement with each of its institutional derivative counterparties. The ISDA master agreements provide that on each payment date all amounts otherwise owing the same currency under the same transaction are netted so that only a single amount is owed in that currency. The ISDA master agreements also provide, if the parties so elect, for such netting of amounts in the same currency among all transactions identified as being subject to such election that have common payment dates and booking offices. Under the CSA daily net exposure in excess of our negotiated threshold is secured by posted collateral. The Company has adopted a zero threshold with the majority of its approved financial institution counterparties. In accordance with Webster policies, institutional counterparties must be fully underwritten and approved through the Company's credit approval process. The Company's credit exposure on interest rate swaps is limited to the net favorable value and interest payments of all swaps by each of the counterparties for the amounts up to the established threshold for collateralization. Credit exposure may be reduced by the amount of collateral pledged by the counterparty. The Company's credit exposure related to derivatives with approved financial institutions is zero as the positions each had a net unfavorable market value at December 31, 2012. In accordance with our CSA Agreements, approximately \$42.8

million of collateral was pledged to those counterparties at December 31, 2012. Collateral levels for approved financial institution counterparties are monitored on a daily basis and adjusted as necessary. In the event of default, should the collateral not be returned, the exposure would be offset by terminating the transactions.

The Company evaluates the credit risk of its counterparties, taking into account such factors as the likelihood of default, its net exposures, and remaining contractual life, among other things, in determining if any adjustments related to credit risk are required. The Company's net current credit exposure relating to interest rate swaps with Webster Bank customers was \$51.0 million at December 31, 2012. In addition, the Company monitors potential future exposure, representing our best estimate of exposure to remaining contractual maturity. The potential future exposure relating to interest rate swaps with Webster Bank customers totaled \$9.1 million at December 31, 2012. The credit exposure is mitigated as transactions with customers are secured by the collateral securing the underlying transaction being hedged. No losses on derivative instruments have occurred as a result of counterparty nonperformance.

Table of Contents

NOTE 18: Fair Value Measurements

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value is best determined using quoted market prices. However, in many instances, quoted market prices are not available. In such instances, fair values are determined using various valuation techniques. Various assumptions and observable inputs must be relied upon in applying these techniques. Accordingly, the fair value estimates may not be realized in an immediate transfer of the respective asset or liability.

Fair Value Hierarchy

The three levels within the fair value hierarchy are as follows:

Level 1: Valuation is based upon unadjusted quoted prices in active markets for identical assets or liabilities that the reporting entity has the ability to access at the measurement date.

Level 2: Fair value is calculated using inputs other than quoted market prices that are directly or indirectly observable for the asset or liability. The valuation may rely on quoted prices for similar assets or liabilities in active markets, quoted prices for identical or similar assets or liabilities in inactive markets, inputs other than quoted prices that are observable for the asset or liability (such as interest rates, volatilities, prepayment speeds, credit ratings, etc.) or inputs that are derived principally or corroborated by market data by correlation or other means.

Level 3: Inputs for determining the fair value of the respective assets or liabilities are not observable. Level 3 valuations are reliant upon pricing models and techniques that require significant management judgment or estimation.

Categorization within the valuation hierarchy is based upon the lowest level of input that is significant to the fair value measurement.

Assets and Liabilities Measured at Fair Value on a Recurring Basis

Securities

When quoted prices are available in an active market, the Company classifies securities within Level 1 of the valuation hierarchy. Level 1 securities include equity securities in financial institutions and U.S. Treasury bills. If quoted market prices are not available, the Company employs an independent pricing service that utilizes matrix pricing to calculate fair value. Such fair value measurements consider observable data such as dealer quotes, market spreads, cash flows, yield curves, live trading levels, trade execution data, market consensus prepayments speeds, credit information, and respective terms and conditions for debt instruments. The Company employs procedures to monitor pricing service's assumptions and establishes processes to challenge pricing service's valuations that appear unusual or unexpected. Level 2 securities include agency CMOs, corporate debt, single-issuer trust preferred securities, agency mortgage-backed securities, commercial mortgage backed securities and auction rate preferred securities.

When a market is illiquid or there is a lack of transparency around the inputs to valuation, the respective securities are classified as Level 3 and reliance is placed upon internally developed models, and management judgment and evaluation for valuation. The Company has investments in CLOs for which independent vendor pricing is not available. Multiple dealer price indications are obtained and averaged to calculate fair value. Accordingly, CLO investments are currently classified as Level 3.

Pooled trust preferred securities are currently classified as Level 3. Due to the continued inactive market and illiquid nature of pooled trust preferred securities in the entire capital structure, an internal cash flow model is used to value these securities on a quarterly basis. The Company employs an internal CDO model for projection of future cash flows and discounting those cash flows to a net present value. Each underlying issuer in the pool is rated internally using the latest financial data on each institution, and future deferrals, defaults and losses are then estimated on the basis of continued stress in the financial markets. Further, all current and projected deferrals are not assumed to cure, and all current and projected defaults are assumed to have no recovery value. The resulting net cash flows are then discounted at current market levels for similar types of products that are actively trading. To determine potential OTTI due to credit losses, management compares the amortized cost to the present value of expected cash flows adjusted for deferrals and defaults using the discount margin at the time of purchase. Other factors considered include an analysis

of excess subordination and temporary interest shortfall coverage. Additional interest deferrals, defaults, or ratings changes could result in future OTTI charges.

120

Table of Contents

Investments in Private Equity Funds

The Company generally accounts for its percentage ownership of investments in private equity funds at cost, subject to impairment testing, while certain funds are included at fair value based upon the net asset value of the respective fund. At December 31, 2012, investments in private equity funds consisted of \$1.5 million recorded at fair value and \$10.1 million recorded at cost. These are private investments that cannot be redeemed since the Company's investment is distributed as the underlying investments are liquidated, which generally takes 10 years. There are currently no plans to sell any of these investments prior to their liquidation. The investments in private equity funds included at fair value are classified within Level 3 of the fair value hierarchy. The investments in private equity funds that are carried at cost are considered to be measured at fair value on a non-recurring basis when there is impairment. The Company has \$1.9 million in unfunded commitments remaining for its investments in private equity funds as of December 31, 2012.

Investments Held in Rabbi Trust

The investments held in a Rabbi Trust primarily include mutual funds that invest in equity and fixed income securities. Shares of mutual funds are valued based on net asset value, which represents quoted market prices for the underlying shares held in the mutual fund. Therefore, investments held in the Rabbi Trust are classified within Level 1 of the fair value hierarchy. The Company has elected to measure the investments in the Rabbi Trust at fair value. The Company consolidates the invested assets of the trust along with the total deferred compensation obligations and includes them in other assets and other liabilities, respectively, in the accompanying Consolidated Balance Sheets. Earnings in the Rabbi Trust, including appreciation or depreciation, are reflected as other non-interest income and changes in the corresponding liability are reflected as compensation and benefits in the accompanying Consolidated Statements of Income. The cost basis of the investments held in the Rabbi Trust is \$5.5 million as of December 31, 2012.

Derivative Instruments

Derivative instruments are valued using third party valuation tools which consider the present value of cash flows discounted using observable forward rate assumptions. The resulting fair values are validated against valuations performed by independent third parties and are classified within Level 2 of the fair value hierarchy. Fed funds futures contracts are valued based on unadjusted quoted prices in active markets and are classified within Level 1 of the fair value hierarchy. In determining if any fair value adjustments related to credit risk are required, the Company evaluates the credit risk of its counterparties by considering factors such as the likelihood of default by the Company and its counterparties, its net exposures, the remaining contractual life, as well as the amount of collateral securing the position. The Company reviews its counterparty exposure on a regular basis, and, when necessary, appropriate business actions are taken to adjust the exposure. When determining fair value, the Company applies the portfolio exception with respect to measuring counterparty credit risk for all of its derivative transactions subject to a master netting arrangement. To date, the Company has not realized any losses due to a counterparty's inability to pay any net uncollateralized position. The change in value of derivative assets and liabilities attributable to credit risk was not significant during the reported periods.

Mortgage Banking Derivatives

Mortgage-backed securities are utilized by Webster in its efforts to manage risk of loss associated with its mortgage loan commitments and mortgage loans held for sale. Prior to closing and funding certain single-family residential mortgage loans, an interest rate lock commitment is generally extended to the borrower. During the period from commitment date to closing date, Webster is subject to the risk that market rates of interest may change. If market rates rise, investors generally will pay less to purchase such loans resulting in a reduction in the gain on sale of the loans or, possibly, a loss. In an effort to mitigate such risk, forward delivery sales commitments, under which Webster agrees to deliver whole mortgage loans to various investors or issue MBS, are established.

Table of Contents

A summary of fair values for assets and liabilities measured at fair value on a recurring basis is as follows:

| At December 31, 2012 | | | | |
|--|---------------------|---|--|--|
| (In thousands) | Carrying Balance | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
| Financial assets held at fair value: | | | | |
| Available for sale securities: | | | | |
| U.S. treasury bills | \$200 | \$ 200 | \$— | \$— |
| Agency CMOs | 1,310,006 | — | 1,310,006 | — |
| Corporate debt | 118,199 | — | 118,199 | — |
| Collateralized loan obligations | 88,540 | — | — | 88,540 |
| Pooled trust preferred securities | 26,207 | — | — | 26,207 |
| Single issuer trust preferred securities | 44,415 | — | 44,415 | — |
| Equity securities | 8,282 | 8,082 | 200 | — |
| Agency mortgage-backed securities | 1,142,280 | — | 1,142,280 | — |
| CMBS | 398,031 | — | 398,031 | — |
| Total available for sale securities | 3,136,160 | 8,282 | 3,013,131 | 114,747 |
| Derivative instruments: | | | | |
| Interest rate swaps | 50,969 | — | 50,969 | — |
| Mortgage banking derivatives | 2,898 | — | 2,898 | — |
| Investments held in Rabbi Trust | 5,741 | 5,741 | — | — |
| Investments in private equity funds | 1,533 | — | — | 1,533 |
| Total financial assets held at fair value | \$3,197,301 | \$ 14,023 | \$ 3,066,998 | \$ 116,280 |
| Financial liabilities held at fair value: | | | | |
| Derivative instruments: | | | | |
| Interest rate swaps | \$43,172 | \$ — | \$ 43,172 | \$— |
| Fed Fund futures contracts | 125 | 125 | — | — |
| Visa Swap | 4 | — | 4 | — |
| Total financial liabilities held at fair value | \$43,301 | \$ 125 | \$ 43,176 | \$— |

| At December 31, 2011 | | | | |
|--|---------------------|---|--|--|
| (In thousands) | Carrying Balance | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
| Financial assets held at fair value: | | | | |
| Available for sale securities: | | | | |
| U.S. treasury bills | \$200 | \$ 200 | \$— | \$— |
| Agency CMOs | 1,940,242 | — | 1,940,242 | — |
| Pooled trust preferred securities | 28,998 | — | — | 28,998 |
| Single issuer trust preferred securities | 38,214 | — | 38,214 | — |
| Equity securities | 9,447 | 8,472 | — | 975 |
| Agency mortgage-backed securities | 527,310 | — | 527,310 | — |
| CMBS | 330,353 | — | 330,353 | — |
| Total available for sale securities | 2,874,764 | 8,672 | 2,836,119 | 29,973 |
| Derivative instruments: | | | | |
| Interest rate swaps | 47,134 | — | 47,134 | — |
| Investments in private equity funds | 2,841 | — | — | 2,841 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | |
|--|-------------|----------|--------------|----------|
| Total financial assets held at fair value | \$2,924,739 | \$ 8,672 | \$ 2,883,253 | \$32,814 |
| Financial liabilities held at fair value: | | | | |
| Derivative instruments: | | | | |
| Interest rate swaps | \$58,424 | \$ — | \$ 58,424 | \$— |
| Fed Fund futures contracts | 1,365 | — | 1,365 | — |
| Visa Swap | 2 | — | 2 | — |
| Total financial liabilities held at fair value | \$59,791 | \$ — | \$ 59,791 | \$— |

122

Table of Contents

The following table presents the changes in Level 3 assets and liabilities that are measured at fair value on a recurring basis.

| (In thousands) | Years ended December 31, | |
|--|--------------------------|----------|
| | 2012 | 2011 |
| Level 3, beginning of period (a) | \$32,814 | \$61,098 |
| Transfers out of Level 3 (b) | (975) | — |
| Change in unrealized loss included in other comprehensive income | 3,572 | (11,521) |
| Unrealized loss included in net income | (1,243) | (78) |
| Realized loss on sale of available for sale securities | — | (3,343) |
| Purchases/capital calls | 88,891 | 411 |
| Sales/proceeds | — | (5,487) |
| Accretion/amortization | 233 | 652 |
| Calls/paydowns | (7,012) | (8,680) |
| Other | — | (238) |
| Level 3, end of period | \$116,280 | \$32,814 |

The Company's investments in private equity funds are included in Level 3. The Company has adjusted prior period balances to conform to the current period's presentation. Management believes that these changes are (a) immaterial to Webster's financial statements and align reporting of such data more closely with reporting requirements resulting from the adoption of ASU 2011-4 Fair Value Measurement (Topic 820) "Amendments to Achieve Common Fair Value Measurements and Disclosure Requirements in US GAAP and IFRS".

(b) As of January 1, 2012, auction rate preferred securities were transferred from Level 3 to Level 2. These securities are considered to be Level 2 based upon observable market activity at full par value for recent transactions.

The following table presents information about quantitative inputs and assumptions for items categorized in Level 3 of the fair value hierarchy:

| (In thousands) | At December 31, 2012 | | | |
|-----------------------------------|----------------------|-----------------------|--------------------|--------------------------|
| | Fair Value | Valuation Technique | Unobservable Input | Range (Weighted Average) |
| Pooled trust preferred securities | \$26,207 | Discounted cash flow | Discount rate | 6.2 - 10.2% (9.02%) |
| | | | Credit spread | 340-738 bps (621 bps) |
| Collateralized Loan Obligations | \$88,540 | Average broker quotes | Bid price | 98.5 - 100 (99.3) |

Discount rates are derived for each security depending on the original rating or a notched down rating based on management's judgment. The discount represents a market rate used to discount expected cash flows to determine the fair value of the security. Components of the calculated discount rate are the twelve month rolling average of published industry credit spreads and the 30 year swap rate. When discount rates increase as a result of increase in rate or credit spread, there is a direct inverse correlation with fair value; as discount rates increase, fair value decreases. An increase in credit spreads correlates to an increase in discount rate and, therefore, a decrease in fair value.

Pooled trust preferred security issuer financials are reviewed on a quarterly basis and an internal credit rating ("shadow rating") is updated for individual issuers in the model. The shadow rating is correlated to a Moody's loss table to determine the loss impact on expected cash flows. There is a direct relationship between shadow rating and fair value; as shadow ratings decline the loss probability increases, expected cash flows decline and, therefore, fair value decreases. There may be instances when a one notch downgrade in credit ratings may not significantly impact the fair value of securities depending on the amount of collateral in the deal that is already rated "D" for which Webster Bank assumes 100% loss.

CLOs are valued using multiple dealer price indications which are reflective of market activity. The fair value of our CLOs is inversely related to the market spreads. Increases in market spreads would decrease the fair value of our

CLOs while decreases in the market spreads would increase our fair value.

123

Table of Contents**Assets Measured at Fair Value on a Non-Recurring Basis**

Certain assets are measured at fair value on a non-recurring basis; that is, the assets are not measured at fair value on an ongoing basis but are subject to fair value adjustments in certain circumstances (for example, when there is evidence of impairment). The following is a description of valuation methodologies used for assets measured on a non-recurring basis.

Impaired Loans

Impaired loans for which repayment of the loan is expected to be provided solely by the value of the underlying collateral are considered collateral dependent and are valued based on the estimated fair value of such collateral using Level 3 inputs based on customized discounting criteria.

Loans Held for Sale

Loans held for sale are accounted for at the lower of cost or market and are considered to be recognized at fair value when they are recorded at below cost. The fair value of loans held for sale is based on quoted market prices of similar loans sold in conjunction with securitization transactions, adjusted as required for changes in loan characteristics and are classified within Level 3 of the fair value hierarchy.

Other Real Estate Owned (OREO) and Repossessed Assets

The total book value of OREO and repossessed assets is \$3.4 million as of December 31, 2012. OREO and repossessed assets are accounted for at the lower of cost or market and are considered to be recognized at fair value when they are recorded at below cost. The fair value of OREO is based on independent appraisals or internal valuation methods, less estimated selling costs. The fair value of repossessed assets is based on available pricing guides, auction results and price opinions, less estimated selling costs. Certain assets require assumptions about factors that are not observable in an active market in the determination of fair value and are classified as Level 3.

Mortgage Servicing Assets

The Company accounts for mortgage servicing assets at cost, subject to impairment testing. When the carrying cost exceeds fair value, a valuation allowance is established to reduce the carrying cost to fair value. Fair value is calculated as the present value of estimated future net servicing income and relies on market based assumptions for loan prepayment speeds, servicing costs, discount rates, and other economic factors. As such, mortgage servicing assets are classified within Level 3 of the fair value hierarchy.

The table below presents the valuation methodology and unobservable inputs for Level 3 assets measured at fair value on a non-recurring basis at December 31, 2012:

(Dollars in thousands)

| Asset | Fair Value | Valuation Methodology | Unobservable Inputs | Range of Inputs |
|---------------------------|------------|------------------------|------------------------------|-----------------|
| Impaired Loans | \$36,004 | Real Estate Appraisals | Discount for dated appraisal | 0% - 30% |
| | | | Discount for costs to sell | 3.0% - 8.0% |
| | | | Discount for payment status | 25% - 33% |
| Other Real Estate | \$1,294 | Appraisals | Discount for costs to sell | 8% |
| | | | Discount for appraisal type | 15% - 60% |
| | | | | |
| Mortgage Servicing Rights | \$12,799 | Discounted cash flow | Constant prepayment rate | 7.0% - 25.1% |
| | | | Discount Rates | 2.6% - 4.2% |

Assets and Liabilities Disclosed at Fair Value

The Company is required to disclose estimated fair value of financial instruments, both assets and liabilities, for which it is practicable to estimate fair value and the following is a description of valuation methodologies used for those assets and liabilities.

Cash, Due from Banks, and Interest-bearing Deposits

The carrying amount of cash, due from banks, and interest-bearing deposits is used to approximate fair value, given the short time frame to maturity and as such assets do not present unanticipated credit concerns. Cash, Due from Banks, and Interest-bearing deposits are classified within Level 1 of the fair value hierarchy.

Table of Contents

Loans and Lease Receivables

The Company employs an independent third party to provide fair value estimates for loans and leases held for investment. Such estimates are calculated using discounted cash flow analysis, using market interest rates for comparable loans. The associated cash flows are adjusted for credit and other potential losses. Fair value for impaired loans is estimated using the net present value of the expected cash flows or the fair value of the underlying collateral if repayment is collateral dependent. Loans and lease receivables are classified within Level 3 of the fair value hierarchy.

Deposit Liabilities

The fair value of demand deposits, savings accounts, and certain money market deposits is the amount payable on demand at the reporting date. The fair value of fixed-maturity certificates of deposit is estimated using the rates currently offered for deposits of similar remaining maturities. Deposit liabilities are classified within Level 2 of the fair value hierarchy.

Securities Sold Under Agreements to Repurchase and Other Short-Term Borrowings

Carrying value is an estimate of fair value for those securities sold under agreements to repurchase and other short-term borrowings that mature within 90 days. The fair values of all other short-term borrowings are estimated using discounted cash flow analyses based on current market rates adjusted, as appropriate, for associated credit and option risks. Securities sold under agreements to repurchase and other short-term borrowings are classified within Level 2 of the fair value hierarchy.

Federal Home Loan Bank Advances and Other Long-Term Debt

The fair value of long-term debt is estimated using a discounted cash flow technique. Discount rates are matched with the time period of the expected cash flow and are adjusted, as appropriate, to reflect credit and option risk. Long-term debt and Federal Home Loan Bank advances are classified within Level 2 of the fair value hierarchy.

Table of Contents

A summary of estimated fair values of significant financial instruments consisted of the following:

| At December 31, 2012 | | | | |
|--|------------------|--|---|---|
| (In thousands) | Carrying Balance | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Observable Inputs (Level 2) | Other Significant Unobservable Inputs (Level 3) |
| Assets | | | | |
| Securities available for sale | \$3,136,160 | \$8,282 | \$3,013,131 | \$114,747 |
| Securities held-to-maturity | 3,107,529 | — | 3,264,718 | — |
| Loans held for sale | 107,633 | — | — | 107,633 |
| Loans, net | 11,851,567 | — | — | 12,005,555 |
| Mortgage servicing assets (a) | 14,027 | — | — | 15,881 |
| Investments in private equity funds | 11,623 | — | — | 11,623 |
| Derivative instruments | 50,969 | — | 50,969 | — |
| Investments held in Rabbi Trust | 5,741 | 5,741 | — | — |
| Liabilities | | | | |
| Deposits other than time deposits | 11,985,683 | — | 11,985,683 | — |
| Time deposits | 2,545,152 | — | 2,584,921 | — |
| Securities sold under agreements to repurchase and other short-term borrowings | 1,076,160 | — | 1,134,614 | — |
| Federal Home Loan Bank advances (b) | 1,827,612 | — | 1,843,615 | — |
| Long-term debt (c) | 334,276 | — | 298,807 | — |
| Derivative instruments | 43,301 | 125 | 43,176 | — |

| At December 31, 2011 | | | | |
|--|------------------|--|---|---|
| (In thousands) | Carrying Balance | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Observable Inputs (Level 2) | Other Significant Unobservable Inputs (Level 3) |
| Assets | | | | |
| Securities available for sale | \$2,874,764 | \$8,672 | \$2,836,119 | \$29,973 |
| Securities held-to-maturity | 2,973,727 | — | 3,130,546 | — |
| Loans held for sale | 57,391 | — | — | 57,391 |
| Loans, net | 10,991,917 | — | — | 11,097,390 |
| Mortgage servicing assets (a) | 7,831 | — | — | 9,968 |
| Investments in private equity funds | 12,343 | — | — | 12,343 |
| Derivative instruments | 47,134 | — | 47,134 | — |
| Liabilities | | | | |
| Deposits other than time deposits | 10,821,390 | — | 10,619,712 | — |
| Time deposits | 2,834,635 | — | 2,883,006 | — |
| Securities sold under agreements to repurchase and other short-term borrowings | 1,164,706 | — | 1,212,228 | — |
| Federal Home Loan Bank advances (b) | 1,252,609 | — | 1,283,871 | — |
| Long-term debt (c) | 552,589 | — | 505,635 | — |
| Derivative instruments | 59,791 | — | 59,791 | — |

(a)

The carrying amount of mortgage servicing assets is net of \$1.8 million and \$0.9 million reserves at December 31, 2012 and December 31, 2011, respectively. The estimated fair value does not include such adjustments.

The carrying amount of FHLB advances is net of \$0.1 million and \$0.8 million in hedge accounting adjustments (b) and discounts at December 31, 2012 and December 31, 2011, respectively. The estimated fair value does not include such adjustments.

The carrying amount of long-term debt is net of \$4.4 million and \$11.7 million in hedge accounting adjustments (c) and discounts at December 31, 2012 and December 31, 2011, respectively. The estimated fair value does not include such adjustments.

Table of Contents

Fair value estimates are made at a specific point in time, based on relevant market information and information about the financial instrument. These estimates do not reflect any premium or discount that could result from offering for sale at one time the entire holdings or any part of a particular financial instrument. Because no active market exists for a significant portion of Webster's financial instruments, fair value estimates are based on judgments regarding future expected loss experience, current economic conditions, risk characteristics of various financial instruments, and other factors. These factors are subjective in nature and involve uncertainties and matters of significant judgment and, therefore, cannot be determined with precision. Changes in assumptions could significantly affect the estimates.

NOTE 19: Pension and Other Postretirement Benefits

Webster Bank offered a defined benefit noncontributory pension plan through December 31, 2007 for eligible employees who met certain minimum service and age requirements. Pension plan benefits were based upon employee earnings during the period of credited service. A supplemental defined benefit retirement plan was also offered to certain employees who were at the Executive Vice President level or above through December 31, 2007. The supplemental defined benefit retirement plan provides eligible participants with additional pension benefits. Webster also provides postretirement healthcare benefits to certain retired employees (referred to as "other benefits" below). The Webster Bank Pension Plan and the supplemental defined benefit retirement plan were frozen as of December 31, 2007. Employees hired on or after January 1, 2007 receive no qualified or supplemental retirement income under the plans. All other employees accrue no additional supplemental retirement income on or after January 1, 2008, and the amount of their qualified and supplemental retirement income will not exceed the amount of benefits determined as of December 31, 2007. There were \$0.1 million in Company contributions to the plans for the years ended December 31, 2012 and 2011.

December 31st is the measurement date used for the pension, supplemental pension and postretirement benefit plans. The following table sets forth changes in benefit obligation, changes in plan assets and the funded status of the pension plans and other postretirement benefit plans at December 31:

| (In thousands) | Webster Pension | | Webster SERP | | Other Benefits | |
|--|-----------------|------------|--------------|-----------|----------------|-----------|
| | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |
| Change in benefit obligation: | | | | | | |
| Benefit obligation at beginning of year | \$169,176 | \$137,335 | \$8,093 | \$7,074 | \$5,126 | \$4,916 |
| Service cost | 30 | 175 | — | — | — | — |
| Interest cost | 7,307 | 7,463 | 316 | 350 | 177 | 215 |
| Actuarial loss (gain) | 15,044 | 28,691 | 353 | 760 | (698) | (452) |
| Benefits paid and administrative expenses | (4,412) | (4,488) | (102) | (91) | (376) | (457) |
| Benefit obligation at end of year | 187,145 | 169,176 | 8,660 | 8,093 | 4,229 | 5,126 |
| Change in plan assets: | | | | | | |
| Fair value of plan assets at beginning of year | 136,905 | 138,423 | — | — | — | — |
| Actual return on plan assets | 18,698 | 2,970 | — | — | — | — |
| Employer contributions | — | — | 102 | 91 | 376 | 457 |
| Benefits paid and administrative expenses | (4,412) | (4,488) | (102) | (91) | (376) | (457) |
| Fair value of plan assets at end of year | 151,191 | 136,905 | — | — | — | — |
| Underfunded at end of year | \$(35,954) | \$(32,271) | \$(8,660) | \$(8,093) | \$(4,229) | \$(5,126) |

The accumulated benefit obligation for the pension plans and the postretirement benefit plan was \$200.0 million and \$182.4 million at December 31, 2012 and 2011, respectively.

Table of Contents

The funded status of the pension and other postretirement benefit plans has been recognized as follows in the accompanying Consolidated Balance Sheets at December 31, 2012 and 2011. An asset is recognized for an overfunded plan and a liability is recognized for an underfunded plan.

| (In thousands) | 2012 | | | 2011 | | |
|--|-----------------|--------------|----------------|-----------------|--------------|----------------|
| | Webster Pension | Webster SERP | Other Benefits | Webster Pension | Webster SERP | Other Benefits |
| Prepaid expenses and other assets | \$— | \$— | \$— | \$— | \$— | \$— |
| Accrued expenses and other liabilities | (35,954) | (8,660) | (4,229) | (32,271) | (8,093) | (5,126) |
| Underfunded | \$(35,954) | \$(8,660) | \$(4,229) | \$(32,271) | \$(8,093) | \$(5,126) |

The pension plan held no shares of Webster common stock at December 31, 2012 and 2011.

The components of accumulated other comprehensive loss related to pensions and other postretirement benefits, on a pre-tax basis, at December 31, 2012 and 2011 are summarized below. Webster expects that \$5.9 million in net actuarial loss and \$0.1 million in prior service cost will be recognized as components of net periodic benefit cost in 2013.

| (In thousands) | 2012 | | | 2011 | | |
|--|-----------------|--------------|----------------|-----------------|--------------|----------------|
| | Webster Pension | Webster SERP | Other Benefits | Webster Pension | Webster SERP | Other Benefits |
| Net actuarial loss | \$70,860 | \$1,705 | \$591 | \$70,547 | \$1,423 | \$1,396 |
| Prior service cost | — | — | 232 | — | — | 305 |
| Total pre-tax amounts recognized in accumulated other comprehensive loss | \$70,860 | \$1,705 | \$823 | \$70,547 | \$1,423 | \$1,701 |

Expected future benefit payments for the pension plans and other postretirement benefit plans are presented below:

| (In thousands) | Webster Pension | Webster SERP | Other Benefits |
|----------------|-----------------|--------------|----------------|
| 2013 | \$5,948 | \$1,240 | \$389 |
| 2014 | 6,673 | 1,930 | 388 |
| 2015 | 6,934 | 775 | 382 |
| 2016 | 6,852 | 601 | 371 |
| 2017 | 7,615 | 551 | 356 |
| 2018-2022 | 43,168 | 1,514 | 1,505 |

Table of Contents

Net periodic benefit cost recognized in net income and changes in funded status recognized in accumulated other comprehensive income (loss) for the years ended December 31 included the following components:

| (In thousands) | Webster Pension | | | Webster SERP | | | Other Benefits | | |
|---|-----------------|----------|----------|--------------|---------|-------|----------------|-------|-------|
| | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 |
| Net Periodic Benefit Cost | | | | | | | | | |
| Recognized in Net Income: | | | | | | | | | |
| Service cost (benefits earned during the period) | \$30 | \$175 | \$250 | \$— | \$— | \$— | \$— | \$— | \$— |
| Interest cost on benefit obligations | 7,307 | 7,463 | 7,270 | 316 | 350 | 360 | 177 | 215 | 241 |
| Expected return on plan assets | (10,069) | (10,550) | (10,008) | — | — | — | — | — | — |
| Amortization of prior service cost | — | — | — | — | — | — | 73 | 73 | 73 |
| Recognized net loss | 6,103 | 2,674 | 2,250 | 71 | — | — | 107 | 65 | 22 |
| Net periodic benefit cost (income) recognized in net income | 3,371 | (238) | (238) | 387 | 350 | 360 | 357 | 353 | 336 |
| Changes in Funded Status | | | | | | | | | |
| Recognized in Other Comprehensive Income: | | | | | | | | | |
| Current year actuarial loss (gain) | 6,416 | 36,272 | 5,337 | 353 | 760 | 434 | (698) | 452 | 691 |
| Amortization of prior service cost | — | — | — | — | — | — | (73) | (73) | (73) |
| Amortization of net loss | (6,103) | (2,674) | (2,250) | (71) | — | — | (107) | (65) | (22) |
| Total loss (gain) recognized in other comprehensive income (loss) | 313 | 33,598 | 3,087 | 282 | 760 | 434 | (878) | 314 | 596 |
| Total recognized in total comprehensive income (loss) | \$3,684 | \$33,360 | \$2,849 | \$669 | \$1,110 | \$794 | \$(521) | \$667 | \$932 |

Fair Value Measurements: The following is a description of the valuation methodologies used for the pension plan assets measured at fair value, including the general classification of such instruments pursuant to the valuation hierarchy.

Registered investment companies: Exchange traded funds are quoted at market prices in an exchange and active market, which represent the net asset values of shares held by the plan at year end. Money market funds are shown at cost, which approximates fair value. The exchange traded fund is benchmarked against the S&P 500 Index.

Common collective trusts: There are no readily available market quotations for these funds. The fair value of the fund is based on the securities in the portfolio, which typically is the amount that the fund might reasonably expect to receive for the securities upon a sale. These funds are either valued on a daily or monthly basis. The common collective trust funds performance are benchmarked against the S&P 500, S&P 400, Russell 2000, MSCI ACWI ex US and Barclays Capital U.S. Long Credit indexes.

Investment contract with insurance company: These investments are valued at fair value by discounting the related cash flows based on current yields of similar instruments with comparable durations considering the credit-worthiness of the issuer. Holdings of insurance company investment contracts are classified as Level 3 investments.

Table of Contents

A summary of fair values of the pension plan assets measured at fair value, including the classification of such instruments pursuant to the valuation hierarchy follows.

| (In thousands) | At December 31, 2012 | | | | At December 31, 2011 | | | |
|---|----------------------|--|---|--|----------------------|--|---|--|
| | Total | Quoted Prices In Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | Total | Quoted Prices In Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
| Fair value of financial assets of the Plan: | | | | | | | | |
| Registered investment companies: | | | | | | | | |
| Exchange traded funds | \$31,745 | \$ 31,745 | \$— | \$— | \$32,415 | \$ 32,415 | \$— | \$— |
| Money market mutual funds | 14 | 14 | — | — | 11 | 11 | — | — |
| Common collective funds | 118,096 | — | 118,096 | — | 103,078 | — | 103,078 | — |
| Insurance company investment contract | 1,336 | — | — | 1,336 | 1,401 | — | — | 1,401 |
| Total | \$ 151,191 | \$ 31,759 | \$ 118,096 | \$ 1,336 | \$ 136,905 | \$ 32,426 | \$ 103,078 | \$ 1,401 |

The following table sets forth a summary of changes in the fair value of the plan's level 3 assets for the years ended December 31, 2012 and 2011:

| (In thousands) | 2012 | 2011 |
|---|----------------|----------------|
| Level 3—pension assets, beginning of period | \$1,401 | \$1,397 |
| Transfers into Level 3 | — | — |
| Unrealized gains relating to instruments still held at the reporting date | 21 | 78 |
| Benefit payments, admin expenses and interest income, net | (86) | (74) |
| Balance, end of year | \$1,336 | \$1,401 |

The allocation of the fair value of the pension plan's assets at the December 31 measurement date is shown in the following table:

| Assets Category: | 2012 | 2011 |
|--------------------------|------------|-------------|
| Fixed income investments | 40 | %49 |
| Equity investments | 60 | 51 |
| Total | 100 | %100 |

The Retirement Plan Committee (the "Committee") is a fiduciary under ERISA and is charged with the responsibility for directing and monitoring the investment management of the pension plan. To assist the Committee in this function, it engages the services of investment managers and advisors who possess the necessary expertise to manage the pension plan assets within the established investment policy guidelines and objectives. The statement of investment policy guidelines and objectives is reviewed no less often than annually by the Committee.

The investment policy guidelines in effect as of December 31, 2012 set the following asset allocation targets:

| Assets Category: | Target |
|------------------|--------|
| | |

| | | |
|--------------------------|-----|---|
| Fixed income investments | 40 | % |
| Equity investments | 60 | |
| Total | 100 | % |

130

Table of Contents

The primary objective of the pension plan investment strategy is to provide long-term total return through capital appreciation and dividend and interest income. The Plan invests in registered investment companies and bank collective trusts. The performance benchmarks for the plan include a composite of the Standard and Poor's 500 Stock Index, the S&P 400 Mid Cap Index, the Russell 2000 Index, the MSCI EAFE Index, the JP Morgan Global Bond Index and the Barclays Capital Aggregate Bond Index. The volatility, as measured by standard deviation, of the pension plan's assets should not exceed that of the Composite Index. The investment policy guidelines allow the plan assets to be invested in certain types of cash equivalents, fixed income securities, equity securities, mutual funds and collective trusts. Investments in mutual funds and collective trust funds are substantially limited to funds with the securities characteristics of their assigned benchmarks.

The basis for Webster's 2012 assumption for the expected long-term rate of return on assets is as follows:

| Asset Category: | Portfolio | Return | |
|----------------------------------|-----------|--------|---|
| Fixed income investments | 40 | %5.8 | % |
| U.S. equity investments | 42 | 8.6 | |
| International equity investments | 18 | 8.8 | |

The investment strategy for the pension plan assets is to maintain a diversified portfolio designed to achieve our target rate of an average long-term rate of 7.5%. While we believe we can achieve a long-term average rate of return of 7.5%, we cannot be certain that portfolio will perform to our expectations. Actual asset allocations are monitored monthly, and rebalancing actions are executed at least quarterly, if needed.

Weighted-average assumptions used to determine benefit obligations at December 31 are as follows:

| | Webster Pension | | Webster SERP | | Other Benefits | | |
|-------------------------------|-----------------|-------|--------------|-------|----------------|-------|---|
| | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | |
| Discount rate | 3.90 | %4.35 | %3.40 | %4.00 | %2.85 | %3.60 | % |
| Rate of compensation increase | n/a | n/a | n/a | n/a | n/a | n/a | |

Weighted-average assumptions used to determine net periodic benefit cost for the years ended December 31 are as follows:

| | Webster Pension | | | Webster SERP | | | Other Benefits | | | |
|-------------------------------------|-----------------|-------|-------|--------------|-------|-------|----------------|-------|-------|---|
| | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 | 2012 | 2011 | 2010 | |
| Discount rate | 4.35 | %5.50 | %5.95 | %4.00 | %5.10 | %5.75 | %3.60 | %4.55 | %5.25 | % |
| Expected long-term return on assets | 7.50 | %7.75 | 8.0 | n/a | n/a | n/a | n/a | n/a | n/a | |
| Rate of compensation increase | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | |
| Assumed healthcare cost trend | n/a | n/a | n/a | n/a | n/a | n/a | 8.0 | %8.0 | %8.0 | % |

The assumed healthcare cost-trend rate is 8.0% for 2012 and 2013, declining 1.0% each year after until 2016 when the rate will be 5.0%. An increase of 1.0% in the assumed healthcare cost trend rate for 2012 would have increased the net periodic postretirement benefit cost by \$10 thousand and increased the accumulated benefit obligation by \$247 thousand. A decrease of 1.0% in the assumed healthcare cost trend rate for 2012 would have decreased the net periodic postretirement benefit cost by \$9 thousand and decreased the accumulated benefit obligation by \$220 thousand.

Multiple-employer plan

Webster Bank is a sponsor of a multiple-employer plan administered by Pentegra (the "Fund") for the benefit of former employees of a bank acquired by Webster. The Fund does not segregate the assets or liabilities of its participating employers in the ongoing administration of this plan. According to the Fund's administrators, as of July 1, 2012, the date of the latest actuarial valuation, Webster's portion of the plan was underfunded by \$1.0 million. Webster made \$1.2 million, \$1.4 million and \$0.8 million in contributions in 2012, 2011 and 2010, respectively.

Webster's portion of the plan was underfunded by \$5.9 million as of July 1, 2011. The decrease in the underfunded liability is due to the enactment on July 6, 2012 of the Moving Ahead for Progress in the 21 Century Act ("MAP-21"), which required that the Fund use higher interest rates for calculating the Fund's liability in 2012, than were used in the past.

Table of Contents

The following table sets forth contributions and funding status of the Fund:

| (In thousands) EIN/Pension Plan Number | Pension Protection Act Zone Status | | RIP/RP Status Pending/Implemented | Contributions by Webster Bank Period Ending December 31, | | | Surcharge Imposed | Expiration Date of Collective-Borrowing Agreement |
|---|------------------------------------|------|-----------------------------------|--|---------|-------|-------------------|---|
| | 2012 | 2011 | | 2012 | 2011 | 2010 | | |
| 13-5645888/333 | N/A* | N/A* | No | \$1,230 | \$1,429 | \$833 | No | N/A |

* Plan funding at July 1, 2012 was 95%. Plan funding at July 1, 2011 was 76%.

Multi-employer accounting is applied to the Fund. As a multiple-employer plan, there are no collective bargained contracts affecting the Fund's contribution or benefit provisions. All shortfall amortization bases are being amortized over seven years, as required by the Pension Protection Act.

All benefit accruals were frozen as of September 1, 2004.

The Company's contributions to the Fund did not exceed more than 5 percent of total Fund contributions for the years ended December 31, 2012, 2011 and 2010.

Webster Bank Retirement Savings Plan

Webster provides an employee retirement savings plan governed by section 401(k) of the Internal Revenue Code (the "Code"). Prior to January 1, 2008, Webster matched 100% of the first 2% and 50% of the next 6% of employees' pretax contributions based on annual compensation. For the period from January 1, 2008 through March 31, 2009, Webster matched 100% of the first 2% and 50% of the next 4% of employees' pretax contributions based on annual compensation. Webster also made non-elective contributions to all plan participants equal to 2% of compensation. Employees 35 or over on January 1, 2008 who were participants in the Webster Bank Pension Plan prior to the freeze also received special transition credits ranging from 1% to 6% of annual compensation.

For the period March 1, 2009 through February 1, 2012, Webster matched 100% of a participant's pre-tax contributions to the extent the pre-tax contributions do not exceed 5% of compensation. If a participant fails to make a pre-tax contribution election within 90 days of his or her date of hire, automatic pre-tax contributions will commence 90 days after his or her date of hire at a rate equal to 3% of compensation. The 2% non-elective contribution has been eliminated, however, Webster continues to contribute the special transition credits.

Effective February 1, 2012, Webster matches 100% of the first 2% and 50% of the next 6% of employees' pretax contributions based on annual compensation. Webster continues to contribute the special transition credits under the employee retirement savings plan.

Compensation expense included \$11.4 million, \$12.1 million and \$11.9 million for the years ending December 31, 2012, 2011 and 2010, respectively, for employer contributions.

NOTE 20: Stock-Based Compensation Plans

Webster has established stock-based compensation plans that cover employees and directors, and a non-employee director compensation plan (collectively, the "Plans"). The Plans, which are shareholder-approved, permit the grant of incentive and non-qualified stock options, restricted stock and stock appreciation rights ("SARS") for up to 10.9 million shares of common stock. The Company believes that such awards better align the interests of its employees with those of its shareholders. As of December 31, 2012, no SARS have been granted and the Plans had 2.9 million common shares available for future grants.

Compensation cost related to the Plans, based on the grant-date fair value, is included as a component of compensation and benefits reflected in non-interest expense, on a straight-line basis over the requisite service period of such awards, net of estimated forfeitures. The costs of an award to retirement eligible employees is recognized immediately, however, the award is subject to a one year minimum hold before vesting. Stock-based compensation expense recognized in the accompanying Consolidated Statements of Income was \$9.0 million, \$6.0 million and \$6.7 million for the years ended December 31, 2012, 2011 and 2010, respectively, consisting of (1) stock options expense

of \$2.4 million, \$0.8 million, and \$1.4 million, respectively, and (2) restricted stock expense of \$6.6 million, \$5.2 million and \$5.3 million, respectively. The total income tax benefit recognized in the accompanying Consolidated Statements of Income for stock-based compensation arrangements was \$2.8 million, \$2.1 million and \$0.8 million for the years ended December 31, 2012, 2011 and 2010, respectively.

Table of Contents

Stock Options

Stock option awards are granted with an exercise price equal to the market price of Webster's stock at the date of grant and vest over periods ranging from three to four years. These options grant the holder the right to acquire a share of Webster common stock for each option held, with a contractual life of no more than ten years. Shares for the exercise of stock options are expected to come from the Company's treasury shares or authorized and unissued shares.

The fair value of each option award is estimated on the date of grant using the Black-Scholes Option-Pricing Model with the following weighted-average assumptions:

| | 2012 | 2011 | 2010 | |
|------------------------------------|-----------|-----------|-----------|---|
| Weighted-average assumptions: | | | | |
| Expected term | 6.6 years | 6.5 years | 6.2 years | |
| Expected dividend yield | 1.00 | % 1.00 | % 1.00 | % |
| Expected forfeiture rate | 9.00 | % 9.00 | % 5.00 | % |
| Expected volatility | 61.03 | % 57.41 | % 56.44 | % |
| Risk-free interest rate | 1.30 | % 2.68 | % 2.98 | % |
| Fair value of option at grant date | \$11.71 | \$12.74 | \$6.87 | |

These assumptions can be highly subjective and, therefore, Webster uses historical data to estimate option exercise and employee termination within the valuation model. The expected term of options granted is then derived from this output of the option valuation model. The expected dividend yield is based on the current annual dividend on a current stock price. The expected forfeiture rate was calculated based on historical actual forfeiture activity. The expected volatility was derived from historical returns of the daily closing stock price over periods of time equal to the duration of the expected term of options granted. The risk-free interest rate for periods that coincide with the contractual life of the option is based on the U.S. Treasury yield curve in effect at the date of grant.

As of December 31, 2012, there was \$2.2 million of unrecognized compensation cost related to non-vested options. That cost is expected to be recognized over a remaining weighted-average vesting period of 1.9 years. The total intrinsic value of options exercised during the years ended December 31, 2012, 2011 and 2010 was \$777.1 thousand, \$102.4 thousand and \$85.4 thousand, respectively.

The following table provides a summary of stock option activity, under the plans, for the year ended December 31, 2012:

| | Number of Shares | Weighted-Average Exercise Price |
|---|------------------|---------------------------------|
| Options outstanding, at beginning of year | 2,513,327 | \$ 30.03 |
| Options granted | 398,616 | 23.81 |
| Options exercised | 77,539 | 12.85 |
| Options forfeited or expired | 357,759 | 34.02 |
| Options outstanding, at end of year | 2,476,645 | \$ 28.99 |
| Options exercisable, at end of year | 2,068,845 | \$ 30.15 |
| Options expected to vest, at end of year | 372,758 | \$ 23.12 |

At December 31, 2012, total options outstanding included 2,264,743 non-qualified and 211,902 incentive stock options.

Table of Contents

The following table summarizes information about options outstanding and options exercisable at December 31, 2012:

| Range of Exercise Prices | Options Outstanding | | | Options Exercisable | | |
|--------------------------|---------------------|---|---------------------------------|---------------------|---|---------------------------------|
| | Number of Shares | Weighted-Average Remaining Contractual Life (years) | Weighted-Average Exercise Price | Number of Shares | Weighted-Average Remaining Contractual Life (years) | Weighted-Average Exercise Price |
| \$ 5.01 — \$20.00 | 767,488 | 6.2 | \$ 10.94 | 744,210 | 6.1 | \$ 10.88 |
| 20.01 — 30.00 | 532,352 | 8.1 | 23.79 | 147,830 | 6.8 | 23.80 |
| 30.01 — 35.00 | 302,387 | 4.6 | 32.22 | 302,387 | 4.6 | 32.22 |
| 35.01 — 40.00 | 36,625 | 0.3 | 37.42 | 36,625 | 0.3 | 37.42 |
| 40.01 — 50.00 | 837,793 | 2.4 | 47.31 | 837,793 | 2.4 | 47.31 |
| | 2,476,645 | 5.0 | \$ 28.99 | 2,068,845 | 4.3 | \$ 30.15 |

The weighted-average remaining contractual term for options expected to vest at December 31, 2012 was 5.0 years. At December 31, 2012, the aggregate intrinsic value of options outstanding, options exercisable and options expected to vest was \$7.4 million, \$7.9 million and \$6.4 million, respectively. Aggregate intrinsic value represents the total pretax intrinsic value (the difference between Webster's closing stock price on the last trading day of 2012 and the weighted-average exercise price, multiplied by the number of shares) that would have been received by the option holders had all option holders exercised their options on December 31, 2012.

Restricted Stock

Under the Plans, the fair value of the restricted stock awards to management and directors is based on the market price of Webster's stock on the grant-date and is amortized to compensation expense over the applicable service vesting period ranging from one to five years. The Plans limit the number of time-based restricted stock shares that may be granted to an eligible individual in a calendar year to 100,000 shares. During the years ended December 31, 2012, 2011, and 2010, respectively, there were 115,056, 153,527, and 7,953 shares of time-based restricted stock granted to senior management.

The Plans also provide for performance-based restricted stock awards. The performance-based awards vest after three years in a range from zero to 200% of the target number of shares under the grant. There were no performance-based restricted stock awards granted for the years ended December 31, 2011 and 2010. On February 22, 2012, the Company granted 149,479 performance shares of which 50% vest after three years in a range from zero to 200% of the target number of shares under the grant dependent upon Webster's ranking for total shareholder return versus a KBW Regional Banking Index (KRX) and the remaining 50% vest dependent upon Webster's return on equity over the three year vesting period. The KRX blend of companies has been utilized since 2009 because it represents the mix of size and type of financial institutions that best compare with Webster. Webster records compensation expense over the vesting period based on a fair value calculated using the Monte-Carlo simulation model which allows for the incorporation of the performance condition for 50% of the performance shares. Webster records the remaining 50% of performance shares expense over the vesting period based on fair value calculated on the date of grant adjusted for management's assessment for meeting the ROE performance condition.

During the year ended December 31, 2008, there were 113,412 shares of performance-based restricted stock awards granted. Webster recorded compensation expense over the vesting period based on a fair value calculated using the Monte-Carlo simulation model which allowed for the incorporation of the performance condition. On January 23, 2012, the Compensation Committee of the Board met and approved that the participants in the performance-based restricted stock awards granted in 2008 and measured versus the KRX, as was the policy for that period, had met 200% of target. Dividends are paid on the performance shares when the performance hurdle is met.

A Director Retainer Fees Plan had provided non-employee directors with restricted stock for a portion of their annual retainer for services rendered as directors. On April 26, 2011, the Director Retainer Fees Plan expired. Therefore, from that date forward this type of grant made to non-employee directors comes from the 1992 Stock Option Plan. For the years ended December 31, 2012 and 2011 there were 25,065 and 25,137 shares granted to Directors, respectively, with a vesting schedule of 3 years from the 1992 Stock Option Plan. For the year ended December 31, 2010, there were

18,036 shares, granted to non-employee directors with a vesting schedule of one year from the since expired Director Retainer Fees Plan.

As of December 31, 2012, there was \$8.7 million of unrecognized compensation cost related to non-vested restricted stock awards. That cost is expected to be recognized over a remaining weighted-average vesting period of 1.8 years. The weighted-average grant-date fair value of restricted stock awards granted during the years ended December 31, 2012, 2011, and 2010 was \$24.63, \$22.29, and \$19.47, respectively. The weighted average fair value of restricted stock awards vested during the years ended December 31, 2012, 2011, and 2010 was \$9.1 million, \$4.8 million, and \$4.9 million, respectively.

Table of Contents

The following tables summarize restricted stock activity, under the plans, for the year ended December 31, 2012:

| | Time - Based | | Performance - Based | |
|--|------------------|--|---------------------|--|
| | Number of Shares | Weighted-average Grant Date Fair Value | Number of Shares | Weighted-average Grant Date Fair Value |
| Restricted stock, at beginning of period | 384,385 | \$ 20.20 | — | \$ — |
| Granted | 203,990 | 22.37 | 149,479 | 25.44 |
| Vested (1) | 266,807 | 19.68 | 43,996 | 25.44 |
| Forfeited/Modified | 72,274 | 21.42 | 11,075 | 25.44 |
| Restricted stock, at end of period | 249,294 | \$ 22.12 | 94,407 | \$ 25.44 |

(1) Shares vested for purposes of recording compensation expense. Shares legally vest after a period of 1-5 years.

During 2012, certain restricted shares were converted into restricted units. A total of 164,260 restricted shares were converted into 112,764 restricted units that were previously vested and 51,496 restricted units that will vest in future periods. There was no additional compensation expense recognized as a result of the modification.

| | Year ended December 31, 2012 | |
|--|------------------------------|--|
| | Time-Based | Weighted Average Grant Date Fair Value |
| | Number of Units | Weighted Average Grant Date Fair Value |
| Restricted units, at beginning of period | — | \$— |
| Modified | 51,496 | 21.11 |
| Vested | 17,754 | 19.19 |
| Restricted units, at end of period | 33,742 | \$22.12 |

Long-Term Cash Awards

In 2009 and 2008, Webster granted 357,043 and 265,544 long-term cash incentive awards, respectively to certain vice presidents and senior vice presidents of the Company. The value of these cash awards is converted to “phantom shares” by dividing the award value by the average price of Webster common stock for the 10 day period prior to the grant date. The “phantom shares” have a vesting period ranging from 3 to 5 years. Webster calculates the initial cost of the respective awards using the respective stock price on the grant date of those awards. This cost is then amortized and ratably recognized over the respective vesting period. Periodically, but at least on a reporting period basis, the unvested amount is marked to market using the current stock price. The value is subject to a floor of the initial grant price and a ceiling equal to twice the grant price. An adjustment is recorded to the liability and as an expense increase or reduction. For the years ended December 31, 2012, 2011 and 2010, no awards were granted. Compensation expense included \$1.2 million, \$3.0 million and \$4.1 million related to these awards for the years ended December 31, 2012, 2011 and 2010, respectively. Long-term cash awards of \$27 thousand and \$4.4 million were included in other liabilities at December 31, 2012 and 2011, respectively.

NOTE 21: Business Segments

Webster’s operations are divided into four business segments that represent its core businesses - Commercial Banking, Retail Banking, Consumer Finance and Other. Other includes the operating segments, HSA Bank and Private Banking. These segments reflect how executive management responsibilities are assigned by the Chief Executive Officer for each of the core businesses, the products and services provided and the type of customer served, and reflect how financial information is currently evaluated by management. The Company’s Treasury unit and consumer liquidating portfolio are included in the Corporate and Reconciling category along with the results of discontinued operations and the amounts required to reconcile profitability metrics to GAAP reported amounts.

As of January 1, 2012 the Company changed the allocation of FDIC insurance expense to conform to the change in the FDIC insurance assessment system from one that is based on domestic deposits to one that is based on average consolidated total assets

135

Table of Contents

minus average tangible equity which took effect in 2011. The 2011 business segment results have been adjusted for comparability to the 2012 segment presentation.

Webster's business segment results are intended to reflect each segment as if it were a stand-alone business. Webster uses an internal profitability reporting system to generate information by operating segment, which is based on a series of management estimates and allocations regarding funds transfer pricing, the provision for loan and lease losses, non-interest expense, income taxes and equity capital. These estimates and allocations, certain of which are subjective in nature, are continually being reviewed and refined. Changes in estimates and allocations that affect the reported results of any operating segment do not affect the consolidated financial position or results of operations of Webster as a whole. The full profitability measurement reports which are prepared for each operating segment reflect non-GAAP reporting methodologies. The differences between the full profitability and GAAP measures are reconciled in the Corporate and Reconciling category.

The Company uses a matched maturity funding concept, also known as coterminous funds transfer pricing ("FTP"), to allocate interest income and interest expense to each business while also transferring the primary interest rate risk exposures to the Corporate and Reconciling category. The allocation process considers the specific interest rate risk and liquidity risk of financial instruments and other assets and liabilities in each line of business. The "matched maturity funding concept" considers the origination date and the earlier of the maturity date or the repricing date of a financial instrument to assign an FTP rate for loans and deposits originated each day. Loans are assigned an FTP rate for funds "used" and deposits are assigned an FTP rate for funds "provided." From a governance perspective, this process is executed by the Company's Financial Planning and Analysis division, and the process is overseen by the Company's Asset-Liability Committee.

Webster attributes the provision for loan and lease losses to each segment based on management's estimate of the inherent loss content in each of the specific loan portfolios. Provision expense, for certain elements of risk that are not deemed specifically attributable to a business segment, such as environmental factors, and provision for the consumer liquidating portfolio, are shown as other reconciling. For the years ended December 31, 2012, 2011 and 2010, 83.7%, 108.8% and 89.9% of the provision expense is specifically attributable to business segments and reported accordingly. Webster allocates a majority of non-interest expense to each business segment using a full-absorption costing process. Costs, including corporate overhead, are analyzed, pooled by process, and assigned to the appropriate business segment. Income tax expense is allocated to each business segment based on the effective income tax rate for the period shown.

The following tables present the results for Webster's business segments for the years ended December 31, 2012, 2011 and 2010 and incorporate the allocation of the provision for loan and lease losses and income tax expense to each of Webster's business segments for the periods then ended:

| (In thousands) | Year ended December 31, 2012 | | | | Total Business Segments | Corporate and Reconciling | Consolidated Total |
|---|------------------------------|----------------|------------------|----------|-------------------------|---------------------------|--------------------|
| | Commercial Banking | Retail Banking | Consumer Finance | Other | | | |
| Net interest income | \$188,666 | \$235,519 | \$106,902 | \$33,308 | \$ 564,395 | \$ 14,513 | \$ 578,908 |
| (Benefit) provision for loan and lease losses | (7,498) |)3,796 | 22,371 | (680) |)17,989 | 3,511 | 21,500 |
| Net interest income after provision for loan and lease losses | 196,164 | 231,723 | 84,531 | 33,988 | 546,406 | 11,002 | 557,408 |
| Non-interest income | 29,324 | 90,793 | 26,185 | 28,680 | 174,982 | 17,776 | 192,758 |
| Non-interest expense | 98,721 | 266,441 | 74,648 | 44,649 | 484,459 | 17,345 | 501,804 |
| Income from continuing operations before income taxes | 126,767 | 56,075 | 36,068 | 18,019 | 236,929 | 11,433 | 248,362 |
| Income tax expense | 38,110 | 16,858 | 10,843 | 5,417 | 71,228 | 3,437 | 74,665 |
| Net income attributable to Webster Financial Corporation | \$88,657 | \$39,217 | \$25,225 | \$12,602 | \$ 165,701 | \$ 7,996 | \$ 173,697 |

Table of Contents

| (In thousands) | Year ended December 31, 2011 | | | | Total Business Segments | Corporate and Reconciling | Consolidated Total | |
|---|------------------------------|----------------|------------------|------------|-------------------------|---------------------------|--------------------|---|
| | Commercial Banking | Retail Banking | Consumer Finance | Other | | | | |
| Net interest income | \$ 168,560 | \$ 233,441 | \$ 107,271 | \$ 25,437 | \$ 534,709 | \$ 29,059 | \$ 563,768 | |
| (Benefit) provision for loan and lease losses | (21,213 |) 14,189 | 31,104 | 398 | 24,478 | (1,978 |) 22,500 | |
| Net interest income after provision for loan and lease losses | 189,773 | 219,252 | 76,167 | 25,039 | 510,231 | 31,037 | 541,268 | |
| Non-interest income | 25,869 | 98,763 | 9,449 | 24,199 | 158,280 | 18,762 | 177,042 | |
| Non-interest expense | 105,356 | 277,832 | 78,821 | 40,387 | 502,396 | 8,580 | 510,976 | |
| Income from continuing operations before income taxes | 110,286 | 40,183 | 6,795 | 8,851 | 166,115 | 41,219 | 207,334 | |
| Income tax expense | 30,826 | 11,231 | 1,899 | 2,474 | 46,430 | 11,521 | 57,951 | |
| Income from continuing operations | 79,460 | 28,952 | 4,896 | 6,377 | 119,685 | 29,698 | 149,383 | |
| Income from discontinued operations | — | — | — | — | — | 1,995 | 1,995 | |
| Income before noncontrolling interests | 79,460 | 28,952 | 4,896 | 6,377 | 119,685 | 31,693 | 151,378 | |
| Less: Net loss attributable to noncontrolling interests | — | — | (1 |) — | (1 |) — | (1 |) |
| Net income attributable to Webster Financial Corporation | \$ 79,460 | \$ 28,952 | \$ 4,897 | \$ 6,377 | \$ 119,686 | \$ 31,693 | \$ 151,379 | |
| | Year ended December 31, 2010 | | | | | | | |
| (In thousands) | Commercial Banking | Retail Banking | Consumer Finance | Other | Total Business Segments | Corporate and Reconciling | Consolidated Total | |
| Net interest income | \$ 147,162 | \$ 211,818 | \$ 101,958 | \$ 18,545 | \$ 479,483 | \$ 57,788 | \$ 537,271 | |
| (Benefit) provision for loan and lease losses | 25,618 | 10,463 | 68,214 | (902 |) 103,393 | 11,607 | 115,000 | |
| Net interest income after provision for loan and lease losses | 121,544 | 201,355 | 33,744 | 19,447 | 376,090 | 46,181 | 422,271 | |
| Non-interest income | 24,174 | 107,761 | 11,218 | 20,862 | 164,015 | 37,210 | 201,225 | |
| Non-interest expense | 100,253 | 292,845 | 71,332 | 37,446 | 501,876 | 37,098 | 538,974 | |
| Income (loss) from continuing operations before income taxes | 45,465 | 16,271 | (26,370 |) 2,863 | 38,229 | 46,293 | 84,522 | |
| Income tax expense (benefit) | 6,647 | 2,379 | (3,856 |) 419 | 5,589 | 6,769 | 12,358 | |
| Income (loss) from continuing operations | 38,818 | 13,892 | (22,514 |) 2,444 | 32,640 | 39,524 | 72,164 | |
| Income from discontinued operations | — | — | — | — | — | 94 | 94 | |
| Income (loss) before noncontrolling interests | 38,818 | 13,892 | (22,514 |) 2,444 | 32,640 | 39,618 | 72,258 | |
| Less: Net income attributable to noncontrolling interests | — | — | 3 | — | 3 | — | 3 | |
| Net income (loss) attributable to Webster Financial Corporation | \$ 38,818 | \$ 13,892 | \$ (22,517 |) \$ 2,444 | \$ 32,637 | \$ 39,618 | \$ 72,255 | |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

Total Assets

| (In thousands) | Commercial Banking | Retail Banking | Consumer Finance | Other | Total Business Segments | Corporate and Reconciling | Consolidated Total |
|----------------------|-----------------------|-------------------|---------------------|-----------|-------------------------------|---------------------------------|-----------------------|
| At December 31, 2012 | \$5,113,898 | \$1,651,397 | \$6,056,762 | \$282,414 | \$13,104,471 | \$7,042,294 | \$20,146,765 |
| At December 31, 2011 | \$4,359,403 | \$1,546,455 | \$5,869,025 | \$245,554 | \$12,020,437 | \$6,693,903 | \$18,714,340 |
| At December 31, 2010 | \$4,118,178 | \$1,516,193 | \$5,911,798 | \$203,707 | \$11,749,876 | \$6,284,005 | \$18,033,881 |

Table of Contents

NOTE 22: Commitments and Contingencies

Lease Commitments. At December 31, 2012, Webster was obligated under various non-cancellable operating leases for properties used as banking offices and other office facilities. The leases contain renewal options and escalation clauses which provide for increased rental expense based primarily upon increases in real estate taxes over a base year. It is expected that certain leases will be renewed, or equipment replaced with new leased equipment, as these leases expire. Rental expense under leases was \$20.0 million, \$20.4 million and \$20.7 million for the years ended December 31, 2012, 2011 and 2010, respectively, and is recorded as a component of occupancy expense in the accompanying Consolidated Statements of Income. Webster receives rental income under various non-cancellable operating leases for properties owned. Rental income was \$1.0 million, \$1.1 million and \$1.3 million for the years ended December 31, 2012, 2011 and 2010, respectively. Rental income from sub-leases is recorded as a component of non-interest expense in the accompanying Consolidated Statements of Income. All other rental income is recorded as a component of other non-interest income in the accompanying Consolidated Statements of Income.

The following is a schedule of future minimum rental payments and receipts required under these leases as of December 31, 2012:

| (In thousands) | Rental Payments | Rental Receipts |
|-------------------------------|--------------------|--------------------|
| For years ending December 31, | | |
| 2013 | \$ 19,240 | \$ 794 |
| 2014 | 17,911 | 553 |
| 2015 | 16,827 | 409 |
| 2016 | 16,201 | 308 |
| 2017 | 14,480 | 102 |
| Thereafter | 69,165 | 38 |
| Total | \$ 153,824 | \$ 2,204 |

Credit-Related Financial Instruments. The Company is a party to credit-related financial instruments with off-balance sheet risk in the normal course of business to meet the financing needs of its customers. These financial instruments include commitments to extend credit, standby letters of credit and commercial letters of credit. Such commitments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the balance sheet. The Company's exposure to credit loss is represented by the contractual amount of these commitments as it is for on-balance sheet instruments.

The following table summarizes outstanding financial instruments whose contract amounts represent credit risk:

| (In thousands) | At December 31, 2012 | At December 31, 2011 |
|---|----------------------------|----------------------------|
| Unused commitments to extend credit | \$3,801,013 | \$3,708,817 |
| Standby letters of credit | 139,789 | 159,930 |
| Commercial letters of credit | 6,535 | 3,087 |
| Total financial instruments with off-balance sheet risk | \$3,947,337 | \$3,871,834 |

Unused commitments to extend credit - The Company makes commitments under various terms to lend funds to customers. These commitments include revolving credit arrangements, term loan commitments and short-term borrowing agreements. Many of these loans have fixed expiration dates or other termination clauses where a fee may be required. Since commitments are expected to expire without being funded, the total commitment amounts do not necessarily represent future liquidity requirements.

Standby letters of credit - Standby letters of credit are also issued to customers, which commit the Company to make payments on behalf of customers if certain specified future events occur. The Company has recourse against the customer for any amount required to be paid to a third party under a standby letter of credit. Historically, a large percentage of standby letters of credit expire without being funded. The contractual amount of standby letters of credit represents the maximum potential amount of future payments the Company could be required to make and represents

the Company's maximum credit risk.

Commercial letters of credit - Commercial letters of credit are issued to facilitate domestic or foreign trade transactions for customers. As a general rule, drafts will be drawn when the goods underlying the transaction are in transit.

138

Table of Contents

The reserve for unfunded credit commitments is reported as a component of accrued expenses and other liabilities in the accompanying Consolidated Balance Sheets. The following table provides activity details for the Company's reserve for unfunded credit commitments for the periods presented:

| (In thousands) | December 31, | | |
|-------------------|--------------|---------|----------|
| | 2012 | 2011 | 2010 |
| Beginning balance | \$5,449 | \$9,378 | \$10,105 |
| Provision | 723 | 209 | 311 |
| Reserve release | (510 |)(4,138 |)(1,038 |
| Ending balance | \$5,662 | \$5,449 | \$9,378 |

Reserve for Loan Repurchases. In connection with the sale of mortgage loans, the Company enters into agreements containing representations and warranties about certain characteristics of the mortgage loans sold and the Company's origination process. The Company may be required to repurchase a loan in the event of certain breaches of these representations and warranties or in the event of default of the borrower within 90 days of origination. The reserve for loan repurchases provides for estimated losses associated with the repurchase of loans sold in connection with the Company's mortgage banking operations. The reserve reflects management's continual evaluation of loss experience and the quality of loan originations. It also reflects management's expectation of losses from repurchase requests for which management has not yet been notified. Factors considered in the evaluation process for establishing the reserves include the identity of counterparty, the vintage of the loans sold, the amount of open repurchase requests, specific loss estimates for each open request, current level of loan losses in similar vintages held in the residential loan portfolio, and estimated recoveries on the underlying collateral. While management uses its best judgment and information available, the adequacy of this reserve is dependent upon factors outside the Company's control including the performance of loans sold and the quality of the servicing provided by the acquirer.

The following table provides detail of activity in the Company's reserve for loan repurchases for the periods presented:

| (In thousands) | December 31, | | |
|---|--------------|---------|---------|
| | 2012 | 2011 | 2010 |
| Beginning balance | \$2,269 | \$3,658 | \$1,595 |
| Provision | 1,621 | 3,475 | 5,725 |
| Loss on repurchased loans and settlements | (1,273 |)(4,864 |)(3,662 |
| Ending balance | \$2,617 | \$2,269 | \$3,658 |

The provision recorded at the time of loan sale is netted from mortgage banking activities and is included as a component of non-interest income, while any incremental provision, post loan sale, is recorded in other non-interest expense, in the accompanying Consolidated Statements of Income.

Litigation Reserves. Webster is involved in routine legal proceedings occurring in the ordinary course of business and is subject to loss contingencies related to such litigation and claims arising therefrom. Webster evaluates these contingencies based on information currently available, including advice of counsel and assessment of available insurance coverage. Webster establishes accruals for litigation and claims when a loss contingency is considered probable and the related amount is reasonably estimable. These accruals are periodically reviewed and may be adjusted as circumstances change. Webster also estimates certain loss contingencies for possible litigation and claims, whether or not there is an accrued probable loss. Webster believes it has defenses to all the claims asserted against it in existing litigation matters and intends to defend itself in all matters.

Based upon its current knowledge, after consultation with counsel and after taking into consideration its current litigation accruals, Webster believes that as of December 31, 2012 any reasonably possible losses in addition to amounts accrued are not material to Webster's consolidated financial condition. However, in light of the uncertainties involved in such actions and proceedings, there is no assurance that the ultimate resolution of these matters will not significantly exceed the reserves currently accrued by Webster or that the Company's litigation reserves will not need to be adjusted in future periods. Such an outcome could be material to the Company's operating results in a particular period, depending on, among other factors, the size of the loss or liability imposed and the level of the Company's income for that period.

Table of Contents

NOTE 23: Parent Company Information

Financial information for the Parent Company only is presented in the following tables:
Condensed Balance Sheets

| (In thousands) | At December 31, | |
|--|-----------------|-------------|
| | 2012 | 2011 |
| Assets: | | |
| Cash and due from banks | \$10,091 | \$15,403 |
| Interest-bearing deposits | 220,110 | 196,029 |
| Securities available for sale, at fair value | 16,734 | 9,447 |
| Investment in subsidiaries | 2,057,350 | 1,976,900 |
| Due to subsidiaries | (22 |)(32 |
| Investments in private equity funds | 11,623 | 12,843 |
| Other assets | 11,971 | 13,043 |
| Total assets | \$2,327,857 | \$2,223,633 |
| Liabilities and shareholders' equity: | | |
| Senior notes | \$154,170 | \$157,296 |
| Junior subordinated debt | 77,320 | 213,146 |
| Accrued interest payable | 1,728 | 2,183 |
| Other liabilities | 1,109 | 5,234 |
| Total liabilities | 234,327 | 377,859 |
| Shareholders' equity | 2,093,530 | 1,845,774 |
| Total liabilities and shareholders' equity | \$2,327,857 | \$2,223,633 |

Table of Contents

Condensed Statements of Income

| (In thousands) | Years ended December 31, | | |
|--|--------------------------|-----------|------------|
| | 2012 | 2011 | 2010 |
| Operating Income: | | | |
| Interest on securities and interest-bearing deposits | \$634 | \$562 | \$1,434 |
| Interest on loan | — | 810 | 1,087 |
| Provision for loan losses | — | 136 | (136) |
| Loss on write-down of securities to fair value | — | — | (66) |
| Net (loss) gain on trading securities | — | (1,799 |)12,045 |
| Net gain on sale of investment securities | 409 | 374 | — |
| Private equities (loss) income | (720 |)1,605 | 2,079 |
| Other non-interest income | 157 | 149 | 5,206 |
| Total operating income | 480 | 1,837 | 21,649 |
| Operating Expense: | | | |
| Interest expense on borrowings | 13,186 | 18,651 | 19,447 |
| Loss on swap termination | — | 16,223 | — |
| Compensation and benefits | 10,245 | 9,121 | 11,174 |
| Other non-interest expense | 5,746 | 5,766 | 6,059 |
| Total operating expense | 29,177 | 49,761 | 36,680 |
| Loss before income tax benefit and equity in undistributed earnings of subsidiaries and associated companies | (28,697 |)(47,924 |)(15,031) |
| Income tax benefit | 10,107 | 18,481 | 8,061 |
| Loss before equity in undistributed earnings of subsidiaries and associated companies | (18,590 |)(29,443 |)(6,970) |
| Equity in undistributed earnings of subsidiaries and associated companies | 192,287 | 178,827 | 79,131 |
| Income from continuing operations | 173,697 | 149,384 | 72,161 |
| Income from discontinued operations, net of tax | — | 1,995 | 94 |
| Net income | \$173,697 | \$151,379 | \$72,255 |

Table of Contents

Condensed Statements of Cash Flows

| (In thousands) | Years ended December 31, | | |
|---|--------------------------|------------|-------------|
| | 2012 | 2011 | 2010 |
| Operating activities: | | | |
| Net income attributable to Webster Financial Corporation | \$ 173,697 | \$ 151,379 | \$ 72,255 |
| Income from discontinued operations, net of tax | — | 1,995 | 94 |
| Income from continuing operations | 173,697 | 149,384 | 72,161 |
| Adjustments to reconcile net income to net cash used for operating activities: | | | |
| Equity in undistributed earnings of subsidiaries and associated companies | (192,287 |)(178,827 |)(79,131) |
| Excess tax benefits from stock-based compensation | (812 |)(392 |)(92) |
| Other, net | 2,345 | 27,325 | (30,163) |
| Net cash used for operating activities | (17,057 |)(2,510 |)(37,225) |
| Investing activities: | | | |
| (Increase) decrease in interest-bearing deposits | (24,081 |)(120,133 |)400,688 |
| Purchases of available for sale securities | (8,272 |)(3,714 |)(500) |
| Proceeds from maturities and principal payments of available for sale securities | 775 | 575 | — |
| Proceeds from sale of available for sale securities | 1,073 | 2,353 | 750 |
| Net decrease in loan | — | 13,000 | — |
| Dividend from subsidiary | 140,000 | 170,000 | — |
| Capital contribution to subsidiary | — | — | (100,000) |
| Net cash provided by investing activities | 109,495 | 62,081 | 300,938 |
| Financing activities: | | | |
| Repayment of long-term debt | (136,070 |)(22,689 |)— |
| Preferred stock issued | 122,710 | — | — |
| Redemption of preferred stock | — | — | (400,000) |
| Cash dividends paid to common shareholders | (30,667 |)(13,978 |)(3,133) |
| Cash dividends paid to preferred shareholders | (2,460 |)(2,460 |)(17,223) |
| Exercise of stock options | 996 | 213 | 378 |
| Excess tax benefits from stock-based compensation | 812 | 392 | 92 |
| Warburg investment | — | — | 36,440 |
| Common stock issued | 560 | 689 | 118,359 |
| Common stock repurchased | (53,243 |)(1,670 |)(1,654) |
| Common stock warrants repurchased | (388 |)(16,285 |)— |
| Net cash used for financing activities | (97,750 |)(55,788 |)(266,741) |
| Discontinued Operations: | | | |
| Operating activities | — | 1,995 | 94 |
| Net cash provided by discontinued operations | — | 1,995 | 94 |
| (Decrease) increase in cash and due from banks | (5,312 |)5,778 | (2,934) |
| Cash and due from banks at beginning of year | 15,403 | 9,625 | 12,559 |
| Cash and due from banks at end of year | \$ 10,091 | \$ 15,403 | \$ 9,625 |

Table of Contents

NOTE 24: Selected Quarterly Consolidated Financial Information (Unaudited)

| | 2012 | | | |
|---|------------------|-------------------|------------------|-------------------|
| (In thousands, except per share data) | First Quarter | Second Quarter | Third Quarter | Fourth Quarter |
| Interest income | \$174,107 | \$174,633 | \$172,216 | \$172,546 |
| Interest expense | 30,739 | 30,255 | 27,326 | 26,274 |
| Net interest income | 143,368 | 144,378 | 144,890 | 146,272 |
| Provision for loan and lease losses | 4,000 | 5,000 | 5,000 | 7,500 |
| Net gain on sale of investment securities | — | 2,537 | 810 | — |
| Other non-interest income | 43,986 | 44,816 | 47,669 | 52,940 |
| Non-interest expense | 127,813 | 127,179 | 123,887 | 122,925 |
| Income before income tax expense | 55,541 | 59,552 | 64,482 | 68,787 |
| Income tax expense | 16,603 | 18,312 | 19,489 | 20,261 |
| Net income | 38,938 | 41,240 | 44,993 | 48,526 |
| Preferred stock dividends | (615) |)(615) |)(615) |)(615) |
| Net income available to common shareholders | \$38,323 | \$40,625 | \$44,378 | \$47,911 |
| Net income per common share: | | | | |
| Basic - Net income available to common shareholders | \$0.44 | \$0.46 | \$0.51 | \$0.55 |
| Diluted - Net income available to common shareholders | \$0.42 | \$0.44 | \$0.48 | \$0.52 |
| | 2011 | | | |
| (In thousands, except per share data) | First Quarter | Second Quarter | Third Quarter | Fourth Quarter |
| Interest income | \$176,209 | \$176,099 | \$174,562 | \$172,853 |
| Interest expense | 36,048 | 35,186 | 32,877 | 31,844 |
| Net interest income | 140,161 | 140,913 | 141,685 | 141,009 |
| Provision for loan and lease losses | 10,000 | 5,000 | 5,000 | 2,500 |
| Net gain on sale of investment securities | 2,176 | 1,647 | — | — |
| Net loss on trading securities | (1,799) |)— | — | — |
| Other non-interest income | 43,539 | 44,542 | 44,691 | 42,246 |
| Litigation | 292 | 194 | (254) |)(9,755) |
| Other non-interest expense | 128,833 | 131,867 | 123,472 | 136,327 |
| Income from continuing operations before income tax expense | 44,952 | 50,041 | 58,158 | 54,183 |
| Income tax expense | 12,368 | 15,857 | 15,927 | 13,799 |
| Income from continuing operations | 32,584 | 34,184 | 42,231 | 40,384 |
| Income from discontinued operations, net of tax | 1,995 | — | — | — |
| Net income | 34,579 | 34,184 | 42,231 | 40,384 |
| Less: Net loss attributable to noncontrolling interests | (1) |)— | — | — |
| Net income attributable to Webster Financial Corporation | 34,580 | 34,184 | 42,231 | 40,384 |
| Preferred stock dividends | (831) |)(831) |)(831) |)(793) |
| Net income available to common shareholders | \$33,749 | \$33,353 | \$41,400 | \$39,591 |
| Net income per common share: | | | | |
| Basic: | | | | |
| Income from continuing operations | \$0.36 | \$0.38 | \$0.48 | \$0.45 |
| Income from discontinued operations, net of tax | 0.02 | — | — | — |
| Net income available to common shareholders | \$0.38 | \$0.38 | \$0.48 | \$0.45 |
| Diluted: | | | | |
| Income from continuing operations | \$0.34 | \$0.36 | \$0.45 | \$0.43 |

Edgar Filing: WEBSTER FINANCIAL CORP - Form 10-K

| | | | | |
|---|--------|--------|--------|--------|
| Income from discontinued operations, net of tax | 0.02 | — | — | — |
| Net income available to common shareholders | \$0.36 | \$0.36 | \$0.45 | \$0.43 |

143

Table of Contents

ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

None.

ITEM 9A. CONTROLS AND PROCEDURES

Disclosure Controls and Procedures

Webster's management, including the Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of the design and operation of Webster's disclosure controls and procedures (as defined in Rule 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended) (the "Exchange Act") as of the end of the period covered by this report. Based upon that evaluation, management, including the Chief Executive Officer and Chief Financial Officer, concluded that Webster's disclosure controls and procedures were effective as of the end of the period covered by this report for recording, processing, summarizing and reporting the information Webster is required to disclose in the reports it files under the Exchange Act within the time periods specified in the SEC's rules and forms.

Internal Control Over Financial Reporting

Webster's management has issued a report on its assessment of the effectiveness of Webster's internal control over financial reporting as of December 31, 2012.

Webster's independent registered public accounting firm has issued a report on the effectiveness of Webster's internal control over financial reporting as of December 31, 2012. The report expresses an unqualified opinion on the effectiveness of the Company's internal control over financial reporting as of December 31, 2012.

There were no changes made in Webster's internal control over financial reporting that occurred during the most recent fiscal quarter that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting. The reports of Webster's management and of Webster's independent registered public accounting firm follow.

Table of Contents

MANAGEMENT REPORT ON INTERNAL CONTROL

We, as management of Webster Financial Corporation and its Subsidiaries (“Webster” or the “Company”), are responsible for establishing and maintaining effective internal control over financial reporting. Pursuant to the rules and regulations of the Securities and Exchange Commission, internal control over financial reporting is a process designed by, or under the supervision of, the Company’s principal executive and principal financial officers, or persons performing similar functions, and effected by the Company’s board of directors, management and other personnel, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles, and includes those policies and procedures that:

Pertain to the maintenance of records that in reasonable detail accurately and fairly reflect the transactions and dispositions of the assets of the Company;

Provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with U.S. generally accepted accounting principles, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and

Provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company’s assets that could have a material effect on the financial statements.

Management has evaluated the effectiveness of Webster’s internal control over financial reporting as of December 31, 2012 based on the control criteria established in a report entitled Internal Control – Integrated Framework, issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on such evaluation, we have concluded that Webster’s internal control over financial reporting is effective as of December 31, 2012.

The independent registered public accounting firm of Ernst & Young LLP, as auditor of Webster’s financial statements, has issued an attestation report on Webster’s internal control over financial reporting as of December 31, 2012.

/s/ James C. Smith
James C. Smith
Chairman and Chief Executive Officer

/s/ Glenn I. MacInnes
Glenn I. MacInnes
Executive Vice President and
Chief Financial Officer

February 28, 2013

Table of Contents

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders of
Webster Financial Corporation and subsidiaries:

We have audited Webster Financial Corporation and subsidiaries' (the "Company") internal control over financial reporting as of December 31, 2012, based on criteria established in Internal Control – Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (the "COSO Criteria"). The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management Report on Internal Control. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Webster Financial Corporation and subsidiaries maintained, in all material respects, effective internal control over financial reporting as of December 31, 2012, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the 2012 consolidated financial statements of Webster Financial Corporation and subsidiaries and our report dated February 28, 2013 expressed an unqualified opinion thereon.

/s/ ERNST & YOUNG LLP
Boston, Massachusetts
February 28, 2013

Table of Contents

ITEM 9B. OTHER INFORMATION

The annual meeting of shareholders will be held on Thursday, April 25, 2013 at the Courtyard by Marriott, 63 Grand Street, Waterbury, Connecticut 06702.

PART III

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

The following table sets forth certain information for Webster's executive officers, each of whom is appointed to serve for a one-year period.

| Name | Age at December 31, 2012 | Positions Held |
|-----------------------|-----------------------------|---|
| James C. Smith | 63 | Chairman, Chief Executive Officer and Director |
| Gerald P. Plush | 54 | President, Chief Operating Officer and Director of Webster Bank |
| Glenn I. MacInnes | 51 | Executive Vice President and Chief Financial Officer |
| Daniel H. Bley | 44 | Executive Vice President and Chief Risk Officer |
| Jennifer Buchholz | 44 | Executive Vice President and Chief Human Resources Officer |
| Michelle M. Crecca | 43 | Executive Vice President and Chief Marketing Officer |
| Daniel M. FitzPatrick | 54 | Executive Vice President, Private Banking |
| Nitin J. Mhatre | 42 | Executive Vice President, Consumer Finance |
| Joseph J. Savage | 60 | Executive Vice President, Commercial Banking |
| Harriet Munrett Wolfe | 59 | Executive Vice President, General Counsel and Secretary |
| Gregory S. Madar | 50 | Senior Vice President and Chief Accounting Officer |

Information concerning the principal occupation of these executive officers of Webster Financial Corporation and Webster Bank during at least the last five years is set forth below.

James C. Smith is Chairman and Chief Executive Officer and a director of Webster and Webster Bank, having been appointed Chief Executive Officer in 1987 and Chairman in 1995. Mr. Smith joined Webster Bank in 1975. He was appointed President, Chief Operating Officer and a director of Webster Bank in 1982 and of Webster at its inception in 1986. Mr. Smith served as President of Webster and Webster Bank until 2000, and again from 2008 through 2011. Mr. Smith is a member of the board of directors of the Financial Services Roundtable based in Washington D.C. He is also co-chairman of the American Bankers Council (American Bankers Association Mid-Cap Banks) and is actively engaged in the Midsize Banks Coalition of America. He served on the executive committee of the Connecticut Bankers Association until year end 2012. He is a past member of the Federal Advisory Council, which advises the deliberations of the Federal Reserve Board of Governors, and served as a member of the board of directors of the Federal Reserve Bank of Boston for a three year term ending in December 2010. He is a past member of the board of directors of the American Bankers Association and of the Federal Home Loan Bank of Boston. He is a director of Saint Mary's Health System and the Palace Theater, both of Waterbury, Connecticut, and was a director of MacDermid, Incorporated (NYSE: MRD) until its acquisition in June 2007.

Gerald P. Plush is President and Chief Operating Officer of Webster and Webster Bank and a director of Webster Bank. Mr. Plush joined Webster in July 2006 as Executive Vice President and Chief Financial Officer and was promoted to Senior Executive Vice President in July 2007. He was appointed Chief Risk Officer in July 2008 and served in this role until August 2010. Mr. Plush was promoted to Vice Chairman and Chief Operating Officer on January 5, 2011, and to President and elected to the board of directors of Webster Bank on December 15, 2011. Prior to joining Webster, Mr. Plush was employed at MBNA America in Wilmington, Delaware, from 1995 to 2006 in a number of senior executive positions. Mr. Plush serves as chairman of the board of directors of Junior Achievement of Southwest New England, Inc, on the board of trustees of the Connecticut Public Broadcasting Network, and on the executive committee of the Connecticut Bankers Association.

Glenn I. MacInnes is Executive Vice President and Chief Financial Officer of Webster and Webster Bank. He joined Webster in 2011. Prior to that, Mr. MacInnes was Chief Financial Officer at New Alliance Bancshares for two years and was employed for 11 years at Citigroup in a series of positions, including deputy CFO for Citibank North America and CFO of Citibank (West) FSB. Mr. MacInnes serves on the International Festival of Arts & Ideas Board.

Table of Contents

Daniel H. Bley is Executive Vice President and Chief Risk Officer of Webster and Webster Bank. Mr. Bley joined Webster in August 2010. Prior to joining Webster, Mr. Bley was employed at ABN Amro and Royal Bank of Scotland (“RBS”) from 1990 to 2010. At Royal Bank of Scotland, Mr. Bley served as a managing director of the Financial Institutions Credit Group. Prior to this position, he was Group Senior Vice President, Head of Financial Institutions and Trading Credit Risk Management at ABN Amro. Mr. Bley serves on the board of directors of Junior Achievement of Western Connecticut.

Jennifer Buchholz is Executive Vice President and Chief Human Resources Officer of Webster and Webster Bank. Ms. Buchholz joined Webster in October, 2012. Prior to that, Ms. Buchholz was employed as a human resources consultant for a variety of companies. In 2007, she was employed by CB Richard Ellis in Los Angeles as SVP, Human Resources. From 1996 - 2007 Ms. Buchholz worked at General Electric Company where she held a series of increasingly responsible positions and she obtained the professional certification in Six Sigma Black Belt philosophies and principles.

Michelle M. Crecca is Executive Vice President and Chief Marketing Officer of Webster and Webster Bank. Ms. Crecca joined Webster and Webster Bank as Executive Vice President, Consumer Lending in September of 2006 and was appointed Executive Vice President and Chief Marketing Officer in June of 2008. Prior to joining Webster and Webster Bank, she was employed at Citigroup in Stamford, Connecticut in various capacities from 1999-2006. In her most recent positions, she was Managing Director, Retail Business and Vice President, Smith Barney Cross-Sell Program for Citi Home Equity, and Director of eCommerce for The Student Loan Corporation. Prior to that, she was employed at Chase Manhattan and Bankers Trust. Ms. Crecca serves on the board of directors of the American Heart Association of Fairfield County, Connecticut.

Daniel M. FitzPatrick is Executive Vice President, Private Banking of Webster and Webster Bank. Mr. FitzPatrick joined Webster in October, 2012. Prior to joining Webster, he was Regional Managing Director for the BNY Mellon Wealth Management business in Fairfield and Westchester counties. Prior to that Mr. FitzPatrick held the position of Managing Director, Goldman Sachs and CEO at The Goldman Sachs Trust Company, N.A., Managing Director at Citigroup and CEO of its Citi Trust division; and Managing Director of Samoset Capital Group LLC and Managing Director and CEO of Samoset Financial Services LLC, and was a Managing Director at J.P. Morgan. Prior to that, he practiced law as an attorney at Davis Polk & Wardwell. Mr. FitzPatrick serves as a Board Member for Greenwich Emergency Medical Services, Inc. and is a member of the Board of Governors for The Preston Mountain Club, Inc.

Nitin J. Mhatre is Executive Vice President, Consumer Finance of Webster and Webster Bank. Mr. Mhatre joined Webster in October 2008 as Executive Vice President, Consumer Lending of Webster Bank and was appointed Executive Vice President, Consumer Finance in January 2009. Prior to joining Webster and Webster Bank, Mr. Mhatre was employed at Citigroup in St. Louis, Missouri and Stamford, Connecticut in various capacities. In his most recent position, he was the Managing Director for the Home Equity Retail business for CitiMortgage based in Stamford, Connecticut. Prior to that, he was Director, Cards Cross-Sell and Portfolio Management for CitiMortgage based in St. Louis, Missouri, Marketing Director for Citibank Guam, Product management head for Mass affluent & Diners Club Cards for Citibank, India based in Chennai, India and Cards Sales Manager for Citibank India based in Mumbai, India.

Joseph J. Savage is Executive Vice President of Webster and Executive Vice President, Commercial Banking for Webster Bank. He joined Webster in April 2002. Prior to joining Webster, Mr. Savage was Executive Vice President of the Communications and Energy Banking Group for CoBank in Denver, Colorado from 1996 to April 2002. Mr. Savage serves as a director of the Hartford Metro Alliance, the Connecticut Technology Council and the Travelers Championship Committee.

Harriet Munrett Wolfe is Executive Vice President, General Counsel and Corporate Secretary of Webster and Webster Bank. Ms. Wolfe joined Webster and Webster Bank in March 1997 as Senior Vice President and Counsel, was appointed Secretary in June 1997 and General Counsel in September 1999. In January 2003, she was appointed Executive Vice President. Prior to joining Webster and Webster Bank, she was in private practice. From November 1990 to January 1996, she was Vice President and Senior Counsel of Shawmut Bank Connecticut, N.A., in Hartford, Connecticut. Ms. Wolfe serves as a board member of the University of Connecticut Foundation, Inc., and as a member of the Foundation's Audit Committee and Real Estate Committee.

Gregory S. Madar is Senior Vice President and Chief Accounting Officer of Webster and Webster Bank. He was promoted to this position in February 2011 and previously served as Senior Vice President and Controller of Webster and Webster Bank since February 2002, and has been employed by Webster since January 3, 1995. Mr. Madar is a Certified Public Accountant and previously worked for KPMG LLP.

Webster has adopted a Code of Business Conduct and Ethics that applies to all directors, officers and employees, including the principal executive officers, principal financial officer and principal accounting officer. It has also adopted Corporate Governance Guidelines (“Guidelines”) and charters for the Audit, Compensation, Nominating and Corporate Governance, Executive and Risk Committees of the Board of Directors. The Guidelines and the charters of the Audit, Compensation, and Nominating and Corporate Governance Committees can be found on Webster's website (www.websterbank.com).

Table of Contents

You can also obtain a printed copy of any of these documents without charge by contacting Webster at the following address:

Webster Financial Corporation
145 Bank Street
Waterbury, Connecticut 06702
Attn: Investor Relations
Telephone: (203) 578-2202

Additional information required under this item may be found under the sections captioned “Information as to Nominees and Other Directors” and “Section 16(a) Beneficial Ownership Reporting Compliance” in Webster's Proxy Statement (“the Proxy Statement”), which will be filed with the Securities and Exchange Commission no later than 120 days after the close of the fiscal year ended December 31, 2012, and is incorporated herein by reference.

ITEM 11. EXECUTIVE COMPENSATION

Information regarding compensation of executive officers and directors is omitted from this report and may be found in the Proxy Statement under the sections captioned “Executive Compensation and Other Information” and “Compensation of Directors”, and the information included therein is incorporated herein by reference.

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS**Stock-Based Compensation Plans**

Information regarding stock-based compensation awards outstanding and available for future grants as of December 31, 2012, represents stock-based compensation plans approved by shareholders and is presented in the table below. There are no plans that have not been approved by shareholders. Additional information is presented in Note 20 – Stock-Based Compensation Plans in the Notes to Consolidated Financial Statements included in Item 8, Financial Statements and Supplementary Data, within this report.

| Plan Category | Number of Shares to be Issued Upon Exercise of Outstanding Awards | Weighted-Average Price of Outstanding Awards | Number of Shares Available for Future Grants |
|------------------------------------|---|--|--|
| Plans approved by shareholders | 3,197,671 | \$27.64 | 2,895,314 |
| Plans not approved by shareholders | — | — | — |
| Total | 3,197,671 | \$27.64 | 2,895,314 |

Additional information required by this Item is omitted from this report and may be found under the sections captioned “Stock Owned by Management” and “Principal Holders of Voting Securities of Webster” in the Proxy Statement and the information included therein is incorporated herein by reference.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

Information regarding certain relationships and related transactions, and director independence is omitted from this report and may be found under the sections captioned “Certain Relationships”, “Compensation Committee Interlocks and Insider Participation” and “Corporate Governance” in the Proxy Statement and the information included therein is incorporated herein by reference.

ITEM 14. PRINCIPAL ACCOUNTANT FEES AND SERVICES

Information regarding principal accounting fees and services is omitted from this report and may be found under the section captioned "Auditor Fee Information" in the Proxy Statement and the information included therein is incorporated herein by reference.

149

Table of Contents

PART IV

ITEM 15. EXHIBITS AND FINANCIAL STATEMENT SCHEDULES

(a)(1) The Consolidated Financial Statements of Registrant and its subsidiaries are included within Item 8 of Part II of this report.

Financial Statement schedules for which provision is made in the applicable accounting regulations of the

(a)(2) Securities and Exchange Commission have been omitted because they are not applicable or the required information is included in the Consolidated Financial Statements or Notes thereto included within Item 8.

(a)(3) A list of the exhibits to this Form 10-K is set forth on the Exhibit Index immediately preceding such exhibits and is incorporated herein by reference.

(b) Exhibits to this Form 10-K are attached or incorporated herein by reference as stated above

(c) Not applicable.

150

Table of Contents

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized, on February 28, 2013.

WEBSTER FINANCIAL CORPORATION

By

/s/ James C. Smith
James C. Smith
Chairman and Chief Executive Officer

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities indicated on February 28, 2013.

Signature:

Title:

/s/ James C. Smith
James C. Smith

Chairman and Chief Executive Officer
(Principal Executive Officer)

/s/ Glenn I. MacInnes
Glenn I. MacInnes

Executive Vice President and Chief Financial Officer
(Principal Financial Officer)

/s/ Gregory S. Madar
Gregory S. Madar

Senior Vice President – Chief Accounting Officer
(Principal Accounting Officer)

/s/ Joel S. Becker
Joel S. Becker

Director

/s/ David A. Coulter
David A. Coulter

Director

/s/ John J. Crawford
John J. Crawford

Director

/s/ Robert A. Finkenzeller
Robert A. Finkenzeller

Director

/s/ C. Michael Jacobi
C. Michael Jacobi

Director

/s/ Laurence C. Morse
Laurence C. Morse

Director

/s/ Karen R. Osar
Karen R. Osar

Director

/s/ Mark Pettie
Mark Pettie

Director

/s/ Charles W. Shivery
Charles W. Shivery

Director

Table of Contents

WEBSTER FINANCIAL CORPORATION

EXHIBIT INDEX

| Exhibit No. | Exhibit Description |
|-------------|--|
| 3 | Certificate of Incorporation and Bylaws. |
| 3.1 | Third Amended and Restated Certificate of Incorporation (filed as Exhibit 3.1 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2012 filed with the SEC on May 2, 2012 and incorporated herein by reference). |
| 3.2 | Certificate of Designations establishing the rights of the Company's 8.50% Series A Non Cumulative Perpetual Convertible Preferred Stock (filed as Exhibit 3.1 to the Company's Current Report on Form 8-K filed with the SEC on June 11, 2008 and incorporated herein by reference). |
| 3.3 | Certificate of Designations establishing the rights of the Company's Fixed Rate Cumulative Perpetual Preferred Stock, Series B (filed as Exhibit 3.1 to the Company's Current Report on Form 8-K filed with the SEC on November 24, 2008 and incorporated herein by reference). |
| 3.4 | Certificate of Designations establishing the rights of the Company's Perpetual Participating Preferred Stock, Series C (filed as Exhibit 3.1 to the Company's Current Report on Form 8- K filed with the SEC on July 31, 2009 and incorporated herein by reference). |
| 3.5 | Certificate of Designations establishing the rights of the Company's Non-Voting Perpetual Participating Preferred Stock, Series D (filed as Exhibit 3.2 to the Company's Current Report on Form 8- K filed with the SEC on July 31, 2009 and incorporated herein by reference). |
| 3.6 | Certificate of Designations establishing the rights of the Company's 6.40% Series E Non-Cumulative Perpetual Preferred Stock (filed as Exhibit 3.3 to the Company's Registration Statement on Form 8-A filed with the SEC on December 4, 2012 and incorporated herein by reference). |
| 3.7 | Bylaws, as amended effective October 22, 2012 (filed as Exhibit 3.1 to the Company's Current Report on Form 8-K filed with the SEC on October 26, 2012 and incorporated herein by reference). |
| 4 | Instruments Defining the Rights of Security Holders. |
| 4.1 | Specimen common stock certificate (filed as Exhibit 4.1 to the Company's Annual Report on Form 10-K for the year ended December 31, 2005 filed with the SEC on March 10, 2006 and incorporated herein by reference). |
| 4.2 | Specimen stock certificate for the Company's 8.50% Series A Non-Cumulative Perpetual Convertible Preferred Stock filed as Exhibit 4.1 to the Company's Current Report on Form 8-K filed with the SEC on November 24, 2008 and incorporated herein by reference). |
| 4.3 | Form of specimen stock certificate for the Company's 6.40% Series E Non-Cumulative Perpetual Preferred Stock (filed as Exhibit 4.3 to the Company's Current Report on Form 8-K filed with the SEC on December 4, 2012 and incorporated herein by reference). |
| 4.4 | Junior Subordinated Indenture, dated as of January 29, 1997, between the Company and The Bank of New York, as trustee, relating to the Company's Junior Subordinated Deferrable Interest Debentures (filed as Exhibit 10.41 to the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 1996 and incorporated herein by reference). |
| 4.5 | Senior Indenture, dated as of April 12, 2004, between the Company and The Bank of New York, as trustee, (filed as Exhibit 4.1 to the Company's Current Report on Form 8-K filed with the SEC on April 12, 2004, and incorporated herein by reference). |
| 4.6 | Supplemental Indenture, dated as of April 12, 2004, between the Company and The Bank of New York, as trustee, relating to the Company's 5.125% Senior Notes due April 15, 2014 (filed as Exhibit 4.2 to the Company's Current Report on Form 8-K filed with the SEC on April 12, 2004, and incorporated herein by reference). |
| 4.7 | Warrant to purchase shares of Corporation common stock (filed as Exhibit 4.2 to the Company's Current Report on Form 8-K filed with the SEC on November 24, 2008 and incorporated herein by reference). |

- 4.8 A Warrant, Series 1 to purchase shares of the Company's common stock (filed as Exhibit 4.1 to the Company's Current Report on Form 8-K filed with the SEC on July 31, 2009 and incorporated herein by reference).

Table of Contents

| Exhibit No. | Exhibit Description |
|-------------|---|
| 4.9 | A Warrant, Series 2 to purchase shares of the Company's Series C Perpetual Participating Preferred Stock (filed as exhibit 4.1 to the Company's Current Report on Form 8-K filed with the SEC on October 21, 2009 and incorporated herein by reference). |
| 4.10 | Deposit Agreement, dated as of December 4, 2012, by and among the Company, Computershare Shareowner Services LLC, as Depositary, and the Holders of Depositary Receipts described therein (filed as Exhibit 4.1 to the Company's Current Report on Form 8-K filed with the SEC on December 4, 2012 and incorporated herein by reference). |
| 10 | Material Contracts |
| 10.1 | Mechanics Savings Bank 1996 Officer Stock Plan (filed as Exhibit 10.1 of MECH Financial, Inc.'s Annual Report on Form 10-K for the year ended December 31, 1997 and incorporated herein by reference). |
| 10.2 | Amendment No. 1 to Mechanics Savings Bank 1996 Officer Stock Option Plan (filed as Exhibit 4.1 (b) of MECH Financial Inc.'s Registration Statement on Form S-8 as filed with the SEC on April 2, 1998 and incorporated herein by reference). |
| 10.3 | Mechanics Savings Bank 1996 Director Stock Option Plan (filed as Exhibit 10.2 of MECH Financial, Inc.'s Annual Report on Form 10-K filed with the SEC on March 30, 1998 and incorporated herein by reference). |
| 10.4 | Amendment No. 1 to Mechanics Savings Bank 1996 Director Stock Option Plan (filed as Exhibit 4.2 (b) of MECH Financial, Inc.'s Registration Statement on Form S- 8 as filed with the SEC on April 2, 1998 and incorporated herein by reference). |
| 10.6 | Amended and Restated 1992 Stock Option Plan (filed as Exhibit 10.1 to the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2012 as filed with the SEC on May 2, 2012 and incorporated herein by reference). |
| 10.7 | Amended and Restated Deferred Compensation Plan for Directors and Officers of Webster Bank effective January 1, 2005 (filed as Exhibit 10.2 to the Company's Current Report on Form 8-K filed with the SEC on December 31, 2007 and incorporated herein by reference). |
| 10.8 | Supplemental Retirement Plan for Employees of Webster Bank, as amended and restated effective January 1, 2005 (filed as Exhibit 10.1 to the Company's Current Report on Form 8-K with the SEC on December 21, 2007 and incorporated herein by reference). |
| 10.9 | Qualified Performance-Based Compensation Plan (filed as Exhibit A to the Company's definitive proxy materials for the Company's 2008 Annual Meeting of Shareholders and incorporated herein by reference). |
| 10.10 | Employee Stock Purchase Plan (filed as Appendix A to Webster's Definitive Proxy Statement filed with the SEC on March 23, 2000 and incorporated herein by reference). |
| 10.11 | Form of Change of Control Agreement, effective as of December 31, 2012, by and between Webster Financial Corporation and James C. Smith, Gerald P. Plush and Joseph J. Savage (filed as Exhibit 10.1 to the Company's Current Report on Form 8-K filed with the SEC on December 27, 2012 and incorporated herein by reference). |
| 10.12 | Change of Control Agreement, dated as of February 22, 2011, by and between Webster Financial Corporation and Anne M. Slattery (filed as Exhibit 10.18 to the Company's Annual Report on Form 10-K for the year ended December 31, 2010 filed with the SEC on February 28, 2011 and incorporated herein by reference). |
| 10.13 | Form of Change of Control Agreement, effective as of February 1, 2013, by and between Webster Financial Corporation and Daniel H. Bley, Jennifer Buchholz, Michelle M. Crecca, Colin D. Eccles, Daniel M. FitzPatrick, Nitin J. Mhatre and Harriet Munrett Wolfe. |
| 10.14 | Form of Change of Control Agreement, effective as of December 31, 2012, by and between Webster Financial Corporation and Glenn I. MacInnes (filed as Exhibit 10.1 to the Company's Current Report on |

Table of Contents

| Exhibit No. | Exhibit Description |
|-------------|--|
| 10.15 | Form of Non-Competition Agreement, effective as of December 31, 2012, between Webster Financial Corporation and each of James C. Smith, Gerald P. Plush, Glenn I. MacInnes and Joseph J. Savage (filed as Exhibit 10.2 to the Company's Current Report on Form 8-K filed with the SEC on December 27, 2012 and incorporated herein by reference). |
| 10.16 | Letter Agreement, dated as of November 21, 2008, between Webster Financial Corporation and the United States Department of the Treasury, and the Securities Purchase Agreement - Standard Terms attached thereto (filed as Exhibit 10.1 to the Company's Current Report on Form 8-K filed with SEC on November 24, 2008 and incorporated herein by reference). |
| 10.17 | Description of Arrangement for Directors Fees. |
| 10.18 | Investment Agreement, dated as of July 27, 2009 by and between Webster Financial Corporation and Warburg Pincus Private Equity X, L.P., (filed as Exhibit 10.1 to the Company's Current Report on Form 8-K filed with the SEC on July 31, 2009 and incorporated herein by reference). |
| 10.19 | Separation Agreement and General Release, dated as of April 6, 2012, by and among the Company, Webster Bank, National Association, and Jeffrey N. Brown (filed as Exhibit 10.1 to the Company's Current Report on Form 8-K filed with the SEC on April 10, 2012 and incorporated herein by reference). |
| 10.20 | Amendment to Separation Agreement and General Release, dated as of July 27, 2012, by and among the Company, Webster Bank, National Association, and Jeffrey N. Brown (filed as Exhibit 10.1 to the Company's Current Report on Form 8-K filed with the SEC on July 27, 2012 and incorporated herein by reference). |
| 10.21 | Confidential Separation Agreement and Release, dated as of November 30, 2012, by and among the Company, Webster Bank, National Association, and Anne M. Slattery. |
| 10.22 | Form of Non-Solicitation Agreement, effective as of February 1, 2013, by and between Webster Financial Corporation and Daniel H. Bley, Jennifer Buchholz, Michelle M. Crecca, Colin D. Eccles, Daniel M. FitzPatrick, Nitin J. Mhatre and Harriet Munrett Wolfe. |
| 21 | Subsidiaries. |
| 23 | Consent of Ernst & Young LLP. |
| 31.1 | Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, signed by the Chief Executive Officer. |
| 31.2 | Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, signed by the Chief Financial Officer. |
| 32.1 | Written statement pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, signed by the Chief Executive Officer. |
| 32.2 | Written statement pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, signed by the Chief Financial Officer. |
| 101 | The following materials from the Webster Financial Corporation, Annual Report on Form 10-K for the year ended December 31, 2012 formatted in eXtensible Business Reporting Language (XBRL): (i) the Consolidated Statements of Income, (ii) the Consolidated Balance Sheets, (iii) the Consolidated Statements of Comprehensive income, (iv) the Consolidated Statements of Shareholders' Equity, (v) the Consolidated Statements of Cash Flows and (vi) related notes, detail tagged. |

Note: Exhibit numbers 10.1 – 10.15, 10.17, and 10.19 through 10.22 are management contracts or compensatory plans or arrangements in which directors or executive officers are eligible to participate.

