

Item 5.02 Departure of Directors or Principal Officers; Election of Directors; Appointment of Principal Officers;
Compensatory Arrangements of Certain Officers

On August 21, 2017, Chris Koverman, Vice President, Product and Engineering of Support.com, Inc. (the “Company”), announced his resignation from his position as an officer of the Company to pursue another opportunity. Mr. Koverman’s last day with the Company is expected to be September 1, 2017. In connection with his resignation, Mr. Koverman did not have any disputes or disagreements with the Company.

“On behalf of the entire company, we thank Chris for his leadership and service, and wish him well in his future endeavors,” said Rick Bloom, Interim President and Chief Executive Officer of the Company. “We are confident in the Product and Engineering teams’ ability to comprehensively support the organization as we look to capitalize on the short and long term opportunities in front of us.”

“I want to thank the team at Support.com for this opportunity to impact the organization over the past few years,” said Mr. Koverman. “As I move on to a new opportunity, I am confident that Rick and the team will achieve success in the years ahead and I look forward to remaining a supporter and a shareholder of Support.com.”

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: August 25, 2017

SUPPORT.COM, INC.

By: /s/ Michelle Johnson
Name: Michelle Johnson
Title: VP, General Counsel & Secretary
