

Genpact LTD
Form 10-Q
August 08, 2016

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Form 10-Q

(Mark One)

Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934
For the Quarterly Period ended June 30, 2016

Or

Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934
For the Transition Period from _____ to _____

Commission file number: 001-33626

GENPACT LIMITED

(Exact name of registrant as specified in its charter)

Bermuda 98-0533350
(State or other jurisdiction of (I.R.S. Employer

incorporation or organization) Identification No.)

Canon's Court

22 Victoria Street

Hamilton HM12

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Bermuda

(441) 295-2244

(Address, including zip code, and telephone number, including area code, of registrant's principal executive office)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See definition of "accelerated filer", "large accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

The number of the registrant's common shares, par value \$0.01 per share, outstanding as of July 29, 2016 was 207,294,663.

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GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Balance Sheets

(Unaudited)

(In thousands, except per share data and share count)

| | | As of December 31, | As of June 30, |
|--|-------|--------------------|----------------|
| | Notes | 2015 | 2016 |
| Assets | | | |
| Current assets | | | |
| Cash and cash equivalents | 4 | \$ 450,907 | \$ 407,260 |
| Accounts receivable, net | 5 | 590,137 | 598,228 |
| Prepaid expenses and other current assets | 8 | 154,025 | 196,841 |
| Total current assets | | \$ 1,195,069 | \$ 1,202,329 |
| Property, plant and equipment, net | 9 | 175,396 | 185,643 |
| Deferred tax assets | 23 | 99,395 | 80,114 |
| Investment in equity affiliates | 24 | 6,677 | 6,230 |
| Intangible assets, net | 10 | 98,601 | 84,421 |
| Goodwill | 10 | 1,038,346 | 1,055,968 |
| Other assets | | 180,005 | 219,810 |
| Total assets | | \$ 2,793,489 | \$ 2,834,515 |
| Liabilities and equity | | | |
| Current liabilities | | | |
| Short-term borrowings | 11 | \$ 21,500 | \$ 60,000 |
| Current portion of long-term debt | 12 | 39,134 | 39,158 |
| Accounts payable | | 10,086 | 12,373 |
| Income taxes payable | 23 | 24,122 | 43,911 |
| Accrued expenses and other current liabilities | 13 | 499,638 | 417,304 |
| | | \$ 594,480 | \$ 572,746 |

| | | | |
|---|----|--------------|--------------|
| Total current liabilities | | | |
| Long-term debt, less current portion | 12 | 737,332 | 717,745 |
| Deferred tax liabilities | 23 | 2,093 | 2,840 |
| Other liabilities | 14 | 155,228 | 186,342 |
| Total liabilities | | \$ 1,489,133 | \$ 1,479,673 |
| Redeemable non-controlling interest | | — | 2,778 |
| Shareholders' equity | | | |
| Preferred shares, \$0.01 par value, 250,000,000 authorized, none issued | | — | — |
| Common shares, \$0.01 par value, 500,000,000 authorized, 211,472,312 and 208,953,289 issued and outstanding as of December 31, 2015 and June 30, 2016, respectively | | 2,111 | 2,086 |
| Additional paid-in capital | | 1,342,022 | 1,373,679 |
| Retained earnings | | 411,508 | 448,867 |
| Accumulated other comprehensive income (loss) | | (451,285) | (472,568) |
| Total equity | | \$ 1,304,356 | \$ 1,352,064 |
| Commitments and contingencies | 25 | | |
| Total liabilities, redeemable non-controlling interest and equity | | \$ 2,793,489 | \$ 2,834,515 |

See accompanying notes to the Consolidated Financial Statements.

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Income

(Unaudited)

(In thousands, except per share data and share count)

| | Notes | Three months ended June 30, | | Six months ended June 30, | |
|---|-----------|-----------------------------|------------|---------------------------|--------------|
| | | 2015 | 2016 | 2015 | 2016 |
| Net revenues | | \$ 609,532 | \$ 630,523 | \$ 1,196,685 | \$ 1,240,226 |
| Cost of revenue | 19, 24 | 366,304 | 383,755 | 723,780 | 756,603 |
| Gross profit | | \$ 243,228 | \$ 246,768 | \$ 472,905 | \$ 483,623 |
| Operating expenses: | | | | | |
| Selling, general and administrative expenses | 20, 24 | 149,230 | 165,197 | 297,978 | 325,346 |
| Amortization of acquired intangible assets | 10 | 7,315 | 6,493 | 14,656 | 12,638 |
| Other operating (income) expense, net | 21 | (2,670) | (4,862) | (3,132) | (9,923) |
| Income from operations | | \$ 89,353 | \$ 79,940 | \$ 163,403 | \$ 155,562 |
| Foreign exchange gains (losses), net | | 7,433 | 4,808 | (112) | 3,810 |
| Interest income (expense), net | 22 | (17,352) | (3,433) | (26,377) | (6,271) |
| Other income (expense), net | | 811 | 503 | 1,269 | 1,381 |
| Income before equity-method investment activity, net | | | | | |
| and income tax expense | | \$ 80,245 | \$ 81,818 | \$ 138,183 | \$ 154,482 |
| Gain (loss) on equity-method investment activity, net | | (2,340) | (2,074) | (4,563) | (4,219) |
| Income before income tax expense | | \$ 77,905 | \$ 79,744 | \$ 133,620 | \$ 150,263 |
| Income tax expense | 23 | 15,204 | 15,395 | 26,266 | 27,638 |
| Net income | | \$ 62,701 | \$ 64,349 | \$ 107,354 | \$ 122,625 |
| Net loss (income) attributable to redeemable non-controlling interest | | — | 882 | — | 1,171 |
| Net income attributable to Genpact Limited | | | | | |
| shareholders | | \$ 62,701 | \$ 65,231 | \$ 107,354 | \$ 123,796 |
| Net income available to Genpact Limited common | | | | | |
| shareholders | 18 | \$ 62,701 | \$ 65,231 | \$ 107,354 | \$ 123,796 |
| Earnings per common share attributable to Genpact | 18 | | | | |

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| | | | | |
|---|-------------|-------------|-------------|-------------|
| Limited common shareholders | | | | |
| Basic | \$0.29 | \$0.31 | \$0.49 | \$0.59 |
| Diluted | \$0.28 | \$0.31 | \$0.48 | \$0.58 |
| Weighted average number of common shares used in | | | | |
| computing earnings per common share attributable to | | | | |
| Genpact Limited common shareholders | | | | |
| Basic | 218,525,149 | 210,178,050 | 219,208,922 | 210,479,108 |
| Diluted | 220,962,306 | 213,803,134 | 221,654,703 | 213,848,050 |

See accompanying notes to the Consolidated Financial Statements.

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Comprehensive Income (Loss)

(Unaudited)

(In thousands, except per share data and share count)

| | Three months ended June 30, | | | | Six months ended June 30, | | | |
|-----------------------------------|-----------------------------|-------------|-------------|-------------|---------------------------|-------------|-------------|-------------|
| | 2015 | | 2016 | | 2015 | | 2016 | |
| | Redeemable | | Redeemable | | Redeemable | | Redeemable | |
| | Genpact | Non- | Genpact | Non- | Genpact | Non- | Genpact | Non- |
| | Limited | controlling | Limited | controlling | Limited | controlling | Limited | controlling |
| | Shareholder | interest | Shareholder | interest | Shareholder | interest | Shareholder | interest |
| Net Income (loss) | \$62,701 | \$ — | \$65,231 | \$ (882) | \$107,354 | \$ — | \$123,796 | \$ (1,171) |
| Other comprehensive income: | | | | | | | | |
| Currency translation adjustments | (9,491) | — | (25,055) | 39 | (20,670) | — | (19,838) | 39 |
| Net income (loss) on cash flow | | | | | | | | |
| hedging derivatives, net of taxes | | | | | | | | |
| (Note 7) | (10,173) | — | (3,555) | — | 11,660 | — | (1,585) | — |
| Retirement benefits, net of taxes | (174) | — | (13) | — | 112 | — | 140 | — |
| Other comprehensive income | | | | | | | | |
| (loss) | \$(19,838) | \$ - | \$(28,623) | \$ 39 | \$(8,898) | \$ — | \$(21,283) | \$ 39 |
| Comprehensive income (loss) | \$42,863 | \$ - | \$36,608 | \$ (843) | \$98,456 | \$ — | \$102,513 | \$ (1,132) |

See accompanying notes to the Consolidated Financial Statements.

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Equity

(Unaudited)

(In thousands, except share count)

| | Common shares | | Additional Paid- in Capital | Retained Earnings | Accumulated | | |
|--|---------------|----------|--------------------------------|----------------------|---|--------------|-------|
| | No. of Shares | Amount | | | Other Comprehensive Income (Loss) | Equity | Total |
| | | | | | | | |
| Balance as of January 1, 2015 | 218,684,205 | \$ 2,184 | \$ 1,296,730 | \$ 398,706 | \$ (412,484) | \$ 1,285,136 | |
| Issuance of common shares on exercise of options | | | | | | | |
| (Note 16) | 728,948 | 7 | 6,193 | — | — | 6,200 | |
| Issuance of common shares under the employee | | | | | | | |
| stock purchase plan (Note 16) | 65,055 | 1 | 1,308 | — | — | 1,309 | |
| Net settlement on vesting of restricted share units | | | | | | | |
| (Note 16) | 136,922 | 1 | (1,007) | — | — | (1,006) | |
| Net settlement on vesting of performance | | | | | | | |
| units (Note 16) | 846,114 | 8 | (8) | — | — | — | |
| Stock repurchased and retired | | | | | | | |
| (Note 17) | (3,628,449) | (36) | — | (81,363) | — | (81,399) | |
| Expenses related to stock purchase (Note 17) | — | — | — | (73) | — | (73) | |
| Stock-based compensation expense (Note 16) | — | — | 11,314 | — | — | 11,314 | |
| Comprehensive income: | | | | | | | |
| Net income | — | — | — | 107,354 | — | 107,354 | |
| Other comprehensive income | — | — | — | — | (8,898) | (8,898) | |
| Balance as of June 30, 2015 | 216,832,795 | \$ 2,165 | \$ 1,314,530 | \$ 424,624 | \$ (421,382) | \$ 1,319,937 | |

See accompanying notes to the Consolidated Financial Statements.

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Equity and Redeemable Noncontrolling Interest

(Unaudited)

(In thousands, except share count)

| | Common shares | | Additional Paid in Capital | Retained Earnings | Accumulated Other Comprehensive Income (Loss) | | Redeemable non-controlling interest |
|--|------------------|----------|-------------------------------|----------------------|---|--------------|---|
| | No. of Shares | Amount | | | Total Equity | | |
| Balance as of January 1, 2016 | 211,472,312 | \$ 2,111 | \$ 1,342,022 | \$ 411,508 | \$ (451,285) | \$ 1,304,356 | \$ — |
| Issuance of common shares on | | | | | | | |
| exercise of options (Note 16) | 631,422 | 6 | 10,051 | — | - | 10,057 | — |
| Issuance of common shares under the | | | | | | | |
| employee stock purchase plan (Note 16) | 60,636 | 1 | 1,489 | — | — | 1,490 | — |
| Net settlement on vesting of | | | | | | | |
| restricted share units (Note 16) | 102,954 | 1 | (98) | — | - | (97) | — |
| Stock repurchased and retired | | | | | | | |
| (Note 17) | (3,314,035) | (33) | — | (86,371) | - | (86,404) | — |
| Excess tax benefit on stock-based | | | | | | | |
| compensation | — | — | 6,699 | — | — | 6,699 | — |
| Expenses related to stock purchase | | | | | | | |
| (Note 17) | — | — | — | (66) | — | (66) | — |
| | — | — | 13,516 | — | — | 13,516 | — |

Stock-based
compensation expense

(Note 16)

Acquisition of
redeemable non

| | | | | | | | |
|-----------------------------|-------------|----------|--------------|-----------|---------------|--------------|----------|
| controlling interest | — | — | — | — | — | — | 3,910 |
| Comprehensive income: | | | | | | | |
| Net income | — | — | — | 123,796 | — | 123,796 | (1,171) |
| Other comprehensive income | — | — | — | — | (21,283) | (21,283) | 39 |
| Balance as of June 30, 2016 | 208,953,289 | \$ 2,086 | \$ 1,373,679 | \$448,867 | \$ (472,568) | \$ 1,352,064 | \$ 2,778 |

See accompanying notes to the Consolidated Financial Statements.

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Cash Flows

(Unaudited)

(In thousands)

| | Six months ended June 30, | |
|--|------------------------------|-------------|
| | 2015 | 2016 |
| Operating activities | | |
| Net income attributable to Genpact Limited shareholders | \$ 107,354 | \$ 123,796 |
| Net income (loss) attributable to redeemable non-controlling interest | - | (1,171) |
| Net income | \$ 107,354 | \$ 122,625 |
| Adjustments to reconcile net income to net cash provided by (used for) operating activities: | | |
| Depreciation and amortization | 26,811 | 26,997 |
| Amortization of debt issuance costs (including loss on extinguishment of debt) | 12,759 | 767 |
| Amortization of acquired intangible assets | 14,656 | 12,638 |
| Intangible assets write-down | - | 5,814 |
| Reserve for doubtful receivables | 1,266 | 4,467 |
| Unrealized loss on revaluation of foreign currency asset/liability | 3,397 | 2,055 |
| Equity-method investment activity, net | 4,563 | 4,219 |
| Excess tax benefit on stock-based compensation | - | (6,699) |
| Stock-based compensation expense | 11,314 | 13,516 |
| Deferred income taxes | (8,242) | 17,870 |
| Others, net | (87) | 54 |
| Change in operating assets and liabilities: | | |
| Increase in accounts receivable | (34,451) | (15,137) |
| Increase in prepaid expenses, other current assets and other assets | (32,423) | (62,414) |
| Increase in accounts payable | 1,165 | 2,881 |
| Decrease in accrued expenses, other current liabilities and other liabilities | (27,678) | (76,806) |
| Increase in income taxes payable | 34,176 | 26,341 |
| Net cash provided by operating activities | \$ 114,580 | \$ 79,188 |
| Investing activities | | |
| Purchase of property, plant and equipment | (30,172) | (46,595) |
| Proceeds from sale of property, plant and equipment | 784 | 236 |
| Investment in equity affiliates | (9,924) | (5,283) |
| Payment for business acquisitions, net of cash acquired | (17,718) | (11,633) |
| Net cash used for investing activities | \$(57,030) | \$(63,275) |
| Financing activities | | |
| Repayment of capital lease obligations | (1,091) | (903) |
| Payment of debt issuance and refinancing costs | (6,584) | — |
| Proceeds from long term debt | 800,000 | — |
| Repayment of long-term debt | (664,875) | (20,000) |

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| | | |
|--|-------------|------------|
| Proceeds from Short-term borrowings | 1,451,500 | 60,000 |
| Repayment of Short-term borrowings | (1,565,000) | (21,500) |
| Proceeds from issuance of common shares under stock-based compensation plans | 7,509 | 11,547 |
| Payment for net settlement of stock-based awards | (6,532) | (97) |
| Payment of earn-out/deferred consideration | (126) | (1,132) |
| Payment for stock purchased and retired | (81,399) | (86,404) |
| Payment for expenses related to stock purchase | (73) | (66) |
| Excess tax benefit on stock-based compensation | - | 6,699 |
| Net cash used for financing activities | \$(66,671) | \$(51,856) |
| Effect of exchange rate changes | (10,912) | (7,704) |
| Net decrease in cash and cash equivalents | (9,121) | (35,943) |
| Cash and cash equivalents at the beginning of the period | 461,788 | 450,907 |
| Cash and cash equivalents at the end of the period | \$441,755 | \$407,260 |
| Supplementary information | | |
| Cash paid during the period for interest | 14,671 | 9,125 |
| Cash paid during the period for income taxes | 24,706 | 30,269 |
| Property, plant and equipment acquired under capital lease obligations | 876 | 959 |

See accompanying notes to the Consolidated Financial Statements.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

1. Organization

The Company is a provider of digitally-powered business process management and services. The architect of the Lean DigitalSM enterprise, the Company uses its patented Smart Enterprise Processes (SEPSM) framework to reimagine its clients' operating models end-to-end, including their middle and back offices. This creates Intelligent OperationsSM that the Company helps to design, transform, and run. Today, the Company generates impact for a few hundred strategic clients, including approximately one fifth of the Fortune Global 500, and has grown to over 75,000 people in 25 countries.

Prior to December 30, 2004, the business of the Company was conducted through various entities and divisions of GE. On December 30, 2004, in a series of transactions referred to as the "2004 Reorganization," GE transferred such operations to the Company. In August 2007, the Company completed an initial public offering of its common shares. On October 25, 2012, Glory Investments A Limited, an affiliate of Bain Capital Investors, LLC ("Bain Capital"), became the Company's largest shareholder when, together with its affiliated assignees and two additional co-investors, it purchased 67,750,678 common shares of the Company from the Company's initial private equity investors.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

2. Summary of significant accounting policies

(a) Basis of preparation and principles of consolidation

The unaudited interim consolidated financial statements have been prepared in accordance with U.S. generally accepted accounting principles (U.S. GAAP) for interim financial information and the rules and regulations of the Securities and Exchange Commission for reporting on Form 10-Q. Accordingly, they do not include certain information and note disclosures required by generally accepted accounting principles for annual financial reporting and should be read in conjunction with the consolidated financial statements included in the Company's Annual Report on Form 10-K for the year ended December 31, 2015.

The unaudited interim consolidated financial statements reflect all adjustments that management considers necessary for a fair presentation of the results of operations for these periods. The results of operations for interim periods are not necessarily indicative of results for the full year.

The accompanying unaudited interim consolidated financial statements have been prepared on a consolidated basis and reflect the financial statements of Genpact Limited, a Bermuda company, and all of its subsidiaries that are more than 50% owned and controlled. When the Company does not have a controlling interest in an entity but exerts significant influence on the entity, the Company applies the equity method of accounting. All intercompany transactions and balances are eliminated in consolidation.

Non-controlling interest in subsidiaries that is redeemable outside of the Company's control for cash or other assets is reflected in the mezzanine section between liabilities and equity in the consolidated balance sheets at the redeemable value, which approximates fair value. Redeemable non-controlling interest is adjusted to its fair value at each balance sheet date. Any resulting increases or decreases in the estimated redemption amount are affected by corresponding charges to additional paid-in capital. The share of non-controlling interest in subsidiary earnings is reflected in net loss (income) attributable to non-controlling interest in the consolidated statements of income.

(b) Use of estimates

The preparation of consolidated financial statements in accordance with U.S. GAAP requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements. Significant items subject to such estimates and assumptions include the useful lives of property, plant and equipment, intangibles and goodwill, revenue recognition, reserves for doubtful receivables, valuation allowances for deferred tax assets, the valuation of derivative financial instruments, measurements of stock-based compensation, assets and obligations related to employee benefits, and income tax uncertainties and other contingencies. Management believes that the estimates used in the preparation of the consolidated financial statements are reasonable. Although these estimates are based upon management's best knowledge of current events and actions, actual results could differ from these estimates. Any changes in estimates are adjusted prospectively in the Company's consolidated financial statements.

(c) Business combinations, goodwill and other intangible assets

The Company accounts for its business combinations using the acquisition method of accounting in accordance with ASC 805, Business Combinations, by recognizing the identifiable tangible and intangible assets acquired and liabilities assumed, and any non-controlling interest in the acquired business, measured at their acquisition date fair values. Contingent consideration is included within the acquisition cost and is recognized at its fair value on the acquisition date. A liability resulting from contingent consideration is remeasured to fair value as of each reporting date until the contingency is resolved. Changes in fair value are recognized in earnings. All assets and liabilities of the acquired businesses, including goodwill, are assigned to reporting units. Acquisition-related costs are expensed as incurred under Selling, General and Administrative Expenses.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

2. Summary of significant accounting policies (Continued)

Goodwill represents the cost of acquired businesses in excess of the fair value of identifiable tangible and intangible net assets purchased. Goodwill is not amortized but is tested for impairment at least on an annual basis on December 31, based on a number of factors, including operating results, business plans and future cash flows. The Company performs an assessment of qualitative factors to determine whether the existence of events or circumstances leads to a determination that it is more likely than not that the fair value of a reporting unit is less than its carrying amount. Based on the assessment of events or circumstances, the Company performs a quantitative assessment of goodwill impairment if it determines that it is more likely than not that the fair value of a reporting unit is less than its carrying amount. If, based on the quantitative impairment analysis, the carrying value of the goodwill of a reporting unit exceeds the fair value of such goodwill, an impairment loss is recognized in an amount equal to the excess. In addition, the Company performs a qualitative assessment of goodwill impairment between annual tests if an event occurs or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying amount. See Note 10 for information and related disclosures.

Intangible assets acquired individually or with a group of other assets or in a business combination are carried at cost less accumulated amortization based on their estimated useful lives as follows:

| | |
|-------------------------------------|------------|
| Customer-related intangible assets | 1-14 years |
| Marketing-related intangible assets | 1-10 years |
| Other intangible assets | 3-9 years |

Intangible assets are amortized over their estimated useful lives using a method of amortization that reflects the pattern in which the economic benefits of the intangible assets are consumed or otherwise realized.

In business combinations where the fair value of identifiable tangible and intangible net assets purchased exceeds the cost of the acquired business, the Company recognizes the resulting gain under "Other operating (income) expense, net" in the Consolidated Statements of Income.

(d) Financial instruments and concentration of credit risk

Financial instruments that potentially subject the Company to concentration of credit risk are reflected principally in cash and cash equivalents, derivative financial instruments and accounts receivable. The Company places its cash and cash equivalents and derivative financial instruments with corporations and banks with high investment grade ratings, limits the amount of credit exposure with any one corporation or bank and conducts ongoing evaluations of the creditworthiness of the corporations and banks with which it does business. To reduce its credit risk on accounts receivable, the Company conducts ongoing credit evaluations of its clients. GE accounted for 18% and 16% of receivables as of December 31, 2015 and June 30, 2016, respectively. GE accounted for 19% and 17% of revenues for

the six months and three months ended June 30, 2015 and June 30, 2016, respectively.

(e) Recently adopted accounting pronouncements

The following recently released accounting standards have been adopted by the Company. Adoption of these standards did not have a material impact on the Company's consolidated results of operations, cash flows, financial position or disclosures:

Effective January 1, 2016, the Company has adopted FASB ASU 2015-01 (Topic 225): Simplifying Income Statement Presentation by Eliminating the Concept of Extraordinary Items ("ASU 2015-01"). Such items are defined as transactions or events that are both unusual in nature and infrequent in occurrence, and, currently, are required to be presented separately in the income statement, net of income tax, after income from continuing operations. The changes eliminate the concept of an extraordinary item and, therefore, the presentation of such items will no longer be required. Notwithstanding this change, the Company will still be required to present and disclose a transaction or event that is both unusual in nature and infrequent in occurrence in the notes to the financial statements.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

2. Summary of significant accounting policies (Continued)

Effective January 1, 2016, the Company has adopted FASB ASU 2015-05 (Topic 350), Customer's Accounting for Fees Paid in a Cloud Computing Arrangement ("ASU 2015-05"), which provides explicit guidance to evaluate the accounting for fees paid by a customer in a cloud computing arrangement. The new guidance clarifies that if a cloud computing arrangement includes a software license, the customer should account for the license consistent with its accounting for other software licenses. If the arrangement does not include a software license, the customer should account for the arrangement as a service contract.

Effective January 1, 2016, the Company has adopted FASB ASU 2015-16 (Topic 805), Business Combinations ("ASU 2015-16"), which eliminates the requirement for an acquirer in a business combination to account for measurement-period adjustments retrospectively. The guidance requires that the acquirer shall recognize adjustments to provisional amounts that are identified during the measurement period in the reporting period in which the adjustment amounts are determined.

Effective January 1, 2016, the Company has adopted FASB ASU 2015-02. In February 2015, the FASB issued ASU No. 2015-02, Amendment to the Consolidation Analysis, which specifies changes to the analysis that an entity must perform to determine whether it should consolidate certain types of legal entities. These changes (i) modify the evaluation of whether limited partnerships and similar legal entities are variable interest entities or voting interest entities, (ii) eliminate the presumption that a general partner should consolidate a limited partnership, (iii) affect the consolidation analysis of reporting entities that are involved with variable interest entities, particularly those that have fee arrangements and related party relationships, and (iv) provide a scope exception from consolidation guidance for reporting entities with interests in legal entities that are required to comply with or operate in accordance with requirements that are similar to those in Rule 2a-7 of the Investment Company Act of 1940 for registered money market funds.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

3. Business acquisitions

A. Acquisitions

(a) Endeavour Software Technologies Private Limited

On April 13, 2016, the Company acquired 100% of the outstanding equity interest in Endeavour Software Technologies Private Limited (“Endeavour”), a private limited company incorporated under the laws of India. The preliminary estimated total purchase consideration for Endeavour is \$14,443, subject to adjustment for closing date working capital and net debt. This amount includes the estimated fair value of the contingent earn-out consideration and cash consideration of \$10,028, net of cash acquired of \$2,345, and a preliminary adjustment for working capital and net debt. Of this amount, \$639 has been withheld for payment of taxes and \$95 is payable to one of the sellers. The purchase agreement also provides for contingent earn-out consideration ranging from \$0 to \$3,500, payable based on future performance relative to the thresholds specified in the earn-out calculation. This acquisition enhances Genpact’s digital capabilities by adding critical end-to-end mobility services.

In connection with the transaction, the Company recorded \$800 in customer-related intangibles, \$900 in marketing-related intangibles and \$950 in other intangible assets, which have a weighted average amortization period of three years. Goodwill arising from the acquisition amounted to \$8,870, which has been allocated to the Company’s India reporting unit and is not deductible for tax purposes.

Acquisition-related costs of \$338 have been included in selling, general and administrative expenses as incurred. In connection with the transaction, the Company also acquired certain assets with a value of \$5,691 and assumed certain liabilities amounting to \$1,853. The results of operations of the acquired business and the fair value of the acquired assets and assumed liabilities are included in the Company’s consolidated financial statements with effect from the date of the acquisition.

(b) Strategic Sourcing Excellence LLC

On January 8, 2016, the Company acquired 51% of the outstanding equity interest in Strategic Sourcing Excellence LLC (“SSE”), a Delaware limited liability company. The preliminary estimated purchase consideration for SSE is \$14,490, subject to adjustment for closing date working capital, transaction expenses and indebtedness. This amount includes the fair value of earn-out consideration, initial cash consideration of \$2,550, and a preliminary adjustment for working capital, transaction expenses and indebtedness. The equity purchase agreement also provides for contingent earn-out consideration of up to \$20,000, payable based on future performance relative to the thresholds specified in the earn-out calculation. Up to \$9,800 of the total potential earn-out consideration, representing the selling equityholders’ 49% interest in SSE, is payable only if either the put or call option, each as described below, is exercised.

The equity purchase agreement grants the Company a call option to purchase the remaining 49% equity interest in SSE, which option the Company has the right to exercise between January 1, 2018 and January 31, 2018. If the Company does not exercise its call option during such period, the selling equityholders have the right to exercise a put option between March 1, 2018 and April 30, 2018 to require the Company to purchase their 49% interest in SSE at a price ranging from \$2,450 to \$2,950. The equity purchase agreement also provides for contingent earn-out consideration ranging from \$0 to \$9,800, included as part of overall contingent earn-out consideration and payable only if either the call or put option is exercised. This acquisition strengthens the Company's sourcing and procurement consulting domain expertise.

Acquisition-related costs of \$164 have been included in selling, general and administrative expenses as incurred. Through this transaction, the Company acquired assets with a value of \$327 and assumed liabilities amounting to \$617. The preliminary estimated purchase consideration for the Company's interests in SSE is \$14,490, including the fair value of earn-out consideration and a preliminary adjustment for working capital, transaction expenses and indebtedness. The results of operations of the acquired business, the fair value of the acquired assets and assumed liabilities, and redeemable non-controlling interest are included in the Company's Consolidated Financial Statements with effect from the date of the acquisition.

In connection with the transaction, the Company recorded \$300 in customer-related intangible assets with an amortization period of five years. Goodwill arising from the acquisition amounted to \$14,479, which has been allocated to the Company's India reporting unit and is deductible for tax purposes.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

B. Asset held for sale

The Company is in the process of selling its cloud-hosted technology platform for the Indian rural banking sector (the “Business”), which was acquired in 2012. As of June 30, 2016, net assets relating to the Business amounted to \$2,014.

During the three and six months ended June 30, 2016, net revenues attributable to the Business were \$4,234 and \$9,162, and net income was \$802 and \$182, respectively. The operations and net assets of the Business are not significant to the Company’s operations. The Company expects to complete the divestiture of the Business within the next 12 months.

4. Cash and cash equivalents

Cash and cash equivalents as of December 31, 2015 and June 30, 2016 comprise:

| | As of December 31, 2015 | As of June 30, 2016 |
|------------------------------|----------------------------|------------------------|
| Cash and other bank balances | \$ 450,907 | \$ 407,260 |
| Total | \$ 450,907 | \$ 407,260 |

5. Accounts receivable, net of reserve for doubtful receivables

The following table provides details of the Company’s reserve for doubtful receivables:

| | Year ended December 31, 2015 | Six months ended June 30, 2016 |
|---|---------------------------------|-----------------------------------|
| Opening Balance as of January 1 | \$ 15,192 | \$ 11,530 |
| Additions charged to cost and expense | 2,449 | 4,467 |
| Deductions/Effect of exchange rate fluctuations | (6,111 |) (566) |

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| | | |
|-----------------|-----------|-----------|
| Closing Balance | \$ 11,530 | \$ 15,431 |
|-----------------|-----------|-----------|

Accounts receivable were \$601,667 and \$613,659, and the reserves for doubtful receivables were \$11,530 and \$15,431, resulting in net accounts receivable balances of \$590,137 and \$598,228 as of December 31, 2015 and June 30, 2016, respectively. In addition, accounts receivable due after one year of \$8,348 and \$6,387 as of December 31, 2015 and June 30, 2016, respectively, are included under other assets in the Consolidated Balance Sheets.

Accounts receivable from related parties were \$1,980 and \$1,192 as of December 31, 2015 and June 30, 2016, respectively. There are no reserves for doubtful receivables in respect of amounts due from related parties.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

6. Fair value measurements

The Company measures certain financial assets and liabilities, including derivative instruments, at fair value on a recurring basis. The fair value measurements of these derivative instruments were determined using the following inputs as of December 31, 2015 and June 30, 2016:

| | As of June 30, 2016 | | | |
|--|---|--------------------|-------------------|-------------------|
| | Fair Value Measurements at Reporting Date Using | | | |
| | Total | Quoted Prices in | | Significant Other |
| | | Active Markets for | Significant Other | Unobservable |
| | Identical Assets | Observable Inputs | Inputs | |
| | (Level 1) | (Level 2) | (Level 3) | |
| Assets | | | | |
| Derivative instruments (Note a, c) | \$34,832 | \$ - | \$ 34,832 | \$ - |
| Total | \$34,832 | \$ — | \$ 34,832 | \$ — |
| Liabilities | | | | |
| Earnout Consideration (Note b, d) | \$18,438 | \$ - | \$ - | \$ 18,438 |
| Derivative instruments (Note b, c) | \$66,197 | \$ - | \$ 66,197 | \$ - |
| Total | \$84,635 | \$ — | \$ 66,197 | \$ 18,438 |
| Redeemable non-controlling interest (Note e) | \$2,778 | \$ - | \$ - | \$ 2,778 |

| | As of December 31, 2015 | | | |
|------------------------------------|---|--------------------|-------------------|-------------------|
| | Fair Value Measurements at Reporting Date Using | | | |
| | Total | Quoted Prices in | | Significant Other |
| | | Active Markets for | Significant Other | Unobservable |
| | Identical Assets | Observable Inputs | Inputs | |
| | (Level 1) | (Level 2) | (Level 3) | |
| Assets | | | | |
| Derivative instruments (Note a, c) | \$30,380 | \$ - | \$ 30,380 | \$ - |
| Total | \$30,380 | \$ — | \$ 30,380 | \$ — |
| Liabilities | | | | |
| Earnout Consideration (Note b, d) | \$22,820 | \$ - | \$ - | \$ 22,820 |
| Derivative instruments (Note b, c) | \$59,620 | \$ - | \$ 59,620 | \$ - |
| Total | \$82,440 | \$ — | \$ 59,620 | \$ 22,820 |

- (a) Included in prepaid expenses and other current assets and other assets in the consolidated balance sheets.
- (b) Included in accrued expenses and other current liabilities and other liabilities in the consolidated balance sheets.
- (c) The Company values its derivative instruments based on market observable inputs, including both forward and spot prices for the relevant currencies and interest rate indices for relevant interest rates. The quotes are taken from an independent market database.
- (d) The fair value of earn-out consideration, calculated as the present value of expected future payments to be made to the sellers of acquired businesses, was derived by estimating the future financial performance of the acquired businesses using the earn-out formula and performance targets specified in each purchase agreement and adjusting the result to reflect the Company's estimate of the likelihood of achievement of such targets. Given the significance of the unobservable inputs, the valuations are classified in level 3 of the fair value hierarchy.
- (e) The Company's estimate of the fair value of redeemable non-controlling interest as of June 30, 2016 is based on unobservable inputs considering the assumptions that market participants would make in pricing the obligation. Given the significance of the unobservable inputs, the valuation was classified in level 3 of the fair value hierarchy. Refer to Note 3—Business Acquisitions.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

6. Fair value measurements (Continued)

The following table provides a roll-forward of the fair value of contingent consideration categorized as level 3 for the three and six months ended June 30, 2015 and 2016:

| | Three months ended June 30, | | Six months ended June 30, | |
|---|--------------------------------|-----------|------------------------------|-----------|
| | 2015 | 2016 | 2015 | 2016 |
| Opening Balance | \$ 33,415 | \$ 20,853 | \$ 33,990 | \$ 22,820 |
| Earn-out consideration payable in connection with | | | | |
| acquisitions | — | 2,070 | — | 10,190 |
| Payments made on earn-out consideration | — | (187) | (126) | (1,152) |
| Change in fair value and others | (730) | (4,298) | (1,179) | (13,420) |
| Ending balance | \$ 32,685 | \$ 18,438 | \$ 32,685 | \$ 18,438 |

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

7. Derivative financial instruments

The Company is exposed to the risk of rate fluctuations on its foreign currency assets and liabilities and on foreign currency denominated forecasted cash flows. The Company has established risk management policies, including the use of derivative financial instruments to hedge foreign currency assets and liabilities, foreign currency denominated forecasted cash flows and interest rate risk. These derivative financial instruments are largely deliverable and non-deliverable forward foreign exchange contracts and interest rate swaps. The Company enters into these contracts with counterparties that are banks or other financial institutions, and the Company considers the risk of non-performance by such counterparties not to be material. The forward foreign exchange contracts and interest rate swaps mature between 0 and 54 months and the forecasted transactions are expected to occur during the same period.

The following table presents the aggregate notional principal amounts of outstanding derivative financial instruments together with the related balance sheet exposure:

| | Notional principal amounts | | Balance sheet exposure | |
|---|----------------------------|---------------------|-------------------------|---------------------|
| | (note a) | | (liability) (note b) | |
| | As of December 31, 2015 | As of June 30, 2016 | As of December 31, 2015 | As of June 30, 2016 |
| Foreign exchange forward contracts denominated in: | | | | |
| United States Dollars (sell) Indian Rupees (buy) | \$ 1,139,400 | \$ 1,093,400 | \$(48,197) | \$(38,642) |
| United States Dollars (sell) Mexican Peso (buy) | 8,520 | 4,620 | (1,163) | (851) |
| United States Dollars (sell) Philippines Peso (buy) | 58,500 | 37,050 | (1,387) | (514) |
| Euro (sell) United States Dollars (buy) | 146,719 | 142,546 | 9,109 | 5,936 |
| Euro (sell) Romanian Leu (buy) | 39,027 | 22,295 | 567 | 527 |
| Japanese Yen (sell) Chinese Renminbi (buy) | 62,740 | 85,348 | (1,379) | (10,635) |
| Pound Sterling (sell) United States Dollars (buy) | 118,438 | 132,489 | 7,496 | 15,147 |
| Australian Dollars (sell) United States Dollars (buy) | 106,544 | 89,661 | 5,714 | 1,793 |
| Interest rate swaps (floating to fixed) | - | 419,805 | - | (4,126) |
| | | | (29,240) | (31,365) |

(a) Notional amounts are key elements of derivative financial instrument agreements but do not represent the amount exchanged by counterparties and do not measure the Company's exposure to credit or market risks. However, the amounts exchanged are based on the notional amounts and other provisions of the underlying derivative financial instrument agreements.

(b)

Balance sheet exposure is denominated in U.S. dollars and denotes the mark-to-market impact of the derivative financial instruments on the reporting date.

FASB guidance on Derivatives and Hedging requires companies to recognize all derivative instruments as either assets or liabilities at fair value in the Balance Sheet. In accordance with the FASB guidance on Derivatives and Hedging, the Company designates foreign exchange forward contracts and interest rate swaps as cash flow hedges. Foreign exchange forward contracts are entered into to cover the effects of future exchange rate variability on forecasted revenues and purchases of services, and interest rate swaps are entered into to cover interest rate fluctuation risk. In addition to this program, the Company uses derivative instruments that are not accounted for as hedges under the FASB guidance in order to hedge foreign exchange risks related to balance sheet items such as receivables and intercompany borrowings denominated in currencies other than the Company's underlying functional currency.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

7. Derivative financial instruments (Continued)

The fair value of the Company's derivative instruments and their location in the Company's financial statements are summarized in the table below:

| | Cash flow hedges | | Non-designated | |
|--|-------------------------|---------------------|-------------------------|---------------------|
| | As of December 31, 2015 | As of June 30, 2016 | As of December 31, 2015 | As of June 30, 2016 |
| Assets | | | | |
| Prepaid expenses and other current assets | \$ 17,400 | \$ 23,304 | \$ 884 | \$ 92 |
| Other assets | \$ 12,096 | \$ 11,436 | \$ - | \$ - |
| Liabilities | | | | |
| Accrued expenses and other current liabilities | \$ 34,576 | \$ 28,931 | \$ 34 | \$ 666 |
| Other liabilities | \$ 25,010 | \$ 36,600 | \$ - | \$ - |

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

7. Derivative financial instruments (Continued)

Cash flow hedges

For derivative instruments that are designated and qualify as cash flow hedges, the effective portion of the gain (loss) on the derivative instrument is reported as a component of other comprehensive income (loss) and reclassified into earnings in the same period or periods during which the hedged transaction is recognized in the consolidated statements of income. Gains (losses) on the derivatives, representing either hedge ineffectiveness or hedge components excluded from the assessment of effectiveness, are recognized in earnings as incurred.

In connection with cash flow hedges, the gains (losses) recorded as a component of other comprehensive income (loss), or OCI, and the related tax effects are summarized below:

| | Three months ended June 30, 2015 | | | 2016 | | | Six months ended June 30, 2015 | | | 2016 | | |
|--------------|-------------------------------------|-----------|------------|------------|-----------|------------|-----------------------------------|-----------|------------|------------|-----------|------------|
| | Tax | | | Tax | | | Tax | | | Tax | | |
| | Before- | (Expense) | Net of | Before- | (Expense) | Net of | Before- | (Expense) | Net of | Before- | (Expense) | Net of |
| | Tax | or | tax | Tax | or | tax | Tax | or | tax | Tax | or | tax |
| | amount | Benefit | Amount | amount | Benefit | Amount | amount | Benefit | Amount | amount | Benefit | Amount |
| Opening | | | | | | | | | | | | |
| Balance | \$(32,968) | \$11,661 | \$(21,307) | \$(27,267) | \$8,977 | \$(18,290) | \$(66,786) | \$23,646 | \$(43,140) | \$(30,090) | \$9,830 | \$(20,260) |
| Gains | | | | | | | | | | | | |
| (Losses) | | | | | | | | | | | | |
| Reclassified | | | | | | | | | | | | |
| Statement | | | | | | | | | | | | |
| Income | | | | | | | | | | | | |
| Completion | | | | | | | | | | | | |
| Hedged | | | | | | | | | | | | |
| Transactions | (8,659) | 3,062 | (5,597) | (2,585) | 587 | (1,998) | (17,913) | 6,313 | (11,600) | (5,487) | 1,289 | (4,198) |
| Changes in | (24,331) | 8,561 | (15,770) | (6,108) | 555 | (5,553) | 233 | (173) | 60 | (6,187) | 404 | (5,783) |
| Value of | | | | | | | | | | | | |

| | | | | | | | | | | | | | |
|-------------------------------|------------|----------|------------|------------|---------|------------|------------|----------|------------|------------|---------|---------|--|
| ective tion of | | | | | | | | | | | | | |
| standing vatives, | | | | | | | | | | | | | |
| n (loss) cash flow ging | | | | | | | | | | | | | |
| vatives, | (15,672) | 5,499 | (10,173) | (3,523) | (32) | (3,555) | 18,146 | (6,486) | 11,660 | (700) | (885) | (1,58 | |
| sing ance | \$(48,640) | \$17,160 | \$(31,480) | \$(30,790) | \$8,945 | \$(21,845) | \$(48,640) | \$17,160 | \$(31,480) | \$(30,790) | \$8,945 | \$(21,8 | |

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

7. Derivative financial instruments (Continued)

The gains or losses recognized in other comprehensive income (loss) and their effects on financial performance are summarized below:

| Derivatives in Cash Flow Derivatives (Effective Hedging Relationships | Amount of Gain (Loss) recognized in OCI on | | Location of Gain (Loss) reclassified from OCI into | | Statement of Income | Amount of Gain (Loss) reclassified from OCI into | | | | | |
|---|--|------------------|--|------------------|--|--|--|------------------|---------------------|--|------------------|
| | Portion) Three months ended | Six months ended | (Effective Portion) Three months ended | Six months ended | | Statement of Income | (Effective Portion) Three months ended | Six months ended | Statement of Income | (Effective Portion) Three months ended | Six months ended |
| | June 30, 2015 | June 30, 2016 | June 30, 2015 | June 30, 2016 | | June 30, 2015 | June 30, 2016 | June 30, 2015 | June 30, 2016 | June 30, 2015 | June 30, 2016 |
| Forward foreign exchange contracts | \$ (24,331) | \$ (3,522) | \$ 233 | \$ (1,675) | Revenue | \$ 3,815 | \$ 2,126 | \$ 6,310 | \$ 5,997 | | |
| Interest rate swaps | \$ - | \$ (2,586) | \$ - | \$ (4,512) | Cost of revenue | \$ (10,013) | \$ (3,405) | \$ (19,440) | \$ (8,717) | | |
| | | | | | Selling, general and administrative expenses | \$ (2,461) | \$ (919) | \$ (4,783) | \$ (2,380) | | |
| | | | | | Interest expense | \$ - | \$ (387) | \$ - | \$ (387) | | |
| | \$ (24,331) | \$ (6,108) | \$ 233 | \$ (6,187) | | \$ (8,659) | \$ (2,585) | \$ (17,913) | \$ (5,487) | | |

Gain (loss) recognized in income on the ineffective portion of derivatives and the amount excluded from effectiveness testing are \$0 for the three and six months ended June 30, 2015 and 2016, respectively.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

7. Derivative financial instruments (Continued)

Non-designated Hedges

| Derivatives not designated as hedging instruments | Location of Gain (Loss) | Amount of Gain (Loss) | | | |
|---|---|---|------------------|---|------------------|
| | recognized in Statement of | recognized in Statement of | | | |
| | Income on Derivatives | Income on Derivatives Three months ended | | Income on Derivatives Six months ended | |
| | | June 30, 2015 | June 30, 2016 | June 30, 2015 | June 30, 2016 |
| Forward foreign exchange contracts (Note a) | Foreign exchange gains (losses), net | \$1,596 | \$(895) | \$3,840 | \$239 |
| | | \$1,596 | \$(895) | \$3,840 | \$239 |

(a) These forward foreign exchange contracts were entered into to hedge fluctuations in foreign exchange rates for recognized balance sheet items such as receivables and intercompany borrowings, and were not originally designated as hedges under FASB guidance on derivatives and hedging. Realized gains (losses) and changes in the fair value of these derivatives are recorded in foreign exchange gains (losses), net in the consolidated statements of income.

8. Prepaid expenses and other current assets

Prepaid expenses and other current assets consist of the following:

| | As of December 31, 2015 | As of June 30, 2016 |
|-------------------------------------|----------------------------|------------------------|
| Advance income and non-income taxes | \$ 52,953 | \$ 89,148 |
| Deferred transition costs | 36,620 | 39,847 |

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| | | |
|---------------------------|------------|------------|
| Derivative instruments | 18,284 | 23,396 |
| Prepaid expenses | 12,565 | 17,419 |
| Customer acquisition cost | 6,687 | 9,410 |
| Employee advances | 3,878 | 5,309 |
| Deposits | 1,820 | 1,492 |
| Advances to suppliers | 8,028 | 2,311 |
| Others | 13,190 | 8,509 |
| | \$ 154,025 | \$ 196,841 |

9. Property, plant and equipment, net

Property, plant and equipment, net consist of the following:

| | As of December 31, 2015 | As of June 30, 2016 |
|---|----------------------------|---------------------------|
| Property, plant and equipment, gross | \$ 556,518 | \$583,143 |
| Less: Accumulated depreciation and amortization | (381,122) | (397,500) |
| Property, plant and equipment, net | \$ 175,396 | \$185,643 |

Depreciation expense on property, plant and equipment for the six months ended June 30, 2015 and 2016 was \$23,314 and \$22,656, respectively, and for the three months ended June 30, 2015 and 2016 was \$11,597 and \$11,552, respectively. Computer software amortization for the six months ended June 30, 2015 and 2016 amounted to \$4,657 and \$4,808, respectively, and for the three months ended June 30, 2015 and 2016 amounted to \$2,295 and \$2,463, respectively.

The depreciation and amortization expenses set forth above include the effect of the reclassification of foreign exchange (gains) losses related to the effective portion of foreign currency derivative contracts, amounting to \$1,160 and \$467 for the six months ended June 30, 2015 and 2016, respectively, and \$599 and \$174 for the three months ended June 30, 2015 and 2016, respectively.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

10. Goodwill and intangible assets

The following table presents the changes in goodwill for the year ended December 31, 2015 and six months ended June 30, 2016:

| | As of December 31, 2015 | As of June 30, 2016 |
|--|----------------------------|------------------------|
| Opening balance | \$ 1,057,214 | \$ 1,038,346 |
| Goodwill relating to acquisitions consummated during the | | |
| period | 7,674 | 23,349 |
| Impact of measurement period adjustments | (135) | — |
| Effect of exchange rate fluctuations | (26,407) | (5,727) |
| Closing balance | \$ 1,038,346 | \$ 1,055,968 |

The total amount of goodwill deductible for tax purposes was \$36,390 and \$37,214 as of December 31, 2015 and June 30, 2016, respectively.

The Company's intangible assets acquired either individually or with a group of other assets or in a business combination are as follows:

| | As of December 31, 2015 Accumulated | | | As of June 30, 2016 Accumulated | | |
|-------------------------------------|--|------------------------------|----------|------------------------------------|------------------------------|----------|
| | Gross carrying amount | amortization & Impairment | Net | Gross carrying amount | amortization & Impairment | Net |
| Customer-related intangible assets | \$319,035 | \$ 247,463 | \$71,572 | \$317,439 | \$ 255,184 | \$62,255 |
| Marketing-related intangible assets | 42,749 | 27,021 | 15,728 | 42,450 | 28,339 | 14,111 |
| Other intangible assets | 29,729 | 18,427 | 11,301 | 32,341 | 24,285 | 8,055 |
| | \$391,513 | \$ 292,911 | \$98,601 | \$392,230 | \$ 307,808 | \$84,421 |

Amortization expenses for intangible assets disclosed in the consolidated statements of income under amortization of acquired intangible assets for the six months ended June 30, 2015 and 2016 were \$14,656 and \$12,638, respectively,

and for the three months ended June 30, 2015 and 2016 were \$7,315 and \$6,493, respectively.

During the three months ended March 31, 2016, the Company tested an intangible software asset for recoverability as a result of a downward revision to the forecasted cash flows to be generated by the intangible asset.

Based on the results of such testing, the Company determined that the carrying value of the intangible asset exceeded the estimated undiscounted cash flows by \$4,943 and recorded a charge to reduce the carrying value by this amount. The Company used a combination of the income and cost approaches to determine the fair value of the intangible asset for the purpose of calculating the resulting charge. This charge has been recorded in other operating (income) expenses, net in the consolidated statement of income.

During the three months ended June 30, 2016, the Company tested a customer-related intangible asset for recoverability as a result of the termination of a client contract. Based on the results of such testing, the Company recorded a charge in the amount of the asset's total carrying value of \$871. This charge has been recorded in other operating (income) expenses, net in the consolidated statement of income.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

11. Short-term borrowings

The Company has the following borrowing facilities:

- (a) Fund-based and non-fund-based credit facilities with banks, which are available for operational requirements in the form of overdrafts, letters of credit, guarantees and short-term loans. As of December 31, 2015 and June 30, 2016, the limits available were \$15,781 and \$15,145, respectively, of which \$10,301 and \$9,545 was utilized, constituting non-funded drawdown.
- (b) A fund-based and non-fund based revolving credit facility of \$350,000, which the company obtained in June 2015 as described in note 12. This facility replaces the Company's \$250,000 facility initially entered into in August 2012 and subsequently amended in June 2013. As of December 31, 2015 and June 30, 2016, a total of \$22,947 and \$60,978, respectively, was utilized, of which \$21,500 and \$60,000, respectively, constituted funded drawdown and \$1,447 and \$978, respectively, constituted non-funded drawdown. The revolving facility expires in June 2020. The funded drawdown amount bore interest at a rate equal to LIBOR plus a margin of 1.50% per annum as of December 31, 2015. As of June 30, 2016, the revolving facility bore interest at a rate equal to LIBOR plus a margin of 1.50% per annum. The unutilized amount on the revolving facility bore a commitment fee of 0.25% and 0.25% as of December 31, 2015 and June 30, 2016, respectively. The credit agreement contains certain customary covenants, including a maximum leverage covenant and a minimum interest coverage ratio. For the six months ended June 30, 2016, the Company was in compliance with the financial covenants.
- (c) On January 27, 2015 and March 23, 2015, the Company obtained short-term loans in the amount of \$672,500 and \$737,500, respectively, from Morgan Stanley Senior Funding, Inc. in connection with certain internal reorganization transactions. These loans bore interest at a rate of 2.00% per annum and were fully repaid on January 30, 2015 and March 26, 2015, respectively. The Company recorded \$1,045 in debt issuance expenses and \$235 in interest with respect to the amounts borrowed under the short-term loans.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

12. Long-term debt

In June 2015, the Company refinanced its 2012 credit facility through a new credit facility, comprised of an \$800,000 term loan and a \$350,000 revolving credit facility. Borrowings under the new facility bear interest at a rate equal to, at the election of the Company, either LIBOR plus an applicable margin equal to 1.50% per annum or a base rate plus an applicable margin equal to 0.50% per annum, in each case subject to adjustment based on the Company's debt ratings provided by Standard & Poor's Rating Services and Moody's Investors Service, Inc. Based on the Company's election and current credit rating, the applicable interest rate is equal to LIBOR plus 1.50% per annum. As a result of the June 2015 refinancing, the gross outstanding term loan under the previous facility, which amounted to \$663,188 as of June 30, 2015, was extinguished, and the Company expensed \$10,050, representing accelerated amortization of the existing unamortized debt issuance costs related to the prior facility. Additionally, the refinancing of the revolving facility resulted in the accelerated amortization of \$65 relating to the existing unamortized debt issuance cost. The remaining unamortized costs for the revolving facility, together with the fees paid to the Company's lenders and third parties in connection with the new term loan and revolving facility, will be amortized over the term of the refinanced facility, which ends on June 30, 2020.

As of December 31, 2015 and June 30, 2016, the amount outstanding under the term loan, net of debt amortization expense of \$3,534 and \$3,097, was \$776,466 and \$756,903, respectively. As of December 31, 2015 and June 30, 2016, the term loan bore interest at a rate equal to LIBOR plus a margin of 1.50% per annum based on the Company's election and current credit rating. Indebtedness under the refinanced facility is unsecured. The amount outstanding on the term loan as of June 30, 2016 will be repaid through quarterly payments of \$10,000, and the balance will be repaid upon the maturity of the term loan on June 30, 2020.

The maturity profile of the term loan, net of debt amortization expense, is as follows:

| Year ended | Amount |
|------------|-----------|
| 2016 | \$19,570 |
| 2017 | 39,181 |
| 2018 | 39,226 |
| 2019 | 39,272 |
| 2020 | 619,654 |
| Total | \$756,903 |

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

13. Accrued expenses and other current liabilities

Accrued expenses and other current liabilities consist of the following:

| | As of December 31, 2015 | As of June 30, 2016 |
|-----------------------------|----------------------------|------------------------|
| Accrued expenses | \$ 161,672 | \$ 143,226 |
| Accrued employee cost | 158,054 | 110,042 |
| Deferred transition revenue | 44,974 | 47,152 |
| Statutory liabilities | 32,149 | 31,895 |
| Retirement benefits | 17,930 | 19,416 |
| Derivative instruments | 34,610 | 29,597 |
| Advance from customers | 19,815 | 22,275 |
| Earn-out consideration | 16,896 | 3,066 |
| Other liabilities | 12,210 | 9,332 |
| Capital lease obligations | 1,328 | 1,303 |
| | \$ 499,638 | \$ 417,304 |

14. Other liabilities

Other liabilities consist of the following:

| | As of December 31, 2015 | As of June 30, 2016 |
|-------------------------------|----------------------------------|---------------------------|
| Accrued employee cost | \$ 6,901 | \$ 7,070 |
| Deferred transition revenue | 66,737 | 77,047 |
| Retirement benefits | 29,689 | 31,961 |
| Derivative instruments | 25,010 | 36,600 |
| Amount received from GE under | 3,549 | 3,480 |

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| | | |
|---|------------|------------|
| indemnification arrangement, pending adjustment | | |
| Advance from customers | 4,485 | 2,428 |
| Earn-out consideration | 5,924 | 15,372 |
| Others | 10,729 | 10,168 |
| Capital lease obligations | 2,204 | 2,216 |
| | \$ 155,228 | \$ 186,342 |

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

15. Employee benefit plans

The Company has employee benefit plans in the form of certain statutory and other schemes covering its employees.

Defined benefit plans

In accordance with Indian law, the Company maintains a defined benefit retirement plan (the “Gratuity Plan”) covering substantially all of its Indian employees. In accordance with Mexican law, the Company provides termination benefits to all of its Mexican employees. In addition, certain of the Company’s subsidiaries in the Philippines and Japan sponsor defined benefit retirement programs.

Net defined benefit plan costs for the three months and six months ended June 30, 2015 and 2016 include the following components:

| | Three months ended June 30, | | Six months ended June 30, | |
|--------------------------------|--------------------------------|---------|------------------------------|---------|
| | 2015 | 2016 | 2015 | 2016 |
| Service costs | \$1,389 | \$1,430 | \$2,773 | \$2,833 |
| Interest costs | 675 | 613 | 1,353 | 1,311 |
| Amortization of actuarial loss | 98 | (75) | 183 | (19) |
| Expected return on plan assets | (558) | (494) | (1,107) | (980) |
| Net defined benefit plan costs | \$1,604 | \$1,474 | \$3,202 | \$3,145 |

Defined contribution plans

During the three and six months ended June 30, 2015 and 2016, the Company contributed the following amounts to defined contribution plans in various jurisdictions:

| | Three months ended June 30, | | Six months ended June 30, | |
|---------------|--------------------------------|---------|------------------------------|---------|
| | 2015 | 2016 | 2015 | 2016 |
| India | \$4,109 | \$4,731 | \$8,018 | \$9,034 |
| U.S. | 2,008 | 2,203 | 4,636 | 5,735 |
| U.K. | 1,615 | 1,929 | 2,655 | 3,581 |
| China | 3,537 | 3,644 | 7,053 | 7,397 |
| Other Regions | 1,212 | 1,084 | 2,318 | 2,349 |

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| | | | | |
|-------|----------|----------|----------|----------|
| Total | \$12,481 | \$13,591 | \$24,680 | \$28,096 |
|-------|----------|----------|----------|----------|

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

16. Stock-based compensation

The Company has issued options under the Genpact Global Holdings 2005 Plan (the “2005 Plan”), the Genpact Global Holdings 2006 Plan (the “2006 Plan”), the Genpact Global Holdings 2007 Plan (the “2007 Plan”) and the Genpact Limited 2007 Omnibus Incentive Compensation Plan (the “2007 Omnibus Plan”) to eligible persons, who are employees, directors and certain other persons associated with the Company.

With respect to options granted under the 2005, 2006 and 2007 Plans before the date of adoption of the 2007 Omnibus Plan, if an award granted under any such plan is forfeited or otherwise expires, terminates, or is cancelled without the delivery of shares, then the shares covered by the forfeited, expired, terminated, or cancelled award will be added to the number of shares otherwise available for grant under the respective plans.

Beginning on July 13, 2007, the date of adoption of the 2007 Omnibus Plan, share based awards forfeited, expired, terminated, or cancelled under any of the plans are added to the number of shares otherwise available for grant under the 2007 Omnibus Plan. The 2007 Omnibus Plan was amended and restated on April 11, 2012 to increase the number of common shares authorized for issuance by 5,593,200 shares to 15,000,000 shares.

During the year ended December 31, 2012, the number of common shares authorized for issuance under the 2007 Omnibus Plan and the 2005 Plan was increased by 8,858,823 and 495,915 shares, respectively, as the result of an adjustment to outstanding unvested share awards.

Stock-based compensation costs relating to the foregoing plans during the six months ended June 30, 2015 and 2016 were \$11,155 and \$13,328, respectively, and for the three months ended June 30, 2015 and 2016 were \$6,576 and \$8,078, respectively. These costs have been allocated to cost of revenue and selling, general, and administrative expenses.

Stock options

Options granted are subject to a vesting requirement. Options granted under the plan are exercisable into common shares of the Company, have a contractual period of ten years and vest over four to five years unless specified otherwise in the applicable award agreement. The Company recognizes compensation cost over the vesting period of the option. Compensation cost is determined as of the date of grant by estimating the fair value of an option using the Black-Scholes option-pricing model.

The following table shows the significant assumptions used in connection with the determination of the fair value of options granted in the six months ended June 30, 2015 and June 30, 2016.

Six months ended Six months ended

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| | June 30, 2015 | June 30, 2016 | |
|----------------------------|---------------|---------------|---|
| Dividend yield | — | — | |
| Expected life (in months) | 84 | 84 | |
| Risk-free rate of interest | 1.99 | % 1.56 | % |
| Volatility | 34.97 | % 27.22 | % |

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

16. Stock-based compensation (Continued)

A summary of stock option activity during the six months ended June 30, 2016 is set out below:

| | Six months ended June 30, 2016 | | | |
|--|--------------------------------|---------------------------------|---|---------------------------|
| | Shares arising out of | Weighted average exercise price | Weighted average contractual life (years) | Aggregate intrinsic value |
| Outstanding as of January 1, 2016 | 5,986,845 | \$ 16.99 | 5.8 | \$ — |
| Granted | 660,000 | 27.65 | — | — |
| Forfeited | (85,000) | 18.47 | — | — |
| Expired | — | — | — | — |
| Exercised | (631,422) | 15.93 | — | 6,890 |
| Outstanding as of June 30, 2016 | 5,930,423 | \$ 18.27 | 5.9 | \$ 52,195 |
| Vested as of June 30, 2016 and expected to vest thereafter | 5,658,217 | 17.88 | | 51,115 |
| (Note a) | | \$ | 5.9 | \$ |
| Vested and exercisable as of June 30, 2016 | 3,108,924 | \$ 15.35 | 4.1 | \$ 35,722 |
| Weighted average grant date fair value of grants during the period | | \$8.88 | | |

(a) Options expected to vest reflect an estimated forfeiture rate.

As of June 30, 2016, the total remaining unrecognized stock-based compensation cost for options expected to vest amounted to \$15,343, which will be recognized over the weighted average remaining requisite vesting period of 2.7 years.

Restricted share units

The Company has granted restricted share units, or RSUs, under the 2007 Omnibus Plan. Each RSU represents the right to receive one Company common share at a future date. The fair value of each RSU is the market price of a Company common share on the date of the grant. The RSUs granted to date have graded vesting schedules of three months to four years. The compensation expense is recognized on a straight-line basis over the vesting term. A

summary of RSUs granted during the six months ended June 30, 2016 is set out below:

| | Six months ended June 30, 2016 | |
|-----------------------------------|--------------------------------|-----------------------------|
| | Number of Restricted Shares | Weighted Average Grant Date |
| | Units | Fair Value |
| Outstanding as of January 1, 2016 | 157,390 | \$ 17.67 |
| Granted | 54,443 | 25.91 |
| Vested (Note a) | (14,550) | 15.62 |
| Forfeited | (1,135) | 14.18 |
| Outstanding as of June 30, 2016 | 196,148 | \$ 20.13 |
| Expected to vest (Note b) | 189,210 | |

(a) RSUs that vested during the period covered were net settled upon vesting by issuing 10,991 shares (net of minimum statutory tax withholding).

(b) The number of RSUs expected to vest reflects an estimated forfeiture rate.

92,692 RSUs vested in the year ended December 31, 2014, in respect of which 91,963 shares were issued in January 2016 after withholding shares to the extent of the minimum statutory withholding taxes.

53,546 RSUs vested in the year ended December 31, 2015, shares in respect of which will be issuable on December 31, 2016 after withholding shares to the extent of minimum statutory withholding taxes.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

16. Stock-based compensation (Continued)

As of June 30, 2016, the total remaining unrecognized stock-based compensation cost related to RSUs amounted to \$2,133, which will be recognized over the weighted average remaining requisite vesting period of 1.4 years.

Performance units

The Company also grants stock awards in the form of performance units, or PUs, under the 2007 Omnibus Plan.

Each PU represents the right to receive one Company common share at a future date based on the Company's performance against specified targets. PUs granted to date have vesting schedules of six months to three years. The fair value of each PU is the market price of one common share of the Company on the date of grant and assumes that performance targets will be achieved. PUs granted under the plan are subject to cliff vesting. The compensation expense for such awards is recognized on a straight-line basis over the vesting terms. Over the performance period, the number of shares to be issued is adjusted upward or downward depending on the probability of achievement of the performance targets. The ultimate number of shares issued and the related compensation cost recognized is based on a comparison of the final performance metrics to the specified targets.

A summary of PU activity during the six months ended June 30, 2016 is set out below:

| | Six months ended June 30, 2016 | | |
|---|--------------------------------|---------------|---------------------|
| | Number of | Average Grant | Maximum Shares |
| | Performance Dates | Fair Value | Eligible to Receive |
| Outstanding as of January 1, 2016 | 2,499,322 | \$ 19.95 | 2,499,322 |
| Granted | 1,518,374 | 27.93 | 3,343,335 |
| Vested | — | — | — |
| Forfeited | (136,200) | 20.65 | (159,400) |
| Adjustment upon final determination of level of performance goal achievement (Note a) | 7,274 | 22.72 | |
| Adjustment upon final determination of level of performance goal achievement (Note a) | | | 7,274 |
| Outstanding as of June 30, 2016 | 3,888,770 | \$ 23.04 | 5,690,531 |
| Expected to vest (Note b) | 3,158,060 | | |

(a)

Represents an adjustment made in March 2016 to the number of shares subject to the PUs granted in 2015 upon certification of the level of achievement of the performance targets underlying such awards.

(b) The number of PUs expected to vest is based on the probable achievement of the performance targets after considering an estimated forfeiture rate.

As of June 30, 2016, the total remaining unrecognized stock-based compensation costs related to PUs amounted to \$41,475, which will be recognized over the weighted average remaining requisite vesting period of 2.1 years.

Employee Stock Purchase Plan (ESPP)

On May 1, 2008, the Company adopted the Genpact Limited U.S. Employee Stock Purchase Plan and the Genpact Limited International Employee Stock Purchase Plan (together, the “ESPP”).

The ESPP allows eligible employees to purchase the Company’s common shares through payroll deductions at 90% of the closing price of the Company’s common shares on the last business day of each purchase interval. The dollar amount of common shares purchased under the ESPP must not exceed 15% of the participating employee’s base salary, subject to a cap of \$25 per employee per calendar year. With effect from September 1, 2009, the offering periods commence on the first business day in March, June, September and December of each year and end on the last business day of the subsequent May, August, November and February. 4,200,000 common shares have been reserved for issuance in the aggregate over the term of the ESPP.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

16. Stock-based compensation (Continued)

During the six months ended June 30, 2015 and 2016, 65,055 and 60,636 common shares, respectively, were issued under ESPP.

The ESPP is considered compensatory under the FASB guidance on Compensation-Stock Compensation.

The compensation expense for the ESPP is recognized in accordance with the FASB guidance on Compensation-Stock Compensation. The compensation expense for the ESPP during the six months ended June 30, 2015 and 2016 was \$159 and \$188, respectively, and for the three months ended June 30, 2015 and 2016 was \$78 and \$102, respectively, and has been allocated to cost of revenue and selling, general, and administrative expenses.

17. Capital stock

Share repurchases

In February 2015, the Company's Board of Directors authorized a program to repurchase up to \$250,000 in value of the Company's common shares, and on February 4, 2016, the Company's Board approved up to an additional \$250 million in share repurchases, bringing the total authorization under the Company's existing program to \$500 million. The Company's share repurchase program does not obligate it to acquire any specific number of shares. Under the program, shares may be purchased in privately negotiated and/or open market transactions, including under plans complying with Rule 10b5-1 under the Securities Exchange Act of 1934, as amended. During the six months ended June 30, 2015 and June 30, 2016, the Company purchased 3,628,449 and 3,314,035 of its common shares, respectively, at a weighted average price of \$22.43 and \$26.07 per share, respectively, for an aggregate cash amount of \$81,399 and \$86,404, respectively. The purchased shares have been retired.

The Company records repurchases of its common shares on the settlement date of each transaction. Shares purchased and retired are deducted to the extent of their par value from common stock and from retained earnings for the excess over par value. Direct costs incurred to acquire the shares are included in the total cost of the shares purchased. For the six months ended June 30, 2015 and June 30, 2016, \$73 and \$66, respectively, was deducted from retained earnings as direct costs related to share repurchases.

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

18. Earnings per share

The Company calculates earnings per share in accordance with FASB guidance on earnings per share. Basic and diluted earnings per common share give effect to the change in the number of Company common shares outstanding. The calculation of basic earnings per common share is determined by dividing net income available to common shareholders by the weighted average number of common shares outstanding during the respective periods. Potentially dilutive shares, consisting of outstanding options on common shares, restricted share units, performance units and common shares to be issued under the employee stock purchase plan, have been included in the computation of diluted net earnings per share and the weighted average shares outstanding, except where the result would be anti-dilutive.

The number of stock awards outstanding but not included in the computation of diluted earnings per common share because their effect was anti-dilutive is 3,760,500 and 573,540 for the six months ended June 30, 2015 and 2016, respectively, and 3,593,000 and 830,000 for the three months ended June 30, 2015 and 2016, respectively.

| | Three months ended June 30, | | Six months ended June 30, | |
|--|-----------------------------|-------------|---------------------------|-------------|
| | 2015 | 2016 | 2015 | 2016 |
| Net income available to Genpact Limited common | | | | |
| shareholders | \$ 62,701 | \$ 65,231 | \$ 107,354 | \$ 123,796 |
| Weighted average number of common shares | | | | |
| used in computing basic earnings per common share | 218,525,149 | 210,178,050 | 219,208,922 | 210,479,108 |
| Dilutive effect of stock-based awards | 2,437,157 | 3,625,084 | 2,445,781 | 3,368,942 |
| Weighted average number of common shares | | | | |
| used in computing dilutive earnings per common share | 220,962,306 | 213,803,134 | 221,654,703 | 213,848,050 |
| Earnings per common share attributable to Genpact | | | | |
| Limited common shareholders | | | | |
| Basic | \$ 0.29 | \$ 0.31 | \$ 0.49 | \$ 0.59 |
| Diluted | \$ 0.28 | \$ 0.31 | \$ 0.48 | \$ 0.58 |

19. Cost of revenue

Cost of revenue consists of the following:

| | Three months ended June 30, | | Six months ended June 30, | |
|-------------------------------|-----------------------------|------------|---------------------------|------------|
| | 2015 | 2016 | 2015 | 2016 |
| Personnel expenses | \$ 250,369 | \$ 264,969 | \$ 493,317 | \$ 518,997 |
| Operational expenses | 104,297 | 106,953 | 207,094 | 214,495 |
| Depreciation and amortization | 11,638 | 11,833 | 23,369 | 23,111 |
| | \$ 366,304 | \$ 383,755 | \$ 723,780 | \$ 756,603 |

20. Selling, general and administrative expenses

Selling, general and administrative expenses consist of the following:

| | Three months ended June 30, | | Six months ended June 30, | |
|-------------------------------|-----------------------------|------------|---------------------------|------------|
| | 2015 | 2016 | 2015 | 2016 |
| Personnel expenses | \$ 107,380 | \$ 117,857 | \$ 213,218 | \$ 226,257 |
| Operational expenses | 39,596 | 45,158 | 80,158 | 94,736 |
| Depreciation and amortization | 2,254 | 2,182 | 4,602 | 4,353 |
| | \$ 149,230 | \$ 165,197 | \$ 297,978 | \$ 325,346 |

GENPACT LIMITED AND ITS SUBSIDIARIES

Notes to the Consolidated Financial Statements

(Unaudited)

(In thousands, except per share data and share count)

21. Other operating (income) expense, net

| | Three months ended June 30, | | Six months ended June 30, | |
|--|-----------------------------|-------------|---------------------------|-------------|
| | 2015 | 2016 | 2015 | 2016 |
| Other operating (income) expense | \$ (570) | \$ (243) | \$ (1,032) | \$ (741) |
| Impairment of intangible assets | — | 871 | — | 5,814 |
| Change in fair value of earn out consideration, deferred consideration (relating to business acquisitions) | (2,100) | (5,490) | (2,100) | (14,996) |
| Other operating (income) expense, net | \$ (2,670) | \$ (4,862) | \$ (3,132) | \$ (9,923) |

22. Interest income (expense), net

| | Three months ended June 30, | | Six months ended June 30, | |
|--------------------------------|-----------------------------|-------------|---------------------------|-------------|
| | 2015 | 2016 | 2015 | 2016 |
| Interest income | \$ 2,001 | \$ 2,160 | \$ 3,197 | \$ 4,524 |
| Interest expense | (9,238) | (5,593) | (19,459) | (10,795) |
| Loss on extinguishment of debt | (10,115) | - | (10,115) | - |
| Interest income (expense), net | \$ (17,352) | \$ (3,433) | \$ (26,377) | \$ (6,271) |

23. Income taxes

The Company determines its tax provision for interim periods using an estimate of its annual effective tax rate adjusted for discrete items, if any, that are taken into account in the relevant period. Each quarter, the Company updates its estimate of the annual effective tax rate, and if its estimated tax rate changes, the Company makes a cumulative adjustment.

As of December 31, 2015, the Company had unrecognized tax benefits amounting to \$26,357, including an amount of \$24,935, which, if recognized, would impact the effective tax rate.

The following table summarizes activities related to the Company's unrecognized tax benefits for uncertain tax positions from January 1, 2016 to June 30, 2016:

| | 2016 |
|--|----------|
| Opening balance at January 1 | \$26,357 |
| Increase related to prior year tax positions, including recorded | |
| in acquisition accounting | 13 |
| Decrease related to prior year tax positions | (790) |
| Decrease related to prior year tax position due to lapse of | |
| applicable statute of limitation | (166) |
| Increase related to current year tax positions, including recorded in acquisition accounting | 61 |
| Decrease related to settlements with tax authorities | (2,000) |
| Effect of exchange rate changes | (66) |
| Closing balance at June 30 | \$23,409 |

The Company's unrecognized tax benefits as of June 30, 2016 include an amount of \$21,997, which, if recognized, would impact the effective tax rate. As of December 31, 2015 and June 30, 2016, the Company had accrued approximately \$4,223 and \$3,735, respectively, for interest relating to unrecognized tax benefits. During the year ended December 31, 2015 and the six months ended June 30, 2016, the company recognized approximately \$1,152 and (\$384), respectively, excluding exchange rate differences, for interest on unrecognized tax benefits. As of December 31, 2015 and June 30, 2016, the Company had accrued approximately \$958 and \$887, respectively, for penalties.

GENPACT LIMITED AND ITS SUBSIDIARIES

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24. Related party transactions

The Company has entered into related party transactions with its non-consolidating affiliates. The Company has also entered into related party transactions with a significant shareholder and its affiliates.

The Company's related party transactions can be categorized as follows:

Revenue from services

For the six months ended June 30, 2015 and June 30, 2016, the Company recognized net revenues of \$176 and \$168, respectively, and for the three months ended June 30, 2015 and 2016, the Company recognized net revenues of \$77 and \$89, respectively, from a client that is a significant shareholder of the Company.

For the six months ended June 30, 2015 and June 30, 2016, the Company recognized net revenues of \$4,164 and \$3,484 respectively, and for the three months ended June 30, 2015 and 2016, the Company recognized net revenues of \$2,125 and \$1,832 from a client that is a non-consolidating affiliate of the Company. \$1,165 of this amount is receivable as of June 30, 2016.

Cost of revenue from services

The Company purchases certain services from its non-consolidating affiliates, mainly relating to training and recruitment, which are included in cost of revenue. For the six months ended June 30, 2015 and 2016, cost of revenue includes an amount of \$1,029 and \$953, respectively, and for the three months ended June 30, 2015 and 2016, cost of revenue includes an amount of \$658 and \$455, respectively, attributable to the cost of services provided by the Company's non-consolidating affiliates.

Selling, general and administrative expenses

The Company purchases certain services from its non-consolidating affiliates, mainly relating to training and recruitment, the costs of which are included in selling, general and administrative expenses. For the six months ended June 30, 2015 and 2016, selling, general and administrative expenses includes an amount of \$239 and \$127, respectively, and for the three months ended June 30, 2015 and 2016, selling, general and administrative expenses includes an amount of \$145 and \$60, respectively, attributable to the cost of services provided by the Company's non-consolidating affiliates.

During the six and three months ended June 30, 2016, the Company entered into transactions with a significant shareholder of the Company to provide services to the Company at a cost of \$15 and \$0, respectively.

Investment in equity affiliates

During the six months ended June 30, 2016, the Company invested \$3,783 in its non-consolidating affiliates and made payments of \$5,283. As of December 31, 2015 and June 30, 2016, \$3,736 and \$2,236, respectively, in investments in equity affiliates was accrued but not paid and has been included in accrued expenses and other current liabilities in the Company's consolidated balance sheet.

As of December 31, 2015 and June 30, 2016, the Company's investments in its non-consolidating affiliates amounted to \$6,677 and \$6,230 respectively.

Others

During the six months ended June 30, 2015 and 2016, the Company also entered into transactions with one of its non-consolidating affiliates for certain cost reimbursements amounting to \$2,035 and \$674, respectively, and for the three months ended June 30, 2015 and 2016 amounting to \$297 and \$345, respectively, of which \$674 is receivable and has been included in prepaid expenses and other current assets in the Company's consolidated balance sheet as of June 30, 2016.

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(In thousands, except per share data and share count)

25. Commitments and contingencies

Capital commitments

As of December 31, 2015 and June 30, 2016, the Company has committed to spend \$8,237 and \$6,112, respectively, under agreements to purchase property, plant and equipment. This amount is net of capital advances paid in respect of these purchases.

Bank guarantees

The Company has outstanding bank guarantees amounting to \$11,748 and \$10,523 as of December 31, 2015 and June 30, 2016, respectively. Bank guarantees are generally provided to government agencies, excise and customs authorities for the purposes of maintaining a bonded warehouse. These guarantees may be revoked by the government agencies if they suffer any losses or damage through the breach of any of the covenants contained in the agreements governing such guarantees.

Other commitments

The Company's business process delivery centers in India are 100% export oriented units or Software Technology Parks of India ("STPI") units under the STPI guidelines issued by the Government of India. These units are exempt from customs, central excise duties, and levies on imported and indigenous capital goods, stores, and spares. The Company has undertaken to pay custom duties, service taxes, levies, and liquidated damages payable, if any, in respect of imported and indigenous capital goods, stores, and spares consumed duty free, in the event that certain terms and conditions are not fulfilled.

26. Subsequent Events:

Share Repurchase

Pursuant to its share repurchase program, the Company repurchased 2,252,432 of its common shares between July 1, 2016 and August 8, 2016, at a weighted average price of \$26.57 per share for an aggregate cash amount of \$59,837.

Acquisition of PNMSOFT Ltd.

On August 4, 2016, the Company completed its previously announced acquisition of PNMSOFT Ltd., an Israeli company ("PNMSOFT"), a workflow, case management and work optimization solutions provider, pursuant to the share purchase agreement among the Company, PNMSOFT and the shareholders of PNMSOFT dated June 23, 2016. The

preliminary estimated purchase consideration for the acquisition of PNMSOFT is \$31,000, subject to adjustment for working capital and closing debt. The purchase agreement also provides for contingent earn-out consideration of up to \$9,000, payable to the shareholders of PNMSOFT subject to the achievement of certain performance targets following closing.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following discussion should be read in conjunction with our consolidated financial statements and the related notes that appear elsewhere in this Quarterly Report on Form 10-Q and in our Annual Report on Form 10-K for the year ended December 31, 2015 and with the information under the heading "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our Annual Report on Form 10-K for the year ended December 31, 2015. In addition to historical information, this discussion includes forward-looking statements and information that involves risks, uncertainties and assumptions, including but not limited to those listed below and under "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2015.

Special Note Regarding Forward-Looking Statements

We have made statements in this Quarterly Report on Form 10-Q (the "Quarterly Report") in, among other sections, Part I, Item 2—"Management's Discussion and Analysis of Financial Condition and Results of Operations" that are forward-looking statements. In some cases, you can identify these statements by forward-looking terms such as "expect," "anticipate," "intend," "plan," "believe," "seek," "estimate," "could," "may," "shall," "will," "would" and variations and similar expressions, or the negative of such words or similar expressions. These forward-looking statements, which are subject to risks, uncertainties and assumptions about us, may include projections of our future financial performance, which in some cases may be based on our growth strategies and anticipated trends in our business. These statements are only predictions based on our current expectations and projections about future events. There are important factors that could cause our actual results, level of activity, performance or achievements to differ materially from those expressed or implied by the forward-looking statements. In particular, you should consider the numerous risks outlined in Part I, Item 1A—"Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2015.

These forward-looking statements include, but are not limited to, statements relating to:

- our ability to retain existing clients and contracts;
- our ability to win new clients and engagements;
- the expected value of the statements of work under our master service agreements;
- our beliefs about future trends in our market;
- political, economic or business conditions in countries where we have operations or where our clients operate;
- expected spending on business process outsourcing and information technology services by clients;
- foreign currency exchange rates;
- our ability to convert bookings to revenue;
- our rate of employee attrition;
- our effective tax rate; and
- competition in our industry.

Factors that may cause actual results to differ from expected results include, among others:

- our ability to grow our business and effectively manage growth and international operations while maintaining effective internal controls;
- our dependence on revenues derived from clients in the United States and Europe and clients that operate in certain industries, such as the financial services industry;
- our dependence on favorable tax legislation and tax policies that may be amended in a manner adverse to us or be unavailable to us in the future;
- our ability to successfully consummate or integrate strategic acquisitions;
- our ability to maintain pricing and asset utilization rates;
- our ability to hire and retain enough qualified employees to support our operations;
- increases in wages in locations in which we have operations;

· our relative dependence on the General Electric Company, or GE, and our ability to maintain our relationships with divested GE businesses;

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- financing terms, including, but not limited to, changes in the London Interbank Offered rate, or LIBOR;
- restrictions on visas for our employees traveling to North America and Europe;
- fluctuations in exchange rates between the U.S. dollar, the euro, U.K. pound sterling, Chinese renminbi, Hungarian forint, Japanese yen, Indian rupee, Australian dollar, Philippines peso, Guatemalan quetzal, Mexican peso, Polish zloty, Romanian leu, South African rand, Hong Kong dollar, Singapore dollar, Arab Emirates dirham, Brazilian real, Swiss franc, Swedish krona, Danish krone, Kenyan shilling, Czech koruna and Canadian dollar;
- our ability to retain senior management;
- the selling cycle for our client relationships;
- our ability to attract and retain clients and our ability to develop and maintain client relationships on attractive terms;
- legislation in the United States or elsewhere that adversely affects the performance of business process outsourcing and information technology services offshore;
- increasing competition in our industry;
- telecommunications or technology disruptions or breaches, or natural or other disasters;
- our ability to protect our intellectual property and the intellectual property of others;
- our ability to maintain the security and confidentiality of personal and other sensitive data of our clients, employees or others;
- deterioration in the global economic environment and its impact on our clients, including the bankruptcy of our clients;
- regulatory, legislative and judicial developments, including the withdrawal of governmental fiscal incentives;
- the international nature of our business;
- technological innovation;
- our ability to derive revenues from new service offerings; and
- unionization of any of our employees.

Although we believe the expectations reflected in any forward-looking statements are reasonable at the time they are made, we cannot guarantee future results, level of activity, performance or achievements. Achievement of future results is subject to risks, uncertainties, and potentially inaccurate assumptions. Should known or unknown risks or uncertainties materialize, or should underlying assumptions prove inaccurate, actual results could differ materially from past results and those anticipated, estimated or projected. You should bear this in mind as you consider forward-looking statements. We undertake no obligation to update any of these forward-looking statements after the date of this filing to conform our prior statements to actual results or revised expectations. You are advised, however, to consult any further disclosures we make on related subjects in our Form 10-K, Form 10-Q and Form 8-K reports to the SEC.

Overview

Genpact stands for “generating business impact.” We are a global leader in digitally-powered business process management and services. We architect the Lean DigitalSM enterprise through our patented Smart Enterprise Processes (SEPSM) framework that reimagines our clients’ operating models end-to-end, including the middle and back offices. This creates Intelligent OperationsSM that we help design, transform, and run. For two decades, first as a General Electric division and later as an independent company, we have been passionately serving our clients. Today, we generate impact for a few hundred strategic clients, including approximately one fifth of the Fortune Global 500, and have grown to over 75,000 people in 25 countries, with corporate offices in New York City.

In the quarter ended June 30, 2016, we had net revenues of \$630.5 million, of which \$521.4 million, or 82.7%, was from clients other than GE, which we refer to as Global Clients, with the remaining \$109.1 million, or 17.3%, coming from GE.

For the 12-month period ended June 30, 2016, the number of our client relationships generating annual revenue over \$5 million increased to 104 from 102 as of June 30, 2015. This includes client relationships generating more than \$15

million in annual revenue increasing to 34 from 31 and client relationships generating more than \$25 million in annual revenue remaining constant at 17.

Our registered office is located at Canon's Court, 22 Victoria Street, Hamilton HM 12, Bermuda.

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Acquisitions

On April 13, 2016, we acquired 100% of the outstanding equity interest of Endeavour Software Technologies Private Limited (“Endeavour”), a private limited company incorporated under the laws of India, for cash consideration of \$10.0 million, net of cash acquired of \$2.3 million, subject to adjustment for closing date working capital and net debt. The purchase agreement also provides for contingent earn-out consideration of up to \$3.5 million. This acquisition enhances our digital capabilities by adding critical end-to-end mobility services. Goodwill arising from the acquisition amounted to \$8.9 million, which has been allocated to the Company’s India reporting unit and is not deductible for tax purposes.

On January 8, 2016, we acquired 51% of the outstanding equity interest in Strategic Sourcing Excellence LLC (“SSE”), a Delaware limited liability company, for initial cash consideration of \$2.6 million, subject to adjustment for closing date working capital, transaction expenses and indebtedness. This acquisition strengthens our procurement consulting, transformation and strategic sourcing capabilities. The equity purchase agreement provides for contingent earn-out consideration of up to \$20.0 million, payable based on future performance relative to the thresholds specified in the earn-out calculation. Up to \$9.8 million of the total potential earn-out consideration, representing the selling equityholders’ 49% interest in SSE, is payable only if either the put or call option, each as described below, is exercised. Goodwill arising from the acquisition amounted to \$14.5 million, which has been allocated to our India reporting unit and is deductible for tax purposes. The equity purchase agreement grants the Company a call option to purchase the remaining 49% equity interest in SSE, which option the Company has the right to exercise between January 1, 2018 and January 31, 2018. If the Company does not exercise its call option during such period, the selling equityholders have the right to exercise a put option between March 1, 2018 and April 30, 2018 to require the Company to purchase their 49% interest in SSE at a price ranging from \$2.5 million to \$3.0 million.

Asset held for sale

We are in the process of selling our cloud-hosted technology platform for the Indian rural banking sector (the “Business”), which we acquired in 2012. As of June 30, 2016, net assets relating to the Business amounted to \$2.0 million. During the three and six months ended June 30, 2016, net revenues attributable to the Business were \$4.2 million and \$9.2 million, and net income was \$0.8 million and \$0.2 million, respectively. The operations and net assets of the Business are not significant to our operations. We expect to complete the divestiture of the Business within the next 12 months.

Critical Accounting Policies and Estimates

For a description of our critical accounting policies, see Note 2—“Summary of significant accounting policies” under Part I, Item 1 —“Financial Statements” above, Part II, Item 7—“Management’s Discussion and Analysis of Financial Condition and Results of Operations — Critical Accounting Policies and Estimates,” and Note 2—“Summary of significant accounting policies” under Part IV, Item 15—“Exhibits and Financial Statement Schedules” in our Annual Report on Form 10-K for the year ended December 31, 2015.

Results of Operations

The following table sets forth certain data from our consolidated statements of income for the three and six months ended June 30, 2015 and 2016.

| | Three months ended June 30, | | Six months ended June 30, | | Percentage Change Increase/(Decrease) | | | |
|---|-----------------------------|----------|---------------------------|----------|---|---|--|---|
| | 2015 | 2016 | 2015 | 2016 | Three months ended June 30, 2016 vs. 2015 | Six months ended June 30, 2016 vs. 2015 | | |
| | (dollars in millions) | | (dollars in millions) | | | | | |
| Net revenues—GE | \$ 114.5 | \$ 109.1 | \$ 228.2 | \$ 216.5 | (4.8) | % (5.1) | | % |
| Net revenues—Global Clients | 495.0 | 521.4 | 968.5 | 1,023.7 | 5.3 | % 5.7 | | % |
| Total net revenues | 609.5 | 630.5 | 1,196.7 | 1,240.2 | 3.4 | % 3.6 | | % |
| Cost of revenue | 366.3 | 383.8 | 723.8 | 756.6 | 4.8 | % 4.5 | | % |
| Gross profit | 243.2 | 246.8 | 472.9 | 483.6 | 1.5 | % 2.3 | | % |
| Gross profit margin | 39.9 % | 39.1 % | 39.5 % | 39.0 % | | | | |
| Operating expenses | | | | | | | | |
| Selling, general and administrative expenses | 149.2 | 165.2 | 298.0 | 325.3 | 10.7 | % 9.2 | | % |
| Amortization of acquired intangible assets | 7.3 | 6.5 | 14.7 | 12.6 | (11.2) | % (13.8) | | % |
| Other operating (income) expense, net | (2.7) | (4.9) | (3.1) | (9.9) | 82.1 | % 216.8 | | % |
| Income from operations | 89.4 | 79.9 | 163.4 | 155.6 | (10.5) | % (4.8) | | % |
| Income from operations as a percentage of net revenues | 14.7 % | 12.7 % | 13.7 % | 12.5 % | | | | |
| Foreign exchange gains (losses), net | 7.4 | 4.8 | (0.1) | 3.8 | (35.3) | % (3501.8) | | % |
| Interest income (expense), net | (17.4) | (3.4) | (26.4) | (6.3) | | | | |
| Other income (expense), net | 0.8 | 0.5 | 1.3 | 1.4 | (38.0) | % 8.8 | | % |
| Income before equity-method investment activity, net and income tax expense | 80.2 | 81.8 | 138.2 | 154.5 | 2.0 | % 11.8 | | % |
| Gain (loss) on equity-method investment activity, net | (2.3) | (2.1) | (4.6) | (4.2) | (11.4) | % (7.5) | | % |
| Income before income tax expense | 77.9 | 79.7 | 133.6 | 150.3 | 2.4 | % 12.5 | | % |

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| | | | | | | | |
|-------------------------------------|---------|---------|----------|----------|-------|---------|---|
| Income tax expense | 15.2 | 15.4 | 26.3 | 27.6 | 1.3 | % 5.2 | % |
| Net income | 62.7 | 64.3 | 107.4 | 122.6 | 2.6 | % 14.2 | % |
| Net loss (income) attributable to | | | | | | | |
| redeemable non-controlling interest | — | 0.9 | — | 1.2 | 100.0 | % 100.0 | % |
| Net income attributable to Genpact | | | | | | | |
| Limited common shareholders | \$ 62.7 | \$ 65.2 | \$ 107.4 | \$ 123.8 | 4.0 | % 15.3 | % |
| Net income attributable to Genpact | | | | | | | |
| Limited common shareholders as a | | | | | | | |
| percentage of net revenues | 10.3 % | 10.3 % | 9.0 % | 10.0 % | | | |

Three Months Ended June 30, 2016 Compared to the Three Months Ended June 30, 2015

Net revenues. Our net revenues were \$630.5 million in the second quarter of 2016, up \$21.0 million, or 3.4%, from \$609.5 million in the second quarter of 2015. The growth in net revenues was primarily driven by an increase in business process outsourcing, or BPO, services delivered to our Global Clients. Adjusted for foreign exchange, primarily changes in the values of the Australian dollar, U.K. pound sterling and euro against the U.S. dollar, which had an adverse impact on our net revenues in the second quarter of 2016, our net revenues grew 4.8% compared to the second quarter of 2015. Our average headcount increased by 7.8% to approximately 71,800 in the second quarter of 2016 from approximately 66,600 in the second quarter of 2015.

| | Three months ended June 30, | | Percentage Change | |
|--|-----------------------------|----------|-----------------------------------|---|
| | 2015 | 2016 | Increase/(Decrease) 2016 vs. 2015 | |
| | (dollars in millions) | | | |
| Global Clients: | | | | |
| BPO services | \$ 391.0 | \$ 424.5 | 8.6 | % |
| IT services | 104.0 | 96.9 | (6.8) | |
| Total net revenues from Global Clients | \$ 495.0 | \$ 521.4 | 5.3 | % |
| GE: | | | | |
| BPO services | 90.3 | 83.5 | (7.5) | % |
| IT services | 24.3 | 25.6 | 5.3 | |
| Total net revenues from GE | \$ 114.5 | \$ 109.1 | (4.8) | % |
| Total net revenues from BPO services | 481.2 | 508.1 | 5.6 | |
| Total net revenues from IT services | 128.3 | 122.5 | (4.5) | |
| Total net revenues | \$ 609.5 | \$ 630.5 | 3.4 | % |

Net revenues from Global Clients were \$521.4 million in the second quarter of 2016, up \$26.5 million, or 5.3%, from \$495.0 million in the second quarter of 2015. This increase was primarily driven by growth in our targeted verticals, including banking and financial services, consumer product goods, life sciences and high tech. Within these verticals, revenues from our consulting, core industry vertical operations and finance and accounting service lines grew, partly offset by a decline in net revenues from our information technology, or IT, services, primarily in our investment banking and healthcare verticals. As a percentage of total net revenues, net revenues from Global Clients increased from 81.2% in the second quarter of 2015 to 82.7% in the second quarter of 2016.

Net revenues from GE were \$109.1 million in the second quarter of 2016, down \$5.5 million, or 4.8%, from \$114.5 million in the second quarter of 2015. The decline in net revenues from GE was primarily due to phase-outs of work we do for GE Capital Corporate due to continued dispositions by GE of GE Capital businesses. Net revenues from IT services delivered to GE grew by 5.3%, while net revenues from BPO services delivered to GE decreased by 7.5%. Net revenues from GE declined as a percentage of our total net revenues from 18.8% in the second quarter of 2015 to 17.3% in the second quarter of 2016.

During the six months ended June 30, 2016, GE divested certain businesses that Genpact continues to serve. Historically, we have reclassified revenues from these divested GE businesses as Global Client revenues in each fiscal quarter beginning on the date of divestiture. However, beginning with 2016, we will reclassify such revenue as Global Client revenue only at the end of each fiscal year. We believe that this change will allow us to provide a more consistent view of the trends underlying our Global Client and GE businesses. If we had reclassified the revenue from such GE-divested businesses during the second quarter, Global Client revenues for the quarter ended June 30, 2016 would have been \$535 million and total net revenues from GE would have been \$96 million.

Net revenues from BPO services were \$508.1 million, up \$26.8 million, or 5.6%, from \$481.2 million in the second quarter of 2015. This increase was primarily attributable to an increase in services delivered to our Global Clients, particularly finance and accounting, consulting, and core vertical operations services. Net revenues from IT services were \$122.5 million in the second quarter of 2016, down \$5.8 million, or 4.5%, from \$128.3 million in the second quarter of 2015 due to a decline in IT services engagements from Global Clients in the investment banking and healthcare industries.

Net revenues from BPO services as a percentage of total net revenues increased to 80.6% in the second quarter of 2016 from 79.0% in the second quarter of 2015 with a corresponding decline in the percentage of total net revenues attributable to IT services.

Cost of revenue and gross margin. The following table sets forth the components of our cost of revenue and our resulting gross margin:

| | Three Months Ended June | | As a Percentage of Total Net Revenues | | | |
|-------------------------------|-------------------------|----------|---------------------------------------|---|------|---|
| | 30, 2015 | 2016 | 2015 | | 2016 | |
| | (dollars in millions) | | | | | |
| Personnel expenses | \$ 250.4 | \$ 265.0 | 41.1 | % | 42.0 | % |
| Operational expenses | 104.3 | 107.0 | 17.1 | | 17.0 | |
| Depreciation and amortization | 11.6 | 11.8 | 1.9 | | 1.9 | |
| Cost of revenue | \$ 366.3 | \$ 383.8 | 60.1 | % | 60.9 | % |
| Gross margin | 39.9% | 39.1% | | | | |

Cost of revenue was \$383.8 million in the second quarter of 2016, up \$17.5 million, or 4.8%, from the second quarter of 2015. Wage inflation, an increase in infrastructure expenses, an increase in our operational headcount and related increases in travel expenses, and lower people utilization on billable projects due to a decline in net revenues from IT services in the second quarter of 2016 compared to the second quarter of 2015 all contributed to the increase in cost of revenue. The increase in cost of revenue was partially offset by a reduction in IT expenses and favorable foreign exchange, primarily the depreciation of the Indian rupee and U.K. pound sterling against the U.S. dollar. Foreign exchange fluctuations cause gains and losses on our foreign currency hedges and have a translation impact when we convert our non-U.S. dollar income statement items to the U.S. dollar, our reporting currency.

Our gross margin decreased marginally from 39.9% in the second quarter of 2015 to 39.1% in the second quarter of 2016 due to the factors described above.

Personnel expenses. Personnel expenses as a percentage of total net revenues increased from 41.1% in the second quarter of 2015 to 42.0% in the second quarter of 2016. Personnel expenses in the second quarter of 2016 were \$265.0 million, up \$14.6 million, or 5.8%, from the second quarter of 2015. Personnel expenses increased primarily due to wage inflation, an approximately 4,200-person, or 7.2%, increase in our operational headcount, and lower people utilization on billable projects due to a decline in net revenues from IT services in the second quarter of 2016 compared to the second quarter of 2015. These increases were partially offset by favorable foreign exchange.

Operational expenses. Operational expenses as a percentage of total net revenues decreased from 17.1% in the second quarter of 2015 to 17.0% in the second quarter of 2016. Operational expenses were \$107.0 million, up \$2.7 million, or 2.5%, from the second quarter of 2015. Operational expenses increased primarily due to higher infrastructure expenses and travel expenses in the second quarter of 2016 compared to the second quarter of 2015. The increase in operational expenses was partially offset by lower IT expenses in the second quarter of 2016 compared to the second quarter of 2015, and favorable foreign exchange.

Depreciation and amortization expenses. Depreciation and amortization expenses as a percentage of total net revenues were unchanged at 1.9% in the second quarter of 2016 compared to the second quarter of 2015. Depreciation and amortization expenses were \$11.8 million, up \$0.2 million, or 1.7%, from the second quarter of 2015. This increase was primarily due to the expansion of certain existing facilities in India and was partially offset by favorable foreign exchange.

Selling, general and administrative expenses. The following table sets forth the components of our selling, general and administrative, or SG&A, expenses:

| | Three Months Ended June | | As a Percentage of Total Net Revenues | | | |
|--|-------------------------|----------|---------------------------------------|---|------|---|
| | 2015 | 2016 | 2015 | | 2016 | |
| | (dollars in millions) | | | | | |
| Personnel expenses | \$ 107.4 | \$ 117.9 | 17.6 | % | 18.7 | % |
| Operational expenses | 39.6 | 45.2 | 6.5 | | 7.2 | |
| Depreciation and amortization | 2.3 | 2.2 | 0.4 | | 0.3 | |
| Selling, general and administrative expenses | \$ 149.2 | \$ 165.2 | 24.5 | % | 26.2 | % |

SG&A expenses as a percentage of total net revenues increased from 24.5% in the second quarter of 2015 to 26.2% in the second quarter of 2016. SG&A expenses in the second quarter of 2016 were \$165.2 million, up \$16.0 million, or 10.7%, from the second quarter of 2015. Our sales and marketing expenses as a percentage of net revenues were approximately 7.1% in the second quarter of 2016, up from approximately 6.9% from the second quarter of 2015. SG&A expenses increased due to wage inflation, investments in domain expertise and digital and analytics capabilities, higher travel expense, increased stock-based compensation expense, higher fees for professional services, and a reserve for doubtful receivables in the second quarter of 2016. This increase was

partially offset by favorable foreign exchange, primarily the depreciation of the Indian rupee and U.K. pound sterling against the U.S. dollar in the second quarter of 2016 compared to the second quarter of 2015.

Personnel expenses. As a percentage of total net revenues, personnel expenses increased from 17.6% in the second quarter of 2015 to 18.7% in the second quarter of 2016. Personnel expenses in the second quarter of 2016 were \$117.9 million, up \$10.5 million, or 9.8%, from the second quarter of 2015. The increase is primarily due to wage inflation, higher stock-based compensation expense, and a 7.0% increase in our sales-team personnel expenses as a result of investments in domain expertise and digital and analytics capabilities in the second quarter of 2016 compared to the second quarter of 2015. These increases were partially offset by favorable foreign exchange.

Operational expenses. As a percentage of total net revenues, operational expenses increased from 6.5% in the second quarter of 2015 to 7.2% in the second quarter of 2016. Operational expenses in the second quarter of 2016 were \$45.2 million, up \$5.6 million, or 14.0%, from the second quarter of 2015. This increase is primarily due to higher travel expenses, a reserve for doubtful receivables and higher fees for professional services in the second quarter of 2016 compared to the second quarter of 2015. The increase was partially offset by favorable foreign exchange.

Depreciation and amortization. As a percentage of total net revenues, depreciation and amortization expenses decreased from 0.4% from the second quarter of 2015 to 0.3% in the second quarter of 2016. Depreciation and amortization expenses were \$2.2 million, down \$0.1 million, or 3.2%, from the second quarter of 2015. This marginal decrease was primarily due to an increase in fully depreciated assets since the second quarter of 2015 and favorable foreign exchange.

Amortization of acquired intangibles. Non-cash charges on account of the amortization of acquired intangibles were \$6.5 million, down \$0.8 million, or 11.2%, from the second quarter of 2015. This decrease is primarily due to a \$0.9 million decline in the amortization expense relating to Pharmalink Consulting Limited and Pharmalink Consulting Inc., which we acquired in the second quarter of 2014 and refer to as our “regulatory affairs acquisition.”

Other operating (income) expense, net. The following table sets forth the components of other operating (income) expense, net:

| | Three months ended June 30, | | Percentage Change | |
|--|-----------------------------|----------|-----------------------------------|---|
| | 2015 | 2016 | Increase/(Decrease) 2016 vs. 2015 | |
| | (dollars in millions) | | | |
| Other operating (income) expense | \$ (0.6) | \$ (0.2) | (57.4) | % |
| Impairment of intangible assets | — | 0.9 | 100.0 | |
| Change in fair value of earn out consideration, deferred consideration (relating to business acquisitions) | (2.1) | (5.5) | 161.4 | |
| Other operating (income) expense, net | \$ (2.7) | \$ (4.9) | 82.1 | % |
| Other operating (income) expense, net as a percentage of total net revenues | (0.4) % | (0.8) % | | |

Other operating income, net of expenses, was \$4.9 million in the second quarter of 2016, up \$2.2 million from \$2.7 million in the second quarter of 2015. This increase was primarily a result of recording a \$5.5 million gain in the second quarter of 2016 compared to a \$2.1 million gain in the second quarter of 2015 due to changes in the fair value of earn-out consideration payable in connection with certain acquisitions. This income was partially offset by a \$0.9 million non-recurring charge in the second quarter of 2016 relating to an intangible asset, which charge we discuss in Note 10—“Goodwill and intangible assets” under Part I, Item 1—“Financial Statements” above.

Income from operations. As a result of the foregoing factors, as a percentage of total net revenues, income from operations decreased from 14.7% in the second quarter of 2015 to 12.7% in the second quarter of 2016. Income from operations decreased by \$9.4 million to \$79.9 million in the second quarter of 2016 from \$89.4 million in the second quarter of 2015.

Foreign exchange (gains) losses, net. Foreign exchange (gains) losses, net represents the impact of the re-measurement of our non-functional currency assets and liabilities and related foreign exchange contracts. We recorded a net foreign exchange gain of \$4.8 million in the second quarter of 2016, down from \$7.4 million in the second quarter of 2015. The gain in the second quarter of 2016 was primarily a result of the depreciation of the Indian rupee and U.K. pound sterling against the U.S. dollar during the quarter. Our net foreign exchange gain in the second quarter of 2015 was primarily due to the depreciation of the Indian rupee against the U.S. dollar during that quarter.

Interest income (expense), net. The following table sets forth the components of interest income (expense), net:

| | Three months ended June | | Percentage Change | |
|---|-------------------------|----------|--------------------------------------|---|
| | 30, 2015 | 2016 | Increase/(Decrease) 2016 vs. 2015 | |
| Interest income | \$ 2.0 | \$ 2.2 | 7.9 | % |
| Interest expense | (9.2) | (5.6) | (39.5) | % |
| Loss on extinguishment of debt | (10.1) | — | (100.0) | % |
| Interest income (expense), net | \$ (17.4) | \$ (3.4) | (80.2) | % |
| Interest income (expense), net as a percentage of | | | | |
| total net revenues | 2.8 | % | 0.5 | % |

Our net interest expense was \$3.4 million in the second quarter of 2016, down \$13.9 million from \$17.4 million in the second quarter of 2015 primarily due to (i) the accelerated amortization of \$10.1 million in debt issuance costs in the second quarter of 2015 in connection with the refinancing of our credit facility in June 2015, which we discuss in the section titled “Liquidity and Capital Resources—Financial Condition” below, (ii) a decrease in interest expense as a result of a reduced interest rate on the term loan under our new credit facility, which we discuss in the section titled “Liquidity and Capital Resources—Financial Condition” below, and (iii) lower drawdown on our revolving credit facility in the second quarter of 2016 compared to the second quarter of 2015. The decrease in interest expense was partially offset by interest on interest rate swaps which we entered into in 2016. The weighted average rate of interest on our debt decreased from 3.4% in the second quarter of 2015 to 1.7% in the second quarter of 2016.

Other income (expense), net. Our net other income was \$0.5 million in the second quarter of 2016, down \$0.3 million from \$0.8 million in the second quarter of 2015.

Equity-method investment activity, net. Equity-method investment activity, net in the second quarter of 2016 primarily represents our \$2.1 million share of loss, compared to our \$2.3 million share of loss in the second quarter of 2015, from our non-consolidated affiliate, Markit Genpact KYC Services Limited, a U.K.-based joint venture with Markit Group Limited formed in 2014.

Income tax expense. Our income tax expense was \$15.4 million in the second quarter of 2016, up \$0.2 million from \$15.2 million in the second quarter of 2015, representing an effective tax rate, or ETR, of 19.1%, compared to 19.5% in the second quarter of 2015.

Net income attributable to redeemable non-controlling interest. Redeemable non-controlling interest primarily refers to the profit or loss associated with the non-controlling interest in the operations of SSE in the second quarter of 2016, which we discuss in Note 3—“Business acquisitions” under Part I, Item 1—“Financial Statements” above.

Net income attributable to Genpact Limited common shareholders. As a result of the foregoing factors, net income attributable to Genpact Limited common shareholders as a percentage of total net revenues was 10.3% in the second quarter of 2016, unchanged from the second quarter of 2015. Net income attributable to Genpact Limited common shareholders was \$65.2 million in the second quarter of 2016, up \$2.5 million from \$62.7 million in the second quarter of 2015.

Six Months Ended June 30, 2016 Compared to the Six Months Ended June 30, 2015

Net revenues. Our net revenues were \$1,240.2 million in the first half of 2016, up \$43.5 million, or 3.6%, from \$1,196.7 million in the first half of 2015. The growth in net revenues was primarily driven by an increase in BPO services delivered to our Global Clients. Adjusted for foreign exchange, primarily changes in the values of the euro, the Australian dollar and U.K. pound sterling against the U.S. dollar, which had an adverse impact on our net revenues in the first half of 2016, our net revenues grew by 5.5% compared to the first half of 2015. Our average headcount increased by 7.2% to approximately 71,000 in the second half of 2016 from approximately 66,300 in the second half of 2015.

| | Six months ended June | | Percentage Change | |
|--|-----------------------|------------|--------------------------------------|---|
| | 2015 | 2016 | Increase/(Decrease) 2016 vs. 2015 | |
| | (dollars in millions) | | | |
| Global Clients: | | | | |
| BPO services | \$ 763.4 | \$ 830.8 | 8.8 | % |
| IT services | 205.1 | 192.9 | (6.0) | |
| Total net revenues from Global Clients | \$ 968.5 | \$ 1,023.7 | 5.7 | % |
| GE: | | | | |
| BPO services | 178.9 | 166.3 | (7.0) | % |
| IT services | 49.2 | 50.2 | 1.8 | |
| Total net revenues from GE | \$ 228.2 | \$ 216.5 | (5.1) | % |
| Total net revenues from BPO services | 942.3 | 997.2 | 5.8 | |
| Total net revenues from IT services | 254.4 | 243.1 | (4.4) | |
| Total net revenues | \$ 1,196.7 | \$ 1,240.2 | 3.6 | % |

Net revenues from Global Clients were \$1,023.7 million in the first half of 2016, up \$55.2 million, or 5.7%, from \$968.5 million in the first half of 2015. This increase was primarily driven by growth in our targeted verticals, including banking and financial services, consumer product goods, life sciences, insurance and high tech. In these verticals, we grew our consulting, core industry vertical operations and finance and accounting service lines, but this growth was partly offset by a decline in IT services, primarily in our investment banking and healthcare verticals. As a percentage of total net revenues, net revenues from Global Clients increased from 80.9% in the first half of 2015 to 82.5% in the first half of 2016.

Net revenues from GE were \$216.5 million in the first half of 2016, down \$11.7 million, or 5.1%, from the first half of 2015. The decline in net revenues from GE was largely due to phase-outs of work we do for GE Capital Corporate due to continued dispositions by GE of GE Capital businesses. Net revenues from IT services delivered to GE grew by 1.8% while net revenues from BPO services delivered to GE declined by 7.0%. Net revenues from GE declined as a percentage of our total net revenues from 19.1% in the first half of 2015 to 17.5% in the first half of 2016.

Net revenues from BPO services were \$997.2 million, up \$54.9 million, or 5.8%, from \$942.3 million in the first half of 2015. This increase was primarily attributable to an increase in services delivered to our Global Clients, particularly finance and accounting, consulting, and core industry vertical operations services. Net revenues from IT services were \$243.1 million in the first half of 2016, down \$11.3 million, or 4.4%, from \$254.4 million in the first half of 2015 due to a decline in IT services engagements from Global Clients in the investment banking and healthcare industries.

Net revenues from BPO services as a percentage of total net revenues increased to 80.4% in the first half of 2016 from 78.7% in the first half of 2015, with a corresponding decline in the percentage of total net revenues attributable to IT services.

Cost of revenue and gross margin. The following table sets forth the components of our cost of revenue and the resulting gross margin:

| | Six Months Ended June | | As a Percentage of Total Net Revenues | | | |
|-------------------------------|-----------------------|----------|---------------------------------------|---|------|---|
| | 2015 | 2016 | 2015 | | 2016 | |
| | (dollars in millions) | | | | | |
| Personnel expenses | \$ 493.3 | \$ 519.0 | 41.2 | % | 41.8 | % |
| Operational expenses | 207.1 | 214.5 | 17.3 | | 17.3 | |
| Depreciation and amortization | 23.4 | 23.1 | 2.0 | | 1.9 | |
| Cost of revenue | \$ 723.8 | \$ 756.6 | 60.5 | % | 61.0 | % |
| Gross margin | 39.5% | 39.0% | | | | |

Cost of revenue was \$756.6 million in the first half of 2016, up \$32.8 million, or 4.5%, from the first half of 2015. Wage inflation, an increase in our operational headcount, related increases in travel and infrastructure expenses, and lower people utilization on billable projects due to a decline in net revenues from IT services all contributed to the higher cost of revenue in the first half of 2016 compared to the first half of 2015. These increases were partially offset by lower IT expenses and by favorable foreign exchange, primarily the depreciation of the Indian rupee and U.K. pound sterling against the U.S. dollar.

Our gross margin decreased from 39.5% in the first half of 2015 to 39.0% in the first half of 2016 due to the factors described above.

Personnel expenses. Personnel expenses as a percentage of total net revenues increased from 41.2% in the first half of 2015 to 41.8% in the first half of 2016. Personnel expenses were \$519.0 million in the first half of 2016, up \$25.7 million, or 5.2%, from \$493.3 million in the first half of 2015. The impact of wage inflation, an approximately 4,100-person, or 7.2%, increase in our operational headcount, lower people utilization on billable projects due to a decline in net revenues from IT services, and higher stock-based compensation expense in the first half of 2016 compared to same period in 2015 contributed to higher personnel expenses. These increases were partially offset by favorable foreign exchange.

Operational expenses. Operational expenses as a percentage of total net revenues were approximately 17.3% in the first half of 2016, unchanged from the first half of 2015. Operational expenses were \$214.5 million in the first half of 2016, up \$7.4 million, or 3.6%, from the first half of 2015. Higher travel and infrastructure expenses in the first half of 2016 contributed to the increase in operational expenses compared to the first half of 2015. The increase in operational expenses was partially offset by lower IT expenses and favorable foreign exchange.

Depreciation and amortization expenses. Depreciation and amortization expenses as a percentage of total net revenues marginally decreased from 2.0% in the first half of 2015 to 1.9% in the first half of 2016. Depreciation and amortization expenses were \$23.1 million in the first half of 2016, down \$0.3 million, or 1.1%, from the first half of 2015. This decrease was primarily due to an increase in fully depreciated assets since the first half of 2015 and favorable foreign exchange.

Selling, general and administrative expenses. The following table sets forth the components of our selling, general and administrative, or SG&A, expenses:

| | Six Months Ended June | | As a Percentage of Total Net Revenues | | | |
|--|-----------------------|----------|---------------------------------------|---|------|---|
| | 2015 | 2016 | 2015 | | 2016 | |
| | (dollars in millions) | | | | | |
| Personnel expenses | \$ 213.2 | \$ 226.3 | 17.8 | % | 18.2 | % |
| Operational expenses | 80.2 | 94.7 | 6.7 | | 7.6 | |
| Depreciation and amortization | 4.6 | 4.4 | 0.4 | | 0.4 | |
| Selling, general and administrative expenses | \$ 298.0 | \$ 325.3 | 24.9 | % | 26.2 | % |

SG&A expenses as a percentage of total net revenues increased from 24.9% in the first half of 2015 to 26.2% in the first half of 2016. SG&A expenses were \$325.3 million in the first half of 2016, up \$27.4 million, or 9.2%, from the

first half of 2015. Our sales and marketing expenses as a percentage of total net revenues were approximately 7.2% in the first half of 2016, up from approximately 7.1% from the first half of 2015. Higher personnel expenses, investments in domain expertise and digital and analytics capabilities, fees for professional services, increased travel expenses, a reserve for doubtful receivables and the timing of certain non-recurring travel and related costs all contributed to higher SG&A expenses in the first half of 2016 compared to the first half of 2015. These increases were partially offset by favorable foreign exchange, primarily the depreciation of the Indian rupee and U.K. pound sterling against the U.S. dollar.

Personnel expenses. Personnel expenses as a percentage of total net revenues increased from 17.8% in the first half of 2015 to 18.2% in the first half of 2016. Personnel expenses as a component of SG&A expenses were \$226.3 million in the first half of 2016, up \$13.0 million, or 6.1%, from the first half of 2015. Wage inflation, investments in domain expertise and digital and analytics capabilities, and higher stock-based compensation expense resulted in higher personnel costs as a component of SG&A expenses in the first half of 2016 compared to the first half of 2015. These increases were partially offset by favorable foreign exchange.

Operational expenses. Operational expenses as a percentage of total net revenues increased from 6.7% in the first half of 2015 to 7.6% in the first half of 2016. Operational expenses as a component of SG&A expenses were \$94.7 million in the first half of 2016, up \$14.6 million, or 18.2%, from the first half of 2015. Higher fees for professional services, increased travel expenses, a reserve for

doubtful receivables and the timing of certain non-recurring travel and related costs resulted in higher operational expenses in the first half of 2016 compared to the first half of 2015. This increase was partially offset by favorable foreign exchange.

Depreciation and amortization. Depreciation and amortization expenses as a percentage of total net revenues were 0.4%, unchanged from the first half of 2015. Depreciation and amortization expenses were \$4.4 million in the first half of 2016, down \$0.2 million, or 5.4%, from the first half of 2015. This marginal decrease was primarily due to an increase in fully depreciated assets since the first half of 2015 and favorable foreign exchange.

Amortization of acquired intangibles. Non-cash charges on account of the amortization of acquired intangibles were \$12.6 million in the first half of 2016, down \$2.0 million, or 13.8%, from the first half of 2015. This decrease is primarily due to a \$1.9 million decline in the amortization expense relating to our regulatory affairs acquisition.

Other operating (income) expense, net. The following table sets forth the components of other operating (income) expense, net:

| | Six months ended June | | Percentage Change | |
|--|-----------------------|----------|--------------------------------------|---|
| | 2015 | 2016 | Increase/(Decrease) 2016 vs. 2015 | |
| | (dollars in millions) | | | |
| Other operating (income) expense | \$ (1.0) | \$ (0.7) | (28.2) | % |
| Impairment of intangible assets | — | 5.8 | 100.0 | |
| Change in fair value of earn out consideration, deferred consideration (relating to business acquisitions) | (2.1) | (15.0) | 614.1 | |
| Other operating (income) expense, net | \$ (3.1) | \$ (9.9) | 216.8 | % |
| Other operating (income) expense, net as a percentage of total net revenues | (0.3) % | (0.8) % | | |

Other operating income, net of expenses, was \$9.9 million in the first half of 2016, up \$6.8 million from \$3.1 million in the first half of 2015, primarily due to a \$15.0 million gain in the first half of 2016 as a result of changes in the fair value of earn-out consideration payable in connection with certain acquisitions, compared to a \$2.1 million gain in the first half of 2015. This income was partially offset by a \$5.8 million non-recurring charge in the first half of 2016 relating to intangible assets, which charge we discuss in Note 10—“Goodwill and intangible assets” under Part I, Item 1—“Financial Statements” above.

Income from operations. As a result of the foregoing factors, income from operations as a percentage of total net revenues decreased from 13.7% in the first half of 2015 to 12.5% in the first half of 2016. Income from operations was \$155.6 million in the first half of 2016, down \$7.8 million from \$163.4 million in the first half of 2015.

Foreign exchange (gains) losses, net. We recorded a net foreign exchange gain of \$3.8 million in the first half of 2016 compared to a net foreign exchange loss of \$0.1 million in the first half of 2015, primarily due to the re-measurement

of non-functional currency assets and liabilities and related foreign exchange contracts mainly resulting from the depreciation of the Indian rupee and U.K. pound sterling against the U.S. dollar in the first half of 2016 compared to the depreciation of the Indian rupee and Euro against the U.S. dollar in the first half of 2015.

Interest income (expense), net. The following table sets forth the components of interest income (expense), net:

| | Six months ended June | | Percentage Change | |
|--|-----------------------|----------|--------------------------------------|---|
| | 30, 2015 | 2016 | Increase/(Decrease) 2016 vs. 2015 | |
| Interest income | \$ 3.2 | \$ 4.5 | 41.5 | % |
| Interest expense | (19.5) | (10.8) | (44.5) | % |
| Loss on extinguishment of debt | (10.1) | — | (100.0) | % |
| Interest income (expense), net | \$ (26.4) | \$ (6.3) | (76.2) | % |
| Interest income (expense), net as a percentage | | | | |
| of total net revenues | (2.2) | % (0.5) | % | |

Our net interest expense was \$6.3 million in the first half of 2016, down \$20.1 million from \$26.4 million in the first half of 2015, primarily due to an \$8.7 million decrease in interest expense in the first half of 2016 compared to the first half of 2015 and the accelerated amortization of \$10.1 million in debt issuance costs in the first half of 2015. The 2015 accelerated amortization of debt

issuance costs was due to the refinancing of our credit facility in June 2015, which we discuss in the section titled “Liquidity and Capital Resources—Financial Condition” below. The \$8.7 million decrease in interest expense is primarily due to (i) a \$4.1 million decrease in interest expense due to a lower interest rate on our term loan in the first half of 2016 compared to the first half of 2015, (ii) a \$1.5 million decrease due to the unwinding of interest in the first half of 2016 on earn-out consideration payable in connection with certain acquisitions compared to first half of 2015, (iii) \$1.3 million in debt issuance costs and interest expense on the two short-term loans we obtained and repaid in the first quarter of 2015 in the amounts of \$672.5 million and \$737.5 million, respectively, in connection with certain internal reorganization transactions, and (iv) lower interest expense on our revolving credit facility due to lower drawdown and a lower interest rate in the first half of 2016 compared to the first half of 2015. The decrease in interest expense was partially offset by interest on interest rate swaps that we entered into in the first half of 2016. Our interest income increased by \$1.3 million in the first half of 2016 primarily due to higher account balances in jurisdictions in which we earn higher interest rates during the first half of 2016 compared to the first half of 2015. The weighted average rate of interest on our debt decreased from 3.3% in the first half of 2015 to 1.8% in the first half of 2016.

Other income (expense), net. Our net other income was \$1.4 million in the first half of 2016, up \$0.1 million from \$1.3 million in the first half of 2015.

Equity-method investment activity, net. Equity-method investment activity, net in the first half of 2016 primarily represents our \$4.2 million share of loss, compared to our \$4.6 million share of loss in the first half of 2015, from our non-consolidated affiliate, Markit Genpact KYC Services Limited, a U.K.-based joint venture with Markit Group Limited formed in 2014.

Income tax expense. Our income tax expense was \$27.6 million in the first half of 2016, up \$1.4 million from \$26.3 million in the first half of 2015, representing an ETR of 18.3% in the first half of 2016, down from 19.7% in the first half of 2015. The decrease in our ETR is primarily due to changes in the jurisdictional mix of our income, offset by certain discrete items, including the reversal of tax reserves for uncertain tax positions.

Net income attributable to redeemable non-controlling interest. Redeemable non-controlling interest primarily refers to the profit or loss associated with the non-controlling interest in the operations of SSE in the first half of 2016, which we discuss in Note 3—“Business acquisitions” under Part I, Item 1—“Financial Statements” above.

Net income attributable to Genpact Limited common shareholders. As a result of the foregoing factors, net income attributable to Genpact Limited common shareholders as a percentage of net revenues increased from 9.0% in the first half of 2015 to 10.0% in the first half of 2016. Net income attributable to our common shareholders was \$123.8 million in the first half of 2016, up \$16.4 million from \$107.4 million in the first half of 2015.

Liquidity and Capital Resources

Overview

Information about our financial position as of December 31, 2015 and June 30, 2016 is presented below:

| | As of December 31, 2015 | | As of June 30, 2016 | | Percentage Change |
|---------------------------|-------------------------|---------|---------------------|---------|-------------------|
| | 2015 | 2016 | 2015 | 2016 | |
| Cash and cash equivalents | \$450.9 | \$407.3 | \$450.9 | \$407.3 | (9.7)% |

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| | | | | |
|---|-----------|-----------|-------|---|
| Short-term borrowings | 21.5 | 60.0 | 179.1 | |
| Long-term debt due within one year | 39.1 | 39.2 | 0.1 | |
| Long-term debt other than the current portion | 737.3 | 717.7 | (2.7) | |
| Genpact Limited total shareholders' equity | \$1,304.4 | \$1,352.1 | 3.7 | % |

Financial Condition

We have historically financed our operations and our expansion, including acquisitions, with cash from operations and borrowing facilities.

As of June 30, 2016, \$402.6 million of the \$407.3 million in cash and cash equivalents was held by our foreign (non-Bermuda) subsidiaries. \$7.3 million of this cash is held by a foreign subsidiary for which we expect to incur a tax liability and have accordingly accrued a deferred tax liability on its repatriation. \$158.7 million of the cash and cash equivalents held by our foreign subsidiaries is held in jurisdictions where no tax is expected to be imposed upon repatriation.

Pursuant to our share repurchase program, we repurchased 2,252,432 of our common shares between July 1, 2016 and August 8, 2016 at a weighted average price of \$26.57 per share for an aggregate cash amount of \$59.8 million.

We expect that in the future our cash from operations, cash reserves and debt capacity will be sufficient to finance our operations, our growth and expansion plans, and additional share repurchases we expect to make under our share repurchase program. Our working capital needs are primarily to finance payroll and other administrative and information technology expenses in advance of the receipt of accounts receivable. Our primary capital requirements include opening new service delivery centers, expanding related operations to support our growth, and financing acquisitions.

Cash flows from operating, investing and financing activities, as reflected in our Consolidated Statements of Cash Flows, are summarized in the following table:

| | Six months | | Percentage Change | |
|--|-----------------------|-----------|---------------------|---|
| | ended June 30, | | Increase/(Decrease) | |
| | 2015 | 2016 | 2016 vs. 2015 | |
| | (dollars in millions) | | | |
| Net cash provided by (used for) | | | | |
| Operating activities | \$114.6 | \$79.2 | (30.9) | % |
| Investing activities | (57.0) | (63.3) | 11.0 | |
| Financing activities | (66.7) | (51.9) | (22.2) | |
| Net increase (decrease) in cash and cash | | | | |
| equivalents | \$ (9.1) | \$ (35.9) | 294.1 | % |

Cash flows from operating activities. We generated net cash from operating activities of \$79.2 million in the first half of 2016, down \$35.4 million from \$114.6 million in the first half of 2015. This is primarily due to a \$65.9 million net change in our operating assets and liabilities in the first half of 2016 compared to the first half of 2015, mainly driven by (i) higher upfront investments in certain large deals in the first half of 2016, (ii) a \$5.6 million increase in net income tax payments due to higher pre-tax income, the payment of prior year tax amounts, and the timing of estimated tax payments and (iii) higher bonus payments in the first half of 2016. This was partially offset by a slower increase in investments in accounts receivable in the first half of 2016, primarily due to a reduction in revenue volume partially offset by an increase in days sales outstanding, and a \$30.5 million increase in net income adjusted for amortization, depreciation and other non-cash items.

Cash flows from investing activities. Our net cash used for investing activities was \$63.3 million in the first half of 2016, up \$6.2 million from \$57.0 million in the first half of 2015. This increase was primarily due to higher payments for purchases of property, plant and equipment (net of sales proceeds) of \$17.0 million in the first half of 2016 compared to the first half of 2015. This increase was partially offset by payments of \$17.8 million for acquisitions consummated in the first half of 2015 compared to payments of \$11.6 million and \$2.3 million for acquisitions consummated in the first half of 2016. Additionally, we invested \$5.3 million in our non-consolidated affiliate, Markit Genpact KYC Services Limited, in the first half of 2016, down from \$9.9 million in the first half of 2015.

Cash flows from financing activities. Our net cash used for financing activities was \$51.9 million in the first half of 2016, down \$14.8 million from \$66.7 million in the first half of 2015. In June 2015, we refinanced our 2012 credit facility through a new credit facility, as described below in “Financing Arrangements.” Also in the first half of 2015, we obtained and repaid two short-term loans in the amounts of \$672.5 million and \$737.5 million, in connection with which we paid debt issuance costs of \$1.0 million. In the first half of 2016, we repaid \$20.0 million of the term loan under our new credit facility and drew down \$38.5 million (net of repayments) of our revolving credit facility to meet short-term internal funding requirements. Additionally, we recognized a \$7.0 million excess tax benefit related to stock-based compensation in the first half of 2016. No such tax benefit was recognized in the first half of 2015. Proceeds from the issuance of common shares under stock-based compensation plans (net of payments) were \$10.5 million higher in the first half of 2016 than in the first half of 2015. Share repurchase payments were \$86.4 million in the first half of 2016 compared to \$81.4 million in the first half of 2015.

Financing Arrangements (Credit Facility)

In June 2015, we refinanced our 2012 facility through a new credit facility comprised of a term loan of \$800 million and a revolving credit facility of \$350 million. As of December 31, 2015 and June 30, 2016, our outstanding term loan debt, net of debt amortization expense of \$3.5 million and \$3.1 million, respectively, was \$776.5 million and \$756.9 million, respectively. We also have fund-based and non-fund based credit facilities with banks, which are available for operational requirements in the form of overdrafts, letters of credit, guarantees and short-term loans. As of December 31, 2015 and June 30, 2016, the limits available under

such facilities were \$15.8 million and \$15.1 million, respectively, of which \$10.3 million and \$9.5 million was utilized, constituting non-funded drawdown. For details on our financing arrangements, refer to notes 11 and 12 to our consolidated financial statements.

Off-Balance Sheet Arrangements

Our off-balance sheet arrangements consist of foreign exchange contracts and certain operating leases. For additional information, see Part I, Item 1A—Risk Factors—“Currency exchange rate fluctuations in various currencies in which we do business, especially the Indian rupee, the euro and the U.S. dollar, could have a material adverse effect on our business, results of operations and financial condition” in our Annual Report on Form 10-K for the year ended December 31, 2015, the section titled “Contractual Obligations” below, and Note 7 in Part I, Item 1—“Financial Statements” above.

Contractual Obligations

The following table sets forth our total future contractual obligations as of June 30, 2016:

| | Less than | | | | |
|--------------------------------------|-----------------------|-----------------|-----------------|-----------------|---------------|
| | Total | 1 year | 1-3 years | 3-5 years | After 5 years |
| | (dollars in millions) | | | | |
| Long-term debt | \$816.9 | \$ 55.5 | \$ 108.4 | \$ 653.0 | — |
| — Principal payments | 757.0 | 39.2 | 78.5 | 639.3 | — |
| — Interest payments* | 59.9 | 16.3 | 29.9 | 13.7 | — |
| Short-term borrowings | 60.3 | 60.3 | — | — | — |
| — Principal payments | 60.0 | 60.0 | — | — | — |
| — Interest payments** | 0.3 | 0.3 | — | — | — |
| Capital leases | 4.4 | 1.7 | 2.1 | 0.6 | — |
| — Principal payments | 3.6 | 1.3 | 1.8 | 0.5 | — |
| — Interest payments | 0.8 | 0.4 | 0.3 | 0.1 | — |
| Operating leases | 134.9 | 27.7 | 47.5 | 29.7 | 30.0 |
| Purchase obligations | 36.2 | 26.6 | 9.1 | 0.5 | — |
| Capital commitments net of advances | 6.1 | 6.1 | — | — | — |
| Earn-out consideration | 22.6 | 3.7 | 9.9 | 8.2 | 0.8 |
| — Reporting Date Fair Value | 18.5 | 3.0 | 8.5 | 6.6 | 0.4 |
| — Interest | 4.1 | 0.7 | 1.4 | 1.6 | 0.4 |
| Other liabilities | 76.8 | 38.9 | 25.8 | 12.1 | — |
| Total contractual obligations | \$ 1,158.2 | \$ 220.5 | \$ 202.8 | \$ 704.1 | 30.8 |

*Our interest payments on long-term debt are calculated at a rate equal to LIBOR plus a margin of 1.50% per annum based on our election and current credit rating as of June 30, 2016. Amounts shown exclude the impact of interest rate swaps.

**Our interest payments on short-term debt represent estimated payments at a rate equal to LIBOR plus a margin of 1.50% per annum based on our election and current credit rating as of June 30, 2016 and our expectation for the repayment of such debt.

Recent Accounting Pronouncements

Recently adopted accounting pronouncements

For a description of recently adopted accounting pronouncements, see Note 2—“Recently adopted accounting pronouncements” under Item 1—“Financial Statements” above and Part II, Item 7—“Management’s Discussion and Analysis of Financial Condition and Results of Operations”—“Critical Accounting Policies and Estimates” in our Annual Report on Form 10-K for the year ended December 31, 2015.

Recently issued accounting pronouncements

In May 2014, the FASB issued ASU No. 2014-09, Revenue from Contracts with Customers, which will replace most existing revenue recognition guidance in U.S. GAAP. The core principle of the ASU is that an entity should recognize revenue for the transfer of goods or services equal to the amount that it expects to be entitled to receive for those goods or services. The ASU requires additional disclosure about the nature, amount, timing and uncertainty of revenue and cash flows arising from customer contracts, including significant judgments and changes in judgments. Subsequently, the FASB issued ASU No. 2016-08, “Principal versus Agent Considerations (Reporting Gross versus Net),” in March 2016 and ASU No. 2016-10, “Identifying performance obligations and

licensing,” in April 2016, which amend and clarify ASU 2014-09. These ASUs will be effective for us beginning January 1, 2018, including interim periods in our fiscal year 2018, and allow for both retrospective and prospective adoption. We are in the process of determining the method of adoption and assessing the impact of these ASUs on our consolidated results of operations, cash flows, financial position and disclosures.

In January 2016, the FASB issued ASU No. 2016-01, “Financial Instruments—Overall: Recognition and Measurement of Financial Assets and Financial Liabilities,” which primarily affects accounting for equity investments, financial liabilities under the fair value option, and the presentation and disclosure requirements for financial instruments. In addition, the ASU clarifies guidance related to the valuation allowance assessment when recognizing deferred tax assets resulting from unrealized losses on available-for-sale debt securities. The ASU will be effective for us beginning January 1, 2018, including interim periods in our fiscal year 2018. Early adoption is permitted. We are in the process of determining the method of adoption and assessing the impact of this ASU on our consolidated results of operations, cash flows, financial position and disclosures.

In February 2016, the FASB issued ASU No. 2016-02, “Leases.” The core principle of the ASU is that a lessee should recognize the assets and liabilities that arise from its leases other than those that meet the definition of a short-term lease. The ASU requires extensive qualitative and quantitative disclosures, including with respect to significant judgments made by management. The ASU will be effective for us beginning January 1, 2019, including interim periods in our fiscal year 2019. Early adoption is permitted. We are in the process of determining the method of adoption and assessing the impact of this ASU on our consolidated results of operations, cash flows, financial position and disclosures.

In March 2016, the FASB issued ASU No. 2016-09, “Improvements to Employee Share-Based Payment Accounting.” The ASU changes several aspects of accounting for share-based payment award transactions, including (i) accounting and cash flow classification for excess tax benefits and deficiencies, (ii) forfeitures, and (iii) tax withholding requirements and cash flow classification. The ASU will be effective for us beginning January 1, 2017, including interim periods in our fiscal year 2017. Early adoption is permitted. We are in the process of determining the method of adoption and assessing the impact of this ASU on our consolidated results of operations, cash flows, financial position and disclosures.

In June 2016, the FASB issued ASU No. 2016-13, “Measurement of credit losses on financial instruments,” The ASU requires measurement and recognition of expected credit losses for financial assets held. The ASU will be effective for us beginning January 1, 2020, including interim periods in our fiscal year 2020. We are in the process of assessing the impact of this ASU on our consolidated results of operations, cash flows, financial position and disclosures.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

We are exposed to interest rate risk arising from changes in interest rates on the floating rate indebtedness under our term loan. Borrowings under our term loan bear interest at floating rates based on LIBOR, but in no event less than the floor rate of 0.0% plus an applicable margin. Accordingly, fluctuations in market interest rates may increase or decrease our interest expense which will, in turn, increase or decrease our net income and cash flow.

We manage a portion of our interest rate risk related to floating rate indebtedness by entering into interest rate swaps under which we receive floating rate payments based on the greater of LIBOR and the floor rate under our term loan and make payments based on a fixed rate. As of June 30, 2016, we were party to interest rate swaps covering a total notional amount of \$419.8 million. Under our swap agreements, the rate that we pay to banks in exchange for LIBOR

ranges between 0.89% and 1.20%.

For a discussion of our market risk associated with foreign currency risk, interest rate risk and credit risk, see Part II, Item 7A—“Quantitative and Qualitative Disclosures about Market Risk” in our Annual Report on Form 10-K for the year ended December 31, 2015 and Part I, Item 3—“Quantitative and Qualitative Disclosures about Market Risk” in our Quarterly Report on Form 10-Q for the three months ended March 31, 2016.

Item 4. Controls and Procedures

Evaluation of Disclosure Controls and Procedures

Disclosure controls and procedures are the Company’s controls and other procedures which are designed to ensure that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported, within the time periods specified in the SEC’s rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by us in the reports that we file or submit under the Securities Exchange Act of 1934 (“Exchange Act”) is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required

disclosure. As of the end of the period covered by this report, the Company carried out an evaluation, under the supervision and with the participation of the Company's management, including the Company's Chief Executive Officer along with the Company's Chief Financial Officer, of the effectiveness of the design and operation of the Company's disclosure controls and procedures pursuant to the Exchange Act Rule 13a-15(b). Based upon that evaluation, the Company's Chief Executive Officer along with the Company's Chief Financial Officer concluded that the Company's disclosure controls and procedures are effective in timely alerting them to material information relating to the Company (including its consolidated subsidiaries) required to be included in the Company's periodic SEC filings.

Changes in Internal Control over Financial Reporting

There were no changes in the Company's internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) during the quarterly period ended June 30, 2015 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

In making its assessment of the changes in internal controls over financial reporting during the quarterly period ended June 30, 2016, management excluded an evaluation of the internal controls over financial reporting in respect of acquisitions made in the six months ended June 30, 2016. See Note 3 to the Unaudited Consolidated Financial Statements for a discussion of these acquisitions.

PART II

Item 1. Legal Proceedings

There are no legal proceedings pending against us that we believe are likely to have a material adverse effect on our business, results of operations and financial condition.

Item 1A. Risk Factors

We have disclosed under the heading “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2015 the risk factors that materially affect our business, financial condition or results of operations. You should carefully consider the risk factors set forth in our Annual Report on Form 10-K for the year ended December 31, 2015 and the other information that appears elsewhere in this Quarterly Report on Form 10-Q. You should be aware that these risk factors and other information may not describe every risk facing our Company. Additional risks and uncertainties not currently known to us also may materially adversely affect our business, financial condition and/or results of operations.

Item 2. Unregistered Sale of Equity Securities and Use of Proceeds

Unregistered Sales of Equity Securities

None.

Use of Proceeds

None.

Purchase of Equity Securities by the Issuer and Affiliated Purchasers

In February 2015, our board of directors authorized a plan to repurchase up to \$250.0 million in value of our common shares. During the three months ended March 31, 2016, we completed \$250.0 million in share purchases under this program, and in February 2016 our board of directors approved an additional \$250 million share repurchase program, bringing the total authorization under our existing program to \$500 million since February 2015. Our share repurchase plan does not obligate us to acquire any specific number of shares and does not specify an expiration date. All shares repurchased under the plan will be cancelled.

Share repurchase activity during the three months ended June 30, 2016 was as follows:

| Period | Total Number of Shares Purchased | Average Price Paid per Share (\$) | Approximate Dollar Value | |
|------------------------|----------------------------------|-----------------------------------|---|--|
| | | | Total Number of Shares Purchased as Part of Publicly Announced Plan or Program (\$) | of Shares that May Yet Be Purchased Under the Plan |
| April 1-April 30, 2016 | — | — | — | 240,066,379 |
| May 1-May 31, 2016 | 767,643 | 27.22 | 767,643 | 219,168,755 |
| June 1-June 30, 2016 | 1,190,193 | 27.30 | 1,190,193 | 186,678,940 |

Item 3. Defaults Upon Senior Securities

None.

Item 5. Other Information

None.

Item 6. Exhibits

3.1 Memorandum of Association of the Registrant (incorporated by reference to Exhibit 3.1 to Amendment No. 2 of the Registrant's Registration Statement on Form S-1 (File No. 333-142875) filed with the SEC on July 16, 2007).

3.3 Bye-laws of the Registrant (incorporated by reference to Exhibit 3.3 to Amendment No. 4 of the Registrant's Registration Statement on Form S-1 (File No. 333-142875) filed with the SEC on August 1, 2007).

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- 31.1 Certification of the Chief Executive Officer pursuant to Rule 13a-14(a) or 15d-14(a) of the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.*
- 31.2 Certification of the Chief Financial Officer pursuant to Rule 13a-14(a) or 15d-14(a) of the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.*
- 32.1 Certification of the Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.*
- 32.2 Certification of the Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.*

101.INS XBRL Instance Document (1)

101.SCHXBRL Taxonomy Extension Schema Document (1)

101.CALXBRL Taxonomy Extension Calculation Linkbase Document (1)

101.DEF XBRL Taxonomy Extension Definition Linkbase Document (1)

101.LABXBRL Taxonomy Extension Label Linkbase Document (1)

101.PRE XBRL Taxonomy Extension Presentation Linkbase Document (1)

* Filed with this Quarterly Report on Form 10-Q.

(1) Filed as Exhibit 101 to this report are the following documents formatted in XBRL (Extensible Business Reporting Language): (i) Consolidated Balance Sheets as of December 31, 2015 and June 30, 2016, (ii) Consolidated Statements of Income for the three months and six months ended June 30, 2015 and June 30, 2016, (iii) Consolidated Statements of Comprehensive Income (Loss) for the three months and six months ended June 30, 2015 and June 30, 2016, (iv) Consolidated Statements of Equity for the six months ended June 30, 2015, Consolidated Statements of Equity and Redeemable Non-controlling Interest for the six months ended June 30, 2016, (v) Consolidated Statements of Cash Flows for the six months ended June 30, 2015 and June 30, 2016, and (vi) Notes to the Consolidated Financial Statements.

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Date: August 8, 2016

GENPACT LIMITED

By: /s/ N.V. Tyagarajan
N.V. Tyagarajan
Chief Executive Officer

By: /s/ Edward J. Fitzpatrick
Edward J. Fitzpatrick
Chief Financial Officer

EXHIBIT INDEX

Exhibit

Number Description

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2015 and June 30, 2016, (iv) Consolidated Statements of Equity for the six months ended June 30, 2015, Consolidated Statements of Equity and Redeemable Non-controlling Interest for the six months ended June 30, 2016, (v) Consolidated Statements of Cash Flows for the six months ended June 30, 2015 and June 30, 2016, and (vi) Notes to the Consolidated Financial Statements.